

User Manual for applying new electricity connection through Web Self-Service (WSS) Portal

The screenshot shows the Jaipur Discom website with several annotations for applying a new electricity connection:

- Step 1: Access the Jaipur Discom home page** - A yellow box pointing to the address bar showing www.jaipurdiscom.com.
- Step 2: Click on "Apply to WSS"** - A yellow box pointing to the "Apply to WSS" button in the "Web Self Services" section.
- Tip displayed for user** - A yellow box pointing to a red-bordered tip that reads: "Online Payment of Bills No Power Complaints Duplicate Bills Register Mobile & Email Apply through Web Self Service".




The website layout includes a navigation menu on the left, a central banner with a map of Rajasthan, and a right sidebar with "Online Services" and "Web Self Services" sections. The footer contains contact information for the Call Center and Complaint Through SMS/WhatsApp.

Rajasthan Single Sign On x RAPDRP - User Login x manish

← → ↻ ⓘ Not secure | wss2.rajdiscoms.com/jvvn_web/

Home | Important Links | Circular & Orders | Schedule Form | Power Failure ▶

RAPDRP (Web Self Service)



User Login

Welcome to RAPDRP (Web Self Service) portal. You can manage your account, pay bills, and track service requests through this portal. Now empower yourself by simple registration as per the direction provided on the website and start availing the services provided by us.

Advantage of WSS

- ✓ Pay your energy bills
- ✓ Check your last bill
- ✓ Calculate your monthly usage
- ✓ Track the status of the requests & complaints
- ✓ Raise requests & complaints
- ✓ Apply for New Connection

Login

User Name

Password

[New User | Can't access my account?](#)

User Registration / Activation - Do's and Don'ts

1. Activation link received by you is valid for 24 hours.
2. User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)

Existing User may fill in details here

In case of new user click here otherwise fill in details for "User Name" and "Password". Then click on "Log In" tab

New User Registration Form:

Rajasthan Single Sign On x RAPDRP - Web Self Servi x

Not secure | wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/frnUserRegistration.aspx?dc=SIZWTkw=

manish

Home

Jaipur Vidyut Vitran Nigam Ltd.

User Registration

Account Information

User Name * (?) Check Availability

Password * (?)

Confirm Password *

E-Mail *

Security Question * --Select--

Enter An Answer *

Mobile No * +91 Ex. : +91 9780000000

How do you wish to receive Activation Key ? * ☒ By Sms ☒ On your registered Email

Personal Information

First Name *

Middle Name

Last Name *

House/Flat No.

Street Name

State * --Select--

City/Town *

Pin Code *

Fill the relevant details in the New user Registration form

Windows Taskbar: 4:46 PM 10/10/2017

Rajasthan Single Sign On x RAPDRP - Web Self Servi x manish

Not secure | wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/firmUserRegistration.aspx?dc=SIWTKw=

Mobile No * +91 Ex. :+91 9780000000

How do you wish to receive Activation Key ? * ☒ By Sms ☒ On your registered Email

Personal Information

First Name *
Middle Name
Last Name *
House/Flat No.
Street Name
State * --Select--
City/Town *
Pin Code *
Date Of Birth * Ex. :01-Jan-1990
Phone No. +91 Ex.:+91 294 0000000
Alternate E-Mail

☐ I agree to the Terms & Conditions and Privacy Policy

51WKI
Generate New Image
Audio
Type the code from the image

Click on "Submit" Tab to generate username and password

Submit Reset

Home

Windows taskbar: Windows, Outlook, Edge, Word, Chrome, File Explorer, PowerPoint, Skype




System tray: Keyboard, Network, Volume, ENG, 4:49 PM, 10/10/2017

Rajasthan Single Sign On x RAPDRP - User Login x manish

Not secure | wss2.rajdiscoms.com/jvvn/_web/

Home | Important Links | Circular & Orders | Schemes | Act/Notifications | Tenders | Contact Us | Feedback | Download New Connection Form | Power Failure ▶

RAPDRP (Web Self Service)



User Login

Welcome to RAPDRP (Web Self Service). You can manage your account through this service.

After generation of "User Name" and "Password", fill the same in log-in page and click on "Log-In" tab.

Advantage of wss Services

- ✓ Pay your energy bills
- ✓ Check your last six month bills
- ✓ Calculate your monthly usage
- ✓ Track the status of the requests & complaints
- ✓ Add multiple account(Limit 25 Kno)
- ✓ View payment history
- ✓ Raise requests & complaints
- ✓ Apply for New Connection

Login

User Name:

Password:

[New User](#) | [Can't access my account?](#)

*** New User Registration /Activation- Do's and Don'ts**

1. Activation link received by you is valid for 24 hours.
2. User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)


Rajasthan Single Sign On

JVVNL - Web Self Service

manish

← → ↻ wss2.rajdiscs.com/RAPDRP_WSS/WSSUI/frmAccounts.aspx

Welcome, nirankar | 10-Oct-2017 | Logout



Jaipur Vidyut Vitran Nigam Ltd.

Manage Accounts

Account(s)

Add Account

Delete Account

Online Request

New Connection

Request(s) Status

Online Payment

Demand Detail

Pay Multiple Bill

Manage Profile

User Profile

Report

Group Bill Report

Other

Power Failure Information

Utility

Other Request Status

Consumption Calculator

Help

Manage Accounts

Account Summary

K. No.	Binder No./Account	Consumer Full Name	Phase	Status	Office Phone No.	Complaint Centre No.
				R - Regular	1412203093	18001806507

Notification

* Energy Bill of month Oct-2017 is generated for account 210422041894 NEW

Reference :

Account Summary : Click on Consumer Number(KNo) to move for specific account.

Notification : List of notification (if any) for all account.

Windows Taskbar

4:56 PM 10/10/2017

Step 3: Click on "New connection" tab

Rajasthan Single Sign On x JVVNL - Web Self Service x manish

wss2.rajdисcoms.com/RAPDRP_WSS/WSSUI/NewConnectionRedirect.aspx

Manage Accounts

Account(s)

Add Account

Delete Account

Online Request

New Connection

Request(s) Status

Online Payment

Demand Detail

Pay Multiple Bill

Manage Profile

User Profile

Report

Group Bill Report

Other Request Status

Consumption Calculator

Help

FAQs

New Connection

Add New Request

All the fields marked with * are required.

Success! Neighbour KNO is Valid. Fill the Form..

SDO Identification

Neighbour KNO*

210414039760

Validate KNO

Application Details

Request Date

10-Oct-2017

Request Type

Upon successful validation of KNO. This message will be displayed

Step 4: User needs to mandatorily enter the neighbor consumer number (KNo.)

Step 5: Click on "Validate KNO" tab

Windows taskbar: 5:01 PM 10/10/2017

RAPDRP Rajasthan

ws2.rajdiscoms.com/SWPortal/Request/RequestRegistration/ValidKNO=1&NeighborKNO=210461003679

Add New Request

[BACK](#)

All the fields marked with * are required.

Success! Neighbour KNO is Valid. Fill the Form..

SDO Identification

Neighbour KNO* 210461003679 [Validate KNO](#)

Application Details

Request Date 05-Oct-2017 [📅](#) Request Type New Connection -Permanent

Personal Details of the applicant

☐ Person ☒ Organisation ☐ Single Applicant ☐ Multiple Applicants

Name* Other SHREE MADHO WOOLEN & FELTS MILLS

Applicant's Communication Address ☐ Same as Above

House No. C-4 Landmark

Street/Mohalla RAGHUNATH COLONEY Constituency

Area Name OPP GALTA GATE, Pin Code 302002

District JAIPUR Phone No.

