## Semi-Annual Social Monitoring Report

Project number: 42267-026

Period: 26 May 2017 to 25 November 2017

IND: Rajasthan Urban Sector Development Program – Implementation of Resettlement Plans

Prepared by Local Self Government Department for the Government of Rajasthan and the Asian Development Bank.

The social monitoring report is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

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## Social Monitoring Report

(Loan Number- 3183)

INDIA: RAJASTHAN URBAN SECTOR DEVELOPMENT PROGRAM

## **IMPLEMENTATION OF RESETTLEMENT PLANS**

REPORTING PERIOD 26<sup>th</sup> May 2017 to 25<sup>th</sup> Nov, 2017

Prepared by Local Self Government Department

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# RAJASTHAN URBAN SECTOR DEVELOPMENT PROGRAM ASIAN DEVELOPMENT BANK LOAN ASSISTANCE (LOAN NO. 3183 IND)

# BIANNUAL SOCIAL MONITORING REPORT IMPLEMENTATION OF RESETTLEMENT PLANS (26<sup>th</sup> May 2017 to 25<sup>th</sup> Nov, 2017)

## **ABBREVIATIONS**

ADB Asian Development Bank

APs Affected Persons

ASO Assistant Safeguard Officer

**BPL** Below Poverty Line

**CAPC** Community Awareness Participation Consultant

**CBO** Community Based Organization

**CLC** City Level Committee

**CPR** Community Property Resources

**DMA** District Metering Area

**DP** Displace Person

**EA** Executing Agency

**FGD** Focus Group Discussions

**FHH** Female Headed Household

Gol Government of India

**GoR** Government of Rajasthan

GRC Grievance Redressal Committee/ Grievance Redressal Cell

IA Implementing Agency

IP Indigenous Peoples

IR Involuntary Resettlement

LAA Land Acquisition Act

RFCT LARR The Right to Fair Compensation and Transparency in Land

Acquisition, Rehabilitation and Resettlement Act

**M&E** Monitoring and Evaluation

NGO Non-Government Organizations

NPRR National Policy on Resettlement & Rehabilitation

PIU Program Implementation Unit

PH Physically Handicapped

PMDSC Project Management Design and Supervision Consultants

PMU Program Management Unit

**RoW** Right of Way

**RF** Resettlement Framework

**RP** Resettlement Plan

**R&R** Resettlement & Rehabilitation

**RUIDP** Rajasthan Urban infrastructure Development Project

**RUSDP** Rajasthan Urban Sector Development Program

SC Schedule Caste

SIA Social Impact Assessment

SIP Service Improvement Plan

**SOT** Social Outreach Team (Contractor's Outreach team)

ST Schedule Tribe

STD Sexually Transmitted Diseases

**ToR** Terms of Reference

**UDD** Urban Development Department

VC Valuation Committee

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## RAJASTHAN URBAN SECTOR DEVELOPMENT PROGRAM BIANNUAL SOCIAL MONITORING REPORT IMPLEMENTATION OF RESETTLEMENT PLANS Duration (26<sup>th</sup> May 2016 to 25<sup>th</sup> Nov, 2017)

## **EXECUTIVE SUMMARY**

- 1. GoR have received a loan from ADB for implementation of water supply and sewerage systems in select district towns in the state under Rajasthan Urban Sector Development Program (RUSDP). RUSDP will complement the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and waste water services to the residents of the state of Rajasthan. It comprises (i) a program, financed by a policy-based loan of US \$250 million, to support policy reforms, including institutional development and governance improvement in the urban sector in the state, and (ii) a project, financed by a project loan of US\$ 250 million (project cost 360 million including state share of US\$ 110 million), to invest in water distribution network and sewerage systems in the six project cities in the state. The six project cities were selected based on consideration of the cities' lack of basic services at present and their willingness to undertake reforms and institutional restructuring.
- 2. The Local Self Government Department (LSGD), Government of Rajasthan (GoR) will be the Executing Agency (EA) of the Project and will be responsible for overall strategic approvals, guidance, monitoring the execution of the project. Program Management Unit (PMU) headed by Project Director is assisted by experienced engineer and finance officers, is responsible for project execution, implementation and management cum supervision of subprojects. To take care of all responsibilities and compliance of social safeguards (including involuntary resettlement and indigenous people), PO-Social has been placed at PMU and assisted by Resettlement Expert of Project Management, Design and Supervision consultants (PMDSC). The Resettlement Plans (RPs) have been prepared according to the Safeguard Policy Statement (SPS) of the ADB. In addition to above, an Assistant Safeguard Officer (additional post sanctioned)<sup>2</sup> has been mobilized in each town on PMDSC side, for over all monitoring of implementation of RP.
- 3. The current report is the 4<sup>th</sup> Semi-Annual Social Safeguard Monitoring Report prepared to comply with the loan covenants covering the period from **26<sup>th</sup> May 2017 to 25<sup>th</sup> Nov, 2017**<sup>3</sup> in a cumulative process. This report covered the resettlement and social safeguard monitoring results to comply with the spirit of ADB policy to "enhance stakeholder's trust and ability to engage with ADB, and thereby increase the development impact" in which disclosure of safeguard monitoring is a prominent aspect.

<sup>&</sup>lt;sup>1</sup> The six project cities are Tonk, Pali, Jhunjhunu, Sri Ganganagar, Hanumangarh, and Bhilwara

Recognizing the stringent targets/ milestones of House Service Connections and Sewer Connections to be handled by CAPC, 06 Posts of Additional Safeguard Support Staff have been sanctioned in PMDSC for RP Implementation (after due approval of ADB). PMDSC Resettlement Expert will provide the required guidance and CAPC will do the required monitoring and field supervision of RP Implementation

<sup>&</sup>lt;sup>3</sup> Loan effective date 25 November 2015

4. As indicated in pervious SMRs, out of total 07 subproject identified, the Draft Resettlement Plans (RPs) for 6 subprojects were prepared by PPTA<sup>4</sup>. These RPs were based on transect walks data in key representative areas with visual screening of 60-70 percent of the roads/areas and by extrapolations of results. Out 06 RPs (sample RPs), 4 nos of RPs were updated by PMDSC after conducting detailed impact assessment and detailed Socio Economic Survey. In addition to this 1 nos of RP (RUSDP/PALI/02) was also prepared by PMDSC for new package. The RP of remaining 02 Packages (Bhilwara & Hanumangarh) will be prepared by PMDSC before start of civil work based on the final design of contractor. Details of approved RPs are as below:-

### Name of Sub -project Name Type of No. of DPs No. of Vulnerable Town Impact DPs Pali Water supply and Sewerage Temporary 645 190 292<sup>5</sup> Pali Bulk Water System Temporary 93 402 Tonk Water supply and Sewerage 1006 Temporary Sri Water supply and Sewerage Temporary 983 282 Ganganagar Jhunjhunu Water supply and Sewerage Temporary 503 97

## Nos of DPs identified (packages wise)

- 5. It is to confirm that, above, subprojects do not have any significant involuntary resettlement (IR) impacts and impacts on indigenous people. All IR impacts are temporary in nature and mainly resulting in temporary disruption of livelihood (only during construction period) for which DPs are entitled for compensation as per the Entitlement Matrix.
- 6. All these impacts will be majorly confined to squatters and mobile vendors operating in RoW. Minor/ temporary inconvenience to road side shops in busy market areas could be also there. APs will be provided advance information regarding the upcoming construction activities to ensure no or minimal disruption in their livelihood. There is no need for permanent relocation due to nature of work being executed., if required, APs will be assisted to temporarily shift for continued economic and livelihood activities. For example APs will be assisted to shift to the other side of the road where no civil work is proposed.
- 7. It is further intimated that up to this reporting period, contracts for all identified packages (07 packages) i.e. RUSDP/TONK/01, RUSDP/PALI/01, RUSDP/PALI/02, RUSDP/SGN/01, RUSDP/JJN/01, RUSDP/BHL/01 and RUSDP/HNM/01 have been awarded and works of 5 packages (except RUSDP/BHL 01 and RUSDP/HNM/ 01) has started and are at different stages of implementation. NTP for RUSDP/BHL/01 and RUSDP/HNM/ 01 package has been issued and works has not started yet.

Project preparatory technical assistance (PPTA) for the Rajasthan Urban Development Program was effective on August 1, 2012. 06 Sample RPs were prepared by PPTA and later one more project was identified.

RP of this package is under revision and due to change of alignment the impact will be minimized. Further all impacts will be temporary in nature and mainly resulting in temporary disruption of livelihood (only during the construction period, confined to squatters, mobile vendors operating in RoW) for which DPs will be compensation as per the Entitlement Matrix. No structure will be dismantled.

- 8. For RP implementation, 06 Posts of Additional Safeguard Support were sanctioned by EA (one support staff at each town) under PMDSC Contract and Safeguard Support staff/ Assistant Safeguard Officer (ASO) for monitoring of IR/RP implementation have been mobilized in Tonk, Pali, Jhunjhunu, Ganganagar and Bhilwara.
- 9. Contractors of Package no RUSDP/PALI/01, RUSDP/PALI/02 and RUSDP/JJN/01 have started works in some of the DP areas after required implementation of RP. During current reporting period, assistance was paid to 98 DPs and impacts on 108 DPs were avoided (due to alignment change/ night work).
- 10. Under Tonk package (RUSDP/TONK/01), trenchless Sewer work has started in few DP areas. Joint Site Visit to all these areas were conducted and required monitoring is being done by ASO. Based on the monitoring/records, till date no DP has been adversely affected by trenchless work. However, RP implementation is pending in above areas due to non availability of final alignment of water supply line.

Town	Package no			Status of DPs			
		DPs	DPs Paid (during reporting period)	DPs Paid (to date)	Unwilling	Impact Avoided	
Tonk	RUSDP/Tonk/01	1006	0	0	0	28	
Pali	RUSDPPali/01	645	57	96	05	139	
	RUSDP/PALI/02	292	03	03	01	0	
Sri Ganganagar	RUSDP/SGN/01	983	0	0	0	0	
Jhunjhunu	RUSDP/JJN/01	503	38	38	0	0	
	Total	3429	98	137	06	167	

Progress of R&R up to 25<sup>th</sup> Nov. 2017

- 11. During implementation, no impact on CPRs in the working areas is reported and access to identified CPRs was not blocked.
- 12. During this reporting period, various Orientation program with Project Contractors, PIUs and PMDSC site staff were held in all the project towns (except Hanumangarh) and Safeguard issues were deliberated in detail. Contractor is directed by PIU, to avoid the impact on livelihood and maintain access to commercial as well as residential houses and establishment. Strengthening of outreach team and their role and responsibility with respect to RP implementation and information dissemination were also discussed in detail.
- 13. M/s IPE Global Pvt Ltd in association with Cogent Training Research Development consultant has been appointed as Community Awareness and Participation Consultants to oversee the entire information dissemination, required for creating public awareness. CAPC has been mobilized (in RUIDP PH III) from 1.12.2015 and 01 no. of Social Expert cum Gender Specialist has been deputed by CAPC at each project towns. Social Expert of CAPC is acting as town in charge for all community awareness and participation programs and is overseeing the performance of Social outreach team (SOT)<sup>6</sup> of contractor.

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<sup>&</sup>lt;sup>6</sup> Dedicated SOT teams will be mobilized by contractor for facilitating the CAPC activities (including R&R activities). CAPC is regularly evaluating the performance of the contractors Social Outreach Teams.

- 14. The City Level Committee (CLC), acting as a grievance redress committee (GRC) has been established for each towns, chaired by the District Collector. CLC has representatives from the ULB, state government agencies, PIU, community-based organizations (CBOs) and NGOs. As GRC, CLC meets at regular intervals based on the availability of the CLC /GRC members and also as per requirement or pending issues. GRC registers are in place at the towns. PIUs with support of CAPC & Contractor is entrusted with the responsibility to maintain a proper grievance register and ensure that the grievances received during execution should be addressed as per the methodology prescribed in RP and RF. The grievance register is endorsed by all agencies involved in implementation.
- 15. In this reporting period, minor complaints of the people were received which were resolved satisfactorily (*Refer annexure 9*). No complaints/grievances of identified DPs were received.
- 16. Executing Agency (EA) is highly involved in project implementation and past learning's / lessons related to execution are well incorporated in project and civil works and it is also expected that a positive impact will occur due to commitment/preparedness show by the Implementing Agency (IA). However, due to frequent changes in project administration at town level and limited understanding of contractor, it will be important for PMU to conduct rigorous monitoring to ensure tandem between implementation progress and compliance to ADB Policies.

## RAJASTHAN URBAN SECTOR DEVELOPMENT PROGRAM BIANNUAL SOCIAL MONITORING REPORT IMPLEMENTATION OF RESETTLEMENT PLANS Duration (26<sup>th</sup> May 2017 to 25<sup>th</sup> Nov, 2017)

## A. PROJECT BACKGROUND AND DESCRIPTION

1. GoR have received a loan from ADB for implementation of water supply and sewerage systems in selected district towns in the state under Rajasthan Urban Sector Development Program (RUSDP). RUSDP will complement the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and waste water services to the residents of the state of Rajasthan. It comprises (i) a program, financed by a policy-based loan of US \$250 million, to support policy reforms, including institutional development and governance improvement in the urban sector in the state, and (ii) a project, financed by a project loan of US\$ 250 million (project cost 360 million including state share of US\$ 110 million), to invest in water distribution network and sewerage systems in the six project cities in the state. The six project cities were selected based on consideration of the cities' lack of basic services at present and their willingness to undertake reforms and institutional restructuring.

## A.1 Project Components

2. The primary objective of Rajasthan Urban Sector Development Program (RUSDP) is to promote sustainable growth and poverty reduction in the six selected cities of Rajasthan. The Project is financing infrastructural development, in the form of construction and rehabilitation, related to water supply and wastewater inclusive of capacity building of existing Municipal Corporations. Social and community development is forming an important component of the Project, involving community mobilization; under well-organized proactive public awareness campaigns. The works proposed for 6 selected towns under RUSDP are described in Table 1.

**Table 1: Description of the projects** 

S no	Package No.	Description
1	RUSDP/TONK /01	Water Supply Distribution Network Improvements with house service connections; Providing Sewer Network with House connections and construction of STP at Tonk
2	RUSDP/PALI/01	Water Supply Distribution Network Improvements with House Service Connections; Replace worn out Pump Machinery; Extension and Providing Sewer Network with House connections and construction of STP at Pali.

<sup>&</sup>lt;sup>7</sup> The six project cities are Bhilwara, Jhunjhunu, Sri Ganganagar, Hanumangarh, Tonk, and Pali.

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S no	Package No.	Description
3	RUSDP/PALI/02	Construction of Bulk Water system and works for water supply and operation service for 10 years at Pali
4	RUSDP/SGN/01	Water Supply Distribution Network Improvements with house service connections; Replacement of worn out Pumping Machinery; Extension and Providing Sewer Network with House connections etc. at Sriganganagar
5	RUSDP/JJN/01	Jhunjhunu Water and Wastewater Project comprising of Design and Construction of Work of Water Supply and Sewage and Allied Works and Operation and Maintenance Services of the Entire System for 10 Years
6	RUSDP/HNM/ 01	Water Supply Distribution Network Improvements with House Service Connection; Replace worn out Pump Machinery; Extension and Providing Sewerage system including House connections etc. at Hanumangarh
7.	RUSDP/BHL/01	Providing Sewerage system with House connections etc. at Bhilwara

## B. PURPOSE OF THE REPORT

- 3. The purpose of Biannual Social Monitoring Report is to analyze periodical (over the total implementation period of the project) compliance with the approved Involuntary Resettlement (IR) documents such as Resettlement Plan (RP)/ Due Diligence Report (DDR).
- 4. RUIDP has the responsibility to oversee the implementation and monitoring of social safeguards issues of each subproject in the project towns. This report covers resettlement and social safeguard monitoring results to comply with the spirit of ADB policy to 'enhance stakeholders trust' and ability to engage with ADB, and thereby increase the development impact (of projects) in which disclosure of safeguard monitoring is a prominent aspect. This report covers Social Monitoring, addressing all the issues related with social safeguards, with reference to the progress achieved and current status of reporting period.
- 5. This consolidated report outlines monitoring implementation of social safeguard activities, during **26**<sup>th</sup> **May 2017 to 25**<sup>th</sup> **Nov, 2017** in accordance with the ADB Safeguard Policies.

## C. SOCIAL SAFEGUARD CATEGORIZATION

- 6. ADB's classification system as per ADB's Safeguard Policy Statement (SPS) 2009 is as below:-
- Category A: Subprojects proposed for construction or development, will fall under this category, if, it caused a significant involuntary resettlement impacts with a physical displacement of 200 or more persons from their residences, or 200 or more persons lose 10% or more of their productive or income generating

assets, or more persons or 200 or more persons experience a combination of both.

- **Category B:** Any proposed subproject that includes involuntary resettlement impacts but are not deemed significant considering loss of shelter/houses or productive or income generating assets will be considered for category B.
- Category C: A proposed subproject that has no involuntary resettlement impact.
- 7. Prior to civil works implementation, all the subprojects selected for construction or developments are screened through SIA and classified using ADB's classification system.

## C.1 Subprojects Categorization under RUIDP- Phase III

- 8. After SIA and initial transect walk conducted to all the six town, It has been confirmed (already confirmed by PPTA study also) that there is no significant impact and all the sub-projects identified in RUIDP, Phase III are under **Category B as defined in SPS 2009.**
- 9. Further it is also confirmed that there are no Indigenous People (IP), no private land acquisition issues and most impacts are temporary in nature, where the livelihood of the people would get impacted (only during the construction period). Necessary compensation as per the agreed Resettlement Framework (RF) will be ensured for temporary losses.
- 10. The resettlement impacts/ temporary impacts will be mainly due to laying of water supply and sewerage pipe networks. However, the Pipes will be laid within road rights-of-way (RoW), and will not require land acquisition or cause permanent displacement, but may cause temporary access disruptions and possible temporary losses in income during construction on non-titled movable /transitory structure (push carts etc.) owners/business operating in the ROW.

## D. STATUS OF PREPARATION/ UPDATING OF RP

- 11. As per PPTA Studies, the social impact identified in towns were generally temporary in nature, affecting mobile/ambulatory vendors, who are earning their livelihood by using public land and considered non-titleholders. Recognizing the adverse impacts (in advance) of the project and the need to address the involuntary resettlement and other related adverse social impacts, RUIDP (on behalf of Govt. of Rajasthan) & ADB jointly prepared the resettlement and rehabilitation framework consistent with applicable laws, notifications and policies that are relevant in the context of the implementation of the project activities.
- 12. Provision of livelihood assistance for mobile/ambulatory vendors were also made in the RF, in view of disruption likely to be caused due to implementation of project activities. It was agreed that compensation would be paid/given to the DPs for the entire period of disruption due to implementation of different infrastructure works. The general period of impact (Water Supply/Waste Water) of 14 days shall be considered while preparing RP.

However, if the actual dislocation exceeds the period taken, the RP may be revised and additional compensation for the extended period will also be proposed/ disbursed. The RF sets out the requirements for payment, compensation, income restoration and relocation, consultation, participation and disclosure and the grievance redress mechanism.

- 13. As per RF, RUSDP has to ensure that any physically or economically displaced persons should be compensated prior to commencement of civil works of subprojects where applicable, following the approved RP. For which, It has been agreed that the draft RPs prepared by the PPTA<sup>8</sup>, consultant will be updated before start of civil works. The entitlement matrix included in the RF prepared and approved by ADB will form the basis for estimation of compensation and payment for the affected properties and income loss to the APs/DPs and RF will be followed during revision/ preparation of new RP for the subprojects involving temporary impact, land acquisition, resettlement and rehabilitations of the affected households.
- 14. Upto this reporting period 5 nos of RP were revised/updated/prepared and submitted to ADB and all RP are approved<sup>9</sup>. Summary of approved RPs are attached in *Annexure 1*.
- 15. The Program objective is to improve the economic development by providing the infrastructure and service in the water supply and sewerage sector. The improvement of quality of life and thereby effective contribution of beneficiary people in the economic activity is expected. The Program therefore focuses on service delivery along with the creation of quality assets and service delivery monitoring systems. For achieving this operations & management perspective, a DMA/Zone based approach for design, construction and operation is adopted and Design Build and Operate (DBO) contract with single contractor for water supply and sewerage work with 10 years O&M provision are being awarded.
- 16. Being a DBO contract, even though the DPRs are prepared by consultants (PPTA/PMDSC), the final design/alignment is to be provided/ re-confirmed by Contractor. Presently the alignment is being provided/ finalized by contractor DMA/Zone wise hence the vendors on both the side of the road were considered in the RP. Adequate provision for Compensation, Additional assistance for vulnerable DPs and shifting assistance are kept in the RP as per the Resettlement Framework. Further in order to facilitate RP implementation, a Zone/DMA wise list of DPs identified during SIA (with 100% socio economic details) are being provided to contractors for freezing of alignment and for avoiding/ confirming impacts on DPs.

Project preparatory technical assistance (PPTA) for the Rajasthan Urban Development Program was effective on August 1, 2012. Draft resettlement plans (RPs) for 6 subprojects were prepared by PPTA, on the basis of transect walks in key representative areas with visual screening of 60-70 percent of the roads/areas and by extrapolations of results.

Still considered drafts and to be finalized/updated by the DBO contractor

Table 2: Status of Involuntary Resettlement (IR) Documentation

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S.No	Contract packages	Status of IR  Document  (Resettlement Plan)	Social Safeguards Categorization	Remarks
1	RUSDP/TONK /01	Updated RP of Tonk water supply and sewerage sub project has been submitted to ADB on 01.06.2016 and got approved by ADB on 07.10.2016	Category "B"	As per initial Social Impact Assessment, total 1006 DPs were identified under this project. Since it is DBO Contract, Area wise list and map of project Affected Areas has been issued to contractor to freeze the alignment. Final RP will be submitted to ADB once contractor freeze the alignment and confirm impacts.
2	RUSDP/PALI/01	Updated RP of Pali water supply and sewerage sub project has been submitted to ADB on 01.06.2016 and got approved by ADB on 07.10.2016.	Category "B"	As per initial Social Impact Assessment, total 645 DPs were identified under this project. Since it is DBO Contract, Area wise list and map of project Affected Areas has been issued to contractor to freeze the alignment. Final RP will be submitted to ADB once contractor freeze the alignment and confirm impacts.
3	RUSDP/PALI/02	Draft RP of Pali Bulk Water system has been submitted to ADB on 15.09.2016. Draft RP has been approved by ADB on 29.09.2016 and disclosed on ADB website on 07.10.2016	Category "B"	As per initial Social Impact Assessment, total 292 DPs were identified under this project. Since it is DBO Contract, Area wise list and map of project Affected Areas has been issued to contractor to freeze the alignment. Final RP will be submitted to ADB once contractor freeze the alignment and confirm impacts.
4	RUSDP/SGN/01	Updated RP has been approved by ADB and disclosed on ADB website on 29.09.2017	Category "B"	As per initial Social Impact Assessment, total 983 DPs were identified under this project. Since it is DBO Contract, Area wise list and map of project Affected Areas has been issued to contractor to freeze the alignment. Final RP will be submitted to ADB once contractor freeze the alignment and confirm impacts.
5	RUSDP/JJN/01	Updated RP has been approved by ADB and disclosed on ADB website on 29.09.2017	Category "B"	As per initial Social Impact Assessment, total 503 DPs were identified under this project. Since it is DBO Contract, Area wise list and map of project Affected Areas

S.No	Contract packages	Status of IR Document (Resettlement Plan)	Social Safeguards Categorization	Remarks
				has been issued to contractor to freeze the alignment. Final RP will be submitted to ADB once contractor freeze the alignment and confirm impacts.
6	RUSDP/HNM/01	Draft RP approved by ADB under Category "B"	Category "B"	Initial impact assessment has been done and it has been confirmed that this project is under Category" B" as per SPS 2009. However, RP will be updated (with 100% socio economic survey) before start of Civil work.
7	RUSDP/BHL/01	Draft RP approved by ADB under Category "B"	Category "B"	Initial impact assessment has been done and it has been confirmed that this project is under Category" B" as per SPS 2009. However, RP will be updated (with 100% socio economic survey) before start of Civil work.

Table 3: Nos of Zone/DMA (Project wise)

S no	Name of Town	Package No.	Total Nos of Zone	Total Nos of DMA
1	Tonk	RUSDP/TONK /01	18	65
2	Pali	RUSDP/PALI/01	19	49
3	Sri Ganganagar	RUSDP/SGN/01	19	39
4	Jhunjhunu	RUSDP/JJN/01	13	38
5	Hanumangarh	RUSDP/HNM/ 01	Under finalization	Under finalization
6	Bhilwara	RUSDP/BHL/ 01	Under finalization	N.A.

17. As of Nov 2017, all sub-projects under implementation stage have updated IR documents, in accordance with the RF. Provisions are made for DPs in the Resettlement Budget for livelihood assistance, shifting assistance and assistance for vulnerable DP as applicable. RP are now under implementation, Compensation, Additional assistance to vulnerable DPs and shifting assistance wherever applicable are being provided to DPs.

## E. STRATEGY FOR IMPLEMENTATION OF RP

- 18. For implementation of RP and to comply with the ADB requirement, every DMA is being visited jointly with PIU and PMDSC representatives well in advance in light of the alignment finalized by the contractor. At first juncture, mitigation/minimization of impacts are prioritized through planning of civil work and if applicable mitigation plan is prepared and provided to contractor. It is important to understand that the mitigation plan prepared by the Social Expert of PMDSC, are forwarded to contractor after due verification by the concerned PIU but to implement the mitigation plan in true spirit will be contractual responsibility of contractor and PIU and due-diligence of the same will be done by the social expert of PMDSC at reasonable duration and reported in revised RPs from time to time.
- 19. However, if the mitigation of impact on livelihood is not possible, all the DPs are to be re-validated and verified by the implementing officer (ASO, PMDSC) at their respective towns which include field verification (both signature, photos & proof of identification like voter ID etc along with bank account details are taken) and Subproject ID Cards disbursement.
- 20. After every joint site visit, Micro Plans/Mitigation plans are being prepared road wise (as applicable) and submitted. During preparation of Micro Plan the real impact on DPs are considered and it is ensured that all the DPs are compensated for time over run and entire period of disturbance. These Micro Plans facilitate in identifying the DPs which are below minimum wage rate at the time of disbursement to ensure additional compensation to these DPs. Micro plan also takes care of the time lags (7% inflation in survey income is provided per year) of implementation and survey.
- 21. As per past learning from the ADB project, it would be ensured that DPs are at least paid amount equivalent to prevailing minimum wage as compensation at the time of disbursement. It will be ensured that the compensations amount thus calculated (recorded livelihood compensation + additional compensation due to time lag) per day to DP, will not be less than minimum wage rate prevailing at the time of disbursement otherwise the minimum wages applicable at time of disbursement will be paid and apply in all subprojects RP. The final payment made as per applicable minimum wages will be sent to ADB separately for approval and will be made an integral part of approved/ revised RPs.

## **E.1** Orientation Program with Project Contractors and Mitigation Action

22. As a part of Implementation Strategy, during this reporting period, Orientation program with Project Contractors, were held in all the project town and Safeguard issues were deliberated in detail. Strategy deliberated by PMDSC Safeguard Expert, to avoid the impact on livelihood and maintain access to commercial as well as residential houses and establishment, include :- (i) Proper advance information to be provided/ circulated in the area. (ii) work to be executed in planned/ phased manner so that temporary inconvenience is avoided (iii) Access to CPRs to be maintained.(iv) Natural Drains should not be disturbed (as

far as possible) (v) Since, there are plenty of permanent shops on the proposed alignment and since the road width is sufficient, contractor is advised not to close the road or divert the traffic and the work should be executed on convenient hours / non-peak hours after required consultations with the shop owners/ vendors. All, the work is assured to be carried out in patches and the same strategy would be adopted in all areas so that even if the work is executed on one side of the road, the indirect impact on the other side is also avoided. It was also suggested that alignment should be finalized timely and should be communicated well in advance so that internal monitoring / implementation of RP are possible.

- 23. Joint site visit by Social Safeguard Team (ASO) along with Planning Engineer of Contractors of Pali, Ganganagar and Jhunjhunu were also undertaken along with this orientation. During field visit, it was deliberated to the contractor's representatives that presently both side vendors has been taken up in the draft Resettlement Plan and as per the recent directions of ADB, RP has to be updated after freezing the exact alignment from contractor side. It was also recommended to the contractor that the impact in DP areas should be minimized through careful planning (ensuring access to every commercial and residential establishment) and the work should be adjusted to non-peak hours/non-working days as per the convenience of public, the work should be carried out in small patches so that the required access to all the vendors is maintained. Contractor informed that provision for night works are taken in the contract and in submitted SIP and work in most of the busy areas and crowded area will be taken up at night to avoid the impact and inconvenience to the public.
- 24. Detailed discussions and deliberation about the safeguard policy were done and Social team visited the impacted areas and demonstrated the possible ways of providing access (through on site visit to few areas). Further, it was also informed to contractor that as per ADB safeguard policy, no civil works should be started in any DP areas prior to the disbursement of compensation. Safeguard team also suggested that alignment of entire areas should be freeze as early as possible so that final RP could be submitted to ADB. (**Photographs are attached in annexure 3**).

