



Government of Rajasthan
Department of Planning
Rajasthan Jan Aadhaar Authority

Role Matrix of officials

S.No.	Role Name In Jan Aadhaar	Designation	Demographic Region	SSO id mapper	SSO id Verifier	Role Access
1	First Level Verifier (Rural)	VDO	Gram Panchayat	BSO, Block Statistics Office	JD/DD, District Statistics Office	1. Enrollment- ✓ Generic Search, ✓ Family Status 2. Action List- Verification 3. Reports- ✓ Verification & Enrolment ✓ Approved, Rejected, Pending Application Report
2	First Level Verifier (Urban)	EO/Dy. Comm. /Comm.	Nagar Palika/Nagar Parishad/Nagar Nigam	JD/DD, District Statistics Office	District OIC, RJAA	
3	Second Level Verifier (Urban)	SDM	Sub Division (City)	JD/DD, District Statistics Office	District OIC, RJAA	1. Enrollment- ✓ Generic Search, Family Status, ✓ Aadhaar Correction 2. Action List- ✓ Verification ✓ Rejection Request Verification Permanent ✓ Deactivate Jan Aadhaar ID Temporary ✓ Reactivation Request 3. Reports- ✓ Verification, Enrolment ✓ Approved, Rejected, Pending Application Report 4. Card Management - Jan Aadhaar E-card
4	Second Level Verifier (Rural)	BSO	Panchayat Samiti (Block)	JD/DD, District Statistics Office	District OIC, RJAA	

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5	Addl Block Jan Aadhaar Yojana Officer DES	BSO	Block- Rural and Urban	JD/DD, District Statistics Office	District OIC, RJAA	Enrollment- ✓ Generic Search, ✓ Family Status User Management- User Map Request Reports- ✓ SSO Reports, ✓ Gram Ward Sabha Report, ✓ Verification & Enrolment Card Management - Jan Aadhaar E-card Request Logger- Raise Request, Request Resolution, Reports
6	Addl Block Jan Aadhaar Yojana Officer Technical	Programmer	Block- Rural and Urban	ACP/SA, District Doit&C Office	ACP, RISL	Enrollment- ✓ Generic Search, ✓ Family Status Card Management - Jan Aadhaar E-card Request Logger- Raise Request, Request Resolution, Reports
7	Addl District Jan Aadhaar Officer DES	JD/DD, District Statistics Office	District	District OIC, RJAA	District OIC, RJAA	Enrollment- ✓ Generic Search ✓ Family Status ✓ Member Reactivation ✓ Aadhaar Correction ✓ Aadhaar Status in Jan Aadhaar User Management- ✓ User Map Request ✓ User Map Verification Reports- ✓ SSO Mapping Reports ✓ Gram Ward Sabha Report ✓ Verification & Enrolment Card Management - Jan Aadhaar E-card Request Logger- Raise Request, Reports

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						6. Action List- ✓ View of Rejection Request Verification Permanent ✓ View of Rejection Request Verification Temporary
8	Addl District Jan Aadhaar Officer Tech	ACP/SA, District Doit&C Office	District	ACP, RISL	ACP, RISL	1. Enrollment- Generic Search, Family Status 2. Reports- Verification & Enrolment 3. Card Management - Jan Aadhaar E-card 4. Request Logger- Raise Request, Reports
9	District Jan Aadhaar Officer	District Collector	Complete District	JD/DD, District Statistics Office	District OIC, RJAA	1. Enrollment- ✓ Generic Search ✓ Family Status 2. Reports- ✓ SSO Reports, ✓ Gram Ward Sabha Report, ✓ Verification & Enrolment Action List- 3. Action List ✓ Rejection Request Verification ✓ Permanent Reactivation Verification Request ✓ Rejection Request Verification Temporary
10	Block RJAA Helpdesk	Computer/ SI	Block Statistics Office	JD/DD, District Statistics Office	District OIC, RJAA	1. Enrollment- ✓ Generic Search, ✓ Family Status 2. Reports- Verification & Enrolment 3. Card Management - Jan Aadhaar E-card 4. Request Logger- Raise Request, Request Resolution, Reports

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11	District RJAA Helpdesk	IA/AP/Comp utor/SI/ASO	JD/DD, District Statistics Office	JD/DD, District Statistics Office	District OIC, RJAA	1. Enrollment- ✓ Generic Search, ✓ Family Status 2. Reports- Verification & Enrolment 3. Card Management - Jan Aadhaar E-card 4. Request Logger- Raise Request, Request Resolution, Reports
12	HQ RJAA Helpdesk	IA/AP/Comp utor/SI/ASO	RJAA	ACP, RJAA	ACP, RJAA	1. Enrollment- ✓ Generic Search, ✓ Family Status 2. Reports- Verification & Enrolment 3. Card Management - Jan Aadhaar E-card 4. Request Logger- Raise Request, Request Resolution, Reports
13	District OIC, RJAA	IA/AP/ Computor /SI/ASO	RJAA	ACP, RJAA	ACP, RJAA	1. Enrollment- ✓ Generic Search, ✓ Family Status 2. User Management- User Map Verification (Concern District) 3. Reports- SSO Reports, Gram Ward Sabha Report, Verification & Enrolment (All Reports Block Wise) 4. Card Management - Jan Aadhaar E-card 5. Request Logger- Reports

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14	Divisional OIC, RJAA	SO/AD	RJAA HQ	ACP, RJAA	ACP, RJAA	1. Enrollment- ✓ Generic Search, ✓ Family Status 2. Reports- SSO Reports, Gram Ward Sabha Report, Verification & Enrolment (All Reports Block Wise) 3. Card Management - Jan Aadhaar E-card 4. Request Logger- Reports
15	RJAA, ACP	ACP,IT	RJAA HQ	Technical Team	Technical Team	1. Enrollment- ✓ Generic Search ✓ Family Status 2. User Management- User Map Request & User Map Verification 3. Reports- SSO Reports, Gram Ward Sabha Report, Verification & Enrolment (All Reports Block Wise) 4. Card Management - Jan Aadhaar E-card 5. Request Logger- Reports
16	RJAA, DBT	OIC, DBT, RJAA	RJAA HQ	ACP, RJAA	ACP, RJAA	1. Enrollment- ✓ Generic Search, ✓ Family Status 2. User Management- User Map Request & User Map Verification 3. Reports- SSO Reports, Gram Ward Sabha Report, Verification & Enrolment (All Reports Block Wise) 4. Card Management - Jan Aadhaar E-card 5. Request Logger- Reports 6. DBT Bharat- Monthly Progress 7. DBT Engine- All Module8. Switch Profile

S.No.	Role Name In Jan Aadhaar	Designation	Demographic Region	SSO id mapper	SSO id Verifier	Role Access
17	RJAA, PMU	AD, PMU, RJAA	RJAA HQ	Technical Team	Technical Team	1. Enrollment- ✓ Generic Search ✓ Family Status 2. User Management- All Module 3. Reports- All Reports 4. Card Management - Jan Aadhaar E-card 5. Request Logger- Reports 6. Switch Profile
18	RJAA, HQ	JD/ Director, RJAA	RJAA HQ	Technical Team	Technical Team	1. Enrollment- Generic Search, Family Status 2. User Management- All module 3. Reports- All Reports 4. Card Management - Jan Aadhaar E-card 5. Request Logger- Reports 6. DBT Bharat- Monthly Progress 7. DBT Engine- All Module 8. Switch Profile
19	Departmental User	Department Official	Department	RJAA, PMU	RJAA, PMU	Enrollment- Family Status