

Ref. No. : RFC/Comp-31/489

Dated: 12.01.2017

20

CIRCULAR

Attention is invited towards Circular No. RFC/Comp-31/817 dated 10.06.2015 vide which all the Branch Managers were advised to contact the borrowers for activating their loan accounts for doing online transactions so that they may view their loan accounts online and make repayment of loan through the software using Debit Card or Net Banking. While reviewing the position it has been observed that some of the borrowers' accounts have not been activated for online transaction by the branch offices so far. It has also been observed that the borrowers for whom accounts have been activated by the Branch Offices for online activities are not logging into the software and even the facility provided through the software for viewing up to date account position is not being utilized by them without any reason.

All the Branch Managers are directed to ensure that all the borrower accounts under their jurisdiction are activated for online transaction by the end of Jan., 2017. The Branch Managers are also directed to contact all the borrowers under their jurisdiction and pursue them for viewing their up to date account position online and intimate if there is any discrepancy in the ledger.

It is to be ensured by all the Branch Managers that maximum number of borrowers should log in into the software and view their loan account online for up to date ledger so that the facility provided through the software can be utilized and the discrepancy, if any, in the ledger may be rectified immediately.


Managing Director

Copy to : All branches/ Facilitation Centres.



RAJASTHAN FINANCIAL CORPORATION

राजस्थान वित्त निगम

Udyog Bhawan, Tilak Marg, Jaipur 302005

Tel: 2385522 Fax: 2385503

No. RFC/Comp-31/ 817

Date : 09.06.2015

10

CIRCULAR

Attention is invited towards circular no. RFC/Comp/HO/F-11/259/270 dated 09.02.2015 vide which all the Branch Offices were advised to ensure voucher feeding and approval on day to day basis. You are aware that the online accounting software has been implemented by the corporation. Also, all the Branch Offices have already been put on Auto-Posting and Auto-Locking on day-to-day basis.

It has been observed that some of the Branch Offices are not completing voucher feeding up-to-date and as a result the interest due on 01.06.2015 -as generated by the system- is not correct in some accounts. It is the responsibility of the concerned Branch Manager to ensure that all the vouchers are fed into the software and approved on day-to-day basis. Any lapse in this regard would be viewed seriously and disciplinary action will be taken.

All the Branch Managers are also advised to contact the borrowers and activate their loan accounts for doing online transactions so that the borrower may view his loan account online and make repayment of loan through the software using debit card and netbanking. It should be completed by June 30, 2015.

All concerned are advised to take a note of the above and ensure compliance.

Maneesh
10/6/15
(Maneesh Chauhan)
MANAGING DIRECTOR

Copy to:

1. All BO/ Facilitation Centers
2. All DGMs(Op)