## E.2 Orientation Program of Site Engineer (PMDSC), PIU officials:

25. Orientation Program of Site Engineer (PMDSC), PIU officials were also held at Ganganagar, Pali and Bhilwara and all the engineers were requested for their active involvement in Social Safeguard Activity, so that desired implementation of R&R Plan/RP can be done. The Role of Social Safeguard Support and role of outreach team in R&R implementation, desired documentation for Safeguard Compliance, Important issues like how to minimize or mitigate the impacts or in-case the impacts are unavoidable how the Resettlement Plan is to be implemented etc were discussed in detail. (**Photographs are attached in annexure 3**)

## E.3 Joint Orientation Program with Site Engineers (PMDSC), Contractor's Social Outreach Team & Safety Engineer:

26. Joint Orientation Program of all Site Engineer (PMDSC) and Contractors Social Outreach Team & Safety Engineer was held on 18.11.2017 at Jaipur to orient both teams jointly, towards quality requirements and towards compliances of Safeguard issues at site. PMDSC Expert briefed all the participants (contractors representatives from all town attended) about the safeguard requirement and informed that implementation of Resettlement Plan (RP) and Environmental Management Plan (EMP) is a contractual obligation under this project. One to one issues of site were discussed and required advice was provided to the involved agencies i.e. Contractors and PMDSC field staff. (Photographs are attached in annexure 3)

Table 4: Details of Safeguards Orientation Programs by PMDSC Experts at towns (26<sup>th</sup> May, 17 to 25<sup>th</sup> Nov, 17)

Date	Town/place	Demonstrators	Participants
03 June 2017	Sriganganagar	Mr. Abhay Srivastava (Environment Specialist, PMDSC)	Support Engineers PMDSC, HSE officer, social officer, Supervisors, Workers and others, all from L&T
07 June 2017	Jhunjhunu	Mr. Abhay Srivastava (Environment Specialist, PMDSC)	J.en, PIU, Support Engineers PMDSC, HSE officer, social officer.
07 July 2017	Jhunjhunu	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC)	Support Engineers, PMDSC at site, Sushil, Social Expert, Roopesh Jain, HSE officer,
20 & 21 July 2017	Pali (Pali/01 and Pali/02)	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC)	Safeguard personnel, Support Engineers PMDSC, Pali
02 August 2018	Tonk	Mr. Abhay Srivastava, Environment Specialist, PMDSC, Mr. Mukesh Moolrajani, Safeguard Support, PMDSC, Jaipur	PMDSC site engineers, Contractor's site engineers, HSE officer,.
14 Sept 2017	Tonk	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC) Mr. Mukesh Moolrajani, Safeguard Support, PMDSC, Jaipur	Support Engineers PMDSC, Contractor's site engineers,.
20 Sept 2017	Jhunjhunu	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC), Mr. Mukesh Moolrajani, Safeguard Support, PMDSC, Jaipur	Support Engineers, PMDSC at site, EHS officer, engineers.
09 Oct 2017	Ganganagar	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC)	PIU/PMDSC engineers/Contractor for safeguard requirement.
10&11 Nov 2017	Pali (Pali/01 and Pali/02)	Mr. Abhay Srivastava (Environment Specialist,	Safeguard personnel, Support Engineers PMDSC, Pali

Date	Town/place	Demonstrators	Participants
		PMDSC), Mr. Jyotidhari Singh	
		(Resettlement Expert, PMDSC)	
24 Nov 2017	Bhilwara	Jyotidhari Singh (Resettlement	7
		Expert, PMDSC), Mr. Mukesh	site engineers, supervisors
		Moolrajani, Safeguard Support,	
		PMDSC, Jaipur	

## E.4 Common Issues Expected and Methodology Adopted

## a. Missing and Unwilling DPs

- 27. A major issue generally faced during RP implementation is of missing DPs under temporary impacts. Generally, DPs which are surveyed and distributed with identity cards are not traceable during construction for payment of compensation. This is mainly due to migrant and mobile nature of businesses. To overcome this situation of missing DPs under RF of RUSDP it is agreed that missing DPs under temporary impacts not traceable for more than 18 months after the start of compensation disbursement, or do not claim their entitlement within 36 months, will bear no impacts of the project and hence will not be considered for compensation.
- 28. Issues like DPs showing their unwillingness to accept assistance or unwillingness to participate or are minor (may not be disclosed during survey but get revealed at the time of opening of bank account) may also arise during implementation. In support of Missing DP and other related issues, implementation officer (ASO) will collect records of written information from surrounding vendors or shopkeepers or public representatives. For documentation of this problem, it is decided that a certificate may be taken from Ward Parshad <sup>10</sup> with witnesses of nearby vendors/residents about Missing or DP/DP shown their unwillingness to accept R&R assistance. For these DPs especially DP shown unwillingness, along with this certificate, audio recording of specific reasons as stated by the DP will be recorded (if possible) and documented. For deceased DP it is decided to make payment to dependents of the deceased DP. Similarly payment will be made to guardians of Minor DPs.

## b. Impact on CPRs

29. Impact on CPRs is a very critical issue for the point of view of community. The community feeling is attached with the common properties especially with the religious structures. It is perceived that impact on large number of CPRs will be reduced because of realignment at the time of planning by the contractor (the possible list of CPRs already circulated to contractor) as necessary understanding of mitigation has been provided to contractor from time to time. However issues related to CPRs arising during implementation will be resolved through community/stakeholders consultation and providing engineering solution by avoiding impact on common property in the subproject.

Elected representative of local representative body in towns

## c. Change of Scope or alignment – Revision of RP

30. Revision/updating of RP will be mandatory whenever there is change in scope, further, periodic revision in RP would be done in order to address issues of missing DPs/voluntary refusal for compensation or any other minor issues identified during implementation of RP or validation and verification of DPs like difference in actual spelling in the name of DPs in comparison to names written in RPs or any other minor issues like typographical errors etc. It is important to mention that as per Resettlement Framework, revised RP of towns prepared and submitted to ADB considering APs on both side of the roads, however in case impact is mitigated on these identified APs (in the RP) the same will be also incorporated in the revised RP as detailed above.

## F. CURRENT STATUS OF RP -IMPLEMENTATION

31. Up to this reporting period, total 7 nos of contracts have been signed and work is under progress in 5 packages. NTP for package no- RUSDP/BHL/01 and RUSDP/HNM/01 has been issued on dated 11.9.2017 & 20.11.2017 respectively and no physical work has started. Table- 5 provides the status of works and detail description of current Implementation status of the projects are provided in Table- 6 to Table- 8.

Table 5: Progress of Subprojects/packages under phase – III

Sno	Package No.	Description	Name of contractor	Contact cost (Rs Million)	NTP issue date	Physical Progress (%)
1	RUSDP/TONK /01	Water Supply Distribution Network Improvements with house service connections; Providing Sewer Network with House connections and construction of STP at Tonk	M/s Tonk Water Supply Limited	3880	16.11.2015	14.88
2	RUSDP/PALI/01	Water Supply D N I with HSC; Replace worn out Pump M/c; Extension and Providing Sewer Network with House connections and construction of STP at Pali.	M/s Larsen & Toubro Limited	4960	19.10.2015	38.3
3	RUSDP/PALI/02	Construction of Bulk Water system and works for water supply and operation service for 10 years at Pali	M/s Vishnu Prakash R Pungalia Ltd	845	27.06.2016	25.03

Sno	Package No.	Description	Name of contractor	Contact cost (Rs Million)	NTP issue date	Physical Progress (%)
4	RUSDP/SGN/01	Water Supply Distribution Network Improvements with house service connections; Replacement of worn out Pumping Machinery; Extension and Providing Sewer Network with House connections etc. at Sriganganagar	M/s Larsen & Toubro Limited	5550	23.12.2016	14.62
5	RUSDP/JJN/01	Jhunjhunu Water and Wastewater Project comprising of Design and Construction of Work of Water Supply and Sewage and Allied Works and Operation and Maintenance Services of the Entire System for 10 Years	M/s Larsen & Toubro Limited	2375	26.12.2016	14.7
6	RUSDP/HNM/ 01	Water Supply D N I with HSC; Replace worn out Pump M/c; Extension and Providing Sewerage system including House connections etc. at Hanumangarh	M/S Technofab Engineering Ltd, New Delhi	2810		LoA Issued on dated 29.09.2017 and NTP issued on 20.11.2017. Physical works not started.
7	RUSDP/BHL 01	Providing Sewerage system with House connections etc. at Bhilwara	M/S Rajkamal Builders Infrastructure Pvt. Ltd., Ahmedabad	4323		LoA Issued on dated 12.06.2017 and NTP issued on 11.9.2017. Physical works not started.

Table 6: No. of DPs reported as per RP and its Progress during Implementation

			Detail of (DPs)						
Town	Packages no	No. of DPs	Titleholder	Non- Titleholder	Vulnerable	ID card issued (till date)			
Tonk	RUSDP/Tonk /01	1006	0	1006	402	0			
Pali	Pali RUSDP Pali /01		0	645	190	106			
	RUSDP/PALI/02	292	0	292	93	03			

		Detail of (DPs)				
Town	Town Packages no		Titleholder	Non- Titleholder	Vulnerable	ID card issued (till date)
Sri Ganganagar	RUSDP/SGN/01	983	0	983	282	0
Jhunjhunu	RUSDP/JJN/01	503	0	503	97	38
Total		3429	0	3429	1064	147

**Table 7: Number of DPs Paid Assistance** 

Town	Package no	No. of DPs		Status	of DPs		
			DPs Paid (during reporting period)	DPs Paid (to date)	Unwilling	Impact Avoided	
Tonk	RUSDP/Tonk/01	1006	0	0	0	28	
Pali	RUSDPPali/01	645	57	96	05	139	
	RUSDP/PALI/02	292	03	03	01	0	
Sri Ganganagar	RUSDP/SGN/01	983	0	0	0	0	
Jhunjhunu	RUSDP/JJN/01	503	38	38	0	0	
	Total	3429	98	137	6	167	

<sup>\*</sup>Details of compensation disbursed during this reporting period are attached in annexure 4.

Table 8: Details of Assistance Paid to DPs (Till Nov 2017)

Town	Total DPs	Disbu	istance ursed to	Type o	of Assistar er)	nce Disk	oursed to	DPs (Dı	uring this	Total Assistance Disbursed till		
				DPs (Upto past quarter)		Livelihood Shifting Assistance Assistance		Vulnerability Assistance		Date		
			DPs	Amt	DPs	Amt	DPs	Amt	DPs	Amt	DPs	Amt
Tonk	RUSDP/Tonk /01	1006	0	0	0	0	0	0	0	0	0	0
Pali	RUSDP/Pali /01	645	39	255230	57	212121	57	57000	24	168000	96	692351
	RUSDP/PALI/ 02	292	0	0	03	8792	03	3000	0	0	03	11792
Sri Ganganagar	RUSDP/SGN/ 01	983	0	0	0	0	0	0	0	0	0	0
Jhunjhunu	RUSDP/JJN/ 01	503	0	0	38	167300	38	38000	5	35000	38	240300
	Total	3429	39	255230	98	388213	98	98000	29	203000	137	944443

## F.1 Project Impacts Minimization

- 32. Upto last reporting period 28 DPs under package no- RUSDP/Tonk /01 and 63 DPs under package no- RUSDP/Pali /01<sup>11</sup> were reported mitigated. 63 nos of DPs (Under package no- RUSDP/Pali /01), were reported mitigated in 2 stretches i.e. Surajpole Circle to Ahinsa Dwar (night work with no sewer work required) & Purana Bus Stand to Mandia Road upto STP (out of total 68 DPs, 32 DPs reported mitigated as per joint site visit report and alignment details).
- 33. However, later, the work of pipe laying in DP area of Puran Bus Stand to Mandiya Road was re-planned and was executed/ being executed in very small patches (namely Purana Bus stand upto Nehru Garden, Nehru garden to anuwat dwar and Anuwat Dwar to STP) to facilitate impact mitigation on DPs. Further, the contractor revised alignment and has conducted night work. Written confirmation of change of alignment, Night work etc was received and work is being executed after revised joint site visit. Accordingly, at present out of total 68 DPs coming under stretch named Purana Bus Stand to Mandia Road upto STP, 58 DPs are mitigated and reported in this Report.
- 34. During this reporting period, impact were also minimized on 50 nos of DPs (coming under Over Bridge to Kheteshwar area, Subhash Circle to Mill Gate area and Mill Gate to Over Bridge area) under package no- RUSDP/Pali /01. In this patches Water supply and sewer pipeline works were laid by contractor on the right side of the road, due to which impact on left side vendors was totally avoided. Joint site visit of PIU/PMDSC and Contractor was held and accordingly work was executed.
- 35. Due Diligence Report of work execution / mitigation of DPs under current reporting period and upto Nov 2017 is presented in table 9 & 10 :

Table 9: Details of DPs mitigated under RUSDP/Tonk /01

Location	Zone/DMA	Mitigated/No impact	Remarks
Patel Circle to Tagore Circle	Zone 1, DMA- 1(PARTS)	28	Impact was mitigated on 28 road side vendors, who are operating their business on left side of the road. Access was available and their business was not hampered during execution of works. Already reported in the previous reporting period.

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<sup>&</sup>lt;sup>11</sup> Tentative based on finding of Joint Site Visit Report of DP areas and confirmation of alignment given by Contractor. DP figures updated in this quarter after due diligence of the ASO.

Table 10: Details of DPs mitigated under RUSDP/Pali /01 (upto Nov 2017)

			under 1103DF/Faii/of (upto 1107 2017)			
Location	Zone/DMA	Mitigated/No impact	Remarks			
Surajpole Circle to Ahinsa Dwar	DMA-2, Surajpole	31	Work of water pipe laying was physically executed on 15/02/2017 during night time in right side. Sewer line laid under UIDSSMT project. Already reported in the last reporting period.			
Over Bridge to Kheteshwar Circle	DMA-1 & 02, Jodhpur Road	9	Water supply and sewer pipeline works proposed in right side. No works will be executed in the left side.			
Subash Circle to Meel Gate	DMA-2, Jodhpur Road	7	Water supply and sewer pipeline works proposed in right side. No works will be executed in the left side.			
Meel Gate to Over Bridge	DMA-2, Jhodpur Road	34	Water supply and sewer pipeline works proposed in right side. No works will be executed in the left side.			
Purana Bus stand to Anuvart Dwar - Mandiya road	DMA-1, Surajpole DMA-3&4 Shantinath	58	Purana Bus stand upto Nehru Garden Night work executed. Impact on 17 DPs was mitigated. Confirmation taken from DPs.  Nehru garden to Anuwat dwar Change of alignment, patch totally avoided. No works proposed, impact on 26 DPs mitigated.  Anuwat Dwar to STP Water supply pipeline will be laid in the right side (10 DPs will be impacted) and left side 15 DPs will not be impacted. Sewer line already			
		139	taken up under UIDSSMT project. Same was also communicated to the DPs identified on left side during SIA.			

## **Due Diligence of DPs mitigation (Current Quarter)**

## Name of the Stretch as per SIA: Purana Bus Stand to Mandia Road upto STP

Work execution by contractor in small patches namely:-

- 1) Purana Bus stands upto Nehru Garden Night work executed.
- 2) Nehru garden to Anuwat dwar Change of alignment (line proposed on other side of Garden where there were no commercial activities), patch was totally avoided.
- 3) Anuwat Dwar to STP Partial change in alignment impacting only 10 DPs. (ID Card already distributed)

## Purana Bus stand upto Nehru Garden

DPs were mitigated under package no-RUSDP/Pali /01 As pipeline in this patch was laid on the left side of the road and works was executed in the night time to avoid the impact and inconveniences to the DPs as well as local public.

Letter of contractor are attached in annexure 5(a) Confirmation as provided by DPs are attached also in **annexure 5** 



Night works in DPs areas

### Nehru Garden to - Anuvrat Dwar

No civil works was executed as confirmed by contractor. Pipeline was laid at the back of the park where there were no commercial activities. Letter of contractor are attached in **annexure 5**. Same was also communicated to the DPs identified during SIA.

### Anuvrat Dwar to Mandia Road STP

It was decided after joint site visit along with contractor planning team, water supply pipeline will be laid in the right side (10 DPs will be impacted) and left side DPs (15 nos) will not be impacted. Sewer line already taken up under UIDSSMT project.

Letter of contractor are attached in annexure 5 B. Same was also communicated to the DPs identified in Right side during SIA.(**Ref annexure 5**)

Work is under execution.



## In the Jodhpur Road

## Over Brij to Kheteshwar, Subhash Circle to Mill Gate and Mill Gate to Over Bridge,

It was decided that Water supply and sewer pipeline works will be laid in the right side of the road. Joint site visit of PIU/PMDSC and Contractor was held and decision was taken mutually. Thus no impact will be on left side DPs (50 nos).

Letter of contractor and joint site visit details are attached in **annexure 5 C**. Same was also communicated to the DPs identified in Left side during SIA.

(Refer annexure 5)



Alignment proposed right side

## F. 2 Entitlements, Assistance and Benefits

36. All DPs who are identified in the subproject areas on the cut-off date will be entitled to compensation for their affected assets (if any), and rehabilitation measures (as outlined in the entitlement matrix attached in Table 11) sufficient to assist them to improve or at least maintain their pre project living standards, income-earning capacity and production levels. Vulnerable DPs will be given priority in project construction employment and provided with additional special assistance for income restoration support. Compensation and assistance to DPs will be made prior to possession of land/assets (if any) and prior to the start of civil works in particular stretch.

## F. 3 Compensation and Rehabilitation

- 37. DPs are provided 30 days advance notice to ensure no or minimal disruption in livelihood. In accordance with the RF, provisions are made for DPs in the Resettlement Budget for livelihood assistance, shifting assistance and assistance for vulnerable DP wherever applicable. If DP's daily income is less than Minimum Wages (at the time of disbursement) as per Government of Rajasthan Minimum Wages Act, then Compensation rate has to be calculated on the basis of minimum wage (unskilled labor), issued from time to time. As a good practice/ past learning of RUIDP, an inflation of 7% (Flat) will be paid to DPs (after a delay of 1 Year) to cover the time lag of survey and final implementation. Vulnerable DPs will be given priority in project construction employment. Micro Plan is prepared by the Resettlement Expert of PMDSC. The prepared Micro Plan will be duly verified by the concerned PIU.
- 38. Of the total 3429 DPs, 1064 DPs belong to the vulnerable groups (BPL, ST, WHH, disabled persons etc). All the DPs will be compensated and/or are being compensated in accordance with the agreed entitlement matrix of RPs. DPs would be compensated for 14 days disturbance as per RF however, if the duration of impact is more they will be compensated for the entire period of disturbance after due verification from PIU. The shifting assistance would also be provided to kiosks and those DPs who are vulnerable and are entitled for additional assistance. If any structure gets temporarily affected, then also the contractor would re-establish that particular structure after the project is over. Besides this assistance, for access, ramps would be provided in front of residences and shops to provide required access to people and also the mobile vendors would be assisted in shifting to nearby area or to the opposite side of the road when construction in that particular stretch would take place. The loss of frontage/ structures if any would be borne by the contractor and this has been included in the contractor's TOR.
- 39. Ensuring there is no income or access loss during sub-project construction is the responsibility of contractors. Consistent with the initial environmental examination, contractors will ensure: leaving spaces for access between mounds of soil, providing walkways and metal sheets to maintain access across trenches for people and vehicles where required, increased workforces to finish work in areas with impacts on access, timing of works to reduce disruption during business hours, phased construction schedule and working one segment at a time and one side of the road at a time.

Table 11: Entitlement Matrix for Subprojects of RUSDP (Phase-3)

RF No.	Type of Loss	Application	Definition of Entitled Person	Compensation Policy	Implementati on Issues	Responsible Agency
1	Temporary disruption of livelihood	Temporary impacts	Legal titleholders, non-titled DPs	<ul> <li>30 days advance notice regarding construction activities, including duration and type of disruption.</li> <li>Cash assistance based on the minimum wage/average earnings per month for the loss of income/livelihood for the period of disruption Contractor's actions to ensure there is no income/access loss consistent with the IEE. 12</li> <li>Assistance to vendors/hawkers to temporarily shift for continued economic activity (Rs. 1,000 as one time assistance) 13</li> <li>For construction activities involving unavoidable livelihood disruption, compensation for lost income or a transitional allowance for the period of disruption whichever is greater 14</li> </ul>	Identification of alternative temporary sites to continue economic activity.	Valuation Committee will determine income lost. Contractors will perform actions to minimize income/access loss.  For temporary impacts during construction activities, PMDSC SSS with the help of implementing NGO will assess/verify impacts through structured surveys. Payment will be made by PIU through contractor.
2	Impacts on vulnerable DPs	Temporary impacts	Vulnerable DPs <sup>15</sup>	<ul> <li>Livelihood. Vulnerable households will be given priority in project construction employment and provided with income restoration support.</li> <li>Vulnerable persons/businesses will receive Rs. 7,000 as one time assistance under temporary impacts.</li> </ul>	Vulnerable households will be identified during the census.	PMDSC SSS and implementing NGO will verify the extent of impacts through a 100% survey of DPs, determine assistance, verify and identify vulnerable households.

This includes: leaving spaces for access between mounds of soil, providing walkways and metal sheets to maintain access across trenches for people and vehicles where required, increased workforces to finish work in areas with impacts on access, timing of works to reduce disruption during business hours, phased construction schedule and working one segment at a time and one side of the road at a time

26<sup>th</sup> May 2017 to 25<sup>th</sup> Nov, 2017

For example assistance to shift to the other side of the road where there is no construction. These will be however given to only non-movable businesses (which are not on wheels).

Under this project it is suggested for 14 days of impact period during construction for both water supply and sewerage subprojects.

Vulnerable households include female-headed households, physically handicapped-headed households, scheduled tribe and schedule caste households, Below Poverty Line households, and households with marginal land holdings, that are the only source of livelihood, and majority of that land is being acquired under the project.

RF No.	Type of Loss	Application	Definition of Entitled Person	Compensation Policy	Implementati on Issues	Responsible Agency
3	Loss and temporary impacts on common resources	Common resources	Communities	Replacement or restoration of the affected community facilities – including public water stand posts, public utility posts, temples, shrines, etc.	-	PMU and Contractor.
4	Any other loss not identified	-	-	Unanticipated involuntary impacts will be documented and mitigated based on ADB's Safeguard Policy (SPS), 2009/RUSDP RF/EM.	-	PMDSC SSS and implementing NGO will ascertain the nature and extent of such loss.

26<sup>th</sup> May 2017 to 25<sup>th</sup> Nov, 2017

### G. STATUS OF LABOUR AT SITE:

40. Regular Site visit to project towns are being conducted by the Safeguard team of PMDSC to observe the site conditions, availability of labour, engagement of female workers and basic facilities (Lodging, drinking water, Sanitation etc) available for them in the site, health and safety management at site. Till date, there is no case of child labourer found at the construction site. Interaction with labour during site inspection is carried out to understand their health and safety measures, no such issues have been encountered so far. As a good initiative contractor has constructed a recreation centre in Pali, Ganganagar and Jhunjhunu for labour and has started crèche for the children (if parents are working on site). All Contractors are maintaining Attendance Register, Grievance Register, Wage register etc as per applicable laws.

Table 12: Details of Labour Deployed at site (Month Wise)

Month	Total Nos of	Laboai	Male	Female		
MONTH	Labor	Skilled	Semi / Unskilled	Skilled		
Labara datail of Da		Skilled	Semi / Unskilled	Skilled	Semi / Unskilled	
Labors detail of Pa		005	000	0	0.4	
June,17	765	305	366	0	94	
July.17	658	282	288	0	88	
August,17	457	202	188	0	67	
Sept,17	562	224	259	0	79	
Oct,2017	531	221	223	0	87	
Nov,17	833	283	392	0	158	
Labors detail of Pa						
June,17	31	10	21	0	0	
July.17	31	10	21	0	0	
August,17	31	9	22	0	0	
Sept,17	31	10	21	0	0	
Oct,2017	30	11	19	0	0	
Nov,17	31	9	22	0	0	
Labour detail of To	nk					
June,17						
July.17	142	68	57	0	17	
August,17	246	137	87	0	22	
Sept,17	282	164	93	0	25	
Oct,2017	156	14	132	0	10	
Nov,17	152	12	134	0	06	
Labors detail of Jh	unjhunu					
June,17	50	15	35	0	0	
July.17	73	15	55	0	3	
August,17	97	18	73	0	6	
Sept,17	185	35	140	0	10	
Oct,2017	178	35	135	0	8	
Nov,17	240	52	168	0	20	
Labors detail of Ga	inganagar	•		•		
June,17	114	64	40	0	15	
July.17	209	95	100	0	11	
August,17	261	115	110	0	36	
Sept,17	393	137	180	0	76	
Oct,2017	579	202	210	0	167	
Nov,17	672	222	300	0	148	

41. Dissemination of information and orientation on HIV/AIDS and other STDs are being provided to the labor residing on the various labor camps as a part of the health and hygiene

awareness program conducted by the Contractor in program towns. Periodic visits of Safeguard Expert of PMDSC were conducted as a part of the program to ensure healthy living conditions at the labor camps. Contractor representatives and labor are also oriented by the PMDSC Safeguard Team on the importance of equal wages for men and women involved in the construction activities. Table 13 below provides details of Orientation conducted with Project Labor:

Table 13: Details of General Orientation conducted with Project Labor to understand the training module of Contractor

S.N.	Date	Town/place	Demonstrators	Participants
1	07.06.2017	Jhunjhunu	Mr. Abhay Srivastava (Environment Specialist, PMDSC)	HSE officer, social officer, Supervisors, Workers and others, all from L&T
2	20 & 21.07.2017	Pali (Pali/01 and Pali/02)	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC)	Workers and Contractors Staff and safeguard personnel.
3	02.08.2017	Tonk	Mr. Abhay Srivastava, Environment Specialist, PMDSC, Mr. Mukesh Moolrajani, Safeguard Support, PMDSC, Jaipur	Contractor's site engineers, HSE officer, supervisors and workers.
4	14.09.2017	Tonk	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC) Mr. Mukesh Moolrajani, Safeguard Support, PMDSC, Jaipur	Contractor's site engineers, supervisors and workers.
5	10&11.11.2017	Pali (Pali/01 and Pali/02)	Mr. Abhay Srivastava (Environment Specialist, PMDSC), Mr. Jyotidhari Singh (Resettlement Expert, PMDSC)	Workers and Contractors Staff and safeguard personnel.

## H. PUBLIC PARTICIPATION AND CONSULTATION

- 42. A series of meetings and consultations with DPs and other stakeholders were done by the ASO of PMDSC regarding scope of the project, entitlement options, impacts etc. at different stretches during RP implementation (**Attached in annexure 8**). During Implementation, PMDSC is conducting Public Consultation meetings focussing on R&R Implementation Activities/ Procedures which includes discussion on opening of Bank A/c and modalities of disbursement of Assistance. PIU/ contractor has been informed that 30 days advance notice is to be provided to DPs before Civil Works are initiated (in that section) and disbursement should be completed prior to the start of Civil Work by Contractor. Information also continues to be disseminated to DPs and beneficiaries through various media.
- 43. To oversee the entire information dissemination and for creating required public awareness, CAPC consultant has been mobilized (in RUIDP PH III) and a separate Social Expert cum Gender Specialist has been deputed in all project town by CAPC. List of

activities performed by CAPC Expert with support from Outreach team is attached in **annexure 6**). Summarized information of awareness activities are presented in the report.

44. In the month of July an orientation program been organised in Jhunjhunu and Tonk for ward councillor and project officials. The primary objective of the Orientation Workshops is to discuss Sectorial Urban Reforms being undertaken in the III Phase of RUIDP and seek coordination of Elected Representatives and ULBs in successful implementation of various development interventions of RUIDP.



Photographs of orientation program, Jhunjhunu



Photographs of orientation program, Tonk

45. Orientation training programme on Municipal Solid Waste Management for the Ward Councillors and Officials and Functionaries from Nagarpalika and line departments held at Sri Ganganagar on 27 Sep 2017. This event was planned upon Commissioner, request from the Ganganagar. It was an interactive event where Ward Councillors and Officials and PIU. other representatives from Sri Nagar Parishad, PDMC. Ganganagar Contractor and media participated. Municipal SWM Expert from IPE, Dr Bharat Bhusan Nagar discussed various aspects of MSWM such as Swacch Bharat mission, Swacch Sarvekshan 2018, status of Rajasthan and Sri Ganganagar in the overall ranking of swacch Sarvekshan 2017, various rules and Acts of MSWM, various technology options for waste to energy.



## I. COMMUNITY & WOMEN PARTICIPATION IN RUIDP PROJECT

- 46. A component of Community Awareness & Participation Consultants (CAPC) has been introduced in RUIDP Phase III so as to ensure coordinated efforts between executing and implementing agencies as well as public, private and community stakeholders. Delhi based international consultancy agency IPE Global Limited, along with Jaipur based Cogent has been identified as the Community Awareness & Participation Consultants (CAPC) for Phase III.
- 47. Throughout each phase of subproject and especially during RP implementation, women's participation is being ensured through a gender participation to determine the project's possible impacts on women. It is found that majority of women in the project area are involved in household work. During discussion, women pointed out that each urban infrastructure development project mainly water supply, waste water etc. will provide better health and hygiene, access to health services, higher levels of education, economic opportunities, and social interactions. A good number of women participants attended the public consultation in each project town as during door to door campaigns the housewives were encouraged for participating in the project.





- 48. Staffs involved in CAPC are trained and various issues such as awareness on HIV Aids, health & hygiene, safe drinking water, sanitation, increasing decision making capacity among women, providing equal wages, ending their exploitation, improving the political participation of women, increasing the security of women engaged as wageworkers, providing affordable healthcare and HIV infections etc are addressed through public consultation meetings.
- 49. Town-wise gender participation is an on-going activity and status of CAPC activities (till date) is provided in annexure 6.
- 50. Contractors are also giving employment opportunity for women in the project works and provision of Health and Safety, Sanitary Facility, Personal Protective Equipment are also provided for them. Time to time Health and Safety Training are being organized by the contractor to create awareness about use of PPEs. In addition to this, Contractors are

providing crèche facilities, so that women workers can leave behind their children in crèche and work in construction sites. This initiative is facilitating women workers and ensures required safety for children.





Female workers at Pali site with proper PPEs

Instructor of crèche, Jhnunjhunu

# J. GRIEVANCE REDRESS MECHANISM (GRM)

- 51. A Grievance Redress Mechanism (GRM) has been established following the Resettlement Frameworks (RF) of the project with the objective of receiving and facilitating the resolution of complaints & grievances by DPs. The GRM is scaled to the risks and adverse impacts of the project. It should address DPs concerns and complaints promptly, using an understandable and transparent process that is gender responsive, culturally appropriate, and readily accessible to all segments of the DPs at no cost and without retribution.
- 52. In this regard the City Level Committee (CLC) is acting as a grievance redress committee (GRC) under the chairmanship of District Collector with representatives from the ULB, state government agencies, PIU, community-based organizations (CBOs) and NGOs. As a GRC, the CLC meets at regular intervals based on the availability of the CLC /GRC members and also as per requirement or pending issues. Failing the redressal of grievance at any stage, DPs may take the case to Court of Law. The grievance redress mechanism is provided at Figure 1.
- 53. PIUs, Contractor and CAPC have been entrusted with the responsibility to maintain a proper register of the grievance (if any) which will be endorsed by the all agencies involved in implementation. GRC registers are in place at the towns.
- 54. In this quarter, some complaints of the people were received and they were resolved satisfactorily (**Refer annexure 9**). No complaints/grievances from affected households received although work has started in DP areas.