City/Town/Tehsil JAIPUR (M CORP) (PART)

Other Information

Bank Name --Select Item-- Account No.

PAN No. AECPV7057A Aadhar No.

Connection/Supply Details

Applied Load* 400 HP Contract Demand 300

Purpose of Supply* TEXTILE Category* HT - HIGH TENSION SERVICE

Character of Supply* HT Phase* Three

☐ Is Government Connection

☐ Is Open Access ☐ Is Sick Industry

☐ Is Seasonal

Fortnight Normal

[SUBMIT](#) [CANCEL](#)

ws2.rajdiscoms.com/SWPortal/Request/RequestRegistration/ValidKNO=1&NeighborKNO=210461003679

Single Applicant ☐ Multiple Applicants

Name* Other SHREE MADHO WOOLEN & FELTS MILLS Last Name

C/O Name* C/O LOKESH VERMA

Applicant Status* Owner

Applicant's Gender* ☒ Male ☐ Female ☐ NA

Applicant Type* General

Mobile No. 9828480637

Email ID SHIVFELT_INDUSTRY@YAHOO.COM

DOB [📅](#)

Preferred Language ENGLISH

Locality Type* URBAN

Sub Locality Type* RIICO

Applicant's Connection Address

House No. F-2272 Landmark

Street/Mohalla INDUSTRIAL AREA Constituency RAMCHANDRAPURA, SITAPURA EXT.

Pin Code 302022

Phone No.

Applicant's Address ☐ Same as Above ☐ Different

Applicant's Address (PART)

Other Information

Bank Name --Select Item-- Account No.

PAN No. AECPV7057A Aadhar No.

Connection/Supply Details

Applied Load* 400 HP Contract Demand 300

Purpose of Supply* TEXTILE Category* HT - HIGH TENSION SERVICE

Character of Supply* HT Phase* Three

☐ Is Government Connection

☐ Is Open Access ☐ Is Sick Industry

☐ Is Seasonal

Fortnight Normal

[SUBMIT](#) [CANCEL](#)

Fill in all the relevant information

Welcome to Document Manage System (DMS)

Request Detail

Request No./ Date	K.No.	Request Type	Consumer Name / Address	Category	Status
		New Connection Permanent Connection	SUSHILA-DEVI-KUMAWAT W/O OM PRAKASH KUMAWAT	DOMESTIC LT	PENDING

Step 6: Upload the document for

a. Address proof

b. Identity proof

Mandatory Documents

Document Name	File Upload	Action
ADDRESS PROOF--> DRIVING LICENSE	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="Download"/>
ADDRESS PROOF--> RATION CARD	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="Download"/>
ADDRESS PROOF--> VOTER ID CARD	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="Download"/>
ADDRESS PROOF--> PASSPORT	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="Download"/>
IDENTIFICATION PROOF--> DRIVING LICENSE	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="Download"/>
IDENTIFICATION PROOF--> PAN CARD	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="Download"/>
IDENTIFICATION PROOF--> RATION CARD	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="Download"/>

Other Information

Bank Name

--Select Item--

Account No.

PAN No.

AECPV7057A

Aadhar No.

Connection/Supply Details

Applied Load*

400

HP

Contract Demand

300

Purpose of Supply*

TEXTILE

Category*

HT - HIGH TENSION SERVICE

Character of Supply*

HT

Phase*

Three

☐ Is Government Connection

☐ Is Open Access

☐ Is Sick Industry

☐ Is Seasonal

Fortnight

Normal

SUBMIT

CANCEL

Step 7: Click on "Submit" tab



Add New Request

Success! Request has been registered successfully. Your RequestID is: 2000128729.

OK

Message will be displayed on successful submission of the application form



The application is now made accessible to the concerned Sub-Division office. The Process flow of application form at Sub-Division office is as follows:

1. Introductions (CRM plus):-

CRM Plus defines the complete workflow for the New Connection process which is to be introduced in the system, with the intent of “Ease of Business”.

This new system will

- Reduce the Involvement of Roles of Field Executive like JEN, who are associated with Field and do not have PC's or IT Knowledge
- Reduce the Complexity in the Workflow
- Increase the Visibility to Consumer on Status of requests
- Reduce Multiple Interactions of Consumer with DISCOM staff

Type of Request covered, which will appear in a CRM application:

- New Connection (Permanent/Temporary)
- Load Change (Extension/Reduction)
- Meter Shifting in same Premises
- Name Change/Change of Ownership
- Category/Tariff Change

2. Login Process of CRM Plus

Navigation path: - CRM>> Request Management >> NC Request EODB >> GO to CRM Plus

Assigned User:-CC (Consumer Clerk)

Description: - For the login From CRM from CRM plus Authorized User has to login Application to the allotted User ID and then follow the Navigation path.



Rajasthan Discoms Intranet Login




Login ID:

Password:

[Sign In](#)

[Forgot your Password](#) [Service Desk](#)

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Rajasthan Discoms Portal-JVVNL

Home Other Links Mail Box

Welcome, CC_A1_JCC Select Your Theme: Gray LastLogin: 6/20/2016 1:19:41 PM Logout

Application Link

Identity Manager

CRM

CCC

MIS

OCM

MS-14

Energy Audit

Energy Audit New


Help Desk

JVVNL Help Desk

<http://servicedesk.rajdcoms.com:8080/>


Email: desk-service@hcl.com

Call: +91 / IP Phone No : 1001




About Us

Govt. of India has proposed to continue R-APDRP during the XI Plan with revised terms and conditions as a Central Sector Scheme. The focus of the program shall be on actual, demonstrable performance in terms of sustained loss reduction. Establishment of reliable and automated systems for sustained collection of accurate base line data, and the adoption of Information Technology in the areas of energy accounting will be essential before taking up the regular distribution strengthening Projects.



