RFC/P&G/1030

RAJASTHAN FINANCIAL CORPORATION (LOANS SECTION)

Udyog Bhawan, Tilak Marg, JAIPUR-302 005.

Dated: 18.12.2003

Ref. No.RFC/LA-11(31)/1143

CIRCULAR LA No. 375

Reg : Policy with regard to refund of processing charges.

The Corporation has been levying processing charges @ 1.00% of the sanctioned amount of loan from the loanee borrower is required to deposit processing charges @ 1.00% of the loan sanctioned amount sanction of loan. After conveying deposition processing charges by the borrower, the Sanction Letter is issued. As per present policy, although the processing charges are generally non-refundable but in case of full cancellation of sanctioned loan, part amount of processing charges can be refunded back.

The matter regarding refund of processing charges was reviewed by the Board of Directors' in its Meeting held on 03.12.2003 and the Board has decided that in no case processing charging should be refunded back. Accordingly, all concerned are advised to ensure that the processing charges are not refunded back in any case. However, in any genuine case, if it is felt that processing charges may be refunded, the matter may be referred to HO giving complete details and justifications for refund of

processing charges which would be considered on the merit of individual case to case basis.

The aforesaid provision shall be substituted in place of existing para No. 4.6 of Chapater LA-2 at Page No. 16 of P&G.

All concerned are advised to take a note of above and ensure compliance.

Sd/(J. P. Vimal)
Executive Director