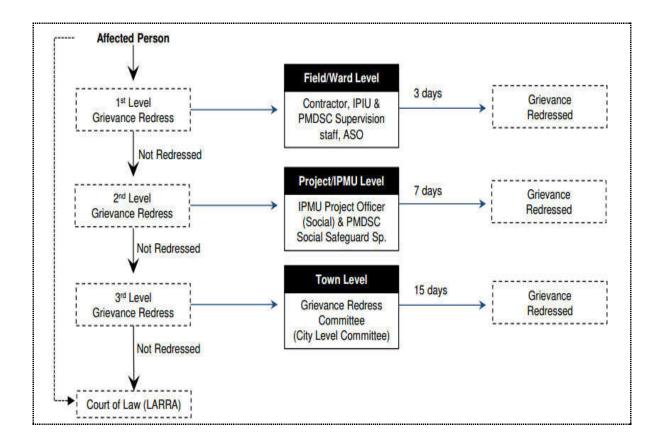


Figure 1: Grievance Redress Mechanism

#### K. INSTITUTIONAL ARRANGEMENT

- 55. The Local Self Government Department (LSGD) is the executing agency responsible for overall technical supervision and execution of all subprojects funded under the Program. The Implementing Agency is the Program Management Unit (PMU) of the on-going Rajasthan Urban Infrastructure Development Project (RUIDP), to coordinate construction of subprojects and ensure consistency across the towns Project Implementation Unit (PIU) has been established.
- 56. PMU Social Project Officer (SPO) will be assisted by a PMDSC Resettlement Expert The Resettlement Expert will (i) update the existing resettlement plans based on the detailed design; (ii) assist in the monitoring and supervision of ongoing subprojects and RP and IPP implementation; (iii) prepare resettlement plan and/or IPPs for new subprojects, where required to comply with national law and/or ADB procedure; (iv) ensure all subprojects meet safeguard requirements as agreed in the loan covenant and in line with this resettlement framework; (v) review and finalize all reports in consultation with the PMU SPO (RP updating and preparation, preparation of semi-annual social safeguard monitoring report for PMU submission to ADB, and support GRM implementation)
- 57. At each PIU, one Engineer will be designated as Nodal Officer and one Engineer from PMDSC Site Office will be appointed as a Coordinator, will be responsible for day to

day monitoring of EMP and Implementation of RP. Nodal Officer of PIU will assist PMU SPO in implementation of the social safeguards at the PIU level. The PIUs will be responsible for implementation of the resettlement plan. PIUs will undertake internal monitoring and supervision and record observations throughout the project period to ensure that the safeguards and mitigation measures are provided as intended.

- 58. For monitoring of implementation of Resettlement Plan, an additional Safeguard Staff / Assistant Safeguard Officer (ASO) for each project town is being appointed by PMDSC, who will be working under the supervision and Guidance of PMDSC Resettlement Expert. The task of ASO will be as follows:
  - Develop rapport between the potential displaced persons (DPs)/ project affected persons (APs) and the project authorities by regular meeting with the project staff and consultation with the DPs/APs. All meetings and decisions taken are to be documented.
  - The RP implementing agency (NGO)/Support Staff will work as a link between the PIU/PMU, the community leaders and the DPs/APs. The agency will be responsible for assisting the DPs/APs during physical resettlement, if any and rehabilitation process and shall ensure that all of the provisions laid down in the RP are implemented appropriately and effectively. The agency's task will be as follows but not restricted to these alone.
  - To communicate closely with identified (identified through census survey conducted for Resettlement Plan<sup>16</sup>) potential displaced persons (DPs)/ project affected persons (APs) and provide them timely information of construction schedule, distribute identification cards, educate them on their entitlements under the Resettlement Plan and Resettlement Frame Work, shifting DPs/APs during civil work execution in appropriate manner without hampering their income or assets;
  - 4 Assist displaced persons (DPs)/ project affected persons (APs) in ;
    - In opening bank accounts (if not already available with APs/DPs), disbursement
      of compensation livelihood losses and resettlement assistance (as per provisions
      of RF) and ensure that DPs/APs obtain their full entitlements under the
      Resettlement Plan.
    - Assist DPs/APs in getting the compensation for their land and properties acquired for the project and in receiving resettlement assistances as per RP.
    - Organize consultation and discussion meetings with the DPs/APs, the community leaders and other stakeholders throughout RP preparation and implementation phases.

-

<sup>&</sup>lt;sup>16</sup> Separate Agency will be mobilized for Survey of DPs/APs for RP preparation; RP Implementing Additional safeguard Support staff under PMDSC will mobilize during survey of RP and will have to provide required support & monitoring during RP preparation.

- To organize consultation and discussion meetings with the DPs/APs, the community and other stakeholders throughout RP implementation phases with proper documentation.
- Ensure disbursement of compensation against livelihood losses, resettlement assistance (vulnerable assistance, shifting assistance, structure losses assistance, crops/trees losses assistance) as per entitlement matrix.
- 5 Assist the SPOs of PIU / Social Development Expert PMDSC / PMU in following works :
  - Disclosure of RP, Cut of Date in vernacular language at public places & project affected persons and preparation of internal RP implementation monitoring reports.
  - Distribution of one month advance notice, to in affected areas that on following date the civil works will be started in following areas and timely shifting of Squatters and Encroachers from temporary impact zone during construction if required.;
  - Registering grievances of DPs/APs (the grievance redress mechanism (GRM) already established) and assist to PIU in resolving grievances at PIU level or GRM level.
  - Preparation and update DPs/APs database, with reference to changed design/ alignment with respect to census cut-off-date, preparation of internal monitoring report.
  - Accompanied with PIU / PMU during ADB mission visit in their project town.
  - Third Party validation of voluntary refusal of compensation by DPs/APs / voluntary donation land by land lord without any cost and assess need of land acquired;
  - Conduct market survey for income restoration program and link the DPs/APs to the respective vocational trainings as well as Govt. welfare schemes (Project Director Development at district level) for income restoration and assist in relocation to identified sites, if applicable;
  - Assist in the identification of sites for the relocation of cultural properties and community assets, especially for the affected Indigenous Peoples' community, if affected due to project. This is to be done in consultation with the affected IP community and the ULB.
- To support PIU with grass-root skills and capacity for field activity in the implementation of the Resettlement Plan by coordinating DPs/APS with city level Social development Expert cum Gender Specialist of CAPC<sup>17</sup>.

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<sup>&</sup>lt;sup>17</sup> Separate CAPC Consultant for Community Awareness and Participation has been already mobilized for 39 Months by RUSDP.

- A separate Community Awareness and Participation Consultants (CAPC) have already been appointed in the project. CAPC is entrusted with the responsibility to orient and link the DPs/APS to the respective vocational trainings for income restoration. RP implementation Agency will coordinate with CAPC in linking APs/DPs, who have lost permanently income assets or major downfall in monthly income due to project intervention, to income generating schemes of Government of Rajasthan. CAPC and Implementing Agency will also assist DPs/APS through skill development department (RSLDC) to create alternative source of income generation. CAPC team will conduct DPs/APs related activities as indicated (including but not limited to) below:
- Orient and link the DPs/APs to the respective vocational trainings for income restoration.
- Assist the DPs/APs in the redress of grievances through the Grievance Redress mechanism established as part of the Resettlement Plan; and make the DPs/APs aware of GRM at several levels. Sort out grievances and assist the DPs/APs to have access to the several tiers of grievance redress mechanism, including the contractors at site and to the SPO at PIU, and finally town level GRC. If necessary will accompany the aggrieved DPs/APs, especially the vulnerable ones, to appropriate GRC members and see through the grievance redress mechanism till the DPs/APs get redressed.
- Orientation for optimum utilization of the compensation money by the DPs/APs, particularly the vulnerable DPs/APs under the economic rehabilitation program.
- Assist APs/DPs in getting benefits from various government development programs particularly for income restoration/ generation, if desirable by the DPs/APs. The CAPC will co-ordinate the training programs for sustainable livelihood and assist in identifying the required skills for livelihood rehabilitation and the training institutes to impart skills. The CAPC shall coordinate with other government departments and other NGOs working in the area to ensure that all the skill development trainings are known to the DPs to select from the list the appropriate training.

ADB Resettlement Expert PMU (Review and (PMDSC) Project Officer (Social) Approval) Additional Support PIUs Staff Social under supervision of CAPC Minimize impacts during freezing Disbursement ID Card/ alignment and abide facilitate Safeguard Guidelines Compensation through Contractor during Execution. IPIU. Consultation with APs, Reporting etc Implement RP

Figure 2: Institutional Arrangement
Institutional Arrangements for Implementation of RP

Table 14: Deployment Status of Social Safeguards officials during reporting Period

SI.No	Name of Institution	Designation	Position Filled In	Remarks
1	PMU	Project Officer-Social	Yes-Regular	
2	PIU-Town wise (in all 6 towns)	Nodal Officer-Social at each town	Yes-Regular	Either A.En.orJ.En.of respective PIU look after the safeguard issues.
3	PMDSC	Resettlement Expert	Yes-Intermittent	
4	PMDSC	Safeguard Support Staff	Yes-Regular	
5	PMDSC	Town Safeguard Support Staff (For Supervision of RP Implementation by contractor)	Yes-Regular	Safeguard Support Staff has been mobilized in Tonk, Pali, Sriganganar, Bhilwara and Jhunjhunu. For Hanumangarh town, Safeguard Officer will be mobilized shortly

#### L. MONITORING RESULTS - FINDINGS

59. Up to this reporting period, total 7 nos of contracts have been signed and works are going for 5 packages, which are under different stages of implementation. Drafts RPs for all these contracts which are under execution were updated and approved by ADB. Approach and access are made available for the movement of the public. In some areas impact is envisaged on the road side vendors during laying of water supply and Sewer networks as confirmed by contractor and implementation of RP (Distributed of ID Cards, Collection of account details, Micro plan etc) is being done by the Town Safeguard Officer/ ASO and compensation was disbursed to the DPs through treasury.

- 60. Contractor of Package no- RUSDP/PALI/01 has started works in some of the DP areas (as per SIA) as per agreed strategy and methodology. As agreed Joint Site Visits of Contractor /PMDSC/PIU were/are being conducted in all the areas (as per SIA) for confirmation of impact and work is being allowed after implementation of RP including disbursement of compensation (if any). During this reporting period, assistance was paid to 57 DPs. IR impacts were also mitigated on 76 road side vendors in the different patches due to minor changes in alignment and night works.
- 61. Under RUSDP/PALI/02, Physical works executed in one of the DP areas and assistance was paid to 3 DP.
- 62. Contractor of Package no- RUSDP/ JJN/01 has started works in some of the DP areas (as per SIA) and as per agreed strategy and methodology, Joint Site Visits of Contractor /PMDSC/PIU were/ conducted and payment was disbursed to 38 DPs before start of civil works.
- 63. In Tonk under package no-RUSDP/Tonk/01, most of the works is being taken up in core residential areas; however, in few DPs areas trenchless Sewer work was done. Water supply pipeline alignment are still not finalized in these areas and once the water supply alignment is finalized, a Joint site visit will be held and if impact will be envisaged, RP implementation will be started.
- 64. Civil works at Sri Ganagnagar RUSDP/SGN/01 has also started and presently works being taken up in residential areas, where no DPs were identified during SIA. Work plan for some of the DP areas has received during reporting period. Joint site visit of Contractor /PMDSC/PIU are conducted and RP implementation will be done shortly.
- 65. No impact on CPRs like Garden, hand pumps; public water tanks in the working areas were reported and access to none of the identified CPRs was blocked.
- 66. Draft, RPs for the Bhilwara and Hanumangarh town prepared by PPTA will be updated, prior to the start of civil works. Survey agency for conducting Socio-Economic survey of Bhilwara town has been engaged and works will be stated shortly. Visual screening and Transect walk has already been done and it is confirmed that for all the subproject, no land acquisition is required and all the impact will be non-significant.
- 67. SOT team has been mobilized in each town except Bhilwara but it is strongly felt that the team is not adequate. Contractors have been instructed through PMU to mobilize 2-5 members (subjected to targets of CAPP & RP activities) in SOT per DMA at the earliest. SOT team.

**Table 15: Present Status of SOT** 

Town/ Package	SOT Head	Staff Deployed for RP implementation and R&R Activities (Nos)	Staff Deployed for Community Awareness and Participation (Nos)
PALI/01	01	01	02
PALI/02	-	01	-
TONK/01	01	01	03

Town/ Package	SOT Head	Staff Deployed for RP implementation and R&R Activities (Nos)	Staff Deployed for Community Awareness and Participation (Nos)
JJN/01	01	01	02
SRN/01	01	01	02

# M. COMPLIANCE STATUS OF LOAN COVENANTS

68. Status of Resettlement and Social Safeguard issues Related to Loan Covenants is provided in Table 16: :-

**Table 16: Status of Loan Covenants** 

Covenant	Safeguard Applicability	Status of Compliance
Implementation Arrangements  The Borrower and the EA shall ensure that the Project is implemented in accordance with the detailed arrangements set forth in the PAM. Any subsequent change to the PAM shall become effective only after approval of such change by the Borrower, the State and ADB. In the event of any discrepancy between the PAM and this Loan Agreement, the provisions of this Loan Agreement shall prevail.	Para 1 of schedule 5 of	Complied with.
Project Website  Within 12 months after the Effective Date, the Borrower shall ensure, or cause the EA to ensure, that a Project website is created to disclose information about various matters in regards to the Project, including procurement. With regard to procurement, the website shall disclose the following information in relation to goods and services procured for the Project: (a) the list of participating bidders; (b) the name of the winning bidder; (c) basic details on bidding procedures adopted; (d) the amount of contract awarded; and (e) the list of goods/services procured. The Project website need not be separate from an existing website of the EA, as long as it is comprehensive and easily accessible by the public.	Point 7 of schedule 5	Complied with.
Grievance Redress Mechanism  Within 12 months after the Effective Date, the Borrower shall ensure, or cause the EA to ensure, that LSGD prepare a grievance redress mechanism, acceptable to ADB, and establish a special committee to receive and resolve complaints/grievances or act upon reports from stakeholders on misuse of funds and other irregularities, including grievances due to resettlement. The special committee shall (a) make the public aware of the existence of this grievance redress mechanism; (b) receive, review and address complaints/grievances of stakeholders of the Project, in relation to the	Point 8 of Schedule 5.	Complied with. Office order of GRC issued on 13.09.2013 and well established in all the 6 towns. The GRM is Progressively functioning in both Pali & Tonk Town.

Covenant	Safeguard Applicability	Status of Compliance
Project, any of the service providers, or any person responsible for carrying out any aspect of the Project; and (c) proactively and constructively respond to them.		
Land Acquisition and Involuntary Resettlement The Borrower shall ensure, or cause the EA to ensure, that PHED and LSGD make all land and all rights-of-way required for each subproject available to the Works contractor in accordance with the schedule agreed under the related Works contract, and all land acquisition and resettlement activities are implemented in compliance with (a) all applicable laws and regulations of the Borrower and the State relating to land acquisition and involuntary resettlement; (b) the Involuntary Resettlement Safeguards; (c) the RF; and (d) all measures and requirements set forth in the RP, and any corrective or preventative actions set forth in a Safeguards Monitoring Report.	Point 10 of Schedule 5.	It is pertinent to mention here that land acquisition is not within the purview of RUSDP as land required for any subproject has to be provided by the Line Department. Land acquisition is not required as all construction work mainly in progress or completed. Social impacts are confined to private properties which are temporary in nature and existing on within Right of Way (RoW). These impacts are mainly temporary loss of livelihood due to temporarily displacement from the location of business of mobile vendor or due to loss of access to shops, temporary in nature.
In the event that the Project does have any such impact, the Borrower shall ensure, or cause the EA to ensure, that the preparation, design, construction, implementation and operation of the relevant subprojects comply with (a) all applicable laws and regulations of the Borrower and the State relating to indigenous peoples; and (b) the Indigenous Peoples Safeguards; and any corrective or preventative actions set forth in a Safeguards Monitoring Report.	Point 12 of Schedule 5	It is confirmed that in all the subprojects, which are covered in this report, there are no Indigenous People (IP),
Gender  The Borrower shall ensure, or cause the EA to ensure, that (a) the GESIAP is implemented in accordance with its terms; (b) the bidding documents and contracts include relevant provisions for contractors to comply with the measures set forth in the GESIAP; (c) adequate resources are allocated for implementation of the GESIAP; and (d) progress on implementation of the GESIAP, including progress toward achieving key gender outcome and output targets, are regularly monitored and reported to ADB.		Complied, GESIAP compliance being submitted regularly by RUIDP

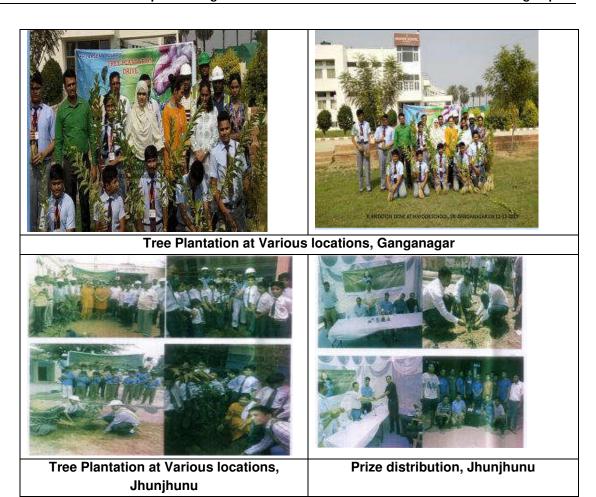
#### N. GOOD PRACTICES AND LESSON LEARNT

- 69. Good Practices adopted at RUSDP Project (including but not limited to) are as below:-
- PIU in each town is monitoring implementation and Resettlement experts and Support Social Staff of PMDSC are visiting PIUs at regular intervals for regular monitoring. At each PIU, one Engineer is designated as Nodal Officer and one Engineer from PMDSC Site Office is appointed as a Coordinator. The appointed officials are responsible for day to day monitoring of EMP and Implementation of RP
- Additional Safeguard Officer has been mobilized in Tonk, Pali, Jhunjhunu, Ganganagar and Bhilwara to assist Nodal officer, PIU for monitoring implementation of the RP.
- CLC/ GRCs have been established at all 6 towns and meeting is being held regularly in all the towns.
- Contractor is mobilizing local residents/ female workers for construction works/ activities as desired under ADB Policy.
- Regular workshops are being organized at the nodal headquarters at Jaipur to discuss all cross cutting issues like standardization, tendering, social and environmental safeguards etc.
- Orientation program with Project Contractors/PIU/PMDSC are being conducted by PMDSC safeguard Expert Regularly for facilitate the contractor for compliance of safeguard issues.
- Contractors at Pali, Tonk, Jhunjhunu & Sri Gangangar Town have a separate Corporate Social Responsibilities (CSR) program and various activities are being organized by the contractors with due consultation of CAPC team. The goal of CSR activities is to encourage a positive impact through its activities on the environment, consumers, employees, communities, stakeholders and all other members of the public sphere.





Prize distributed to Children in Kachi Bastl, Gnaganagar



Regular ADB mission visits and interaction with Communities.

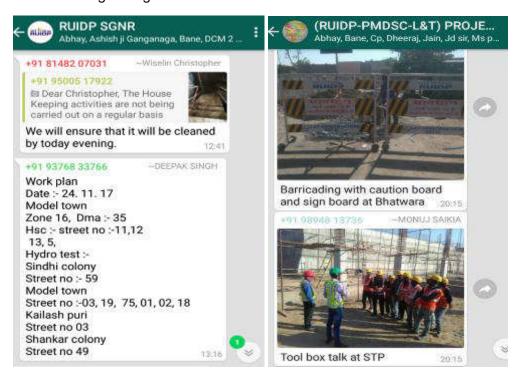




ADB mission visits and interaction with Communities at Pali

- IT Based Project Monitoring and Grievance Redress Approach has been adopted by RUIDP and IT based supervision software i.e. "Smart Check" has been deployed. The Software is operational and direct monitoring of project is being done by higher officials of RUIDP.
  - Along with progress information & work schedules, on site Quality, Social and Safety issues are being brought on common platforms (like Whatapp close groups), for

getting desired advice from PMDSC Quality Team and Safeguard Team. Frequent advice and prompt corrective actions provided by PMDSC actually facilitate the desired output as the contractor and support engineers are getting the required understanding during the execution.



#### N1 Lessons Learnt

- 70. Implementation of RP in true spirit will require due commitment from both Contractor and PIU and clear understanding of the "NO HARM" approach is mandatory for both the involved agencies. Frequent Orientations provided by PMDSC actually facilitate the desired output as the contractor is provided the required understanding before the civil work execution starts. Visits organized/being organized by PMDSC every month actually motivates the involved agencies along with PIU/PMU and conducting Regular Review Meeting at PIU and PMU level will further facilitate implementation of RP and will actually complement civil works.
- 71. Employment generation by making mandatory for contractors to employ local labour /female workers for construction works (unskilled works) wherever applicable creates a good vibe for the project.
- 72. Reputed Contractor like L&T has required understanding of EHS policy which actually complements the ADB labor, health & safety provisions.
- 73. Petty vendors mostly offer to shift voluntarily if dissemination of information is made in timely manner and transparency in monetary disbursement is ensured to them.
- 74. Public generally don't resist to pay charges for utilities if proper services are provided to them. They rather support in easy execution of works.

- 75. Imposing penalty cannot provide a guaranteed solution, sometimes; sincere persuasion gives better results than imposing penalties. Despite of DBO contract, RUIDP Smart Check is a big leap towards smart ownership of the project.
- 76. Team efforts and igniting the sense of belonging is important for this type of project which needs commitment right from Design stage to Operation stage. Coordinating skills of PIU is a major factor for success of DBO projects due to option of sectional milestone and commissioning which could be utilized for providing early benefit to public.
- 77. The Program objective is to improve the economic development by providing the infrastructure and service in the water supply and sewerage sector. The improvement of quality of life and thereby effective contribution of beneficiary people in the economic activity is expected. Under RUIDP Project, as per contractual obligation, it is mandatory for every Contractor to have a strong Public Relations and Community Outreach team. RUIDP is regularly issuing instructions with respect to judicious utilization of the Social Outreach team.
- 78. Frequent GRC/CLC meeting ensure better coordination between the various departments and creates a transparency in operations.

# O. ASSESSMENT OF SOCIAL SAFEGUARDS ISSUES, RECOMMENDATION AND CONCLUSIONS:-

#### O1 Issues

- Non finalization of exact alignment or design even after submission of SIP by contractor resulting in noncompliance to ADB's Conditional approval of RP - Desired compliance to the ADB conditional approval is pending due to delay at contractor's end.
- The methodology of joint site visits (before initiation of any civil work in particular stretch) although being pursued regularly is not being taken up seriously from contractor's side. It is necessary that the alignment for all the identified areas (as per SIA) should be provided to additionally appointed RP implementation officer immediately so that the RP implementation could be done in a time bound manner. It is necessary that contractor should provide schedule of work/ Night work to the mobilized officer so that the required monitoring is carried out.
- ADB R&R requirements are new to all of the contractors and additional Safeguard
  officers mobilized in town are facing problems due to unavailability of adequately
  strengthened Outreach team. Despite of regular follow up from PIU/ PMU the
  Outreach team of contractor's are either not mobilized or are not sufficiently
  strengthened.
- DBO contract modality is new to the mobilized Safeguard Officer and it is taking time to get adjusted as the desired support from the contractor's team is not been provided. Further, the desired information of work schedule is not reaching from the

contractor/ contractor's outreach team to Safeguard Officer, PMDSC .Communication gap between Contractors, Engineering team and Safeguard Team may result in delay in planning of implementation of RP. Since implementation of RP is also under the scope of contractor.

- As per contract agreement, RP implementation and awareness program are to be conducted by contractor's outreach team but the specific budgetary provisions are not defined in contract document. In absence of which, corrective actions cannot be enforced. Hence, it is felt that deployment of supervisory staff will not be of any use till the contractor realizes the latent obligation of the contract.
- Involvement of various agencies (as per ADB requirement) with different scope of work has created a multidimensional team with varied potentials and strength to be management by PIU. PIU has to manage, RP implementation team, Social Outreach Team and CAPC consultant team jointly and judiciously so that the desired compliance to ADB policies especially ADB SPS 2009 is ensured. Judicial/independent use of Contractor's Outreach team and CAPC Team for community awareness with proper monitoring of routine and specific activities is required from PIU end.
- Involvement of labour contractors by main contractor creates ambiguity with respects to safety and labour welfare.
- In earlier projects (RUIDP-I and II), compensation was provided through ADB share however in this project it is to be provided from State share.

#### O2 Recommendations

- 79. PMU should ensure that the Service Improvement Plan (SIP) which actually comprises study of existing system along with DPR of the package and conducting detailed surveys and designs to analyse the deficiencies and aims at proposing Designs, Estimates and a time bound program for improvement in services to achieve the performance indicators as desired by the Employer should also include a section on RP implementation so that the strategy to be adopted by the contractor for mitigation of adverse impact on DPs/CPRs (implementation of RP) is disclosed in a timely manner. It will also ensure final alignment freezing in a bona fide manner as desired by ADB SPS (2009). Further Since, at present SIP of Pali, Tonk, Jhunjhun and Sri Ganganagar does not provide clarity on strategy for R&R implementation, PIU/Employers Representatives need to ensure that details of final alignment freezing (being done DMA/Zone wise) should be provided to the Resettlement Expert of PMDSC/Town Implementing Team/ CAPC timely so that implementation of RP is carried out in a time bound manner.
- 80. Modalities for the compensation of R&R payment should be kept as simple as possible as they were in earlier projects of RUIDP and the mechanism intended should be expedited as the micro plan for payments are already prepared and circulated to the concerned PIU and contractor.

- 81. It should be ensured that no further delay (especially in Tonk) is done by the contractors in providing the required support for compliance to ADB and countries legal requirements. All the contractors should be made aware that the compliance to Social and Environmental safeguard is a contractual obligations and once a contract has been awarded, it is the prime responsibility (clauses already incorporated in the contract) of the contractor to ensure compliance of not only of applicable law and regulations but he is also responsible for compliance of ADB requirements.
- 82. Special attention from PIU will be required towards RP implementation as the total number of APs handled and nature of impact / contract is different from the packages handled by RUIDP in past. In other words the success of the project will depend on the better utilization of resources to be strictly/ timely monitored by PIU. Responsibility of each and every implementation officer should be made clear and activity based monitoring should be carried out. Contractor's Social outreach team with adequate manpower should be mobilized immediately with adequate budgetary sanctions. Contractor should mobilize 2-5 members (subjected to targets of CAPP & RP activities) in SOT per DMA at the earliest, CAPC to provide required guidance and coordination. Women participation in SOT to be ensured.
- 83. Necessary training to the outreach team/ Implementation officer should be provided by CAPC and they should be regularly monitored to actually evaluate each team.
- 84. Contractors should lead their own way (although the same will continue to be monitored by CAPC) and CAPC activities should be kept separate to demark the achievement and understanding / compliances of contractors.
- 85. The project implementation staffs should take active participation in RP implementation and information related to work should be shared upfront to the Coordinator, Nodal officers and RP implementation officer appointed for each town.
- 86. PIU should organize advance site visit (along with R&R team at site / core) for all the areas planned for pipe laying (at least 2 months in advance) and should allow work only if all the R&R issues identified in RP are addressed.
- 87. All Nodal officer / Coordinator should organize a monthly meeting (under chairmanship of SE PIU) at their respective town with all the safeguard teams (ACM PMDSC, CAPC & Contractor) between 1-5<sup>th</sup> of each month.

#### O3 Conclusions

- 88. In conclusion, certain characteristics may be mentioned as RUSDP complements the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and waste water services to the residents of the state of Rajasthan. They are as below:
  - Rapid urbanization created a strong demand for the output of water supply/waste
    water treatment projects. There will be positive impacts on intended beneficiaries,
    particularly women as they are the primary users of water which is needed for all
    household activities including cleaning utensils, washing clothes, cooking etc.

- PIU team has to strictly convey to all contractors (especially in Tonk) that the prime responsibility of overall labour welfare and safety cannot be delegated at all and any noncompliance will be taken up seriously.
- Although the Executing Agencies (EAs) is highly involved in project implementation and there is an ability in EA to learn from past lessons and incorporate the same in project implementation, technical innovation and a positive impact on the environment will occur due to commitment show by the Executive Agencies but still there is a need to create necessary understating to ADB policies and procedures in a timely manner to the newly establish field team and to the contractor as well.
- CAPC team needs to take a lead and bring observable changes in the work culture of contractor and in the awareness level of different stakeholders. To avoid the repetition of work, it is required that CAPC team should give a structure to Contractor's outreach team and a free hand (monitoring will still be with CAPC) and concentrate on the prime objective of CAPC, i.e. benefit realization of public. Necessary training to the outreach team/ Implementation officer should be provided by CAPC and they should be regularly monitored to actually evaluate each SOT team.
- Consultants are trying to perform well and it is expected that regular ADB review missions will proactively help to solve problems (if any) and uplift the performance to higher level.
- Successful RP implementation will require upfront planning and close monitoring from EA especially PIU team.
- Overall progress of work (including R&R work) at Tonk is very slow and needs intervention of PMU.

# **Annexure 1: Summary of RP**

# A Pali Water Supply and Sewerage project

- 1. **Sub-project Scope**. Rajasthan Urban Sector Development Program (RUSDP) will complement the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and waste water services to the residents of the state of Rajasthan. It comprises (i) a program, financed by a policy-based loan, to support policy reforms, including institutional development and governance improvement in the urban sector in the state, and (ii) a project, financed by a project loan, to invest in water distribution network and sewerage systems in the six project cities in the state<sup>1</sup>.
- 2. This Resettlement Plan (RP) document is prepared for proposed Water Supply and Sewerage Sub-projects in Pali and is in line with the Resettlement Framework (RF) prepared for the implementation of social safeguards under RUSDP. Currently, Water supply service in Pali is unreliable coupled with quality issues and huge distribution losses. At present, there is no sewerage system and a majority of the population disposes sewage through septic tanks. Effluent from septic tanks and sullage, and sewage from houses without septic tanks is let off into open drains which ultimately collect in low-lying areas in the outskirts of the town.
- 3. The sub-projects includes: Water Supply: (i) Distribution network improvement (249km new pipelines and 542km replacement); (ii) provision of bulk water meters (iii) provision of house service connections including consumer meters; Sewerage: (iv) laying new sewers (309.87km); (v) provision of sewer connections to houses and (vi) sewage treatment plant (15 MLD, capacity sequential batch reactor based).
- 4. Summary of Resettlement Impact Consistent with the subproject selection criteria, rehabilitation is prioritized over new construction to avoid / minimize involuntary resettlement impacts. Construction of 1 nos of new sewage treatment plant (STP)will be undertaken in government land which is under Pali Nagar Parishad possession and no new land acquisition is required(Revenue record are attached in annexure 2).
- 5. The main resettlement impacts will be due to laying of water supply and sewerage pipe networks. Pipes will be laid within road rights-of-way (RoW), and will not require land acquisition or cause permanent displacement, but will cause temporary access disruptions and possible temporary losses in income during construction. It has been noted during site inspections that laying of pipe line may cause temporary loss of access/disruption to livelihood during civil works to 645 vendors/traders located at both sides of road. These are majorly non-titled movable /transitory structure (push carts etc.)<sup>2</sup> owners. As per information from design engineers, maximum number of days the vendors will experience loss of access/disruption of livelihood is 14 days which can be further minimized by scheduling civil works at night time or non-market day and lying of pipeline in phases. Temporarily affected persons (APs/DPs) will be assisted in moving to the other side of the road and returning their structures after construction is completed. Where moving is not required, access will be ensured by the contractor through measures prescribed in bidding documents. List of Aps will be bifurcated /separated after freezing of alignment/finalization of Service Improvement Plan (SIP) by the contractor.