Hon'ble
Chief Minister
Rajasthan



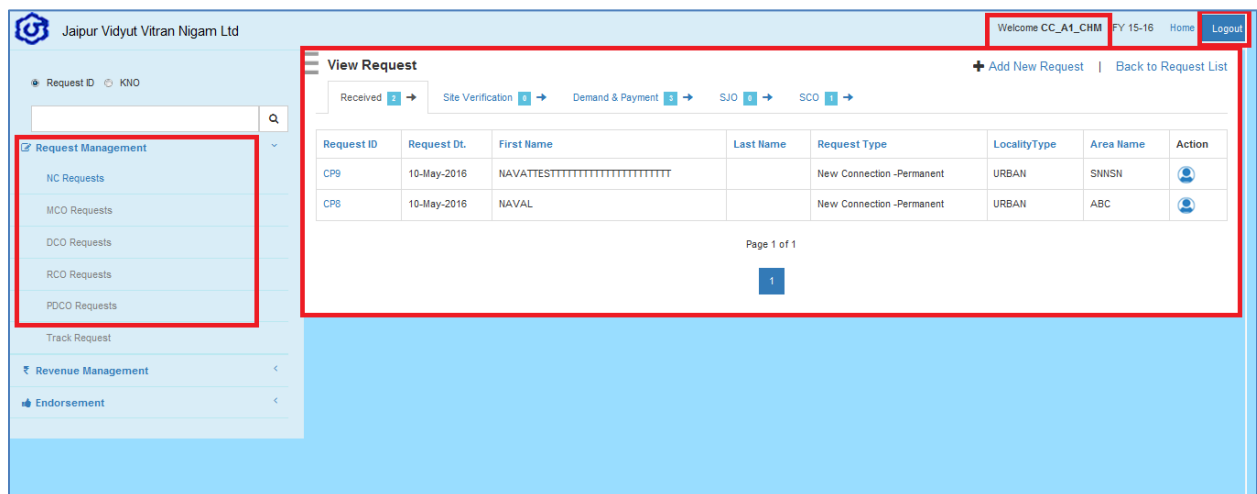
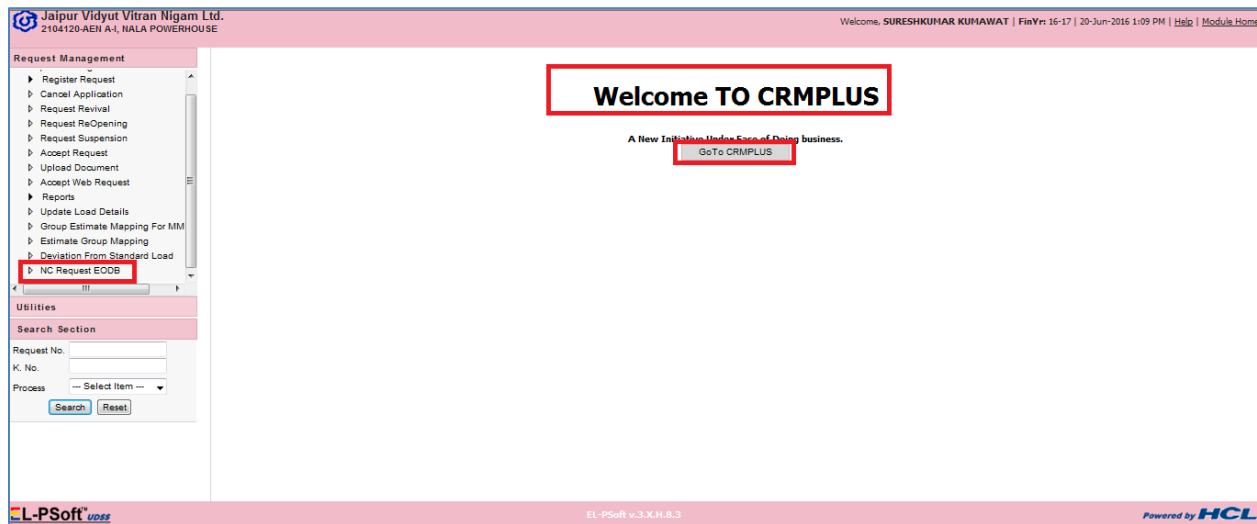
Hon'ble
Energy minister of the state
Rajasthan

Latest News

No News Available Currently

Frequently Asked Questions

NEW



3. New Connection (With/Without Job)

Description:- This process allows the SDO user to register and provide New Connection for eligible consumer. If any consumer willing to get permanent/Temporary electricity connection then consumer can give an application in a plain paper to CC or register request from Web. This activity has to be initiated by Consumer Clerk (CC).

Process Matrix of New Connection

S.No.	Process step	Sub Module	Nigam User	Navigation Path
1	Application Registration	Request Management	CC	Request Management >> NC Request >>Add New Request
2	J.En. Area Assignment	Request Management	CC	Request Management >> NC Request>>Received>>Action
3	Site Verification	Request Management	CC	Request Management >> NC Request>>Site Verification>>Verify
4	Demand & Payment(Print Demand)	Request Management	CC	Request Management >> NC Request>>Demand & Payment>>Demand Note Print
5	Demand & Payment(Demand Deposition)	Collection	HC	Collection>> Receive>>Cash receive CRM Plus
6	SCO	Request Management	CC	Request Management >> NC Request>>SCO>>Approve

Step 1:- Application Registration

Navigation path: - Request Management >> NC Request >>Add New Request.

Assigned User:-CC

Description: - register New Connection request on Application Registration page.

1.1:- Authorized user to navigate to CRM Plus for New Connection (Permanent/temporary).

Jaipur Vidyut Vitran Nigam Ltd

Request ID

KNO

Request Management

NC Requests

MCO Requests

DCO Requests

RCD Requests

PDCO Requests

Track Request

Revenue Management

Endorsement

View Request

Received

Site Verification

Demand & Payment

SJO

SCO

+ Add New Request

Back to Request List

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP9	10-May-2016	NAVATTESTTTTTTTTTTTTTTTTTT		New Connection -Permanent	URBAN	SINNSN	
CP8	10-May-2016	NAVAL		New Connection -Permanent	URBAN	ABC	

Page 1 of 1

1.2:- Then Application Entry activity page opened and then user has to fill the application detail like consumer Personal details and Connection details on Application registration page and fill the Neighbor K.No of Consumer for Sub-Division Identification and then write the appropriate remark.

Request ID

KNO

Request Management

NC Requests

MCO Requests

DCO Requests

RCO Requests

PDCO Requests

Track Request

Revenue Management

Endorsement

View Request

Received → Site Verification → Demand & Payment → SJO → SCO →

Request ID

Request Dt.

First Name

Last Name

Request Type

LocalityType

Area Name

Action

CP9

10-May-2016

NAVATTESTTTTTTTTTTTTTTTTTT

New Connection -Permanent

URBAN

SNNSN

CP8

10-May-2016

NAVAL

New Connection -Permanent

URBAN

ABC

Page 1 of 1

Welcome CC_A1_CHM | FY 15-16

Home

Logout

Request ID

KNO

Request Management

Revenue Management

Endorsement

Add New Request

Back to Request List

All the fields marked with * are required.

Application Details

Request Date

18-Jun-2016

Office Code

2105110-AEN(A-1, Chomu)

Request Type

New Connection -Permanent

Personal Details of the applicant

Person Organisation

Single Applicant Multiple Applicants

Name*

Mr.

KAMAL

CHANGAL

C/O

S/O

MOHANLAL

Applicant Status*

Owner

Name*

Applicant's Gender*

Male Female NA

Applicant Type*

General

Mobile No.

9983944405

Email ID

DOB

29-January-1980

Preferred Language

ENGLISH

Locality Type*

URBAN

Sub Locality Type*

NORMAL

Applicant's Connection Address

House No.

21

Landmark

NEAR RAM MANDIR

Street/Mohalla*

RAM NAGAR

Constituency*

CHOMU

Area Name*

CHOMU

Pin Code

305001

District*

JAIPUR

Phone No.

City/Town/Tehsil*

CHOMU (M)

Welcome CC_A1_CHM | FY 15-16

Home

Logout

Applicant's Communication Address ☒ Same as Above

House No.21

Street/MohallaRAM NAGAR

Area NameCHOMU

DistrictJAIPUR

City/Town/TehsilCHOMU (M)

LandmarkNEAR RAM MANDIR

ConstituencyCHOMU

Pin Code305001

Phone No.

SDO Identification

Neighbour KNO*210511012534

Proposed Office Code*2105110

Other Information

Bank Name--Select Item--

PAN No.