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<sup>&</sup>lt;sup>1</sup> The six project cities are Bhilwara, Jhunjhunu, Sri Ganganagar, Hanumangarh, Tonk, and Pali.

Resettlement impacts based on the detailed survey

- 6. To further minimize construction impacts, work will be executed during the early hours of the day in order to avoid inconveniences to the public as well as traders and vendors. All safety norms would strictly be adhered to depending on the magnitude of work and the sensitivity of the location. The Project Implementation Unit (PIU) will also ensure that all the necessary rules related to safety and security of the public and residents are followed by the contractor. The actual dates of construction schedule with respect to rush hour, festival time, and special business days have been discussed with vendors, squatters, market committee members, and residents, and intimated to the contractor for planning construction activities. After laying of pipes the lane/road will be restored to its original condition (including bitumen, cement concrete (CC) and CC interlocking tiles as applicable). Orientation program with Project Contractor and PIU was held on 10.12.2015 and safety issues were deliberated in detail. (See Annexure 10 to 12).
- 7. **Categorization.** This subproject has been categorized as "B"<sup>3</sup> for Involuntary Resettlement (IR) impact as per the ADB's Safeguard Policy Statement (SPS), 2009. This resettlement plan (RP) is developed as per Detail Project Report (DPR)<sup>4</sup> and as per agreed Resettlement Framework (RF).
- 8. **Public Consultations and Disclosure**: Consultations were carried out during RP preparation and will continue throughout the subproject cycle. The social safeguard team carried out preliminary consultations, through focus group discussions (FGDs) and meetings with the affected persons (APs/DPs) as well as the general public from August 2015 to Feb, 2016. FGDs were conducted with the DPs where in policy related issues, i.e., displacements and other issues like compensation and assistance, input to alternative design were discussed. During consultation meetings, participants were of the view that this subproject is important and very much needed. All participants are pleased and committed to support the implementation of the project. There was no opposition for this subproject.
- 9. Final RPs will be made available near affected area, and PIU and PMU offices. The subproject RPs will be disclosed in ADB's website and the PMU websites. Leaflet prepared in local language (Hindi) has been distributed to the Affected Persons in the month of January (2016) for understanding the sub-projects scope, R& R provision and GRC system under this project. Cut-off-date for temporary impacts has been communicated to DPs through NGO and disclosed in the project affected area on dated 24.02.2016.
- 10. **Policy Framework and Entitlements.** The policy framework and entitlements for the program are based on national laws: the Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013<sup>5</sup>, (ii) National Rehabilitation and Resettlement Policy,(NRRP) 2007 (iii) ADB SPS, 2009; and agreed RF.
- 11. **Compensation and Income Restoration**: The implementing agency will provide compensation in accordance with the entitlement matrix of the updated RF. As a policy, all affected persons will be provided 30 days advance notice to ensure minimal disruption of livelihood. Compensation will be completed prior to start of civil works. If required, they will also be assisted to temporarily shift for continued economic activity. For example they will be assisted to shift to the

A proposed project is classified as category B if it includes involuntary resettlement impacts that are not deemed significant.

SIP (by contractor) is under preparation which includes finalization of Designs/ coverage area/alignment. This RP may be revised accordingly.

<sup>&</sup>lt;sup>5</sup> The Act has received the assent of the President on the 26 September 2013.

other side of the road where there is no construction. Ensuring there is no income or access loss during sub-project construction is the responsibility of contractors.

- 12. Grievance Redress Mechanism. Grievances of DPs/APs will first be brought to the attention of the Contractor, PIU and implementing NGO. They can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. All grievances that cannot be redressed within 3 days at field/ ward level will be brought to the notice of Social Project Officer (SPO) of PMU. PMU SPO will resolve the grievance within 7 days of receipt of compliance / grievance in discussion with the PIU, CAPC/ NGO and the Contractor. All the grievances that are not addressed by PMU within in 7 days of receipt will be brought to the notice of the Grievance Redressal Committee (GRC). The City Level Committee (CLC), which will be established in every project town, will act as GRC. The GRC will resolve the grievance within 15 days of receiving the complaint. An aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM. The IPIU will keep records of all grievances received including: contact details of complainant, date of the complaint received, nature of grievance, agreed corrective actions and the date these were effected, and final outcome. All costs involved in resolving the complaints will be borne by the PMU. The GRCs will continue to function throughout the project duration.
- Institutional Arrangements: The Local Self Government Department (LSGD), Government of Rajasthan (GoR) will be the Executing Agency (EA) of the Project and will be responsible for overall strategic approvals, guidance, monitoring the execution of the project. The current Project Management Unit of RUIDP, under the LSGD, will be the Implementing Agency (IA) for the project. IA will execute and monitor the RUSDP implementation. Six Project Implementation Units (PIUs), one each of in six project towns, shall be setup for implementation. PMU will support PIUs in implementation, management and monitoring of the project. PMU and PIUs will be assisted by Programme Management, Design and Supervision Consultants (PMDSC). At state-level an interministerial Empowered Committee (EC) will be established to provide overall policy direction and City Level Committees (CLCs) will be established in each town to oversee the implementation at town level. The PMU will be assisted by a PMDSC social safeguards specialist (PMDSC SSS). For updating the resettlement plans, assist in the monitoring and supervision of ongoing subprojects and RP and IPP implementation, prepare resettlement plan and/or IPPs for new subprojects, where required, to comply with national law and/or ADB procedures; ensure all subprojects meet safeguard requirements as agreed in the loan covenant and in line with this resettlement framework. CAPC/NGO will be responsible for assisting in the RP implementation.
- 14. **RP Implementation and Monitoring**: All compensation is to be paid prior to start of civil works. RP implementation will be closely monitored by PIU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. The PIU, with assistance from PMDSC SSS, will prepare monthly and quarterly progress report in terms of physical and financial indicators. In addition, the monitoring process will also look into: the communication and reactions of affected persons; use of grievance procedures; information dissemination to affected persons on benefits; and options and implementation time table, livelihood and living standard of affected persons in pre and post-project situations. Report prepared by PIU will be compiled by the PMU on a semi-annual basis for its due submissions to ADB.

15. **Resettlement Budget:** The resettlement cost estimate for the Pali Water and Sewerage subproject includes resettlement assistance, as outlined in the entitlement matrix, support cost for RP implementation and contingency provision amounting to be 5% of the total cost. Funds for resettlement will be released in a timely manner. The total resettlement cost for the subproject is INR **5310495**. The resettlement cost items and estimates are outlined in RP (Ref Table 8 of RP). The CAPC / implementing NGO will be involved in facilitating the disbursement process, and will facilitate opening bank accounts for the affected persons who do not have bank accounts. Payment of the compensation will be ensured before the start of civil works.

#### **B** Tonk Water Supply and Sewerage project

- 1. **Sub-project Scope**: Rajasthan Urban Sector Development Program (RUSDP) will complement the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and wastewater services to the residents of the state of Rajasthan. It comprises (i) a program, financed by a policy-based loan, to support policy reforms, including institutional development and governance improvement in the urban sector in the state, and (ii) a project, financed by a project loan, to invest in water distribution network and sewerage systems in the six project cities in the state<sup>6</sup>.
- 2. Tonk, the project town, is situated at a Distance of 100 Kms from Jaipur on the Jaipur-Kota NH- No. 12. Tonk is a district headquarter and has a population of 1,65,294 persons as per census 2011. Tonk is surrounded by river Banas& Central Aravali region on the northern side with an average altitude of 300 M from Mean Sea Level. Tonk is an important industrial town for Leather, carpet, Namda and Bidi Works. Tonk is located at 26°.00' N latitude and 75°.47' East longitude. Tonk does not have any Connection by rail and Nearest Railway station is Niwai. Nearest Airport is Sanganer, Jaipur which is about 85 km. away from Tonk.
- 3. This Resettlement Plan (RP) document is prepared for proposed Water Supply and Sewerage Subprojects in Tonk and is in line with the Resettlement Framework (RF) prepared for the implementation of social safeguards under RUSDP. Currently, water supply service in Tonk is unreliable coupled with quality issues and huge distribution losses. At present, there is no sewerage system and a majority of the population disposes sewage through septic tanks. Effluent from septic tanks and sullage, and sewage from houses without septic tanks is let off into open drains which ultimately collect in low-lying areas in the outskirts of the town.
- 4. The sub-projects includes: **Water Supply**: (i) Construction and Commissioning Elevated Service Reservoirs (ESRs)-4 nos (ii) Supply and installation of Pumping units including mechanical and electrical items at Housing Board Pumping Stations for filling 4 ESRs (iii) Supply, laying, testing & commissioning of Transmission pipelines of Ductile Iron (DI) K9 (iv) HDPE PE 100, PN-6/ DI-K7 pipe distribution system of diameter 110 mm to 400 mm-430 Km (v) Metered House Service Connection, with Electro fusion saddle, Ferrule, HDPE pipe and GI pipe, ball valve, consumer meter, meter box where required etc-28,000 nos (vi) Establishment of Consumer Relation Management Centers(4 nos) and central control centre in the Tonk town including furniture, manpower, computer softwares and hardware as per requirement. **Sewerage**:(vii) Sewage Treatment plants (STPs) 2 Nos(one of 16 MLD & another of 4 MLD capacity) (viii) Sewage Pumping Station-16 MLD (ix) Sewerage Collection network of Double wall corrugated PE pipes-250 Kms of which about 25 Kms will be laid with trenchless technology.(x) Rising main-4.20 Kms of 700 mm dia DI K9 pipes (xi) Effluent Pipe-7.0 Km (400 mm & 700mm) (xii) House Connection upto property chamber-22,000 nos.
- 5. Summary of Resettlement Impact Consistent with the subproject selection criteria, rehabilitation is prioritized over new construction to avoid / minimize involuntary resettlement impacts. Construction of 2 nos of new sewage treatment plant (STP) and Construction of Elevated Service Reservoirs (ESRs)-2 nos will be undertaken in government land which is under Tonk's Nagar Parishad possession and no new land acquisition is required (See Annexure 2 to 10), where as one nos of ESR(Sawaimadhopur Road) is under the possession of Water Resource Dept and NOC has

<sup>&</sup>lt;sup>6</sup> The six project cities are Bhilwara, Jhunjhunu, Sri Ganganagar, Hanumangarh, Tonk, and Pali.

been taken from WRD (**See Annexure 11**). One nos of ESR(Ramdwara) is under the jurisdiction of Forest Dept and NoC is awaited.

- 6. The main resettlement impacts will be due to laying of water supply and sewerage pipe networks. Pipes will be laid within road rights-of-way (RoW), and will not require land acquisition or cause permanent displacement, but will cause temporary access disruptions and possible temporary losses in income during construction. It has been noted during site inspections that laying of pipeline may cause temporary loss of access/disruption to livelihood during civil works to 1006 vendors/traders located at both sides of road. These are majorly non-titled movable /transitory structure (push carts etc.)<sup>7</sup> owners. As per information from design engineers, maximum number of days the vendors will experience loss of access/disruption of livelihood is 14 days which can be further minimized by scheduling civil works at night time or non-market day and lying of pipeline in phases. Temporarily affected persons (APs) will be assisted in moving to the other side of the road and returning their structures after construction is completed. Where moving is not required, access will be ensured by the contractor through measures prescribed in bidding documents. List of Aps will be bifurcated /separated after freezing of alignment/finalization of Service Improvement Plan (SIP) by the contractor.
- 7. To further minimize construction impacts, work will be executed during the early hours of the day in order to avoid inconveniences to the public as well as traders and vendors. All safety norms would strictly be adhered to depending on the magnitude of work and the sensitivity of the location. The Project Implementation Unit (PIU) will also ensure that all the necessary rules related to safety and security of the public and residents are followed by the contractor. The actual dates of construction schedule with respect to rush hour, festival time, and special business days have been discussed with vendors, squatters, market committee members, and residents, and intimated to the contractor for planning construction activities. After laying of pipes the lane/road will be restored to its original condition (including bitumen, cement concrete (CC) and CC interlocking tiles as applicable). Orientation program with Project Contractor and PIU was held on 15.12.2015 and safety issues were deliberated in detail (See Annexure 18).
- 8. **Categorization.** This subproject has been categorized as "B"<sup>8</sup> for Involuntary Resettlement (IR) impact as **per** the ADB's Safeguard Policy Statement (SPS), 2009. This resettlement plan (RP) is developed as per Detail Project Report (DPR)<sup>9</sup> and as per agreed Resettlement Framework (RF).
- 9. **Public Consultations and Disclosure**: Consultations were carried out during RP preparation and will continue throughout the subproject cycle. The social safeguard team carried out preliminary consultations, through focus group discussions (FGDs) and meetings with the affected persons (APs) as well as the general public from August 2015 to January, 2016. FGDs were conducted with the DPs where in policy related issues, i.e., displacements and other issues like compensation and assistance, input to alternative design were discussed. During consultation meetings, participants were of the view that this subproject is important and very much needed. All

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Resettlement impacts based on the detailed survey

A proposed project is classified as category B if it includes involuntary resettlement impacts that are not deemed significant.

SIP (by contractor) is under preparation which includes finalization of Designs/ coverage area/alignment. This RP may be revised accordingly.

participants are pleased and committed to support the implementation of the project. There was no opposition for this subproject.

- 10. Final RPs will be made available near affected area, and PIU and PMU offices. The subproject RPs will be disclosed in ADB's website and the PMU websites. Leaflet prepared in local language (Hindi) has been distributed to the Affected Persons in the month of December (2015) for understanding the sub-projects scope, R& R provision and GRC system under this project. Cut-off-date for temporary impacts has been communicated to DPs through NGO and disclosed in the project affected area on dated 21.12.2015.
- 11. **Policy Framework and Entitlements:** The policy framework and entitlements for the program are based on national laws: the Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013<sup>10</sup>, (ii) National Rehabilitation and Resettlement Policy,(NRRP) 2007 (iii) ADB SPS, 2009; and agreed RF.
- 12. **Compensation and Income Restoration**: The implementing agency will provide compensation in accordance with the entitlement matrix of the updated RF. As a policy, all affected persons will be provided 30 days advance notice to ensure minimal disruption of livelihood. Compensation will be completed prior to start of civil works. If required, they will also be assisted to temporarily shift for continued economic activity. For example they will be assisted to shift to the other side of the road where there is no construction. Ensuring there is no income or access loss during sub-project construction is the responsibility of contractors.
- 13. Grievance Redress Mechanism: Grievances of DPs/APs will first be brought to the attention of the Contractor, PIU and implementing NGO. They can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. All grievances that cannot be redressed within 3 days at field/ ward level will be brought to the notice of Social Project Officer (SPO) of PMU. PMU SPO will resolve the grievance within 7 days of receipt of compliance / grievance in discussion with the PIU, CAPC/ NGO and the Contractor. All the grievances that are not addressed by PMU within in 7 days of receipt will be brought to the notice of the Grievance Redressal Committee (GRC). The City Level Committee (CLC), which will be established in every project town, will act as GRC. The GRC will resolve the grievance within 15 days of receiving the complaint. An aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM. The IPIU will keep records of all grievances received including: contact details of complainant, date of the complaint received, nature of grievance, agreed corrective actions and the date these were effected, and final outcome. All costs involved in resolving the complaints will be borne by the PMU. The GRCs will continue to function throughout the project duration.
- 14. **Institutional Arrangements**: The Local Self Government Department (LSGD), Government of Rajasthan (GoR) will be the Executing Agency (EA) of the Project and will be responsible for overall strategic approvals, guidance, monitoring the execution of the project. The current Project Management Unit of RUIDP, under the LSGD, will be the Implementing Agency (IA) for the project. IA will execute and monitor the RUSDP implementation. Six Project Implementation Units (PIUs), one each of in six project towns, shall be setup for implementation. PMU will support PIUs in implementation, management and monitoring of the project. PMU and PIUs will be assisted by

<sup>&</sup>lt;sup>10</sup> The Act has received the assent of the President on the 26 September 2013.

Programme Management, Design and Supervision Consultants (PMDSC). At state-level an interministerial Empowered Committee (EC) will be established to provide overall policy direction and City Level Committees (CLCs) will be established in each town to oversee the implementation at town level. The PMU will be assisted by a PMDSC social safeguards specialist (PMDSC SSS). For updating the resettlement plans, assist in the monitoring and supervision of ongoing subprojects and RP and IPP implementation, prepare resettlement plan and/or IPPs for new subprojects, where required, to comply with national law and/or ADB procedures; ensure all subprojects meet safeguard requirements as agreed in the loan covenant and in line with this resettlement framework. CAPC/NGO will be responsible for assisting in the RP implementation.

- 15. **RP Implementation and Monitoring**: All compensation is to be paid prior to start of civil works. RP implementation will be closely monitored by PIU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. The PIU, with assistance from PMDSC SSS, will prepare monthly and quarterly progress report in terms of physical and financial indicators. In addition, the monitoring process will also look into: the communication and reactions of affected persons; use of grievance procedures; information dissemination to affected persons on benefits; and options and implementation time table, livelihood and living standard of affected persons in pre and post-project situations. Report prepared by PIU will be compiled by the PMU on a semi-annual basis for its due submissions to ADB.
- 16. **Resettlement Budget:** The resettlement cost estimate for the Tonk Water and Sewerage subproject includes resettlement assistance, as outlined in the entitlement matrix, support cost for RP implementation and contingency provision amounting to be 5% of the total cost. Funds for resettlement will be released in a timely manner. The total resettlement cost for the subproject is INR **79,60,886.** The resettlement cost items and estimates are outlined in RP (Ref Table 8 of RP). The CAPC / implementing NGO will be involved in facilitating the disbursement process, and will facilitate opening bank accounts for the affected persons who do not have bank accounts. Payment of the compensation will be ensured before the start of civil works.

# C Bulk Water Supply Scheme, Pali EXECUTIVE SUMMARY

- 1. Sub-project Scope: Rajasthan Urban Sector Development Program (RUSDP) will complement the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and wastewater services to the residents of the state of Rajasthan. It comprises (i) a program, financed by a policy-based loan, to support policy reforms, including institutional development and governance improvement in the urban sector in the state, and (ii) a project, financed by a project loan, to invest in water distribution network and sewerage systems in the six project cities in the state28.
- 2. This project is located in Pali which is the administrative headquarters of Pali District and is at about 70 km south of Jodhpur City and 300 km southwest of the state capital, Jaipur, extending to an area of 159 sqkm under the jurisdiction of Pali Nagar Parishad (Municipal Council), the population of the town is 230,075 (2011 Census). The town is divided into 45 municipal wards.
- 3. With the rapid urbanization, population is increasing day by day and many new areas have been developed where provision of basic amenities i.e. potable water supply is main task of Government. Water supply at present in Pali is intermittent, unreliable and suffers with huge losses and quality issues. This subproject is formulated to address gaps in water treatment and distribution infrastructure in a holistic and integrated manner.
- 4. Two Packages have been identified for Pali town, in the earlier subproject, Package no. RUSDP/Pali/01 some of the components (Distribution Network) were taken for water supply improvement in the town.

#### Works proposed under package RUSDP/Pali/01

S.No	Works proposed	
1	Provision of bulk water meters	
2	Provision of house service connections including consumer meters;	
3	Distribution network improvement (249km new pipelines and 542km replacement)	

5. Proposed works under the package RUSDP/Pali/02 mainly- The components proposed under package RUSDP/Pali/01 scheme, were not sufficient to cover the water demand of entire town. Thus, under RUSDP, package RUSDP/Pali/02 have been identified and sized in order to bring completeness to the scheme. Under this package, planning, designing and execution of the water treatment-transmission-storage-bulk supply provision has been made (Transmission System - Storage). Details of works proposed under package RUSDP/Pali/02 are as below:-

<sup>&</sup>lt;sup>28</sup> The six project cities are Bhilwara, Jhunjhunu, Sri Ganganagar, Hanumangarh, Tonk, and Pali.

#### Works proposed under package RUSDP/Pali/02

S.No	Works proposed	
1	Pipe laying of various diameters (150mm -700mm) of total length of 18567m from Manpura Bhakhri TWPS to SRs	
2	Pipe laying of various diameters (150mm -500mm) of total length of 12692m for treated water transmission from TWPS at PHED Campus	
3	Pipe laying of 250mm of total length of 5950m for transmission system from Mandli TWPS to Mandiya SR	
4	Construction of 7 nos. of OHSRs of various capacities at various locations of town	
5	construction of a new WTP of capacity 30 MLD at Manpura Bhakhri	
6	Refurbishment of 3 nos. existing WTPs	
7	Refurbishment of 19 nos. of existing OHSRs.	

- 6. This Resettlement Plan (RP) document is prepared for proposed Bulk Water System for Pali (RUSDP/Pali/02) and is in line with the Resettlement Framework (RF) prepared for the implementation of social safeguards under RUSDP.
- 7. Project Benefits and Impacts: The Water Supply subproject will be beneficial to the citizens of Pali. The most noticeable long-term benefits due to the subproject are: (i) increased access to treated water supply; (ii) reduction in time and cost of collecting water; and (iii) reduction in vulnerability to water borne diseases. This subproject is aimed to plug existing gap and enhance access to water for community.
- 8. A single Contract has been awarded for this work on a single point responsibility basis. Under this contract, the contractor is responsible for final design, supply, installation, construction, testing, commissioning and operation as well as maintenance of the entire system. The contractor will be responsible to carry out the O& M activities for a period of 10 Year after the system has been commissioned.
- 9. Summary of Resettlement Impact: Consistent with the subproject selection criteria, rehabilitation is prioritized over new construction to avoid / minimize involuntary resettlement impacts. Construction of 1 no of Water Treatment Plant (WTP) will be undertaken in vacant land of WRD, which has already been transferred to PHED.(See annexure 2 & 3). Khasra record is attached in annexure 4 & 5. Construction of Overhead Service Reservoir (OHSRs)--6 no will be undertaken in the existing campus of PHED; While 1 no of OHSRs at Mandia Girdhara is to be constructed in Govt. land. The Commissioner, MC, Pali submitted proposal to district collector for transfer of land in the name of Pali M.C. for the construction of SR at Mandia at Jodhpur Road.
- 10. The main resettlement impacts will be due to laying of the transmission mains. Pipes will be laid within road rights-of-way (RoW), and will not require land acquisition or cause permanent displacement, but will cause temporary access disruptions and possible temporary losses in income during construction. It has been noted during site inspections that laying of pipeline may cause temporary loss of access/disruption to livelihood during civil works to 291 vendors/traders located at both sides of road and access loss may also be on one permanent shop. These are majorly non-

titled movable /transitory structure (push carts etc.)29owners. As per information from design engineers, maximum number of days the vendors will experience loss of access/disruption of livelihood is 14 days which can be further minimized by scheduling civil works at night time or non-market day and lying of pipeline in phases. Temporarily affected persons (APs) will be assisted in moving to the other side of the road and returning their structures after construction is completed. Where moving is not required, access will be ensured by the contractor through measures prescribed in bidding documents.

- 11. As per initial design, both side vendors/hawkers have been considered in this RP and RP will be updated after freezing of alignment by the contractor. It is pertinent to inform that out of total 292 DPs, 291 DPs (of current package) were also identified under Package- RUSDP/Pali/01(Pali Water Supply and Sewerage Works). It is suggested that works under both the packages should be carried out together to minimize IR impacts on the identified DPs. Even though, two different contractors has been awarded and there would be possibility of different construction schedules (based on technical aspects etc.) it should be ensured by PIU that the work is carried out simultaneously. In case, DPs face dual impact (under both packages), they will be compensated twice. Resettlement budget for Pali has been prepared accordingly.
- 12. To further minimize construction impacts, work will be executed during the early hours of the day in order to avoid inconveniences to the public as well as traders and vendors. All safety norms would strictly be adhered to depending on the magnitude of work and the sensitivity of the location. The Project Implementation Unit (PIU) will also ensure that all the necessary rules related to safety and security of the public and residents are followed by the contractor. The actual dates of construction schedule with respect to rush hour, festival time, and special business days have been discussed with vendors, squatters, market committee members, and residents, and intimated to the contractor for planning construction activities. After laying of pipes the lane/road will be restored to its original condition (including bitumen, cement concrete (CC) and CC interlocking tiles as applicable).
- 13. Categorization: This subproject has been categorized as "B"30 for Involuntary Resettlement (IR) impact as per the ADB's Safeguard Policy Statement (SPS), 2009. This resettlement plan (RP) is developed as per Detail Project Report (DPR)31and as per agreed Resettlement Framework (RF).
- 14. Public Consultations and Disclosure: Consultations were carried out during RP preparation and will continue throughout the subproject cycle. The social safeguard team carried out preliminary consultations, through focus group discussions (FGDs) and meetings with the affected persons (APs) as well as the general public from August 2015 to July, 2016. FGDs were conducted with the DPs wherein policy related issues, i.e., displacements and other issues like compensation and assistance, input to alternative design were discussed. During consultation meetings, participants were of the view that this subproject is important and very much needed. All participants are pleased and committed to support the implementation of the project. There was no opposition for this subproject.
- 15. Final RPs will be made available near affected area, and PIU and PMU offices. The sub-project RPs will be disclosed in ADB's web site and the PMU websites. Leaflet prepared in local

<sup>&</sup>lt;sup>29</sup> Resettlement impacts based on the detailed survey

A proposed project is classified as category B if it includes involuntary resettlement impacts that are not deemed significant.

<sup>&</sup>lt;sup>31</sup> SIP (by contractor) is under preparation which includes finalization of Designs/ coverage area/alignment. This RP may be revised accordingly.

language(Hindi)has been distributed to the Affected Persons in the month of January (2016) for understanding the sub-projects scope, R& R provision and GRC system under this project. Cut-off-date for temporary impacts has been communicated to APs through NGO and disclosed in the project affected area on dated 24.02.2016.

- 16. Policy Framework and Entitlements: The policy framework and entitlements for the program are based on national laws: the Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013<sup>32</sup>, (ii) National Rehabilitation and Resettlement Policy,(NRRP)2007 (iii) ADB SPS, 2009; and agreed RF.
- 17. Compensation and Income Restoration: The implementing agency will provide compensation in accordance with the entitlement matrix of the updated RF. As a policy, all affected persons will be provided 30 days advance notice to ensure minimal disruption of livelihood. Compensation will be completed prior to start of civil works. If required, they will also be assisted to temporarily shift for continued economic activity. For example they will be assisted to shift to the other side of the road where there is no construction. Ensuring there is no income or access loss during sub-project construction is the responsibility of contractors.
- 18. Grievance Redress Mechanism. Grievances of DPs/APs will first be brought to the attention of the Contractor, PIU and implementing NGO. They can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. All grievances that cannot be redressed within 3 days at field/ ward level will be brought to the notice of Social Project Officer (SPO) of PMU. PMU SPO will resolve the grievance within 7 days of receipt of compliance / grievance in discussion with the PIU, CAPC/ NGO and the Contractor. All the grievances that are not addressed by PMU within in 7 days of receipt will be brought to the notice of the Grievance Redressal Committee (GRC). The City Level Committee (CLC), which will be established in every project town, will act as GRC. The GRC will resolve the grievance within 15 days of receiving the complaint. An aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM. The PIU will keep records of all grievances received including: contact details of complainant, date of the complaint received, nature of grievance, agreed corrective actions and the date these were effected, and final outcome. All costs involved in resolving the complaints will be borne by the PMU. The GRCs will continue to function throughout the project duration.
- 19. Institutional Arrangements: The Local Self Government Department (LSGD), Government of Rajasthan (GoR) will be the Executing Agency (EA) of the Project and will be responsible for overall strategic approvals, guidance, monitoring the execution of the project. The current Project Management Unit of RUIDP, under the LSGD, will be the Implementing Agency (IA) for the project. IA will execute and monitor the RUSDP implementation. Six Project Implementation Units (PIUs), one each of in six project towns, shall be setup for implementation. PMU will support PIUs in implementation, management and monitoring of the project. PMU and PIUs will be assisted by Programme Management, Design and Supervision Consultants (PMDSC). At state-level an interministerial Empowered Committee (EC) will be established to provide overall policy direction and City Level Committees(CLCs) will be established in each town to oversee the implementation at town level. The PMU will be assisted by a PMDSC social safeguards specialist (PMDSCSSS). For

<sup>&</sup>lt;sup>32</sup> The Act has received the assent of the President on the 26 September 2013.

updating the resettlement plans, assist in the monitoring and supervision of ongoing subprojects and RP and IPP implementation, prepare resettlement plan and/or IPPs for new subprojects, where required, to comply with national law and/or ADB procedures; ensure all subprojects meet safeguard requirements as agreed in the loan covenant and in line with this resettlement framework .CAPC/NGO will be responsible for assisting in the RP implementation.

- 20. RP Implementation and Monitoring: All compensation is to be paid prior to start of civil works. RP implementation will be closely monitored by PIU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. The PIU, with assistance from PMDSCSSS, will prepare monthly and quarterly progress report in terms of physical and financial indicators. In addition, the monitoring process will also look into: the communication and reactions of affected persons; use of grievance procedures; information dissemination to affected persons on benefits; and options and implementation time table, livelihood and living standard of affected persons in pre and post-project situations. Report prepared by PIU will be compiled by the PMU on a semi-annual basis for its due submissions to ADB.
- 21. Resettlement Budget: The resettlement cost estimate for the Pali Bulk Water includes resettlement assistance, as outlined in the entitlement matrix, support cost for RP implementation and contingency provision amounting to be 5% of the total cost. Funds for resettlement will be released in a timely manner. The total resettlement cost for the subproject is INR 28,54,665/-.The resettlement cost items and estimates are outlined in Table 13. The CAPC / implementing NGO will be involved in facilitating the disbursement process, and will facilitate opening bank accounts for the affected persons who do not have bank accounts. Payment of the compensation will be ensured before the start of civil works.

# D Sri Ganganagar Water supply and Sewerage,

#### **EXECUTIVE SUMMARY**

- 1. **Sub-project Scope**. Rajasthan Urban Sector Development Program (RUSDP) will complement the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and waste water services to the residents of the state of Rajasthan. It comprises (i) a program, financed by a policy-based loan, to support policy reforms, including institutional development and governance improvement in the urban sector in the state, and (ii) a project, financed by a project loan, to invest in water distribution network and sewerage systems in the six project cities in the state<sup>33</sup>.
- 2. Sri Ganganagar is headquarter of Sri Ganganagar District, and is situated in the northern most part of Rajasthan State, close to international border with Pakistan. It is located at about 470 km north of State Capital, Jaipur and 425 km northwest of the National Capital, Delhi. Sri Ganganagar is one of the six project towns selected for implementation of the ADB funded Rajasthan Urban Sector Development Program (RUSDP).
- 3. Water supply at present in Sri Ganganagar is intermittent, unreliable and suffers with huge losses and quality issues. There is no sewerage system in the town. Currently, sewerage project is under implementation by Sri Ganganagar Urban Improvement Trust (UIT) with technical support of the RUIDP. Due to lack of sewerage system, most of the households depend on septic tanks for disposal of sewage. Effluent from septic tanks and sullage is let off into open drains which ultimately discharge into streams and ponds. This subproject is formulated to address gaps in water and sewerage infrastructure in a holistic and integrated manner. The main objective of the RUSDP is to improve water efficiency, security, and provide safe sewage collection, and with the on-going investments in sewage treatment, this will have an important effect on public health and environment.
- 4. The sub-projects includes: **Water Supply**: (i) Construction of one WTP (20 MLD); (ii) Construction of Raw Water Reservoir (372 ML capacity) at Nathawali (iii) Provision of Raw Water Storage at abandoned canal at Sadhuwali (309 ML capacity) (iv) Construction of five nos of pump houses (v) Construction of 4 nos. of Clear Water Reservoirs (vi) Clear Water pipe lines-36 KM (vii) Distribution pipe lines- 419 KM (viii) provision of bulk water meters (ix) provision of house service connections with consumer meters. **Sewerage**: (i) laying new sewage collection networks (410 KM out of which 47.5 KM by trenchless method); (ii) construction of one SPS of 5.22MLD capacity; and (iii) provision of sewer connections to houses. Project scope also includes O&M of the created assets for 10 years.
- 5. This Resettlement Plan (RP) document is prepared for proposed Water Supply and Sewerage Subprojects in Sri Ganganagar and is in line with the Resettlement Framework (RF) prepared for the implementation of social safeguards under RUSDP.
- 6. Summary of Resettlement Impact Consistent with the subproject selection criteria, rehabilitation is prioritized over new construction to avoid / minimize involuntary resettlement impacts. Construction of 1 nos of new Water treatment plant (WTP), Provision of Raw Water Storage at abandoned canal at Sadhuwali (309 ML capacity), Construction of Raw Water Reservoir (372 ML capacity) at Nathawali, Construction of five nos of pump houses, Construction of 4 nos. of Clear Water

<sup>&</sup>lt;sup>33</sup> The six project cities are Bhilwara, Jhunjhunu, Sri Ganganagar, Hanumangarh, Tonk, and Pali.

Reservoirs, and construction of one SPS of 5.22MLD capacity; will be undertaken in existing PHED Campus and government land. No new land acquisition is required. Details are in below table 1.

- 7. The main resettlement impacts will be due to laying of water supply and sewerage pipe networks. Pipes will be laid within road rights-of-way (RoW), and will not require land acquisition or cause permanent displacement, but will cause temporary access disruptions and possible temporary losses in income during construction. It has been confirmed through transect walks and SIA (followed by 100% Socio-Economic Survey) that laying of pipeline may cause temporary loss of access/disruption to livelihood during civil works to 983 vendors/traders located at both sides of road. These are majorly non-titled movable /transitory structure (push carts etc.)<sup>34</sup> owners. As per information from design engineers, maximum number of days the vendors will experience loss of access/disruption of livelihood is 14 days which can be further minimized by scheduling civil works at night time or non-market day and lying of pipeline in phases. Temporarily affected persons (APs) will be assisted in moving to the other side of the road and returning their structures after construction is completed. Where moving is not required, access will be ensured by the contractor through measures prescribed in bidding documents.
- 8. To further minimize construction impacts, work will be executed during the early hours of the day in order to avoid inconveniences to the public as well as traders and vendors. All safety norms would strictly be adhered to depending on the magnitude of work and the sensitivity of the location. The Project Implementation Unit (PIU) will also ensure that all the necessary rules related to safety and security of the public and residents are followed by the contractor. The actual dates of construction schedule with respect to rush hour, festival time, and special business days have been discussed with vendors, squatters, market committee members, and residents, and intimated to the contractor for planning construction activities. After laying of pipes the lane/road will be restored to its original condition (including bitumen, cement concrete (CC) and CC interlocking tiles as applicable). Orientation program with Project Contractor and PIU was held on 02.02.2017 and safeguard issues were deliberated in detail. (See Annexure 9).
- 9. It is pertinent to inform that this project is Design Build and Operation (DBO) contract and even though the DPRs are being prepared by consultants (PMDSC), the final design/alignment/confirmation has to be provided/ prepared by Contractor. Taking a note of above SIA and census and socio economic survey (100%) of the entire town was conducted and now even if some minor changes are made by the contractor in final DPR there will be no change in categorization of RP as these minor changes (in case the impacts are further minimized by scheduling civil works at night time or non-market day and lying of pipeline in phases etc.) may at it maximum result in reduction of DPs. Letter has been issued to Contractor through Employers Representative (ER),on dated 21.04.2017 for freezing of alignment of DP Areas. (See annexure 3)
- 10. **Categorization.** This subproject has been categorized as "B"<sup>35</sup> for Involuntary Resettlement (IR) impact as per the ADB's Safeguard Policy Statement (SPS), 2009. This resettlement plan (RP) is developed as per Detail Project Report (DPR)<sup>36</sup> and as per agreed Resettlement Framework (RF).

<sup>34</sup> Resettlement impacts based on the detailed survey

A proposed project is classified as category B if it includes involuntary resettlement impacts that are not deemed significant.

<sup>&</sup>lt;sup>36</sup> SIP (by contractor) is under preparation which includes finalization of Designs/ coverage area/alignment. This RP may be revised accordingly.

- 11. **Public Consultations and Disclosure**: Consultations were carried out during RP preparation and will continue throughout the subproject cycle. The social safeguard team carried out preliminary consultations, through focus group discussions (FGDs) and meetings with the affected persons (APs) as well as the general public. FGDs were conducted with the APs where in policy related issues, i.e., displacements and other issues like compensation and assistance, input to alternative design were discussed. During consultation meetings, participants were of the view that this subproject is important and very much needed. All participants are pleased and committed to support the implementation of the project. There was no opposition for this subproject.
- 12. RPs will be made available near affected area, and PIU and PMU offices. The sub-project RPs will be disclosed in ADB's website and the PMU websites. Leaflet prepared in local language (Hindi) has been distributed to the Affected Persons in the month of March-April (2017) for understanding the sub-projects scope, R& R provision and GRC system under this project (see annexure 5&6). Cut-off-date for temporary impacts has been communicated to APs through survey agency and disclosed in the project affected area on dated 09.03.2017(see annexure 7&8).
- 13. **Policy Framework and Entitlements.** The policy framework and entitlements for the program are based on national laws: the Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013<sup>37</sup>, (ii) National Rehabilitation and Resettlement Policy,(NRRP) 2007 (iii) ADB SPS, 2009; and agreed RF.
- 14. **Compensation and Income Restoration**: The implementing agency(PIU) will provide compensation in accordance with the entitlement matrix of the updated RF. As a policy, all affected persons will be provided 30 days advance notice to ensure minimal disruption of livelihood. Compensation will be completed prior to start of civil works. If required, they will also be assisted to temporarily shift for continued economic activity. For example they will be assisted to shift to the other side of the road where there is no construction. Letter has been issued to Contractor through ER, on 21.04.2017 for freezing of alignment and for shifting requirement of the project as ensuring there is no income or access loss during sub-project construction is the responsibility of contractors.
- 15. **Grievance Redress Mechanism**. Grievances of DPs/APs will first be brought to the attention of the Contractor, Social Development Expert of CAPC, Implementing officer, PMDSC (Safeguard Staff of PMDSC) and PIU. They can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. All grievances that cannot be redressed within 3 days at field/ ward level will be brought to the notice of Social Project Officer (SPO) of PMU. PMU SPO will resolve the grievance within 7 days of receipt of compliance / grievance in discussion with the PIU, CAPC/ Safeguard Staff and the Contractor. All the grievances that are not addressed by PMU within in 7 days of receipt will be brought to the notice of the Grievance Redressal Committee (GRC). The City Level Committee (CLC), which will be established in every project town, will act as GRC. The GRC will resolve the grievance within 15 days of receiving the complaint. An aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM. The PIU will keep records of all grievances received including: contact details of complainant, date of the complaint received, nature of grievance, agreed corrective actions and the date these were effected, and final outcome. All costs

<sup>&</sup>lt;sup>37</sup> The Act has received the assent of the President on the 26 September 2013.

involved in resolving the complaints will be borne by the PMU. The GRCs will continue to function throughout the project duration.

- 16. Institutional Arrangements: The Local Self Government Department (LSGD), Government of Rajasthan (GoR) will be the Executing Agency (EA) of the Project and will be responsible for overall strategic approvals, guidance, monitoring the execution of the project. The current Project Management Unit of RUIDP, under the LSGD, will be the Implementing Agency (IA) for the project. IA will execute and monitor the RUSDP implementation. Six Project Implementation Units (PIUs), one each of in six project towns, have been setup for implementation. PMU is providing support to PIUs in implementation, management and monitoring of the project. PMU and PIUs are be assisting by Programme Management, Design and Supervision Consultants (PMDSC). At state-level an interministerial Empowered Committee (EC) have been established to provide overall policy direction and City Level Committees (CLCs) has established in each town to oversee the implementation at town level. The PMU are assisted by a PMDSC social safeguards specialist (PMDSC SSS). The SSS will (i) update the existing resettlement plans based on the detailed design; (ii) assist in the monitoring and supervision of ongoing subprojects and RP and IPP implementation; (iii) prepare resettlement plan and/or IPPs for new subprojects, where required to comply with national law and/or ADB procedure; (iv) ensure all subprojects meet safeguard requirements as agreed in the loan covenant and in line with resettlement framework; (v) review and finalize all reports in consultation with the PMU SPO (RP updating and preparation, preparation of semi-annual social safeguard monitoring report for PMU submission to ADB, and support GRM implementation); (vi) provide project management support. In addition, SSS will assist the PMU in procurement needs and other project implementation aspects, and shall play a central role in ensuring capacity building on resettlement management of the PMU, Contractor, and line departments through capacity development support, training and orientations. In addition to this, at town level, Safeguard Implementation Officer is appointed (as per recent variation in PMDSC Contract on recommendation of ADB) to support Contractor's outreach team in RP implementation.
- 17. **RP Implementation and Monitoring**: All compensation is to be paid prior to start of civil works. RP implementation will be closely monitored by PIU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. The PIU, with assistance from Safeguard Implementation Officer PMDSC, will prepare monthly and quarterly progress report in terms of physical and financial indicators. In addition, the monitoring process will also look into: the communication and reactions of affected persons; use of grievance procedures; information dissemination to affected persons on benefits; and options and implementation time table, livelihood and living standard of affected persons in pre and post-project situations. Report prepared by PIU will be compiled by PMDSC SSS and the PMU on a semi-annual basis for its due submissions to ADB.
- 18. **Resettlement Budget:** The resettlement cost estimate for the Sri Ganganagar Water and Sewerage subproject includes resettlement assistance, as outlined in the entitlement matrix, and contingency provision amounting to be 5% of the total cost. Funds for resettlement will be released in a timely manner. The total resettlement cost for the subproject is INR **7569931.** The resettlement cost items and estimates are outlined in Table 9. The town Safeguard Implementation Staff will be involved in facilitating the disbursement process, and will facilitate opening bank accounts for the affected persons who do not have bank accounts. PIU will be issuing sanction order to payment of DPs /APs and making ECS/NEFT transaction from bank through concerned Treasury (State Share). Payment of the compensation will be ensured before the start of civil works.

# E Jhunjhunu Water supply and Sewerage,

#### **EXECUTIVE SUMMARY**

- 1. **Sub-project Scope**. Rajasthan Urban Sector Development Program (RUSDP) will complement the past and ongoing efforts of the government of Rajasthan (GOR) to improve water supply and waste water services to the residents of the state of Rajasthan. It comprises (i) a program, financed by a policy-based loan, to support policy reforms, including institutional development and governance improvement in the urban sector in the state, and (ii) a project, financed by a project loan, to invest in water distribution network and sewerage systems in the six project cities in the state<sup>38</sup>.
- 2. Jhunjhunu is the district headquarter of the district Jhunjhunu which is located about 185 km from Jaipur towards North abutting the district of Bhiwani of Haryana in Rajasthan State with 69 km from Sikar, 39 km from Navalgarh & 15 km from Baggar in S-W direction. The town is having 4391 Ha of area comprising of 45 wards. Jhunjhunu is one of the six project towns selected for implementation of the ADB funded Rajasthan Urban Sector Development Program (RUSDP).
- The sub-projects includes: Water Supply: (i) GIS based consumer, properties and asset 3. mapping, surveys & Investigations, underground utility mapping, prepare consumer data base for total project area. (ii) Study, review, update hydraulic modelling and other designs and prepare service improvement plan for project area.(iii) Treated Water Transmission Mains: DI-K9 pipeline of 100-600 mm dia, about 19 km length.(iv) The old water distribution mains of AC, PVC and CI pipelines will be replaced by the new water mains of different sizes of 75 mm to 400 mm dia- 563 km length.(v) Water distribution Pumping station (6 nos) (City Campus, Colony campus, Islam nagar, Housing board, Beewani and Khetri Mahal).(vi) Clear Water Reservoirs-5(nos)- Colony campus-800 KL, Islam Nagar-300 KL, Housing Board-550KL, Khetri Mahal-300KL, Beewani-250KL (vii) Elevated Service Reservoir-1 nos (vii) Metered Consumer service connection-32650 nos (viii) Refurbishment and rehabilitation of existing infrastructure works of OHSR, PS, CWR tube well etc including replacement of mechanical and electrical equipment/appliances. (ix) Bulk water meters, pressure sensors-As per design requirement (x) Well equipped and staffed consumer relation management centres-4 nos and one Master Control Centre (xi) O&M of system, including water distribution service delivery with performance guarantee, meter reading, billing and collection system and consumer service for the completed DMAs including consumer service centres. Sewerage: (i) Sewerage network 124 kms including left over work of sewerage system of UIDSSMT scheme with construction of 5810 Manholes (ii) Cleaning, Hydro-testing and commissioning of laid sewer lines and constructed Manholes under left out packages-61 kms and 2522 Manholes(iii) House Sewer connection -About 20424 nos (iii) 2 nos of Intermediate Pumping station of capacity 3.5 mld and 1 mld.(iv) Construction of 7 mld STP with Primary Settling Tank followed by SBR technology, Effluent Disposal & Reuse works includes 1000 KL capacity of Reservoirs with pumping station & 1000 KL Capacity of OHT (v) Sewer suction cum jetting machine-2 nos of 4000 liters capacity and sewer jetting machine-2 nos each of 500 liters capacity (vi) Road restoration works (vii) Power and Gas generation from 15.5 Mld sewerage. Project scope also includes O&M of the created assets for 10 years.
- 4. This Resettlement Plan (RP) document is prepared for proposed Water Supply and Sewerage Subprojects in Jhunjhunu and is in line with the Resettlement Framework (RF) prepared for the implementation of social safeguards under RUSDP.

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<sup>&</sup>lt;sup>38</sup> The six project cities are Bhilwara, Jhunjhunu, Sri Ganganagar, Hanumangarh, Tonk, and Pali.

- 5. Summary of Resettlement Impact Consistent with the subproject selection criteria, rehabilitation is prioritized over new construction to avoid / minimize involuntary resettlement impacts. Construction of Water distribution Pumping station(6 nos), Clear Water Reservoirs (5 nos), Elevated Service Reservoir(1 nos), Intermediate Pumping station(2 nos) of capacity 3.5 mld and 1 mld and Construction of 7 mld STP will be undertaken in existing PHED Campus and government land. No new land acquisition is required. **Details are in table 1 and NoCs are attached in annexure 2&3.**
- 6. The main resettlement impacts will be due to laying of water supply and sewerage pipe networks. Pipes will be laid within road rights-of-way (RoW), and will not require land acquisition or cause permanent displacement, but will cause temporary access disruptions and possible temporary losses in income during construction. It has been confirmed through transect walks and SIA (followed by 100% Socio-Economic Survey) that laying of pipeline may cause temporary loss of access/disruption to livelihood during civil works to 503 vendors/traders located at both sides of road. These are majorly non-titled movable /transitory structure (push carts etc)<sup>39</sup> owners. As per information from design engineers, maximum number of days the vendors will experience loss of access/disruption of livelihood is 14 days which can be further minimized by scheduling civil works at night time or non-market day and laying of pipeline in phases. Temporarily affected persons (APs) will be assisted in moving to the other side of the road and returning their structures after construction is completed. Where moving is not required, access will be ensured by the contractor through measures prescribed in bidding documents.
- 7. To further minimize construction impacts, work will be executed during the early hours of the day in order to avoid inconveniences to the public as well as traders and vendors. All safety norms would strictly be adhered to depending on the magnitude of work and the sensitivity of the location. The Project Implementation Unit (PIU) will also ensure that all the necessary rules related to safety and security of the public and residents are followed by the contractor. The actual dates of construction schedule with respect to rush hour, festival time, and special business days have been discussed with vendors, squatters, market committee members, and residents, and intimated to the contractor for planning construction activities. After laying of pipes the lane/road will be restored to its original condition (including bitumen, cement concrete (CC) and CC interlocking tiles as applicable). Orientation program with Project Contractor and PIU was held on **08.03.2017 & 02.05.2017** and safeguard issues were deliberated in detail. (**See Annexure 10**).
- 8. It is pertinent to inform that this project is Design Build and Operation (DBO) contract and even though the DPRs are being prepared by consultants (PMDSC), the final design/alignment/confirmation has to be provided/ prepared by Contractor. Taking a note of above SIA and census and socio economic survey (100%) of the entire town was conducted and now even if some minor changes are made by the contractor in final DPR there will be no change in categorization of RP as these minor changes (in case the impacts are further minimized by scheduling civil works at night time or non-market day and laying of pipeline in phases etc.) may at it maximum result in reduction of DPs. Letter has been issued to Contractor through Employers Representative (ER),on dated 11.05.2017 for freezing of alignment of DP Areas. (See annexure 4)

Resettlement impacts based on the detailed survey

- 9. **Categorization.** This subproject has been categorized as "B"<sup>40</sup> for Involuntary Resettlement (IR) impact as per the ADB's Safeguard Policy Statement (SPS), 2009. This resettlement plan (RP) is developed as per Detail Project Report (DPR)<sup>41</sup> and as per agreed Resettlement Framework (RF).
- 10. **Public Consultations and Disclosure**: Consultations were carried out during RP preparation and will continue throughout the subproject cycle. The social safeguard team carried out preliminary consultations, through focus group discussions (FGDs) and meetings with the affected persons (APs) as well as the general public. FGDs were conducted with the APs where in policy related issues, i.e., displacements and other issues like compensation and assistance, input to alternative design were discussed. During consultation meetings, participants were of the view that this subproject is important and very much needed. All participants are pleased and committed to support the implementation of the project. There was no opposition for this subproject.
- 11. RPs will be made available near affected area, and PIU and PMU offices. The sub-project RPs will be disclosed in ADB's website and the PMU websites. Leaflet prepared in local language (Hindi) has been distributed to the Affected Persons in the month of April (2017) for understanding the sub-projects scope, R& R provision and GRC system under this project (see annexure 6&7). Cut-off-date for temporary impacts has been communicated to APs through survey agency and disclosed in the project affected area on dated 08.05.2017(see annexure 8&9).
- 12. **Policy Framework and Entitlements.** The policy framework and entitlements for the program are based on national laws: the Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013<sup>42</sup>, (ii) National Rehabilitation and Resettlement Policy,(NRRP) 2007 (iii) ADB SPS, 2009; and agreed RF.
- 13. **Compensation and Income Restoration**: The implementing agency (PIU) will provide compensation in accordance with the entitlement matrix of the updated RF. As a policy, all affected persons will be provided 30 days advance notice to ensure minimal disruption of livelihood. Compensation will be completed prior to start of civil works. If required, they will also be assisted to temporarily shift for continued economic activity. For example they will be assisted to shift to the other side of the road where there is no construction. Letter has been issued to Contractor through ER, on 11.05.2017 for freezing of alignment and for shifting requirement of the project as ensuring there is no income or access loss during sub-project construction is the responsibility of contractors.
- 14. **Grievance Redress Mechanism**. Grievances of DPs/APs will first be brought to the attention of the Contractor, Social Development Expert of CAPC, Implementing officer, PMDSC (Safeguard Staff of PMDSC) and PIU. They can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. All grievances that cannot be redressed within 3 days at field/ ward level will be brought to the notice of Social Project Officer (SPO) of PMU. PMU SPO will resolve the grievance within 7 days of receipt of compliance / grievance in discussion with the PIU, CAPC/ Safeguard Staff and the Contractor. All the grievances that are not addressed by PMU within in 7 days of receipt will be brought to the notice of the Grievance Redressal Committee (GRC). The City Level Committee (CLC), established in every

A proposed project is classified as category B if it includes involuntary resettlement impacts that are not deemed significant.

SIP (by contractor) is under preparation which includes finalization of Designs/ coverage area/alignment. This RP may be revised accordingly.

<sup>&</sup>lt;sup>42</sup> The Act has received the assent of the President on the 26 September 2013.

project town, will act as GRC. The GRC will resolve the grievance within 15 days of receiving the complaint. An aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM. The PIU will keep records of all grievances received including: contact details of complainant, date of the complaint received, nature of grievance, agreed corrective actions and the date these were effected, and final outcome. All costs involved in resolving the complaints will be borne by the PMU. The GRCs will continue to function throughout the project duration.

- Institutional Arrangements: The Local Self Government Department (LSGD), Government 15. of Rajasthan (GoR) will be the Executing Agency (EA) of the Project and will be responsible for overall strategic approvals, guidance, monitoring the execution of the project. The current Project Management Unit of RUIDP, under the LSGD, will be the Implementing Agency (IA) for the project. IA will execute and monitor the RUSDP implementation. Six Project Implementation Units (PIUs), one each of in six project towns, have been setup for implementation. PMU is providing support to PIUs in implementation, management and monitoring of the project. PMU and PIUs are be assisting by Programme Management, Design and Supervision Consultants (PMDSC). At state-level an interministerial Empowered Committee (EC) have been established to provide overall policy direction and City Level Committees (CLCs) has established in each town to oversee the implementation at town level. The PMU are assisted by a PMDSC social safeguards specialist (PMDSC SSS). The SSS will (i) update the existing resettlement plans based on the detailed design; (ii) assist in the monitoring and supervision of ongoing subprojects and RP and IPP implementation; (iii) prepare resettlement plan and/or IPPs for new subprojects, where required to comply with national law and/or ADB procedure; (iv) ensure all subprojects meet safeguard requirements as agreed in the loan covenant and in line with resettlement framework; (v) review and finalize all reports in consultation with the PMU SPO (RP updating and preparation, preparation of semi-annual social safeguard monitoring report for PMU submission to ADB, and support GRM implementation); (vi) provide project management support. In addition, SSS will assist the PMU in procurement needs and other project implementation aspects, and shall play a central role in ensuring capacity building on resettlement management of the PMU, Contractor, and line departments through capacity development support, training and orientations. In addition to this, at town level, Safeguard Implementation Officer is appointed (as per recent variation in PMDSC Contract on recommendation of ADB) to support Contractor's outreach team in RP implementation.
- 16. **RP Implementation and Monitoring**: All compensation is to be paid prior to start of civil works. RP implementation will be closely monitored by PIU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. The PIU, with assistance from Safeguard Implementation Officer PMDSC, will prepare monthly and quarterly progress report in terms of physical and financial indicators. In addition, the monitoring process will also look into: the communication and reactions of affected persons; use of grievance procedures; information dissemination to affected persons on benefits; and options and implementation time table, livelihood and living standard of affected persons in pre and post-project situations. Report prepared by PIU will be compiled by PMDSC SSS and the PMU on a semi-annual basis for its due submissions to ADB.
- 17. **Resettlement Budget:** The resettlement cost estimate for the Jhunjhunu Water and Sewerage subproject includes resettlement assistance, as outlined in the entitlement matrix, and contingency provision amounting to be 5% of the total cost. Funds for resettlement will be released in a timely manner. The total resettlement cost for the subproject is INR **36,73,759/-.** The resettlement

cost items and estimates are outlined in Table 9. The town Safeguard Implementation Staff will be involved in facilitating the disbursement process, and will facilitate opening bank accounts for the affected persons who do not have bank accounts. PIU will be issuing sanction order to payment of DPs /APs and making ECS/NEFT transaction from bank through concerned Treasury (State Share). Payment of the compensation will be ensured before the start of civil works.

## Annexure 2: Summary of DPs Zone/DMA Wise

## A Pali Water Supply and Sewerage Project

Starting Point	End Point	Total DPs identified	Name of Zone/DMA
Surajpole Circle	Ahinsa Circle	13	DMA-3, Surajpole
Lohdiya Pal	Chunginaka	9	DMA-1, Naya Gaon
Chunginaka	Transport Nagar	19	DMA1, Naya Gaon
Surajpole Circle	Ahinsa Dwar	31	DMA-2, Surajpole
Somnath Mandir	Dhanmandi	13	DMA-1, Batwara
Dhanmandi	Purani Sabzi Mandi	53	DMA-1, Batwara
Surajpole Circle	Somnath Mandir	34	DMA-3, Surajpole
CBI Choraha	Under Pass Railway Station	15	DMA-1, Labour Colony
CBI Choraha	Maharana Pratap Circle	30	DMA-1, Labour Colony
Over Bridge	Kheteshwar Circle	15	DMA-1 & 02, Jodhpur Road
Over Bridge	CBI Choraha	9	DMA-1, Labour Colony
Mandiya Road	Bijli Ghar	8	DMA-2, Mandiya Road
Ambedkar Circle	Gandhi Circle	6	DMA-1, Surajpole
Gandhi Circle	Subash Circle	12	DMA-1, Surajpole
Shivaji Circle	Indra Colony	5	DMA-2, Bangar College
Shivaji Circle	Ahinsa Dwar	18	DMA-2 Surajpole
Subash Circle	Meel Get	23	DMA-2, Jodhpur Road
Ambedkar Circle	Shivaji Circle	18	DMA-1, Naya Gaon
Shivaji Circle	Chunginaka	53	DMA-2, Bangar College
Meel Gate	Over Brij	68	DMA-2, Jhodpur Road
Purana Bus Stand to Mandia Road upto STP	Purana Bus Stand - Anuvarat Dwar	33	DMA-1, Surajpole
	Anuvart Dwar - Mandiya road	35	DMA-3&4 Shantinath
Naya Bus Stand	Sumepur ( By Pass)	21	DMA-2, Keshave Nagar, Tagore Nagar
Mastan Baba	Hedar Colony	3	DMA-2, Tagore Nagar
Mastan Baba	Naya Bus Stand	48	DMA-2, Keshave Nagar
Purana Bus Stand	Mastan Baba	7	DMA-1&2, Surapole
Gandhi Circle	Sindi Colony	8	DMA-3 Surapole/ DMA-1 Batwara Road/ DMA1 Officers Campus
Purani Sabji Mandi	Purana Bus stand	10	DMA-5 Santi Nath
Ambedkar Circle	Surajpol	28	DMA-3 Surajpole
		645	

\_\_\_\_\_ Joint Site Visit Done

## **B** Tonk Water Supply and Sewerage Project

Starting Point	End Point	Total DPs identified	Zone/DMA	Zone name
Patel Circle	Tagore Choraha	28	Zone -1, DMA-2(PARTS)	APRTS
Patel Circle	Circuit House	8	Zone- 1, DMA-2(PARTS)	APRTS
Panch Batti	Vijay Ganj	32	Zone- 2 DMA-2	Mehandi Bag
Ghanta Ghar	Patel Circle	21	Zone- 2 DMA-2	Mehandi Bag
Ghanta Ghar	Subash Chowk	61	Zone- 2 DMA-3	Mehandi Bag
Subash Chowk	Panch Batti	42	Zone- 2 DMA-5	Mehandi Bag
Ghanta Ghar	Chawani Chouraha	25	Zone -3	Bambore Gate
Bus Stand	Dhanna Talai	30	Zone -4	Krishi Mandi
Bus Stand	Bambor Road	29	Zone -5	Housing Board
Chhawni Chouraha	Bus Stand	12	Zone -6, DMA-2	Police Line
Vijay Gunj	Bada Kuwan	44	Zone -7	Kidwai Park
Sawai Madhopur Circle	Bus Depot	77	Zone -7,DMA-2	Kidwai Park
Bada Kuwan	Nazar Bag	83	Zone -7,DMA-1	Kidwai Park
Bada Kuwan	Sawai Madhopur	93	Zone -7,DMA-1	Kidwai Park
Sawai Madhopur Circle	Raj Takij	7	Zone -7,DMA-1	Kidwai Park
Bus Depot	Senior Secondary School	107	Zone -7,DMA-1	Kidwai Park
Chhawni Chouraha	Jaipur Road	20	Zone -11,DMA-1&2	Annapurna Dongri
Bus Depot	Kota Road	32	Zone -13,DMA-1	Jail HW Campus
Jail Chowk	Jail Road	5	Zone -13,DMA-1	Jail HW Campus
Ganta Ghar	Old Bus Stand	63	Zone -14,DMA-2	Ram Dwara
Sawai Madhopur Circle	Chandralok Chauraha	27	Zone -15	Park Plaza
Nazar Bag Chowk	Tal Katora	2	Zone -16,DMA-1	Bhaggi Khanna
Tal Katora	Gadiyon Ka Adda	158	Zone -16,DMA-2	Bhaggi Khanna
		1006		