Account No.

Aadhar No.

Connection/Supply Details

Applied Load*1KW

Purpose of Supply*HOUSE

Character of Supply*LT

Contract Demand0

Category*DLT - DOMESTIC LT

Phase*Single

☐ Is Government Connection
 ☐ Solar Equipment Installed
 ☐ Is Seasonal

Submit

1.3:- After filling the Application registraton details, the User has to click on Submit button. The system will display a success message “Success! Request has been registered successfully. Your Request ID is _____”

Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16

Home

Logout

Request ID

KNO

Request Management

Revenue Management

Endorsement

View Request

Received

Site Verification

Demand & Payment

SJO

SCO

Success! Request has been registered succesfully. Your RequestID is: CP2000000064.

Upload Document

Add New Request

Back to Request List

1.4:- Here User can upload necessary Document those required in New connection application (This is an Optional Activity).

Note-:

1. Request ID is generated on completion of Application registration.
2. Consumer can fill the data on the Website via Web Self Services.
3. SDO Staff (Consumer Clerk) can enter the Application details.
4. New Connection request can be taken through Customer Care Centre Executive (on Call) : If this is to be enabled no documents should be made mandatory till the time of request id generation
5. Identification of SDO will be done by providing the Neighbour KNO or Office Code via all above systems
6. In case incorrect SDO has been assigned, the request may be cancelled or modified by CC
7. Document Upload (Optional activity for request ID generation)
8. Document Upload (Optional activity for request ID generation) can be done by the following medium:
 - a. By the consumer vide Web Self Services
 - b. At the SDO staff by the Consumer Clerk (Scanner)
 - c. In case document has not been uploaded – It can be collected at the time of Site Verification by Agents or SDO
 - d. Validations of the documents will be done after download (Offline mode)
 - e. The documents size has to be checked while download (<5 MB) (Configurable)
 - f. The document type to be checked (while upload) (only pdf and Jpeg are valid formats)

Step 2:- J.En. Area Assignment

Navigation path: - Request Management >> NC Request>>Received>>Action.

Assigned User:-CC

Description: - CC will assign the JEN Office (Selection of JEN Area) after enlisting of pending Request ID's and then **SMS/Email notifications will be sent to the respective JEN** for Site verification details

1.1:- After filling the Application Registration details then CC will assign the JEN office so User follow the navigation path and then click on action beside of request ID then related page will opened.

Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16 Home Logout

Request ID KNO

Request Management

- NC Requests
- MCO Requests
- DCO Requests
- RCO Requests
- PDCO Requests
- Track Request

Revenue Management

Endorsement

View Request

Received Site Verification Demand & Payment SJO SCO

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP2000000065	19-Jun-2016	DINKAR	PANDY	New Connection -Permanent	URBAN	CHOMU	
CP9	10-May-2016	NAVATTESTTTTTTTTTTTTTTTTTT		New Connection -Permanent	URBAN	SNNSN	
CP8	10-May-2016	NAVAL		New Connection -Permanent	URBAN	ABC	

Page 1 of 1

1

1.2:- for Jen area assignment user follow the navigation path and then click on action button beside of request ID then related page will opened.

1.3:- Then User selects Jen office code and fills the site verification forecast detail and then click on submit button.

Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16 Home Logout

Request ID KNO

Request Management

- NC Requests
- MCO Requests
- DCO Requests
- RCO Requests
- PDCO Requests
- Track Request

Revenue Management

Endorsement

Assign Request # CP2000000065

Received Site Verification Demand & Payment SJO SCO

All the fields marked with * are required.

Application Details

Request Date	19-Jun-2016	Compliance Date	24-Jul-2016
Office Code	2105110 - AEN(A-1, Chomu)	Request Type	New Connection -Permanent

JEN Area Assignment

Assignment Date 19-Jun-2016 Assigned To* --Select JEN--

Remarks*

JEN Area Assignment

Assignment Date 19-Jun-2016 Assigned To* JE-Chomu-Mr.Mahipal Choudhary

Remarks* ok

Site Verification Forecast

Forecasted Date* 24-Jun-2016 Forecast By* JE-Chomu-Mr.Mahipal Choudhary

Remarks* ok

Submit

1.4:- After filling the “Jen Area assignment” details with appropriate remarks then User click on Submit button then system displays a success message “**Success! Request has been successfully assigned**”

Jaipur Vidyut Vitran Nigam Ltd. Welcome CC_A1_CHM | FY 15-16 Home Logout

Assign Request # CP2000000063 + Add New Request | Back to Request List

Received → Site Verification → Demand & Payment → SJO → SCO →

All the fields marked with * are required.

Success! Request has been successfully assigned.

Application Details

Request Date	18-Jun-2016	Compliance Date	23-Jul-2016
Office Code	2105110 - AEN(A-1, Chomu)	Request Type	New Connection -Permanent
Assigned To	Assigned Date	Remarks	
Mr Mahipal Choudhary	18-Jun-2016	ok	
Forecasted By	Forecast Date	Forecasted Date	Remarks
Mr Mahipal Choudhary	18-Jun-2016	23-Jun-2016	ok

Step 3:- Site Verification

Navigation path: - Request Management >> NC Request>>Site Verification>>Verify.

Assigned User:-CC

Description: - All the details of “**Site verification**” provided by the JEN will be entered in the system by the CC and CC will upload site verification document and fill the demand detail and SCO forecast detail those received by the request related JEN office.

1.1:- For performed this activity User follow the navigation path and then click on Verify action button beside of request ID and then related page will opened.

Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16 Home Logout

Request ID KNO

Request Management

NC Requests

MCO Requests

DCO Requests

RCO Requests

PDCO Requests




Track Request

Revenue Management

Endorsement

View Request

Received 3 Site Verification 1 Demand & Payment 3 SJO 4 SCO 1

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP2000000063	18-Jun-2016	KAMAL	RATHORE	New Connection -Permanent	URBAN	CHOMU	  

Page 1 of 1

1

1.2:- User will upload site verification document received through JEN office this is an optional activity.

Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16 Home Logout

Request ID KNO

Request Management

Revenue Management

Endorsement

Site Verification # CP2000000063

Received 3 Site Verification 1 Demand & Payment 3 SJO 4 SCO 1

All the fields marked with * are required.

Application Details

Request Date	18-Jun-2016	Compliance Date	23-Jul-2016
Office Code	2105110 - AEN(A-1, Chomu)	Request Type	New Connection -Permanent

Document details

ID	Document Name	Proof Type	Document Type	Document Upload Date	View	Delete
	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="text" value="---Proof Type--"/>	<input type="text" value="---Document Type---"/>	<input type="button" value="Upload"/>	

1.3:- Then User will fill the site verification details those provided by the Jen and also select Job required option and fill the Demand detail and SCO forecast details and fill the appropriate remarks and click on

submit button

Site Verification Details

Classification Done by*

JE-Chomu-Mr.Mahipal Choudhary

Urban /Rural*

URBAN

Date of Classification*

18-June-2016

Abadi /Non-Abadi*

ABADI

Commercially Feasible

☒ YES ☐ NO

--Select Item--

Technical Feasible

☒ YES ☐ NO

--Select Item--

Feasibility Check By*

JE-Chomu-Mr.Mahipal Choudhary

Feasibility Check Date*

18-June-2016

Service Line Length*

20

Supply Voltage*

230

Job Required

☐ YES ☒ NO

Remarks*

ok

Application Status

☒ ACCEPTED ☐ REJECTED

Demand Details

Advance receipts against energy charges

1000

Consumer/Meter/Other Security receipts

500

CC&SL and all other capital receipts

All miscellaneous receipts/income

Total Demand*

1500

Due Date of Payment*

18-June-2016

Date of Upload*

01-June-2016

Uploaded by*

JE-Chomu-Mr.Mahipal Choudhary

Forecast Details (SCO)

Forecasted By*

JE-Chomu-Mr.Mahipal Choudhary

Forecasted Date*

23-Jun-2016

Remarks*

ok

☒ I hereby declare that information provided by the applicant is correct.