\_\_\_\_ Joint Site Visit Done

## C Ganganagar Water Supply and Sewerage Project

Starting Point	Ending Point	Total DPs identified	Zone no	DMA No
Ambedkar Chowk	Kotwali Chowk	4	6	1
Balmiki Circle	Ambedkar Circle	23	6	1
Bhagat Singh Circle	Kodda Chowk	15	6	1
Birbal Chowk	Parshu ram Chowk	3	8	1
Birbal Chowk	Matka Chowk	11	8	1
Birbal Circle	Balmik Chowk	21	6	1
Chal chok Surat Gad Road	Hanuman Mandir	3	18	2
Chal Chowk	Meera Chowk	21	14	2
Dr Ambedkary Mahavidyalay	Maharaja Gangsingh Stadium	8		
Gandhi chowk	Ambedkar Circle	13	6	1
Ganga Singh Chowk	Bhagat Singh Chowk	7	6	1
Ganga Singh Chowk	Karanpura Adda	45	6	1
Hanuman Mandir	Govt. Hospital	32	18	2
Kal ki dhar Grudawara	Adarsh Park	26	8	3
Karanpur Aada	Adarsh Tokiej	23	6	2
Karanpura Adda	Karanpur Road	28	5	1
Koda Chok	Udham Singh Chowk	54	6	2
Koda Chok	Ganga Singh Chok	61	6	1
Lakad Mandi tiraha	Aajad Takeej	30	3	1
Mandi Gate No. 1	Aanaj Mandi	97	13	2
Bhagat Chok	Matka Chok	12	6	3
Matka tiraha	Kotwali Tiraha	58	6	1
SSB office	Mera Chok	60	10&14	2
Chahil Chowk	Ravi Dharam Kata	10	18	2
Parshuram Chok	Sukhadiya Circle	33	8	2
Purani Abadi New Sabj Mandi,	oriantal bank tiraha	84	5	1
Railway St.	Lakhad Mandhi Tiraha	15	2	1
Rialway Station	Gandhi chok	10	6	1
Sathi Hotal	Gochar Tawar	44	6	1
Shiv Chowk	Chal Chowk	7	18	2
Shiv Chowk	Hanuman Mandir	16	18	1
shiv Chok	Shukhadiya Chok	14	13&14	2
Sukhadiya Circle	Mandi Gate No.1	8	13	2
Sukhadiaya circle	Meera Chowk	28	13&14	1
Udham Singh Chok	Parshuram Chok	19	8	1,2,3
Udham Singh Chowk	Kodiya Wali Pulli	15	12	1
Udham Singh Chok	Uda Ram Chok	11	7	1
Vinoba Basti	Durga Mata Mandir	10	8	2
Goal Bajar	ambedkar Chowk	1	6	1
Telephone Shej	Nehru Park	1	6	3
Udharam Chowk	Ravi Chowk	1	7	2
Railway Station	Koatwali Tiraha	1	6	1
		983		

## **D** Jhunjhunu Water Supply and Sewerage Project

Starting Point	End Point	Total DPs identified	Name of Zone	Name of DMA
Mnadawa circle	qureshi hotel	80	8	26
Mandawa circle	zila Jail	37	2&8	25&11
Mnadwa circle	Churu by Pass	31	1,2, 4	6, 8,9 1112,13
Mnadawa circle	Collectorate circle	18	8	25&26
Collectorate circle	Rly Station	17	8,12	25,27, 34
Railway station	Riico circle	20	12	34
Riico circle	Police Line	13	8,12	29,34
Collectrate circle	to bus Stand Tiraha	49	8	26& 27
Bus stand	Jay Prakash Govt. Sr. school	136	5&10& 9	15, 30,32
Jay Prakash Govt. Sr.school	Gandhi Chowk	21	10	32
Gandhi chowk	Purana Bus stand	49	3	21&30
Nehru Bazar	shahidanchowk( SabjiMandi)	49	3& 6	16&22
Road No-2, Kabadi Market	Nagliyachouraha	11	9	30
Road No-3, Pirusingh circle	Gudhachouraha	12	8,910,12	27,3031,34
Gudha circle	Khandela Road	16	10&11	31&33
Gudha circle	Khemi Sati mandir	16	3,7,11	18,19,21,24,33
		503		

### **Annexure 3: Photographs of Orientation program**



Safeguard Training to Support Engineer, PIU at Ganganagar



Safeguard issue discussed with PIU, Jhunjhunu



Support Engineer, Bhilwara



Orientation program at Jaipur



Safeguard review meeting by PMDSC Expert, Pali



Safeguard meeting with PIU, Tonk

# Annexure 4: Records of Compensation Disbursement (26th May 2017 to 25th Nov, 2017)

#### A) Pali

Compensation to 49 DPs-Pali (1)



कार्यालय अधीक्षण अभियन्ता राजस्थान शहरी सेक्टर विकास परियोजना आर.यू.एस.डी.पी, पीआईयू पाली 1898-ए.वैष्णव कॉलोनी नया गांव, सोजत रोड पाली

कमांक :-आरयूएसडीपी/पीआईयू पाली/2017/2 र ७२

देनांक :- 10 10 12

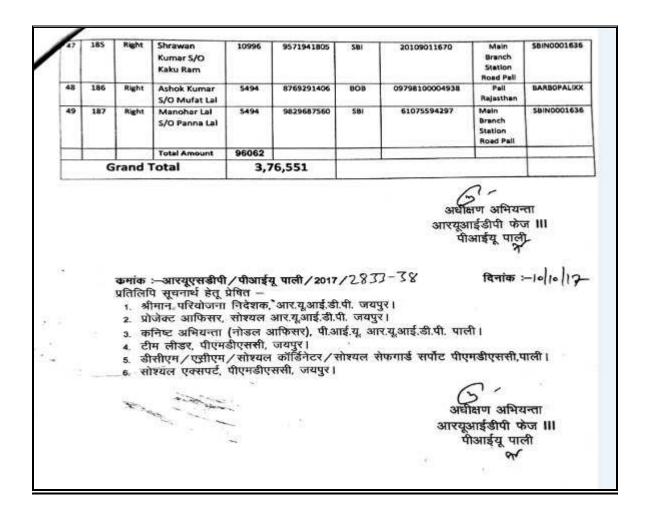
### कार्यालय आदेश

श्रीमान अतिरिक्त परियोजना निर्देशक जयपुर के पत्रांक कमांक F3(201) (16) /RUIDP/ PMU/ PH-III/ ADB Social Safeguard/ General/ 2015-16/ 10365 Date 3/10/2016 प्रति संलग्न के कम में परियोजना के जल प्रदाय योजना एवं सीवरेज कार्य से प्रमावित व्यक्तियों को क्षतिपुर्ति राशि का भुगतान जिला कोषालय पाली के माध्यम से वृहद निर्माण कार्य हैंड न. वजट मद 4217-60-050-04-00 (17) से किया जाना है।पीएमडीएससी के पत्रांक कमांक STC/RUSDIP/PALI/SE/559,560,561, Date 30/06/2017 & 601 Date 11/09/2017 से सम्बन्धित प्रभावित व्यक्तियों को मुआवजा / क्षतिपुर्ति राशि का कुल भुगतान राशि रू. 3,76,551 अक्षरे तीन लाख छिहत्तर हजार पांच सौ इक्यावन का मुगतान संबंधित को वैंक खाते के मार्मत निम्नानुसार किये जाने की स्वीकृति प्रदान की जाती है।

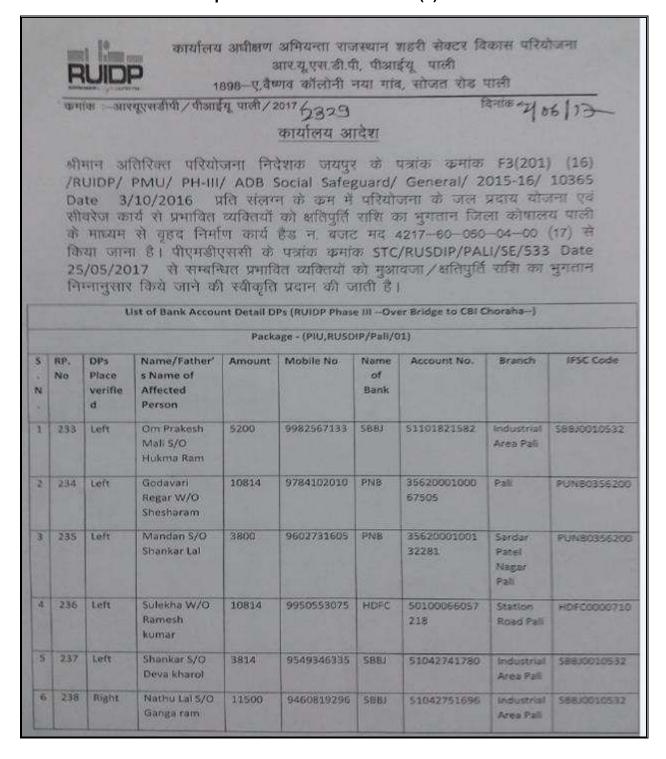
			COL OF BANK ACC	ount Detai	DPS (KUIDP PI	iase III – St	ubash Circle to Mill G	ate-1	
		SE 1 7		Pa	ckage - (PIU,RU	SDIP/Pali/	01)		
S. N.	RP. No	OPs Place verifie d	Name/Father' s Name of Affected Person	Amount	Mobile No	Name of Bank	Account No.	Branch	IFSC Code
1	292	Right	Raju S/O Amra Ram	10996	9001873183	, SBI	20087121640	Main Branch Station Road Pail	SBIN0001636
2	293	Right	Mangal S/O Deepa	5494	9001967973	BOI	662810110007773	Chandralok Pali	BKID0006628
3	294	Right	Lala Ram S/O Ladu Ram	10996	9413756599	BOI	662810100001821	Chandralok Pali	BKID0006628
4	295	Right	Kan Singh S/O Nem Singh	5494	9001788597	SBI	61091317484	Industrial Area Pall	SBIN0031532
5	299	Right	Kamai Singh S/O Pritam Singh	- 3996	9782860958	Pali Urban Co- Operati ve Bank Ltd.	001002008891	Main Branch Páli	RSCB0029099
6	302	Right	Mohan Lal S/O Jhunja Ram	3996	9166636292	SBI	34553091713	Main Branch Station Road Pali	SBIN0001636
7	303	Right	Kana Ram Paliwal S/O Bansi Lal	5494	9829261370	IDBI	1727104000027511	Dhabar Kalan Khurd The. Rohat Pali	IBKL0001727
8	307	Right	Kamal Khatri S/O Mohan	3996	8386809331	SBI	51110603357	Near Collectorate	5BIN0031589

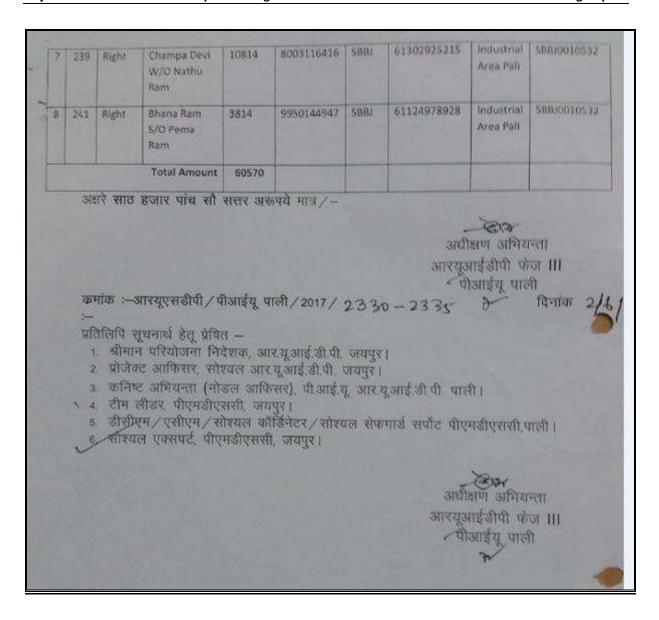
1			Lai	1	1	1			
	9 30	08 Rigi	Manohar Puri S/O Mangal Puri	5494	7726957136	SBI	33609292341	Main Branch Station Road Pall	SBIN0001636
	10 31	0 Righ	et Gopal S/O Ramchandra	6992	9828936411	BOI	662810110008305	Chandralok Pali	8KID0006628
		1	Yotal Amount	62948	-				
				(RUIDP F	hase III - Mill (	Sate to Ove	er Bridge-)		
,	11 38	2 Righ	Maia Motwani W/O Daulat Motwani	10996	8432171604	808	09790100009886	Pall Rajasthan	BARBOPALIXX
L	2 383	Righ	S/O Deva Ram	3996	9783248841	801	662810100002126	Chandralo k Pali	8KID0006628
1	3 384	Righ	t Pappu Devi W/O Tarachand	10814	9783248841	SBI	61281221729	Industrial Area Pali	SBIN0031532
14	386	Righ	t Dariya W/O Bhoma Ram	10814	9772182276	HDFC	50100106224399	Station Road Pall	HDFC0000710
15			S/O Bhoma Ram	10814	8426067435	SBI	61193933543	Industrial Area Pali	SBIN0031532
16		Right	Pushpa Devi W/O Amar Chand	10996	8875057166	BOI	662810100002126	Chandralo k Pall	BKID0006628
17	395	Right	Sukha Devi W/O Madan Lal	10996	9772182059	PNB	3562001700011552	Pali Marwad Pali	PUNB0356200
18	396	Right	Raj Mal Teli S/O NatuRam	8490	9782405266	SBI	61145542183	Industrial Area Pali	SBIN0031532
19	397	Right	Sukhiya Bai W/O Hirartal	10996	7378168468	PNB	3562001700008958	Pali Marwad Pali	PUNB0356200
20	398	Right	Ghanshyam S/O Sohan Lai	5494	8946914452	BOI	662810110007098	Chandralo k Pali	BKID0006628
21	399	Right	Sayari Devl*** W/O Soltan Lal	10996	8561888372	PNB	3562001700013259	Pall Marwad	PUNB0356200
22	400	Right	Kaniya Devi W/O Chunni Lai	10996	9829736320	PNB	3562001700012320	Pali Marwad	PUNB0356200
3	402	Right	Nathu Ram S/O Hira Ram	10814	9413208196	BOI	662810110008117	Chandralo k Pali	8KID0006628
4	403	Right	Lila W/O Mohan Lal	10814	9214686994	PNB	3562001700009674		PUNB0356200
5	404	Right	Lalit S/O Kaniya fal	5494	9928686276	Allahaba d Bank	50350933525	Veer Durgadas Nagar Pali	ALLA0212258
5	405	Right	Sohan Lal Vaid S/O Ganesh Lal Vaid	3996	9680372609	CANARA Bank	2329101004387	Mahaveer Marg Pall	CNR80002329
	406	Right	Dawarka Prasad S/O Jagdish	3996	9982332182	581	20245360722	Surajpole Pali	SBIN0005671
1	408	Right	Karan Singh S/O	3996	8426968116	PNB	3562000100134571	Pali	PUNB035620

			Jaswant Singh					Marwad	
39	439	Right	Manjo Devi W/O Champa Lai	10814	9949677454	501	51042753116	Industrial Area Pali	58IN0031532
30	432	Hight	Harish 5/O Raghumal	3096	7717444195	BOB	09790100027906	Pall Rajasthan	BARBOPALIXX
31	442	Right	Shubham S/O Pradeep	4/45	8107762217	YES BANK	064199000000894	Pali Rajasthan	YES80000641
32	446	Right	Mohan Lal 5/O Kanaram	10339	7023760555	BOI	662810510001548	Chandralo k Pali	8KID0006628
			Total Amount	186059					
			(nc	IDP Phase	III Over Bridge	to Khetes	hwar Circle)		No.
33	221	Right	Prem Kumar 5/O Deva Ram	12494	9929152314	SBI	61085092681	Industrial Area Pali	SBIN0031532
34	223	Right	Mukesh Kumar S/O Ramchander	10996	9571758230	SBI	32436247312	Main Branch Station Road Pali	SBIN0001636
35	227	Right	Manoj Kumar S/O Vishnu Das	3996	7073770662	SBI	36930429195	Main Branch Station Road Pali	SBIN0001636
36	229	Left	Harl Ram S/O Pusha Ram	3996	9571569641	SBI	61145396854	Mandiya Road Pali	SBINORRMRGI
			Total Amount	31482					
-			(RUIDP Pha	se III - CBI	Choraha to Und	er Pass Ra	ilway Station Circle	1	
37	174	Right	Vinod Kumar S/O Kamairaj	11738	9929406252	, 581	61170167710	Industrial Area Pall	SBIN0031532
38	176	Right	Sardar Siñgh S/O Ram Singh	3996	8104561956	Union Bank	500101010480315	Railway Station Road Pali	UBIN0559164
39	177	Right	Nar Singh S/O Moda Singh	5494	9951700424	SOI	662810110004086	Chandralo k Pali	8KID0006628
40	178	Right	Moola Ram S/O	3996	9784861885	BOI	662810110000325	Chandralo k Pali	BKID0006628
41	179	Right	Pradeep Kumar S/O Ghisan Ram	5494	7073514933	SBBJ	61215377708	Industrial Area Pali	SBIN0031532
42	180	Right	Surveer Sharma 5/O Surendra Mohan	8490	9251461000	SBI	61039142379	Industrial Area Pali	S8IN0031532
43	181	Right	Kan Singh S/O Suratan Singh	3898	9680429212	SBI	61292347397	Industrial Area Pali	SBIN0031532
44	182	Right	Shabbir S/O Abdul Samad	15980	9269227976	SBI	61172942633	Industrial Area Pali	SBIN0031532
45	183	Right	Deepak kumar S/O Lala Ram	10996	9001950516	BOI	662810110003991	Chandraio k Pali	BXID0006628
C2-12/-	184	Right	Arun Gahlot	3996	8290101610	SBI	61338455076	Industrial	S8IN0031532

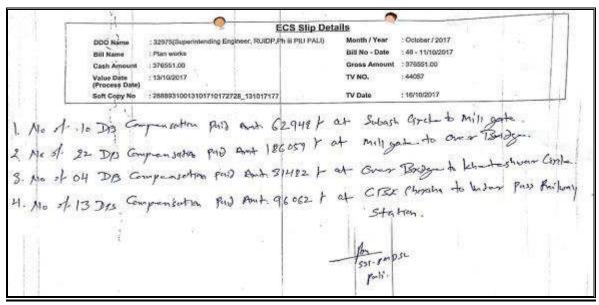


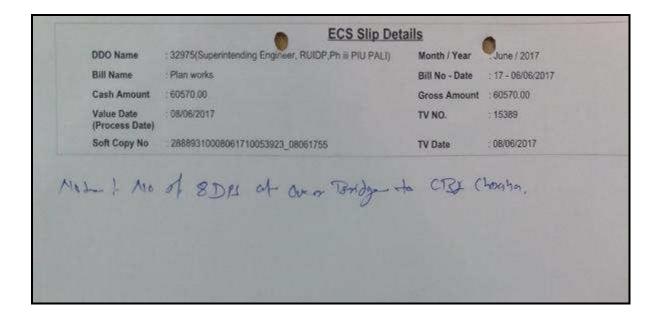
### Disbursement of Compensation – to 8 DPs –Pali (1)





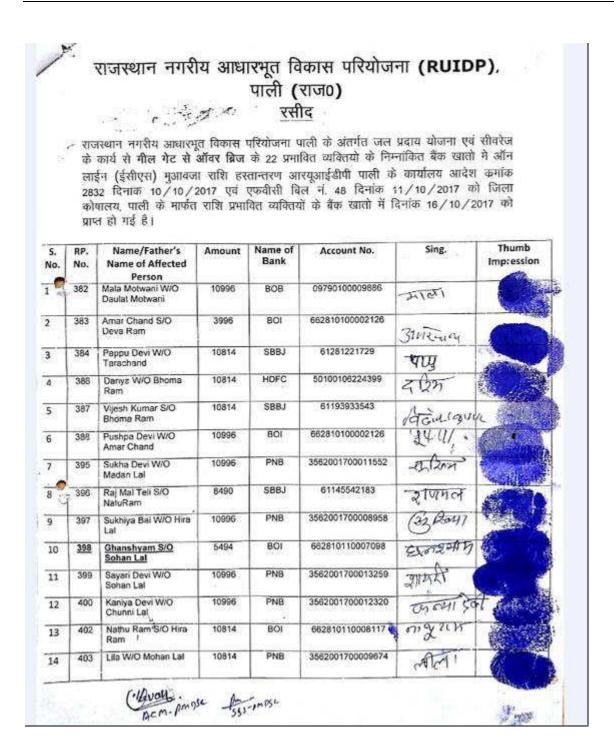
### **Receipt of Treasury**

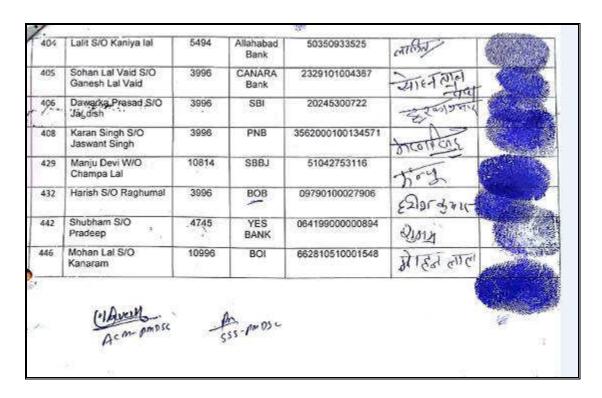


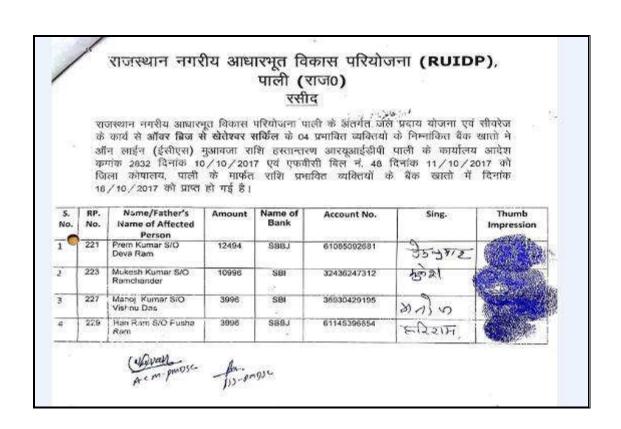


### Confirmation taken from DPs – to 49 DPs-Pali (1)

	0 %	7		रर्स	44		
	के ऑ क जि	जस्थान नगरीय आधारभ् कार्य से सुभाष सर्किट न लाईन (ईसीएस) म् मांक 2832 दिनांक 10 ाला कोषालय, पाली /10/2017 को प्राप्त	ते से मील रुआवजा रा /10/201 के मार्फत	गेट के 10 शि हस्तान्त 7 एवं एफ राशि प्र	प्रभावित व्यक्तियो व रण आरयूआईडीपी गैसी विल नं. 48 f	है निम्नांकित वैंक पाली के कार्यालय देनांक 11/10/2	खातो मे आदेश 017 को
S. No.	RP. No.	Name/Father's Name of Affected Person	Amount	Name of Bank	Account No.	Sing.	Taismb Impression
1	292	Raju S/O AmraRam	10996	SBI	20087121640	4704	-
2	293	Mangal S/O Deepa	5494	801	662810110007773	भ्याज्ये	3
3 .	294	Lala Ram S/O Ladu Ram	10996	BOI	662810100001821	(myselfi)	
4	295	Kan Singh S/O Nem Singh	5494	SBBJ	61091317484	onn he.	
5	299	Kamat Singh S/O Pritem Singh	3996	Pali Urban Co- operative Bank Ltd.	001002008891	-कार्यसह	
6	3D2	Mohan La! S/O Jhunja Ram	3996	SBI	34553091713	मिहन लाल	and a fee
7 0	303	Kana Ram Paliwal S/O Bansi Lal	5494	IDBI	1727104000027511	401011112	
8	307	Kamal Khatri S/O Mohan Lal	3996	SBBJ	51110603357	र्भिम्प्रेस्ने रेस्	
9	308	Manchar Puri s/o Mangal Puri	5494	SBI	33609292341	भवकात्री	70000
10	310	Gopal s/o Ramchandra	6992	801	662810110008305	all and	
		5 10-10-10-10-10-10-10-10-10-10-10-10-10-1				W	





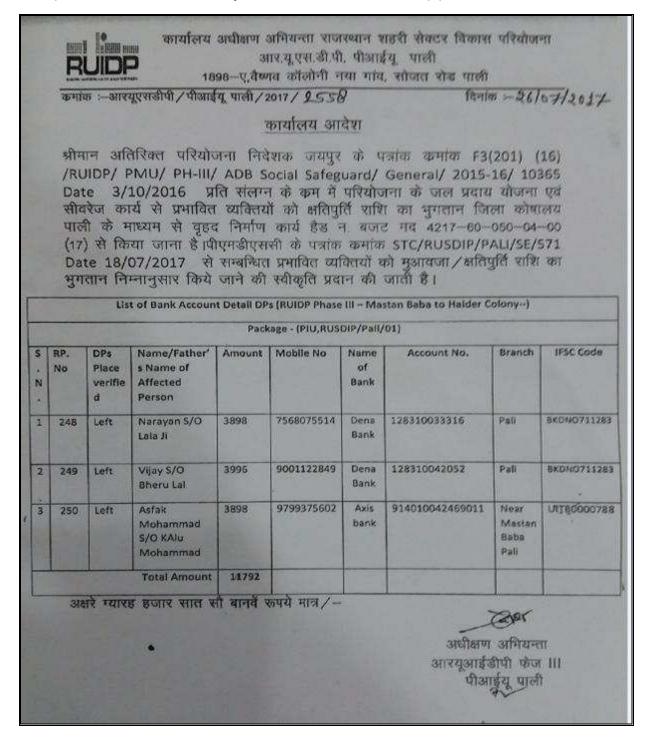


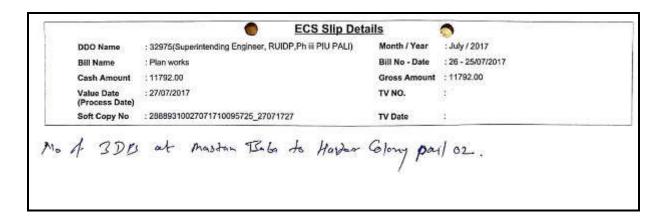
### राजस्थान नगरीय आधारभूत विकास परियोजना (RUIDP), पाली (राज0) रसीव

राजरथान नगरीय आधारभूत विकास परियोजना पाली के अंतर्गत जल प्रदाय योजना एवं सीयरेज के कार्म से सीयीआई चौराह से अण्डर पास रेल्वे स्टेशन के13 प्रभावित व्यक्तियों के निभ्नांकित वेक खातों में ऑन लाईन (ईसीएस) मुआवजा राशि हस्तान्तरण आरयूआईडीपी पाली के कार्यालय आदेश कमांक 2832 दिनांक 10/10/2017 एवं एफवीसी बिल नं. 48 दिनांक 11/16/2017 को जिला कोषालय, पाली के मार्फत राशि प्रगावित व्यक्तियों के वैंक खातों में दिनांक 16/10/2017 को प्राप्त हो गई है।

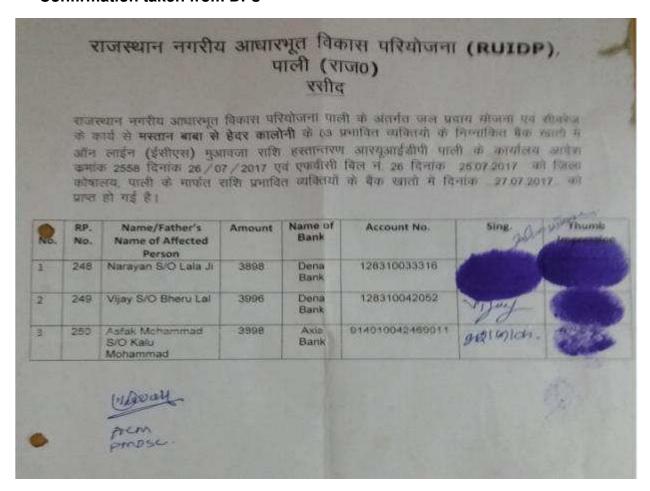
S. No.	RP. No.	Name/Father's Name of Affected Person	Amount	Name of Bank	Account No.	Sing.	Thumb Impression
1	174	Vinod Kumar S/O Kamalraj	11738	SBBJ	61170167710	विनोदं आपारे	
2	176	Sardar Singh S/O Ram Singh	3996	Union Bank	500101010480315	212612606	
5	177	Na: Singh S/O Moda Singh	5494	BOI	662810110004086	LIELLA !	
1	178	Minola Rom S/C Genaram	3996	BOI	A82810110C00325	भेरताज्ञात्र)भ	AND DESCRIPTION OF THE PERSON
S	179	Pradeep Kumar S/O Ghisan Ram	5494	SBBJ	61215377708	प्रकाय का	
ő	180	Surveer Sharms S/O Surendra Mohan	8490	SBBJ	61039142379	Quelcaini	Will Street
7	161	Kan Singh S/O Suratan Singh	3898	SBBJ	61292347397	- कानीशंदनीर	14
8	162	Shabbir SAD Abdul Samad	15980	SBBJ	61172942633	118942Nos/2	1000
9	183	Deepak kumar S/O Lala Ram	10996	BOI	\$62810110003991	Glueigen	Contraction of
10	164	Arun Gahlot S/O Ashok Sen	3996	SBBJ	61338455076	द्वीपन्ट्रा	
11	185	Shrawan Kumar S/O Kaku Ram	10996	Sei	20109011670	91-10102111	
12	186	Ashok Kumar S/O Mufat Lal	5494	BOB	09798100004938	अस्तिक विकार	
13	187	Manohar Lai S/O Panna Lai	5494	SBI	61075594297	अली स्टबस	