Submit

1.4:- After filling the details then User has to click on Submit button then system displays a success message “Site verification has been successfully submitted for Request ID”

Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16

Home | Login

Request ID KNO

Request Management

Revenue Management

Endorsement

View Request

Received 1 → Site Verification 1 → Demand & Payment 1 → SJO 1 → SCO 1 →

Success! Site Verification has been successfully submitted for Request ID :CP2000000063 .

Note:-

1. User Check Commercial feasibility offline (existing defaulter, legal, theft cases).
2. There will be either a check box or a drop down for selection of feasible (Yes/No/On Hold)
3. The authority that has approved/rejected the request will be captured as remarks in the system
4. All the details provided above by the JEN will be entered in the system by the CC
5. In Case the JEN has not done the Site Verifications till a specified date, a reminder SMS/E-mail is sent to the Field Officer (JEN)
6. The SMS for all the requests on the date on which the verification is due is queued and sent to respective officer for action in the morning at 8:00 am
7. Notifications to be sent to consumer in case of reschedule
8. The Demand note will be created offline by the SDO Staff/Agent
9. The Demand note will be based on the Load and Classification of consumer done by JEN/Agent during Site visit.
10. The CC can upload the demand
11. Approved demand is uploaded into the system in scanned format (in pdf and jpeg)
12. Demand note will have Pay by Date (defined at the time of upload by the CC)

Step 4:- Demand & Payment (Print Demand)

Navigation path: - Request Management >> NC Request>>Demand & Payment>>Demand Note Print.

Assigned User:-CC

Description: - CC will generate print order of Demand and provide to the consumer.

1.1:- For performed this activity User follow the navigation path and then click on Print button beside of request ID and then demand note will generate.

Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16
Home |
Log

Request ID
KNO

Request Management
NC Requests
MCO Requests
DCO Requests
RCO Requests
PDCO Requests
Track Request
Revenue Management
Endorsement

View Request
Received
Site Verification
Demand & Payment
SJO
SCO

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP2000000063	18-Jun-2016	KAMAL	RATHORE	New Connection -Permanent	URBAN	CHOMU	
CP36	17-May-2016	NISHANT	DKIT	New Connection -Permanent	URBAN	area name	
CP4	09-May-2016	dfgdghg	fghfgh	New Connection -Permanent	URBAN	sdfdf	
CP3	09-May-2016	DFTG		New Connection -Permanent	URBAN	DFGHT	

Jaipur Vidyut Vitran Nigam Ltd
Office Of Assistant Engineer AEN(A-1, Chomu)-2105110
Demand Letter

KAMAL SINGH RATHORE
21,
RAM NAGAR,
CHOMU,
Chomu (M),
NEAR RAM MANDIR,
305001

Date: 18-Jun-2016
Demand No: DN/NC/057758
Category: DOMESTIC LT
Contract Demand: 0KVA
Sanctioned Load 1.00 KW

Subject:

Your Application No. CP2000000063 Date 01-Jun-2016 for DOMESTIC LT of 230.00 Volts at supply voltage has been conditionally sanctioned by under signed.In this regard you are requested to fulfil following requirements.so that further proceedings could be done.

Charge Details

Charge Description	Amount Required(Rs.)	Available Amount(Rs.)	Net Payable(Rs.)
Advance receipts against energy charges	1000.00		1000.00
Consumer/Meter/Other Security receipts	500.00		500.00
			Total=1500.00

Total Amount (In Words) : One Thousand Five Hundred rupees only

1.The above demand can be deposited either In cash or through Demand Draft/Banker's Cheque/Pay orders drawn In favour of A.

2. In case, the above requested amount is not deposited by 18-Jun-2016 then your Application form is liable to be cancelled(Time for depositing the amount is 10:30 AM to 2 PM.)

3. Your Demand Note Is associated with PRIORITY NUMBER _____ so for their proceedings will be done only if you deposit the above mentioned amount and submit FORM L.

4. In case you are a Tenant,there will be an agreement on the bond of Rs.(110+10) and you would have to deposit double security amount of Rs 500 as a Security Deposit.

1.2:- Then generate print out and then provide to the consumer.

Note:-

1. SMS will be sent to the consumer on upload of demand into the system
2. SMS/E-mail reminder to the consumer will be sent (on the last day) in case he/she has not made the payments within a stipulated time

Demand Payment by the Consumer

Rajasthan Single Sign On x Jaipur Vidyut Vitran Nigam Ltd. x manish

www.jaipurdiscom.com

Step 1: Access the Jaipur Discom home page

HAPPY BIRTHDAY Kr .Verma, Hitesh Lodwal , Rajkumar Bairwa

JAIPUR VIDYUT VITRAN NIGAM LIMITED (Jaipur Discom) is an undertaking of GoR engaged in distribution and supply of electricity in 12 districts of Rajasthan, namely Jaipur, Dausa, Alwar, Bharatpur, Dhrolpur, Kota, Bundi, Baran, Jhalawar, Sawaimadhopur, Tonk and Karauli (Except Kota City & Bharatpur City).

Honble Chief Minister Rajasthan

Online Services

Online Payments

Quick Pay Bills (Paytm)
Quick Pay Energy Bills
Quick Pay Bills (Bharatpur)
Pay Demand Charges

Web Self Services

Online Payment of Bills
No Power Complaints
Duplicate Bills
Register Mobile & Email

Access Online Services

Customer Care

24/7 Call Center Jaipur Discom
1800 180 6507
Except Kota/Bharatpur City

Complaint Through SMS/WhatsApp

Latest

MONTHLY PLANNER OF DIRECTOR (TECHNICAL), JVVNL FOR the month of October, 2017

Citizen Contact Center, GoR
1800 180 6127 (8 AM - 8 PM)

Electricity Tariff 2016

Windows taskbar: Windows, Outlook, Edge, Word, Chrome, File Explorer, PowerPoint, Skype, System tray: Keyboard, Network, Volume, Date/Time: 4:06 PM 10/10/2017

Upon click at Step 2, the system redirects user to the home page of Web Self Service Portal

RAPDRP (Web Self Service)



User Login

Welcome to RAPDRP (Web Self Service) portal. You can manage your account through this portal. Now empower yourself by simple registration as per the direction provided on the website and start availing the services provided by us.

Existing User may fill in details here

Advantage of WSS

- ✓ Pay your energy bill
- ✓ Check your last bill
- ✓ Calculate your monthly usage
- ✓ Track the status of the requests & complaints
- ✓ Raise requests & complaints
- ✓ Apply for New Connection

In case of new user click here otherwise fill in details for "User Name" and "Password". Then click on "Log In" tab

Login

User Name

Password

[New User](#) | [Can't access my account?](#)

User Registration /Activation- Do's and Don'ts

1. Activation link received by you is valid for 24 hours.
2. User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)

New User Registration Form:

Rajasthan Single Sign On x RAPDRP - Web Self Servi x

Not secure | wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/fmUserRegistration.aspx?dc=SIZWTkw=

Home

Jaipur Vidyut Vitran Nigam Ltd.

User Registration

Account Information

User Name * (?) Check Availability

Password * (?)

Confirm Password *

E-Mail *

Security Question * --Select--

Enter An Answer *

Mobile No * +91 Ex.: +91 9780000000

How do you wish to receive Activation Key ? * ☒ By Sms ☒ On your registered Email

Personal Information

First Name *

Middle Name

Last Name *

House/Flat No.

Street Name

State * --Select--

City/Town *

Pin Code *

Fill the relevant details in the New user Registration form

Windows Taskbar: O, e, W, Chrome, File Explorer, P, S

System Tray: ENG 4:46 PM 10/10/2017

Fill the relevant details in the New user Registration form

Click on "Submit" Tab to generate username and password

Rajasthan Single Sign On x RAPDRP - Web Self Servi x manish

Not secure | wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/frmUserRegistration.aspx?dc=SIZWTkw=

Mobile No * +91 Ex.: +91 9780000000

How do you wish to receive Activation Key ? * ☒ By Sms ☒ On your registered Email

Personal Information

First Name *
Middle Name
Last Name *
House/Flat No.
Street Name
State * --Select--
City/Town *
Pin Code *
Date Of Birth * Ex.: :01-Jan-1990
Phone No. +91 Ex.: +91 294 0000000
Alternate E-Mail

☐ I agree to the Terms & Conditions and Privacy Policy

51W KI
Generate New Image
Audio
Type the code from the image

Submit Reset

Home

Windows taskbar: Windows, Outlook, Edge, Word, Chrome, File Explorer, PowerPoint, Skype



System tray: Keyboard, Network, Volume, ENG, 4:49 PM, 10/10/2017

Rajasthan Single Sign On x RAPDRP - User Login x manish

Not secure | wss2.rajdiscoms.com/jvvn1_web/

Home | Important Links | Circular & Orders | Schemes | Act/Notifications | Tenders | Contact Us | Feedback | Download New Connection Form | Power Failure

RAPDRP (Web Self Service)



User Login

Welcome to manage through service provide

After generation of "User Name" and "Password", fill the same in log-in page and click on "Log-In" tab.

Advantage of wss Services

- ✓ Pay your energy bills
- ✓ Check your last six month bills
- ✓ Calculate your monthly usage
- ✓ Track the status of the requests & complaints
- ✓ Add multiple account(Limit 25 Kno)
- ✓ View payment history
- ✓ Raise requests & complaints
- ✓ Apply for New Connection

Login

User Name: NIRANKAR

Password: [REDACTED]

Log In

[New User](#) | [Can't access my account?](#)

*** New User Registration /Activation- Do's and Don'ts**

1. Activation link received by you is valid for 24 hours.
2. User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)

Search results - seiti x energy.rajasthan.go x RAPDRP - Web Self x AEM Sign In x energy.rajasthan.go x https://pgi.billdesk x Downloads x

wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/frmDemandDetail.aspx

After generation of "User Name" and "Password", fill the same in log-in page and click on "Log-In" tab.

Fill in the Request no as received through SMS and Click on "search" tab.

Click on "Demand detail" tab.

Select online payment and click on "Make Payment" tab

Demand Detail

Enter request no.

Request No. * 1000052921 Search

Demand Detail

Applicant Name		SURMA	
Request No.	Demand Date	Total Amount	
Demand No.	Due Date	Payment Status	
Select	1000052921	15100.00	
	DN/NC/154361	19-Jul-2017	UNPAID

Charge Detail

No record found...!

Online Payment

BillDesk

Make Payment

1.Total amount payable will be displayed.

2. Transaction charges will be displayed.

click on "Click here>>" tab.

ran Nigam Ltd.

Start the payment process by clicking the button below

Total Payable Amount : Rs 15100

Charges per transaction for making online payments are:

Credit Cards: No charges up to the bill amount Rs. 908/- and 0.96% of transaction amount for bills more than Rs. 908/-

Debit Cards (up to Rs 2000/-): No charges upto the bill amount Rs. 1185/- and .75% of transaction amount for bills more than Rs. 1185/-

Debit Cards(above Rs 2000/-) : 1% of transaction amount (for bills more than Rs. 2000/-)

Net Banking: No charges from consumers

Click Here >>

Please do not press back or refresh button. Do not close this window

If Payment Receipt Is Not Generated / Error Page Displayed

If the Bill amount is debited from your Bank Account but error page displayed, online receipt will be available in three working days after receiving the confirmation from your Bank.

The payment receipt will be available under your KNo. at link: Online Payment Receipt.

You can report such occurrence to discom mailid.

If Re-trying

Please first check whether your bank account is already debited with the amount of earlier transaction.

If debited please do not pay again. Receipt will be available as stated above.



Search results - se... X energy.rajasthan.go X BillDesk - All Your P X AEM Sign In X energy.rajasthan.go X https://pgi.billdesk X Downloads X

Secure | https://www.billdesk.com/pgidsk/ProcessPayment;sessionid=0000B64GJw3viLGgXxZ0jLpRhW8:1a7ou2vsv?wpage=e3w0e32FMSfQywh0YRi5Js8w

Credit Card >




Debit Card

PIN Debit Card + ATM PIN

Internet Banking

Wallet/ Cash Cards

Pay by Credit Card Pay by AmEx ezeClick



Card Number
Enter card number

Expiration Date
Month Year

CVV/ CVC

Card Holder Name
Enter card holder name

Make Payment

Cancel

Merchant Name
Rajasthan - Vidyut Vitran
Nigam Limited[Ajmer]

Payment Amount: ₹ 15100.00

BillDesk
All your payments. Single location

Applicant may pay online Demand charges by choosing any of the available online payment methods

Windows taskbar: 1:38 PM 10/11/2017

Status Tracking by Consumer

Browser tabs: Fwd: SCADA Screen, energy.rajasthan.gov, RAPDRP - Web Self, AEM Sign In, energy.rajasthan.gov, https://pgi.billdesk, Downloads

Address bar: wss2.rajdiscoms.com/RAPDRP_WSS/WSSUI/frmOnlineServicesStatus.aspx

Welcome, cp Gandhi | 11-Oct-2017 | Logout

Udyut Vitran Nigam Ltd.