### B) Disbursement of Compensation – to 3DPs-Pali (2)

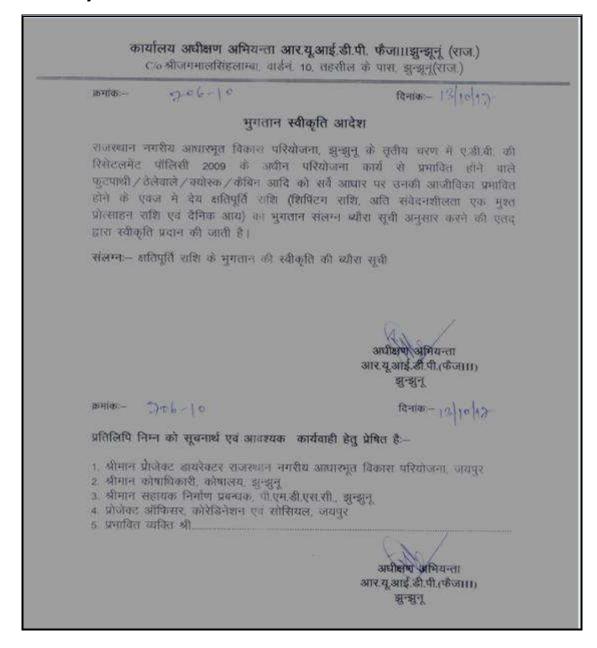




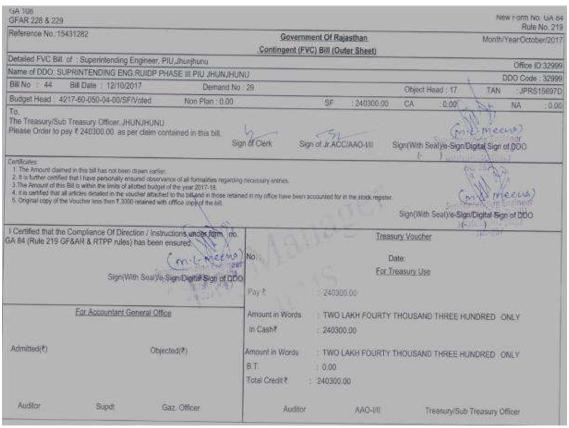
#### Confirmation taken from DPs

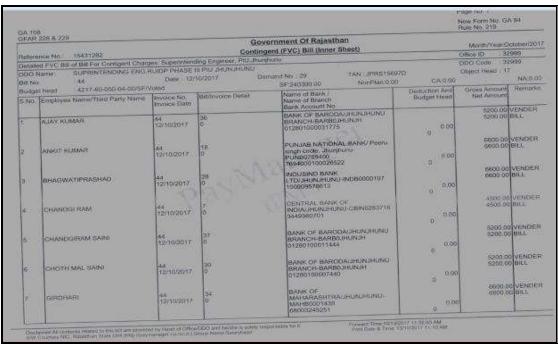


### C) Office order of PIU for Disbursement of Compensation to 38 DPs-Jhunjhunu



### Receipt of Treasury





No.	Employee Name Third Party Name	Invoice No. Invoice Date	Bil/invoice Detail	Name of Back / Name of Branch Bank Appoint No.	Deduction Amt Budget Head	Gross Amount Net Amount
B)	GOLYA WHEI	44 12/10/2017	08	BANK OF INDIA/JHUNJHUNU- BKID0006626 682618610000533	0.00	11500.00 VENDER 11500.00 BILL
9.	GOVIND RAM	44 12/10/2017	10	ORIENTAL BANK OF COMMERCE/JHUNJHUNG- ORB/C0100668 DBBS/12/10/4/450	0.00	11500.00 VENDER 11500.00 BILL
10	KURGARAM	44 12/10/2017	10	Baroda Rejesthan chatriya gramin bank/ahumtumi (B.C.) BARBOBRGBXX 44860100019079	0.00	4500.00 VENDER 4500.00 BILL
11	MADANLAL.	44 12/10/2017	5	Baroda Rajasthuri chatriya grumin barixUhuniftuno (B.C.)- BARBOBROBXX 44880100009836	0.00	4500.00 VENDER 4500.00 BILL
12	MANGEJA RAM	44 12/10/2017	14 0	ORIENTAL BANK OF COMMERCE CHUNCHUNU- ORBC0100666 06692191089958	0.00	11500 00 VENDER 11500 00 BILL
ta)	MANNAR	44 12-50/2017	39	BANK OF INDIA/JHUNUHUNU- BKIDINOBE26 62610110009996	0.00	6600.00 VENDER 6600.00 BR.L
14	MOHAMED ILIVAS	44 12/10/2017	03	RAJASTHAN STATE COOPERATIVE BANK LIMITED/JHUNJHUNU- RSCI00025003	0.00	6200.00 VENDEH 6200.00 BILL
15	MOHO TALIB	44 12/10/2017	02	25003101120803400 BANK OF BARODAPserumingh Circle Jhunjhunu-BARBOPELRUX 51070100003474	0.00	5200.00 VENDER 5200.00 BILL
16	MOHD ARIF	44 12/10/2017	90	STATE BANK OF INDIA/Peeru Singh Circle Jhura/huru- SBIN0015991 20163223568	0.00	5200.00 BILL

i.No.	Employee Name/Third Party Name	Invoice No. Invoice Date	Bill/Invoice Cotail	Name of Bank / Name of Branch Bank Account No	Deduction Amt Budget Hoad	Gross Amount Remarks Not Amount
17	MOHD JULFIKAR	44 12/10/2017	37 0	CENTRAL BANK OF INDIAGHUNJHUNUL CBIN6283716 3202926735	0.00	5200.00 VENDER 5200.00 BILL
18	MOHD RAFIK	44 12/10/2017	24 0	ORIENTAL BANK OF COMMERCEUHUNUHUNU- ORBC0100668 6682191073823	0.00	5200.00 VENDER 5200.00 BILL
19	MR ILIYAS	44 12/10/2017	16	CENTRAL BANK OF INDIA/JHUNJHUNIJ-UBIN0283716 3461449553	0.00	5200.00 VENDER 5200.00 BILL
20	MR IRFAN	44 12/10/2017	15 0	CENTRAL BANK OF INDIAUHUNUHUNU-CHIN0283715 3579583898	0.00	5200.00 VENDER 5200.00 Bil.1
21:	MRS SARDA ROUNGTA	44 12/10/2017	25	Beroda Rajasthen chatriya gramin bank/hunjhunu (B.C.) BARBUBRGBXX 49020100002010	0.00	12200.00 VENDER 12200.00 BILL
22	MUNNA RAM	44 12/10/2017	06	BANK OF INDIA/JHUNUHUNU- BRID9006628 662610510000733	0.00	4500.00 VENDER 4500.00 Bit.t.
23	MUSTAG	44 12/10/2017	22	Barode Rejasthen chatriya grammi bank/Jhunjhunu (B.C.) BARBUBRGBXX 44880100010399	0.00	5200.00 VENDER 5200.00 BILL
24	NAHARSINGH	44 12/10/2017	33	CANARA BANKUHUNJHUNUN ONEB0002330 2330101056780	0.00	5200.00 VENDER 5200.00 BILL
25	NANDLAL.	44 12/10/2017	21	Barnos Rajasthan chatriya gramin bank/Mahersar-BARBOBRGBXX 43280100003123	0.00	5200.00 VENDER 5200.00 BILL

Nn.	Employee Name/Third Party Name	Invoice No Invoice Data	Bitifinyolog Detail	Name of Brank / Name of Branch Bank Account No.	Deduction Amt Sudget Head	Gross Amount Net Amount
241	NITIN KUMAR	44 12/10/2017	20	Beroda Rajasthan chatriya gramin bank/thonjhohu (B.C.) BARBOBROBXX 45030100001341	0.00	5200.00 VENDER 5200.00 BILL
27)	PRAHLAD.	44 12/10/2017	04	CENTRAL BANK OF INDIA/JHUNJHUND CBIN0289710 3525298805	0.60	5200.00 VENDER 5200.00 Bill
28	PRAMESHWAR	44 12/10/2017	21 0	Baroda Rejasthan chatriya gramin bank/thunihanu (ft.C.)- BARBOBRGBXX 144960100000835	0.00	6600.00 BILL
29.	PRITHVIRAL	64 12/10/2017	36 0	BANK OF BARDDAUHUNUHUNU BRANCH SARSOUHUNUH 01280100027169	0.00	5200.00 VENDER 5200.00 BILL
50	RAGHOOVEER SINGH	44 12/10/2017	23	Berode Rajasthen chatriya gramin bank/shurghuru (B.C.) BARBOBRGBXX 44860800000608	0.00	13600,00 VENDER 13600,00 Bit.L
33	rijesh kumar	44	32	CANARA BANKUHUN JHUNUN- CNRB0002330 2330108098767	0.00	5200.00 VENDER 5200.00 Bit.1.
32	RAM PRATAP	44 12/10/2017	27 0	PUNJAB NATIONAL BANK/BISSAU-PUNB0054400 544000102929327	0.00	5200.00 VENDER 5200.00 BILL
33	Samsudin	44 12/10/2017	t D	ALLAHABAD BARKUHUNUHUNU- ALLA0212888 50208018767	E-00	5200.00 VENDER 5200.00 BILL
34	SANJAY	44 12/10/2017	31	CANARA BANKUHUNUHUNUN- CNRB0002330 2330101055137	0.00	5200.00 VENDER 5200.00 BILL

S.No.	Employee Name/Trins Party Name	Invoice No.	Bellinyokis Detail	Name of Bank / Name of Branch Bank Account No	Deduction Ami Budget Head	Gross Amount Remarks Net Amount
35:	SARVAR ALI	12/10/2017	13	STATE BANK OF INDIA/Peimi Singh Circle Bronjfrumi SBUN015991 20271158526	0.00	6600 00 HEL
26	SHIVLAL SAINI	44 12/10/2017	29	CORPORATION BANKUHUNJHUNU-OGRP0001294 129400101004850	0.00	5200 00 BILL
37:	SUBHASH SAINI	44 12/10/2017	36	PUNJAB NATIONAL BANKUHUNUHUNU PUNB0024400 024400101200080	6.00	6600.00 VENDER 6600.00 BALL
38	BURENDRA SINGH	44 12/10/2017	12	CANARA BANKUHUNUHUNUN- CNRB0002336 2330103052424	0.00	8800.00 VENDER 8800.00 BILL
	Amount : 240:900.00	1	Dodoci	en Amount : 0.00		Gruss Amount : 240300.00
Certif	on For Cheque Payment		(A)		and the late will now become	or become and make and that
1		to such FVC Bill.	to a further repelled that I have	a particularly ensured observance of all formalities regi	ording secretary entrus-	Mark Control of the C
	the said employee (c)/Third Party are problem	THE SHAPE OF BUILDING		W1		
2.3	the said employee CQ. Third Farty are o'clined All repaired information including land. Access I comply that the exponditure included in this use lides bear duly made to the parties entitle het, vouchers for all sains above \$3000 is an	or Details to this to bell could not, will bell to receive them count are attached	If has been checked and verifi- due regard to the inject of with the exceptions rathed be to this field laws those rathed to	eril f the guide, service, be avuided i certify that to the feet how which getter the belance of the permanent above cons, which will be furnished at soon as the artistants	a of my knowledge and I ce , and will be paid on a have been paid. I force a	went the payments ordered in the scales of the morey drawn on the ofer as possible, obtained smarks
(6) A	the said employee (c). That herty are extined All required leftermation including liank across (cornly that the supportings sockeded at this into leave bears only made to the parties entitle line, youthers for all sinks across (3000 to an lac cober some one, are responsible that the Combined that the proclasses label thy have that suitable socket of opposes these loves are	or Details in this to be present out, set out to receive their card as attached tipes been an def per received it gos unded against the	It has been chacked and service or our regard to the interest of any time exceptions maked to the job and the exceptions maked to the job asks there existed to the job asks there existed to the job and the property of the time of the job and the	eril  (file gubb) service, be avustee, i cercity max to the loss  one while retreat the behavior of the permanent when  enew, which will be furnavoired as soon as the arrespec- tured in successing the local file are arrespect  are convert and time quantity golds, that the ratios peedly  are to prevent durable payments.	a of my knowledge and of the a sector of the a	what the payments ordered in this scales of the conery stown on the star as possible, obtained unable company of the star as possible, obtained unable company and star as possible market raise and
2.8 4 ±	the said employee (c). That there are extinct All repaired information including lank Access (corrily that the exponentials sockeded at this interface has been only made to the parties entitle these been only made to the parties entitle the vouchest for ell sinks access (2000 to an tac other saire and a minespositifie that the Commed that the post-wass label (b) there has subplie to the post-wass label (b) to the comment of the post-wass label (b) the post-wass label (b) to the post-wass label (b) the post-wass label (b) to the	and persons in this to be 2 could not, will could not, will could not a country of the country of a country of the cou	If has been checked and word to be regard to the research with the regard to the research with the sevent to the street of the second to the set of the second of sundament that there is not the second of sundament that there is not the second of sundament that there is not the second of the second to the second of the seco	this guidely service, but availed it contributes to the formation above wheth generative belance of the permanent above wheth generative belance of the permanent above ones, which will be formationed as not as the annual appearance of the permanent above the service of the permanent above the permanent ab	of my knowledge and to ce, and will be part on these board part. I have a secour or second of the 4	ested the payments ordered in the weakst of the money thereto of the carety threat on the character as possible, obtained whether coupled and the market research.
2. 3. 4. ±. 0	the said employee (c). That harty are extined all repaired information including lank Access (comity that the supporting excluded at this life has been cuty made to the parties entitle for the committee of the parties of the committee of the parties of the committee of the parties of the committee of the commit	and persons in this to be 2 could not, will could not, will could not a country of the country of a country of the cou	If has been checked and word to be regard to the research with the regard to the research with the sevent to the street of the second to the set of the second of sundament that there is not the second of sundament that there is not the second of sundament that there is not the second of the second to the second of the seco	this guidely service, but availed it contributes to the formation above wheth generative belance of the permanent above wheth generative belance of the permanent above ones, which will be formationed as not as the annual appearance of the permanent above the service of the permanent above the permanent ab	t of my knowledge and it on a market like pays on these beautypes. I have a second of the a contract of the a contract and the act of the act	what the payments ordered in the scales of the development of the claim of the clai
2.3.4.4.1	the said employee (c). That there are extinct All repaired information including lank Access (corrily that the exponentials sockeded at this interface has been only made to the parties entitle these been only made to the parties entitle the vouchest for ell sinks access (2000 to an tac other saire and a minespositifie that the Commed that the post-wass label (b) there has subplie to the post-wass label (b) to the comment of the post-wass label (b) the post-wass label (b) to the post-wass label (b) the post-wass label (b) to the	and persons in this to be 2 could not, will could not, will could not a country of the country of a country of the cou	If has been checked and word to be regard to the research with the regard to the research with the sevent to the street of the second to the set of the second of sundament that there is not the second of sundament that there is not the second of sundament that there is not the second of the second to the second of the seco	this guidely service, but availed it contributes to the formation above wheth generative belance of the permanent above wheth generative belance of the permanent above ones, which will be formationed as not as the annual appearance of the permanent above the service of the permanent above the permanent ab	t of my knowledge and it on a market like pays on these beautypes. I have a second of the a contract of the a contract and the act of the act	ested the payments ordered in the weakst of the money thereto of the carety threat on the character as possible, obtained whether coupled and the market research.

# राजस्थान नगरीय आधारभूत विकास परियोजना (RUIDP) झुन्झुनू (राज0)

राजस्थान नगरीय आधारणूत विकास परियोजना झुन्झुनू के अंतर्गत जल प्रदाय योजना के कार्य से कलेक्ट्रेट सर्किल से बस डिपो विसहा के 19 प्रभावित व्यवसायों के निम्नांकित बैंक खातों में ऑन लाईन (ईसीएस) मुआबजा शशि हस्तान्तरण आस्यूआईडीपी झुन्झुनू के कार्यालय आदेश कमांक 7.66 19 दिगांक 1.5...19.17 एवं एफवीसी बिल नं प्रदेश, दिनांक 12...19.13 को जिला कोवालय, झुन्झुनू के मार्फत सशि प्रभावित व्यक्तियों के बैंक खातों में दिनांक 2.3...19.17 का प्राप्त हो गई है।

S. No	RP.	Name/Father's Name of Affected Person	Amount	Name of Bank	Account No.	Sing.	Thumb Impressi
*	237	Samsudin S/O Gafurasya	5200	Allahba i Bank	50209818767	र भागतीन	
2	538	Mo Talib S/O Jakir	5200	BANK OF BARODA	51070100003474	Mestal	
3	239	Mo. Eliyas S/O Ahmed	5200	thumhunuKen driyasahkan bank Lid	25003101120003400	m Stemmer	
4	240	Prahlad S/O Barneshwar	5200	CENTRAL BANK OF INDIA	3525298805	31 50.901	
F.	1242	Madan lai 5/0 Ramgeva ram	4500	BARODA RAJASTHAN KSHETIUYA GRAMIN BANK	44860100009836	46 04	
6	244	Munna Ram 5/O Banna ram	4500	BANK OF INDIA	662610510000733		
7	245	Chandgi Ram S/O Prahlad	4500	CENTRAL BANK OF INDIA	3449360701	1545a	
n i	246	Mrs Gojya 5/O Prem	11,500	BANK OF INDIA	662610510000533		
9	25.2	Sowal Ali 5/0 Kurda	5200	STATE BANK OF INDIA	20163223568	- 00-100	21244
10	249	Ariff S/D Sarvar	4500	BARODA RAJASTHAN KSHI TRIYA GRAMIN BANK	44860100010079	altered	
13.	250	Kurda ram S/O Ghasi ram	6600	BARODA RAJASTHAN KSHLTRIYA	44860100009835	17	

				GRAMIN BANK		
12	259	Prameshwar 5/0 Laxman	6600	CANABA BANK	2330101052424	54202
13	251	Surendra 5/O Magha ram	6600	STATE BANK OF INDIA	20271158526	सरे-य
14	25.3	Mangeja Ram S/O Heera Iyi	11500	ORIENTAL BANK OF COMMERCE	06682191089558	The same of
15	257	Irfan S/O Julfikar	5200	GENTRAL BANK OF INDIA	3579583898	
16	260	Eliyas 5/O Mohd, Julfikar	5200	CENTRAL BANK OF INDIA	3451449553	ड्राज्यकारा
17	261	Julfikar S/O Manie	5200	CENTRAL BANK OF INDIA	3202926735	Citable 6
18	264	Ankit Kumar S/O Manniram	6600	Panjab Nationui Bank	7694000100026522	34 fb ; gutt_
19	391	Govind Lat 5/O Shanwar (al	11500	ORIENTAL BANK OF COMMERCE	06682121047450	गी किंद्र सम

### राजस्थान नगरीय आधारभूत विकास परियोजना (RUIDP). झुन्झुनू (राज0) रसीद

राजस्थान नगरीय आधारभूत विकास परियोजना शु-शुनू के अंतर्गत जल प्रदाय एवं सीवरेज योजना के कार्य से युद्धा सर्कित से खेमी सती मन्दिर पीएवईकी ऑफिस के पास के 10 प्रमायित व्यक्तियों के निस्नावित बैंक खातों में ऑन लाईन (ईसीएस) मुआवजा राशि हस्तान्तरण आरयुआईडीपी शु-शु-ु के कार्यालय आदेश कमांक 7.06-10 दिनांक 13-10 17 एवं एकवीसी खिल ने 444 विनांक 12-10-17 को जिला कोमालय, शु-शुनु के मामात राशि प्रभावित व्यक्तियों ने बैंक खातों में दिनांक 2.3-10 13 को प्राप्त हो गई है।

S. No	RP. No.	Name/Father's Name of Affected Person	Amount	Name of Bank	Account No.	Sing	Thumb Impressi on
3	207	Shiv lat S/O Madhu Lat	2500	Corporation Bank	129400101004853	MNOTA	
	208	Chothmal S/O Brulel	5200	Bank of baroda	01280100007440	-21912101	
3	209	Sanjay 5/O Munim	5200	Canara Bank	2330101055137	からまる	
ð	210	Rajesh Numar WO Chunni Laf	5200	Canara Bank	2330108008757	-03.20	
51	211	Natur Singh 5/O Makavir Preshad	5200	Canara Bank	2330101056750	-warkes	
(6)	212	Girdhan 5/0 Meger mail	6600	Bank of Maharastra	68003245251	76/8-415 Jan	
7	214	PrintelPa) 5/0 Banshighar	5200	Bank of baroda	01280100027169	- केल्पी रहत	
11)	215	Ajay Kumar 5/O Damodar Prashad	5200	Bank of baroda	012801000031775	3.76/4 MH72	Anti-
9	216	Chandgrem 5/0 Ranuman Preshed	5200	Bank of baroda	012801000:1444	-4-117	100
10	217	Subhash sami SAO Ramchandra sami	6600	Panjab national bank	024400101209089	- Channel	hall

# राजस्थान नगरीय आधारभूत विकास परियोजना (RUIDP), झुन्झुनू (राज0)

राजस्थान नगरीय आधारभूत विकास प्रियोजना झुन्झुनू के अंतरीत जल प्रवाय योजना के कार्य से कलेक्ट्रेट सर्किल से बस डिपो तिराहा (डीएमए-27)के 06 प्रमावित व्यक्तियों के निम्नाकित बैंक खातों में ऑन लाइन (ईसीएस) मुआवजा राशि हस्तान्तरण आरयूआईडीपी झुन्झुनू के कार्यालय आदेश कमान 75.6-16. दिनाक 1.3-16-17 एवं एफवीसी विल न 444 दिनाक 1.2-18-17 को जिला कोषालय, झुन्झुनू के मार्फत शशि प्रमावित व्यक्तियों के बैंक खातों में दिनाक 23-18-13- को प्राप्त हो गई है।

S. No.	RP. No.	Name/Father's Name of Affected Person	Amount	Name of Bank	Account No.	Sing.	Thumb Impressio
1	222	Nitio kumar S/O Nothmal Rungta	5200	BARODA RAJASTHAN KSHETRIYA CRIAMIN BARK	ASG30100001341	Calin to see	
211	223	Nand lat 5/O Tole Ram	9200	BARODA RAJASTHAN KSHETBIYA GRAMIN BANK	43290100003123	J-2112	
3	226	Mustag 5/O Asger	5200	BARGOA RAJASTHAN KSHETRIYA GRAMIN BANK	44860100010399		80 B
4.	328	Raghovir singh S/O Shyokaran singh	13600	BARDOA BAJASTHAN KSHLTRIYA GRAMIN BANK	44860600000608	3001612 f	Citi
5	235	Mohd. Rafik S/O Mohd. Safi	5200	OF COMMERCE	6682191073831	文的市	
6	236	Mrs Sarda roongta W/G Nathmal Roongta	12200	BAROCIA RAJASTRAN KSHETRIYA GRAMIN BANK	#5030300002010	Sharola Russy	

# राजस्थान नगरीय आधारभूत विकास परियोजना (RUIDP), झुन्झुनू (राज0)

राजस्थान नगरीय आधारभूत विकास परियोजना शु-श्रुन् के अंतर्गत जल प्रदाय योजना के कार्य से पीरूसिंह सिर्केल से गुढ़ा सिर्केल (डीएमए 27) के 02 प्रभावित व्यक्तियों के निम्माकित बैंक खातों में ऑन लाईन (ईसीएस) मुआवजा राशि हस्तान्तरण आरयुआईडीपी शुन्शुन् के कार्यालय आदेश कमांव 706 10. दिनाक 13.10 17 एवं एफवीसी बिंल नं किंम दिनाक 12-10 17 को जिला कोषालय, झुन्झुन् के मार्फेत राशि प्रभावित व्यक्तियों के बैंक खातों में दिनाक 23-10-17 को प्राप्त हो गई है।

S. No	RP. No.	Name/Father's Name of Affected Person	Amount	Name of Bank	Account No.	Sing.	Thumb Impression
1	488	Ram Protop S/O Harial Singh	5,200	Panjab National Bank	544000102929327	Lines	
3	489	Bhagwati Prashad S/O Mangha ram	6,600	INDUSIND BANK	100009578613	Emi-	

### राजस्थान नगरीय आधारभूत विकास परियोजना (RUIDP). झुन्झुनू (राज0) रसीट

राजस्थान नगरीय आधारमूल विकास परियोजना बुरझुनू के अंतर्गत जल प्रदाय ग्रीजना के कार्य से कवाडी मार्केट से नागलिया धौराहा के 01 प्रभावित व्यक्ति के विभाकित विकास सातों में ऑन लाईन (ईसीएस) गुआवजा शांशि हस्तान्तरण आरयुआईडीपी झुरझुनू के कार्यालय आदेश कमांक 7.9.6.../२. दिनाक 13.../२...१३ एवं एफगीसी वित न 4.44 दिनांक 12...19...13 को जिला कोषालय, झुन्झुनू के मार्कत सशि प्रभावित व्यक्तियों के बैंक कार्यों में दिनांक 18.../१.../३...को प्राप्त हो गई है।

5. No	RP. No	Name/Father's Name of Affected Person	Amount	Name of Bank	Account No.	Sing.	Thumb Impressi - on
1	493	Manwar S/O Soddik Kha	6600	Bank Of India	662610110009996	- 3457	

# Annexure 5: Records of Impact Minimized (26th May 2017 to 25th Nov, 2017) Pali-1 Package

# A Contractor's letter regarding night works to minimize the impact on DPs (Old Bus stand to Nehru Garden)

Show original message
On Wednesday, 12 July 2017 11:43 AM, Dilpreet Singh Sandhu <a href="mailto:singh-sandhu-dilpreet@Intecc.com">dilpreet@Intecc.com</a> wrote:

#### Dear Sir.

In regards with works carried out from Purana Bus Stand to Anuvarat Dwar (PJ1304 to PJ1314), please note that the we have already completed works in part of the region (i.e. from PJ1304 to PJ 1308 has been laid as per the approved drawing towards the Left hand side). These works were carried out during the night time to avoid any trouble to the locals. The remaining stretch (i.e. from PJ1308 to PJ1314) is yet to be laid as the works by Third Party have yet not been completed in the given region. This is for your information and needful action.

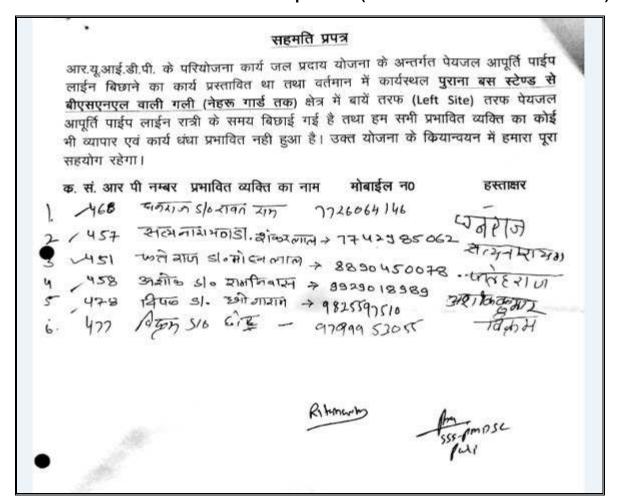
#### Thanks & regards,

Dilpreet Singh Sandhu
Planning Department - L&T Construction – WW BU
LE150880 "Integrated Sewerage Work - Pali "
Mobile: 8003240458

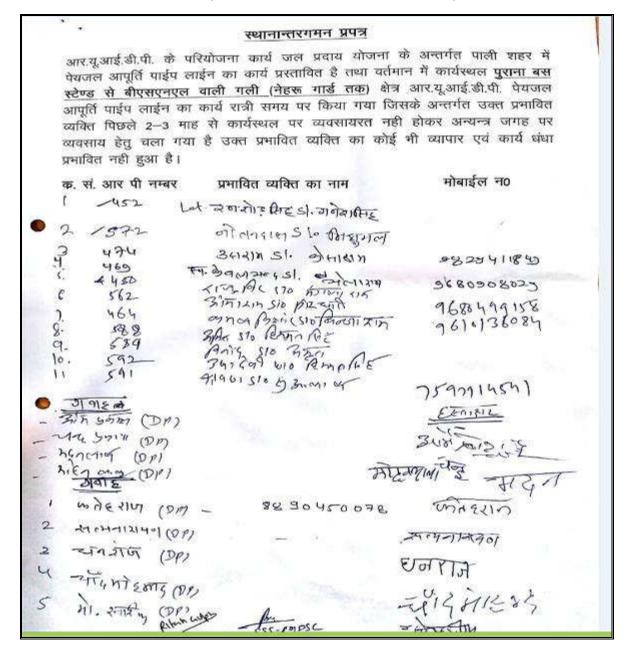
### Photographs of night Works in DPs area (Old Bus stand to Nehru Garden)



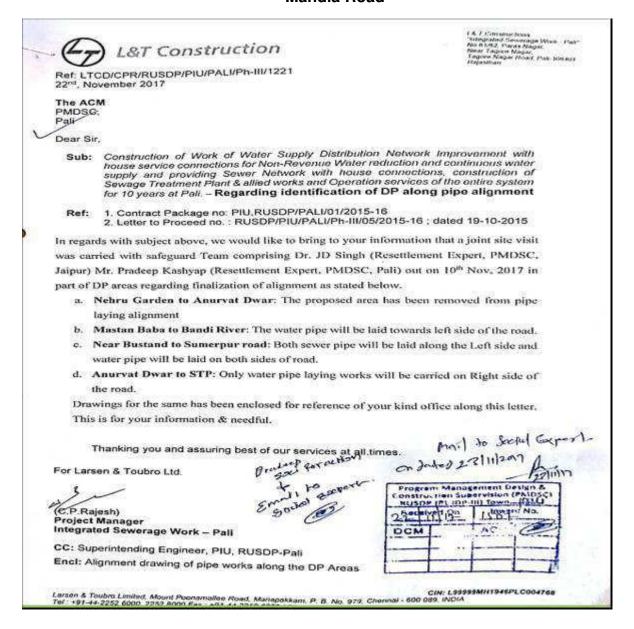
### Confirmation taken from DPs in the patches (Old Bus stand to Nehru Garden)



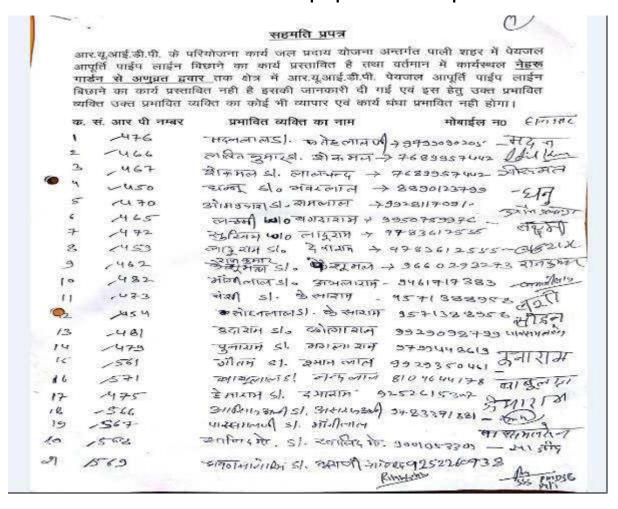
# Confirmation taken regarding missing DPs in the patches (Old Bus stand to Nehru Garden)