Click on "Request Status"

- Manage Accounts
 - Account(s)
 - Add Account
 - Delete Account
- Online Request
 - New Connection
 - Request(s) Status**
- Online Payment
 - Demand Detail
 - Pay Multiple Bill
- Manage Profile
 - User Profile
- Report
 - Group Bill Report
- Other
 - Power Failure Information
- Utility
 - Other Request Status

Request(s) Status

Choose type

Choose type: ALL

Service Status

No Record Found

Active service status will be displayed here

Jaipur Vidyut Vitran Nigam Ltd.
2105110-AEN(A-1, Chomu)

Welcome, **Mohan Lal Yadav** | FinYr: 15-16 | 18-Jun-2016 5:33 PM | [Help](#) | [Module H](#)

Collection

- Collection
 - Receive
 - Amount Received From The C
 - Cash Receive Misc
 - Accept Counter
 - Cash Received and Payment
 - Duplicate Receipt
 - Collection Counter
 - Accept Outer Payment
 - EWG / Bill Generation
 - Cash Receive CRM PLUS**
 - Payment
 - Reports
 - Generate Voucher For Bad Debt
 - Allow Debar Consumers
 - PCB
 - Accept Anywhere Voucher
 - Generate Voucher For Security R
 - Clearance and Dishonour Entry

Collection

Collection Status

Applicant Requests

Departmental Requests

Counter Detail

Counter No.	Counter Owner	Counter Type	Current Status	Last Opening Date	Last Closing Date	Today's Collection (Rs.)
123	HC_A1_CHM	Nigam Offline	OPEN	07-Jun-2016	N/A	0.00
4	ws_s1_chm	WSS Counter	OPEN	18-Feb-2016	N/A	0.00
9	CASH_A1_CHM	Nigam Online	OPEN	08-Jun-2016	N/A	0.00
2	emitra_s1_chm	WS Counter	OPEN	20-Feb-2016	N/A	0.00

Payments pending for posting in Billing

PCCB No.	Counter No.	Counter Closing Date	Counter Name	Total Transactions	Cash Amount (Rs.)	Other than Cash (Rs.)	Total Amount (Rs.)	
2105110 / 9 / 188061	9	03-Mar-2016	Nigam Online	3	377281.00	1430.00	378811.00	Post To Billing
2105110 / 9 / 188076	9	09-Mar-2016	Nigam Online	2	61938.00	0.00	61938.00	Post To Billing
2105110 / 1 / 188067	1	01-Apr-2016	outer	1	3498.00	0.00	3498.00	Post To Billing
2105110 / 9 / 188099	9	26-Apr-2016	Nigam Online	2	17917.00	0.00	17917.00	Post To Billing
2105110 / 9 / 188103	9	31-May-2016	Nigam Online	35	1383665.00	0.00	1383665.00	Post To Billing

Utilities

Search Section

Request No.

K. No.

Process -- Select Item --

Search

Reset

Jaipur Vidyut Vitran Nigam Ltd.
2105110-AEN(A-1, Chomu)

Welcome, Mohan Lal Yadav | FinYr: 15-16 | 18-Jun-2016 5:34 PM | [Help](#) | [Module Home](#)

Collection >> Cash Receive CRM PLUS

Note: Field(s) marked with * are mandatory.

Demand Information

Search By: ☐ Request No. ☐ Demand No.

Request No. *

Name

Due Date

Total Amount * ₹

Received Date *

Remarks

Transaction Mode

Transaction Mode *

Issuing Bank

Number

Issue Date

Issuing Branch

IFSC Code

☐ MICR

Issuing Address

[Multiple Mode Payment](#)

Cash A/C Head Details

Account Head Notation	Received Amount (Rs.)
47.602-ADV DEPOSIT FOR CONSUMP.CHARGE	1000.00
48.200-SECUR.DEPO.CONSU INCASH INT.BR	500.00

Utilities

Search Section

Request No.

K. No.

Process

EL-PSoft v.Beta 1.0.1

Powered by HCL

Jaipur Vidyut Vitran Nigam Ltd.
2105110-AEN(A-1, Chomu)

Welcome, Mohan Lal Yadav | FinYr: 15-16 | 18-Jun-2016 5:34 PM | [Help](#) | [Module Home](#)

Collection >> Cash Receive CRM PLUS

Note: Field(s) marked with * are mandatory.

Demand Information

Search By: ☐ Request No. ☐ Demand No.

Demand No. Request No. *

Name

Due Date

Total Amount * ₹

Received Date *

Remarks

Transaction Mode

Transaction Mode *

Number

Issue Date

Issuing Branch

IFSC Code

☐ MICR

Issuing Address

[Multiple Mode Payment](#)

Cash A/C Head Details

Account Head Notation	Received Amount (Rs.)
47.602-ADV DEPOSIT FOR CONSUMP.CHARGE	1000.00
48.200-SECUR.DEPO.CONSU INCASH INT.BR	500.00

Message!

Cash Receive Successfully with Receipt No.:2105110433081

1.3:- After click on Submit button then system displays a success message “Cash Receive Successfully with Receipt No”

Note:-

1. The demand can be deposited by the consumer online via
 - a. Web Self Services
 - b. Any E-Mitra Counter
 - c. Any SDO Collection counter

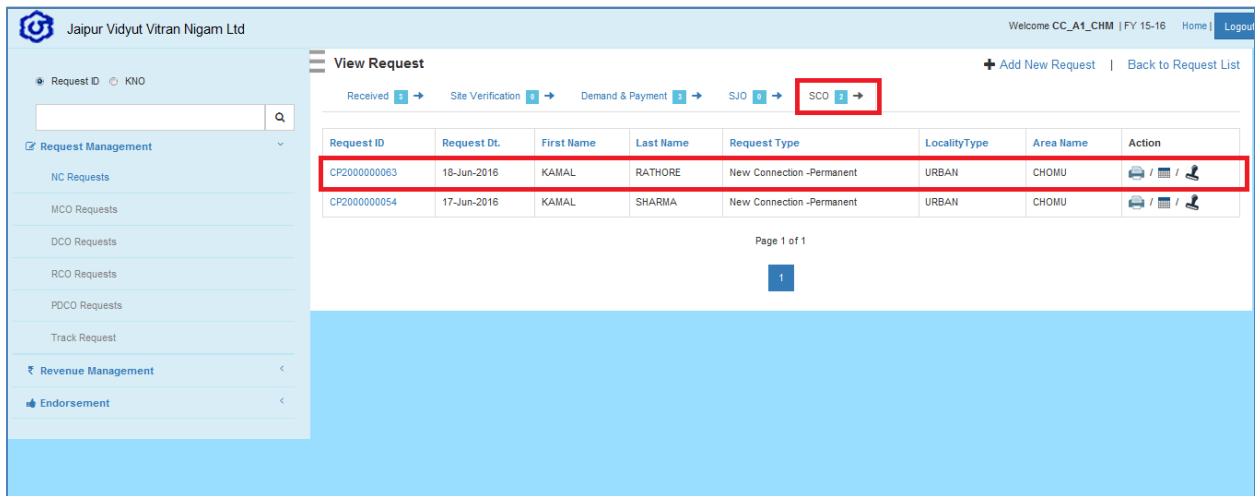
Step 5:- SCO

Navigation path: - Request Management >> NC Request>>SCO>>Approve







Assigned User:-CC

Description: - CC will complete SCO Compliance detail.

1.1:- For performed this activity CC will login from allotted User ID and follow the navigation path and then related page will open.




The screenshot displays the Jaipur Vidyut Vitran Nigam Ltd. Request Management interface. The breadcrumb trail is: Received > Site Verification > Demand & Payment > SJO > SCO. The 'SCO' link is highlighted with a red box. Below the breadcrumb, a table lists requests. The first row is highlighted with a red box.

Request ID	Request Dt.	First Name	Last Name	Request Type	LocalityType	Area Name	Action
CP2000000063	18-Jun-2016	KAMAL	RATHORE	New Connection -Permanent	URBAN	CHOMU	  
CP2000000054	17-Jun-2016	KAMAL	SHARMA	New Connection -Permanent	URBAN	CHOMU	  


Page 1 of 1

1.2:- Then User has to fill the SCO detail.

 Jaipur Vidyut Vitran Nigam Ltd

Welcome CC_A1_CHM | FY 15-16 [Home](#) [Logout](#)

Request ID KNO



[Request Management](#)

[Revenue Management](#)

[Endorsement](#)

Assign Request # CP2000000063

[Received](#) [Site Verification](#) [Demand & Payment](#) [SJO](#) [SCO](#)

[Add New Request](#) | [Back to Request List](#)

All the fields marked with * are required.

Application Details

Request Date

18-Jun-2016

Compliance Date

23-Jul-2016

Office Code

2105110 - AEN(A-1, Chomu)

Request Type

New Connection -Permanent

SCO Details

SCO Issue Date*

18-Jun-2016

SCO Completion Date*

18-June-2016

SCO Completed By*

JE-Chomu-Mr Mahipal Choudhary


SCO No.

119

Remarks* (Max 300)

ok

1.3-: Then fill Master Format data and meter detail and Location detail then after click on Submit Button.


Jaipur Vidyut Vitran Nigam Ltd
Welcome CC_A1_CHM | FY 15-16
Home
Login

Master Format

Sanctioned Load (KW/HP)	1.00	Connected Load (KW/HP)*	
Supply Voltage	230	Premises Type*	HOUSE
Metering Voltage*	230	Block Supply Type*	Round The Clock
Capacitor Rent Code*	Not Installed	Special Consumer Type*	Ordinary
Capacitor Rent		Character of Supply*	LT
Timer Installed	NO	Installation Date*	
Bill Copies*	0	Service No.*	
Tariff Code*	1000XA	ED Code*	Applicable

☐ UC Rebate Applicable
☐ WCC Rebate Applicable

Meter Details

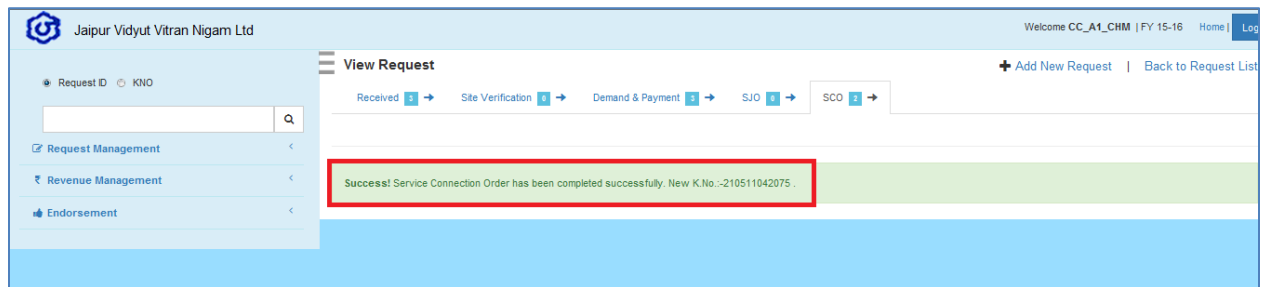
Meter No.*	854636	KWH Reading*	0
Meter Digits*	6	KVAH Reading	
Meter Make*	HP Scomec	KVA Reading	
Meter Vector Type*	KWH	Amp Rating*	5 30
Meter Position*	LT Side	Meter Type*	Single Phase Meter
Meter Status*	OK	Meter Rent Code*	03
Accuracy Class*	0.01s	Phase*	Single
Numerator*	1	Denominator*	1
Tender No.*	5233	Overall MF*	1.00

Location Details

Binder Group Code*	03	Binder No.*	0301
Feeder UNIN	11F-1013689	DT UNIN	LDD-1013676
Route Sequence No.	25		

Submit

1.4-: after filling the all Compliance details then User has to click on submit button then system displays a success message with K.No **“Success! Service Connection Order has been completed successfully new K.No”**



END Result:-

1. User can view the detail of Generated K.No in CAT.

The Generation of the Consumer No. (K. No.) is itself the approval of the consumer application of release of new electricity connection. Consumer receives an SMS stating his/her K. No.

Third party verification of K. No.

The screenshot displays the Jaipur Vidyut Vitran Nigam Ltd. website with four steps highlighted for third-party verification of K. No.:

- Step 1: Access the Discom Home Page** - The browser address bar shows www.jaipurdiscom.com.
- Step 2: Click on "Consumer Corner"** - The "Consumer Corner" link in the left sidebar is highlighted.
- Step 3: Click on "Ease of Doing Business"** - The "Ease of Doing Business" link in the "Important Links" dropdown menu is highlighted.
- Step 4: Click on "Consumer Verification"** - The "Consumer Verification" link in the "Online Services" dropdown menu is highlighted.

The website header includes the Jaipur Vidyut Vitran Nigam Ltd. logo and a "HAPPY BIRTHDAY" banner. The left sidebar contains links such as Home, Chairman Desk, MD Desk, E-Library, Tenders, Recruitment, and Important Links. The "Important Links" dropdown menu lists: Ease of Doing Business, Tariff Petitions & True UP, and Tariff 2016. The "Online Services" dropdown menu lists: About Tariff, About Web Self Service, Consumer Verification, Expenses for New Industrial Connection, SAIFI/SAIDI, SCADA Implementation, Simplification of New connection, SOP, Tariff Orders, TARIFF SUMMARY, Third-Party-Inspection, User Manual for Online Payment, User Manual for Obtaining online electricity connection, and User Manual for WSS. The "Online Payments" section includes: Quick Pay Bills (Payment), Pay Demand Charges, and Web Self Services. The "Web Self Services" section includes: Online Payment of Bills, No Power Complaints, Duplicate Bills, and Register Mobile & Email. The "Customer Care" section includes: Call Center Jaipur Discom (24/7 1800 180 6507, Except Kota/Bharatpur City) and a WhatsApp link. The "Latest" section includes: Regarding Safety Training Programme to be held for the month of Oct'17.

The browser address bar shows the URL <https://www.billdesk.com/pgidsk/pgmerc/rvvn/RVNNLDetails.jsp>. The taskbar at the bottom shows the Windows Start button, taskbar icons for various applications, and the system clock displaying 11:19 AM on 10/12/2017.

rajasthan single sign - Google Chrome | <https://www.billdesk.com> | manish

Secure | <https://www.billdesk.com/pgidsk/pgmerc/rvvnl/RVVNLDetails.jsp>

JVVNL

K Number :*

210422041894

HEL

Submit

Powered by BillDesk

Step 5: Enter K. No. to be verified and click on "Submit" tab

Windows | 11:26 AM | 10/12/2017




rajasthan single sign - Go X

https://www.billdesk.com X

manish


Secure | https://www.billdesk.com/pgidsk/pgmerc/rvvnl/RVVNLConfirm.jsp

☆ 🔔 📄 📄 ⌵




K Number	210422041894
Discom	JVVNL
Binder Number	2319
Account Number	0242
Bill Number	21042201757325
Customer Name	NIRANKAR SINGH
Customer Address	S/O NIRANJAN SINGH F NO 303 P NO 6 AND 27 BRIJ COLONY JAIPUR-19
Bill Due Date	17/10/17
Amount Payable	7265

Back

Powered by


Consumer information will be
dispalyed



ENG 11:28 AM
10/12/2017