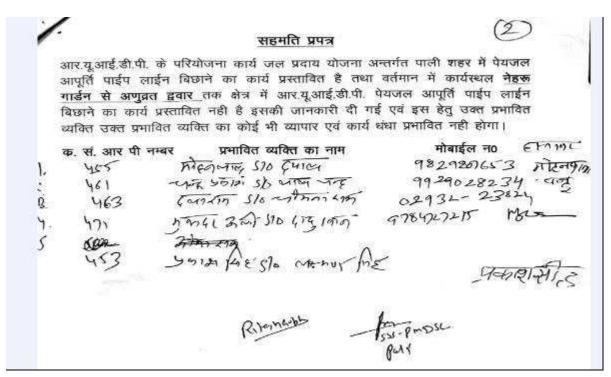


### B Contractor's Letter regarding work planning from Anuvrat Dwar to STP-Mandia Road

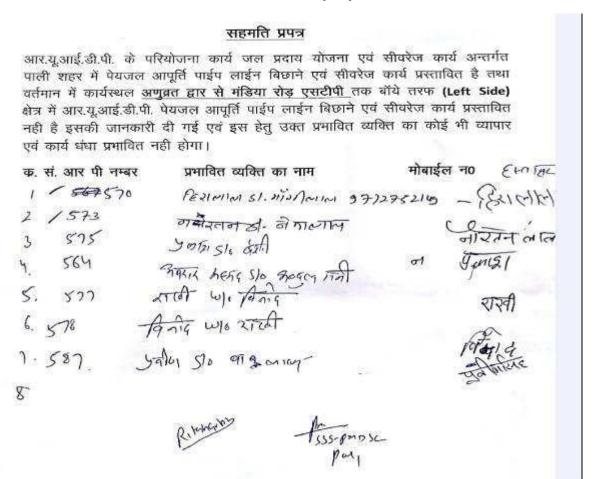


# Information dissemination to DPs in the patches Nehru Garden to Anuvrat Dwar that no works are proposed in these patches





# Information dissemination to DPs in the patches Anuvrat Dwar to Mandia Road that no works are proposed in left side



# Confirmation taken regarding missing DPs in the patches (Anuvrat Dwar to Mandia Road)

	स्थानान्तरगमन प्रपत्र	
पेयजल आपूर्ति पाईप द्वारा से मंडिया शेड़ कार्यस्थल पर व्यवसाय	परियोजना कार्य जल प्रदाय योजना व लाईन का कार्य प्रस्तावित है तथा वर्त एसटीपी तक क्षेत्र में उक्त प्रभावित व्य रत नहीं होकर अन्यन्त्र जगह पर व्यवस ई भी व्यापार एवं कार्य धंधा प्रभावित नह	मान में कार्यस्थल <u>अणुव्रत</u> रक्ति पिछले 2–3 माह से एय हेतु चला गया है उक्त
क. सं. आर पी नम्बर	प्रभावित व्यक्ति का नाम	मोबाईल न०
2 576 5 581 5 582 5 585 6 590 7 456 8 466	312020187 51. 50011087 7 5051 510 MADT KIM' 5051 510 MADT KIM' 5012 516 510 MAD (165 50121 510 417 MAT 50121 510 417 MAT 50001816 FOR 500 MARION FOR 50001816 FOR 500 MARION FOR	9823915333 914(437)32 9777262850
गवाह हस्ताक्षर - ( इन्हें) राह्मी (१) विकार (१) प्रमाह (१)	of the state of th	(P)
1774) 6r,	Run	de la companya de la
Ja12) 600		- Sis-prosc

## **Photographs of Consultation**



## C) Letter of Contractor that no works proposed in left side in Subhash Circle to Mill Gate Mill gate to Over Bridge and Over Bridge to Kheteshwar Circle



LS 7 Constructions Tribegrated Serverage Work - Pati No.61/62, Pares Nager, Near Tagore Nagar, Tagore Nagar Road, Pali-306401

Ref: LTCD/CPR/RUSDP/PIU/PALI/Ph-III/904 25th, May, 2017

The ACM PMDSC, Pali

Dear Sir,

Sub: Construction of Work of Water Supply Distribution Network Improvement with house service connections for Non-Revenue Water reduction and continuous water supply and providing Sewer Network with house connections, construction of Sewage Treatment Plant & allied works and Operation services of the entire system for 10 years at Pali. - Regarding pipe alignment along DP Area

1 Contract Package no: PIU.RUSDP/PALI/01/2015-16 Ref:

2. Letter to Proceed no.: RUSDP/PIU/PALI/Ph-III/05/2015-16; dated 19-10-2015

In regards with subject above, we would like to bring to your information that the pipe laying works along Subhash Circle to Meel Gate and Meel gate to Overbridge (Sewer PMH 210 to PMH 184) & (Water PJ4291 to PJ4288) (drawing enclosed for your reference) will be carried on the right side of the road and no works will be carried towards left. This is for your information & needful.

Thanking you and assuring best of our services at all times.

For Larsen & Toubro Ltd.

(CP Rajesh) Project Manager Integrated Sewerage Work - Pali

CC: Superintending Engineer, PIU, RUSDP Pali

Encl: Alignment drawing of pipe works along the DP Areas

# Joint site visit report (Confirmation of alignment from Subhash Circle to Kheteshwar Circle)

### संयुक्त साईट विजिट रिपॉट, पाली

नोंक 29/05/2017 को एल एंड टी कन्सटक्शन पाली के पत्रांक कमांक LTCD/CPR/RUSDP/PIU/PALI/PH-I/924 DATE 22-05-2017 For Sewer PMH 3678 to PMH 225 (PJ 4240 to PJ 4288 For Water laying दुमाष सर्किल से मीलगेट, मीलगेट से ओवर ब्रीज एवं ओवर ब्रीज से खेटेरवर सर्किल कार्यक्षेत्र के अन्तर्गत उक्त क्षेत्र का संयुक्त साइट विजिट किया गया जिसका विवरण निम्न हैं।

- आर.यू.आई.डी.पी. के जल प्रदाय योजना एवं सीवरेज कार्य योजना के कार्य से प्रभावित व्यक्तियों के प्रभाव को सुनिश्चित करना।
- उक्त परियोजना कार्य का अन्तिम एलाइनमेंट सुनिश्चित करना जिसके अन्तर्गत एल एंड टी के आई आर अधिकारी सुशील कुमार एवं साईट इंजिनियर दुश्यन्त सिंह (सीवरेज कार्य) एवं रागवेन्द्र कुमार (जल प्रदाय कार्य) द्वारा बताया गया कि —
  - सुमाष सर्किल से मीलगेट कार्यक्षेत्र दाये तरफ (Right Side) सीवरेज एवं जल प्रदाय योजना पाईप लाईन बिछाने का कार्य सुनिश्चित है।
  - मीलगेट से ओवर ब्रीज कार्यक्षेत्र दाये तरफ (Right Side) सीवरेज पाईप लाईन बिछाने का कार्य सुनिश्चित है। तथा ओवर ब्रीज के सामने (Left Side) में कोई आरयूआईडीपी कार्य प्रस्तावित नहीं है।
  - ओवर ब्रीज से खेटेश्वर सर्किल कार्यक्षेत्र दाये तरफ (Right Side) सीवरेज एवं जल प्रदाय योजना पाईप लाईन बिछाने का कार्य सुनिश्चित है। बायी तरफ (Left Side) जल प्रदाय पाईप लाईन बिछाने का कार्य सुनिश्चित है।
- 3. डीसीएम पीएमडीएससी पाली द्वारा प्लानिंग अधिकारी दिलप्रीत सिंह एवं आई आर अधिकारी सुशील कुमार को निर्देश दिये गये की प्रस्तावित कार्यक्षेत्र की संशोधित नक्शा मय जल प्रदाय योजना के कार्य को इंगित कर पीएडीएससी कार्यालय में शीघ्र प्रस्तुत करे। तत्पश्चात सोश्यल सेफगार्ड सर्पोट पीएमडीएसी प्रदीप सिंह कश्यप एव एल एंड टी के आई आर अधिकारी सुशील कुमार RP Implementation/Payment/Mitigation की कार्यवाही करने के निर्देश दिये।
- साइट विजिट के दौरान पीएमडीएसी पाली एवं एल एंड टी अधिकारीयों ने प्रभावित व्यक्तियों एवं दुकानदारों से आरयुआईडीपी कार्य एवं एडीबी की सोश्यल सेफगार्ड पालिसी 2009 के बारे में जानकारी एवं चर्चा की।

#### संलग्न .

1. साइट विजिट फोटोग्राफ।

#### साइट विजिट उपस्थिति -

- अनिल राजतिलके मुहन्दीरेमजे डीसीएम.पीएमडीएससी पाली।
- प्रदीप सिंहं कश्यप सोश्यल सेफगार्ड अधिकारी.पीएमडीएससी पाली\_
- दीलप्रीत सिंह प्लानिंग अधिकारी एल एंड टी पाली।
- 4. सुशील क्ती आई आर अधिकारी एल एंड टी पाली।
- दुश्यन्त सिंह साईट इंजिनियर एल एंड टी पाली।
- राघवेन्द्र कुमार साईट इंजिनियर एल एंड टी पाली

# संयुक्त साइट विजिट फोटोग्राफ



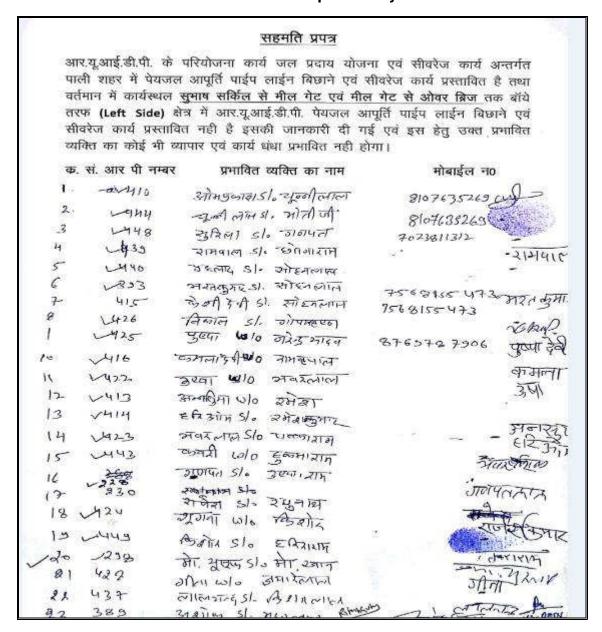
आर.यूआईडीपी कार्य क्षेत्र में जल प्रदाय योजना एवं सीवरेज कार्य योजना पर चर्चा करते पीएमडीएससी एवं एल एंड टी पाली के अधिकारी।

2



साईट इंजिनियर एलएंडटी दुश्यंत सिंह द्वारा डीसीएम पीएमडीएससी सुमाष सर्किल से मील गेट दाये तरफ (Right Side) सीवरेज एवं जल प्रदाय योजना, पाईप लाईन विछाने का कार्य सुनिश्चित है, अवगत कराते हुए ।

## Confirmation taken from previously identified DPs



# सहमति प्रपत्र

आर.यू.आई.डी.पी. के परियोजना कार्य जल प्रदाय योजना एवं सीवरेज कार्य अन्तर्गत पाली शहर में पेयजल आपूर्ति पाईप लाईन बिछाने एवं सीवरेज कार्य प्रस्तावित है तथा वर्तमान में कार्यस्थल सुभाष सर्किल से मील गेट एवं मील गेट से ओवर बिज तक बॉये तरफ (Left Side) क्षेत्र में आर.यू.आई.डी.पी. पेयजल आपूर्ति पाईप लाईन बिछाने एवं सीवरेज कार्य प्रस्तावित नही है इसकी जानकारी दी गई एवं इस हेतु उक्त प्रभावित व्यक्ति का कोई भी व्यापार एवं कार्य धंधा प्रभावित नहीं होगा।

Φ.	सं. आर पी नम्बर	प्रभावित व्यक्ति का नाम	मोबाईल न0
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2	435	-अवठाकुड). पोताशम	Gatalla.
② ③ ④	438	भीता लाग ने गाराम	Hao13HR AGA,
9	392	ASTRAMES! HEAMIN	D 17
0	441	निर्भूताम डी सेश्वाम	- 11/1/1
6	426	गोपाल डा॰ भ्रममान	Mathyla-
7	417	विमेश किए डी० कामा राज	-
(3)	411	भोत्यासम् sl. ३९१२१५	दिनेशानिह
			111217

# **Photographs of Consultation**



# Annexure 6: Details of activities performed by CAPC

## Cumulative Record of Stakeholder Consultation – June – Nov 2017

Code	Consultation Themes/Activities			o. o.a.	<u>torroraor</u>	Consuita		Jun-17	1101 201	-			
		Tonk				Pali				Sri Gangar	nagar		
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
1	Micro Planning/ RCV meetings	1	23	10	13	2	38	3	35	0	0	0	0
2	Corporator/ Public Representative Meeting	1	7	7	0	11	24	22	2	0	0	0	0
3	Consultation on Water Camp and water tariff	0	0	0	0	1	20	0	20	0	0	0	0
4	CLC Meeting	0	0	0	0	0	0	0	0	0	0	0	0
5	Labour Camp/ Labour Safety	0	0	0	0	8	88	81	7	0	0	0	0
6	Colony Level meeting	0	0	0	0	5	131	8	123	0	0	0	0
7	Public level large event	0	0	0	0	2	72	44	28	0	0	0	0
8	Social Safeguard/ APs	0	0	0	0	2	8	6	2	0	0	0	0
9	Grievance redressal/ Damage issues	0	0	0	0	0	0	0	0	0	0	0	0
10	Film Show	0	0	0	0	0	0	0	0	0	0	0	0
11	Minimize inconvenience/ Road restorations	3	35	10	25	0	0	0	0	0	0	0	0
12	Meeting with non connection holders	0	0	0	0	0	0	0	0	0	0	0	0
13	Community Based Monitoring System	1	35	14	21	1	61	32	29	0	0	0	0
14	Consultation for Public Cooperation	0	0	0	0	3	17	17	0	0	0	0	0
15	Water Audit	0	0	0	0	0	0	0	0	0	0	0	0
16	Health Checkup camps	0	0	0	0	0	0	0	0	0	0	0	0
17	Meeting Toilet Construction	1	6	2	4	0	0	0	0	0	0	0	0
18	Pamphlet Distribution	0	0	0	0	5	157	61	96	0	0	0	0
19	Door to Door Contact	0	0	0	0	4	160	73	87	0	0	0	0
20	Meeting/ Discussion with school authority	0	0	0	0	1	4	3	1	0	0	0	0
21	Blood Donation Camp	0	0	0	0	0	0	0	0	0	0	0	0
22	Line department	0	0	0	0	1	4	4	0	0	0	0	0
23	shop keepers	0	0	0	0	0	0	0	0	0	0	0	0

Code	Consultation Themes/Activities							Jun-17					
		Tonk				Pali				Sri Gangar	agar		
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
24	Drawing competition	0	0	0	0	0	0	0	0	0	0	0	0
25	Water connection camp	0	0	0	0	0	0	0	0	0	0	0	0
26	Hygiene	0	0	0	0	0	0	0	0	0	0	0	0
27	Plumbing techniques	0	0	0	0	0	0	0	0	0	0	0	0
28	Sewer connection meetings	1	11	4	7	0	0	0	0	0	0	0	0
29	Site Visits	0	0	0	0	0	0	0	0	0	0	0	0
30	Consultation during Mission	0	0	0	0	0	0	0	0	0	0	0	0
31	Meeting with Rag Pickers	0	0	0	0	5	66	36	30	0	0	0	0
32	Exposure Visit of officials	0	0	0	0	0	0	0	0	0	0	0	0
33	Adolescent Girls meetings/ consultations	0	0	0	0	1	18	0	18	0	0	0	0
34	Training of RCVs on plumbing techniques	0	0	0	0	1	31	7	24	0	0	0	0
	TOTAL	8	117	47	70	53	899	397	502	0	0	0	0

Code	Consultation Themes/Activities						Ţ	Jul-17					
			То	nk			Pa	ali			Sri (	Gangana	gr
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
1	Micro Planning/ RCV meetings	0	0	0	0	1	14	5	9	0	0	0	0
2	Corporator/ Public Representative Meeting	1	104	80	24	10	15	11	4	0	0	0	0
3	Consultation on Water Camp and water tariff	1	33	10	23	0	0	0	0	0	0	0	0
4	CLC Meeting	0	0	0	0	0	0	0	0	0	0	0	0
5	Labour Camp/ Labour Safety	0	0	0	0	5	112	91	21	0	0	0	0
6	Colony Level meeting	0	0	0	0	5	88	23	65	0	0	0	0
7	Public level large event	0	0	0	0	0	0	0	0	0	0	0	0
8	Social Safeguard/ APs	0	0	0	0	1	9	3	6	0	0	0	0

Code	Consultation Themes/Activities						,	Jul-17					
			То	nk			Pa	ali			Sri (	Gangana	gr
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
9	Grievance redressal / Damage issues	1	10	9	1	0	0	0	0	0	0	0	0
10	Film Show	0	0	0	0	0	0	0	0	0	0	0	0
11	Minimize inconvenience/ Road restorations	2	21	18	3	0	0	0	0	0	0	0	0
12	Meeting with non-connection holders	0	0	0	0	0	0	0	0	0	0	0	0
13	Community Based Monitoring System	0	0	0	0	1	56	17	39	0	0	0	0
14	Consultation for Public Cooperation	0	0	0	0	0	0	0	0	0	0	0	0
15	Water Audit	0	0	0	0	1	120	61	59	0	0	0	0
16	Health Check-up camps	0	0	0	0	0	0	0	0	0	0	0	0
17	Meeting Toilet Construction	2	21	6	15	0	0	0	0	0	0	0	0
18	Pamphelete Distribution	0	0	0	0	0	0	0	0	0	0	0	0
19	Door to Door Contact	0	0	0	0	2	180	82	98	0	0	0	0
20	Meeting/ Discussion with school authority	0	0	0	0	3	9	6	3	0	0	0	0
21	Blood Donation Camp	0	0	0	0	0	0	0	0	0	0	0	0
22	Line department	0	0	0	0	1	1	1	0	0	0	0	0
23	shop keepers	0	0	0	0	0	0	0	0	0	0	0	0
24	Drawing competition	0	0	0	0	0	0	0	0	0	0	0	0
25	Water connection camp	0	0	0	0	0	0	0	0	0	0	0	0
26	Hygiene	0	0	0	0	0	0	0	0	0	0	0	0
27	Plumbing techniques	0	0	0	0	0	0	0	0	0	0	0	0
28	Sewer connection meetings	0	0	0	0	0	0	0	0	0	0	0	0
29	Site Visits	0	0	0	0	0	0	0	0	0	0	0	0
30	Consultation during Mission	0	0	0	0	0	0	0	0	0	0	0	0
31	Meeting with Rag Pickers	0	0	0	0	2	33	17	16	0	0	0	0
32	Exposure Visit of officials	0	0	0	0	0	0	0	0	0	0	0	0

Code	Consultation Themes/Activities							Jul-17					
			То	nk			Pa	ali			Sri (	angana	gr
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
33	Adolescent Girls meetings/ consultations	0	0	0	0	1	16	0	16	0	0	0	0
34	Training of RCVs on plumbing techniques	0	0	0	0	1	59	24	35	0	0	0	0
	TOTAL	7	189	123	66	34	712	341	371	0	0	0	0

Code	Consultation Themes /Activities								Auç	<b>j-17</b>							
	Activities		Tonk			Pa	li			Sri Gang	janagar			J	lhunjhunu		
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
2	Corporator/ Public Representative Meeting	0	0	0	0	7	12	9	3	0	0	0	0	3	25	21	4
3	Consultation on Water Camp and water tariff	4	31	24	7	1	12	8	4	0	0	0	0	0	0	0	0
4	CLC Meeting	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5	Labour Camp/ Labour Safety	1	11	7	4	4	28	17	11	3	53	53	0	3	46	45	1
6	Colony Level meeting	3	38	32	6	2	34	0	34	0	0	0	0	1	13	5	8
7	Public level large event	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	Social Safeguard/ APs	0	0	0	0	2	16	10	6	0	0	0	0	1	28	20	8
9	Grievance redressal/ Damage issues	1	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Film Show	0	0	0	0	1	90	44	46	0	0	0	0	0	0	0	0
11	Minimize inconvenience/ Road restorations	4	27	17	10	0	0	0	0	0	0	0	0	0	0	0	0
12	Meeting with non- connection holders	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13	Community Based Monitoring System	0	0	0	0	1	26	1	25	0	0	0	0	0	0	0	0

Code	Consultation Themes /Activities								Auç	g-17							
	Activities		Tonk			Pa	li			Sri Gang	ganagar				Jhunjhunu		
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
14	Consultation for Public Cooperation	0	0	0	0	5	70	20	50	1	9	9	0	0	0	0	0
15	Water Audit	0	0	0	0	1	90	44	46	0	0	0	0	0	0	0	0
16	Health Checkup camps	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	Meeting Toilet Construction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
18	Pamphelete Distribution	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	Door to Door Contact	1	5	2	7	5	495	353	142	0	0	0	0	0	0	0	0
20	Meeting/ Discussion with school authority	3	15	9	6	3	31	15	16	0	0	0	0	1	4	3	1
21	Blood Donation Camp	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	Line department	0	0	0	0	0	0	0	0	1	9	8	1	1	23	15	8
23	shop keepers	0	0	0	0	0	0	0	0	1	16	16	0	2	35	31	4
24	Drawing competition	1	110	9	101	0	0	0	0	0	0	0	0	0	0	0	0
25	Water connection camp	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
26	Hygeine	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
27	Plumbing techniques	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Sewer connection meetings	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Site Visits	1	4	4	0	3	42	24	38	4	44	44	0	3	49	46	3
30	Consultation during Mission	0	0	0	0	1	48	31	17	0	0	0	0	0	0	0	0
31	Meeting with Rag Pickers	0	0	0	0	2	23	13	10	0	0	0	0	0	0	0	0
32	Exposure Visit of officials	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Adolescent Girls meetings/ consultations	0	0	0	0	1	18	0	18	0	0	0	0	0	0	0	0
34	Training of RCVs on	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Code	Consultation Themes								Aug	g-17							
	/Activities		Tonk			Pa	li	_		Sri Gang	anagar				Ihunjhunu		_
		Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female	Number	Total	Male	Female
	plumbing techniques																
35	Media Interface	0	0	0	0	1	2	2	0	0	0	0	0	0	0	0	0
36	NGO Consultation	0	0	0	0	1	5	2	3	0	0	0	0	2	6	3	3
	TOTAL	20	250	110	144	41	1042	593	469	10	131	130	1	9	117	98	19

									S	ep-17							
			То	nk			Pal	i			Sri Gang	janagar			Jhı	unjhunu	
Code	Consultation Themes/Activities	Numb er	Total	Male	Fema le	Num ber	Total	Male	Fem ale	Number	Total	Male	Fem ale	Numb er	Total	Male	Female
1	Micro Planning/ RCV meetings	0	0	0	0	1	15	6	9	0	0	0	0	0	0	0	0
2	Corporator/ Public Representative Meeting	1	1	1	0	6	9	8	1	4	134	122	12	6	26	21	5
3	Consultation on Water Camp and water tariff	3	26	22	4	10	180	43	137	0	0	0	0	3	106	54	52
4	CLC Meeting	0	0	0	0	0	0	0	0	1	28	26	2	0	0	0	0
5	Labour Camp/ Labour Safety	1	18	8	10	1	85	64	21	1	8	6	2	3	81	81	0
6	Colony Level meeting	0	0	0	0	2	16	8	8	1	9	6	3	1	12	5	7
7	Public level large event	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	Social Safeguard/ APs	0	0	0	0	1	6	3	3	4	11	11	0	0	0	0	0
9	Grievance redressal/ Damage issues	2	24	16	8	21	21	17	4	0	0	0	0	0	0	0	0
10	Film Show	1	79	67	12	1	123	73	50	0	0	0	0	0	0	0	0
11	Minimize inconvenience/ Road restorations	3	23	14	9	0	0	0	0	2	20	11	9	0	0	0	0
12	Meeting with non-connection holders	0	0	0	0	11	213	49	164	0	0	0	0	0	0	0	0

									S	ep-17							
			Тоі	nk			Pal				Sri Gang	anagar			Jhı	unjhunu	
Code	Consultation Themes/Activities	Numb er	Total	Male	Fema le	Num ber	Total	Male	Fem ale	Number	Total	Male	Fem ale	Numb er	Total	Male	Female
13	Community Based Monitoring System	0	0	0	0	1	31	7	24	0	0	0	0	0	0	0	0
14	Consultation for Public Cooperation	0	0	0	0	10	198	49	149	0	0	0	0	0	0	0	0
15	Water Audit	1	79	67	12	1	123	73	50	0	0	0	0	0	0	0	0
16	Health Checkup camps	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	Meeting Toilet Construction	0	0	0	0	5	109	16	93	0	0	0	0	0	0	0	0
18	Pamphelete Distribution	0	0	0	0	3	127	52	75	0	0	0	0	0	0	0	0
19	Door to Door Contact	0	0	0	0	3	127	52	75	0	0	0	0	0	0	0	0
20	Meeting/ Discussion with school authority	0	0	0	0	3	8	4	4	0	0	0	0	3	22	12	10
21	Blood Donation Camp	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	Line department	1	3	3	0	12	23	20	3	1	2	2	0	2	14	12	2
23	shop keepers	0	0	0	0	0	0	0	0	1	2	2	0	1	17	12	5
24	Drawing competition	1	110	8	102	0	0	0	0	0	0	0	0	2	190	100	90
25	Water connection camp	0	0	0	0	4	763	358	405	0	0	0	0	7	82	48	34
26	Hygeine	0	0	0	0	10	250	106	144	0	0	0	0	0	0	0	0
27	Plumbing techniques	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Sewer connection meetings	0	0	0	0	6	112	31	81	0	0	0	0	0	0	0	0
29	Site Visits	2	34	34	0	3	39	15	24	7	82	70	12	2	26	21	5
30	Consultation during Mission	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Meeting with Rag Pickers	1	11	7	4	1	11	5	6	0	0	0	0	0	0	0	0
32	Exposure Visit of officials	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Adolescent Girls meetings/ consultations	0	0	0	0	1	15	0	15	0	0	0	0	0	0	0	0
34	Training of RCVs on plumbing techniques	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

									S	ep-17							
			To	nk			Pali				Sri Gang	anagar			Jhu	ınjhunu	
Code	Consultation Themes/Activities	Numb er	Total	Male	Fema le	Num ber	Total	Male	Fem ale	Number	Total	Male	Fem ale	Numb er	Total	Male	Female
35	Media Interface	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
36	NGO Consultation	0	0	0	0	2	4	4	0	0	0	0	0	0	0	0	0
	TOTAL								154								
		17	408	247	161	119	2608	1063	5	22	296	256	40	30	576	366	210

Description of							N	umber	of Activi	ties fo	or the M	onth of	Octob	er, 201	7							
Activities	Town		Bhilwara		Н	lanumangar	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	es
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Column Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
Slum Intervention																						
Micro Planning	One time	0		0	0		0	0	0	0	5	0	5	0		0	5	1	6	10	1	11
(4 to 5 days per slum)																						
RCV Meeting (per slum)	1 per month	0			0			0	0	0	13	1	14	0		0	9	1	10	22	2	24
Meeting on CBMS (per slum)	1 per quarter	0			0			0	0	0	16	1	17	2		2	3	1	4	21	2	23
Plumbers Training for RCVs	One time per slum	0			0			0	0	0	2	0	2	0		0	0	0	0	2	0	2
Health Checkup Camps	1 in 6 months	0			0			0		0	1	0	1	0		0	0	0	0	1	0	1

Description of Activities		•					N	umber	of Activ	ities fo	or the M	onth of	Octob	per, 2017	7					1		
Activities	Town		Bhilwara		Н	lanumangar	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	es
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Meetings/FGD with Women only at Anganwadi Centre/ Mahila Arogya Samiti	1 per month in each of prioritize d DMAs	0							0	0		7	7			0		1	1	0	8	8
Film Show Water and Sewerage	As per plan	0							0	0		1	1		1	1		0	0	0	2	2
Facilitate SHGs for linkage with Livelihood Programs (per slum)	1 session per year	0							0	0		0	0			0		0	0	0	0	0
Meeting on Toilet Construction	1 per month	0			0			0	1	1	5	2	7	0		0	14	1	15	19	4	23
Meeting with Rag pickers Families on Health Hygiene Issues	1 in 6 months	0			0			0	0	0	19	0	19	1		1	1	1	2	21	1	22
Orientation Program for Rag pickers on Solid Waste Segregation	1 in 6 months	0							0	0		0	0			0		0	0	0	0	0
Meeting with Community Children on health hygiene, water conservation etc.	1 per slum per quarter	0			0			0	0	0	7	3	10	4		4	7	0	7	18	3	21
Meetings on GOR Schemes	2 per quarter								2	2		0	0			0		1	1		3	3
Sub Total		0			0			0	3	3	68	15	83	7	1	8	39	7	46	114	26	140

Description of							N	lumber	of Activ	ities fo	or the M	onth of	Octob	per, 201	7							
Activities	Town					lanumangar	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	I Activiti	es
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Stakeholder Consultation																						
Meeting with Ward Councilors/ Public Representatives	2 per month	3			0			10	6	16	145	11	156	21	3	24	49	7	56	228	27	255
Meeting with Line Departments on Project Issues	2 per month	24			0			38	4	42	96	4	100	10	5	15	55	5	60	223	18	241
Project Orientation Meetings with Community Groups/NGOs/C BOs/ RWAs/Others	2 per month	12			0			7	1	8	77	3	80	20		20	21	1	22	137	5	142
Meeting with Shop Keepers	1 per month	0			0			3	1	4	0	0	0	48	0	48	0	1	1	51	2	53
CLC Meeting	As per plan	0			0			0	0	0	0	0	0	2	0	2	0	0	0	2	0	2
Community Meetings/FGD on Project Details & Issues	2 per month	2			0			14	3	17	158	7	165	12		12	64	1	65	250	11	261
Sub Total		41			0			72	15	87	476	25	501	113	8	121	189	15	204	891	63	954
Student Awareness Program	Atleast 2 per month																					
Drawing Competition on Water Conservation	2 per month	0			0			2	0	2	2	0	2	2	0	2	3	0	3	9	0	9

Description of							N	umber	of Activi	ities fo	or the M	onth of	Octol	er, 201	7							
Activities	Town		Bhilwara		Н	lanumangar	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	es
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Drawing Competition on Solid Waste Management		0								0		0	0			0		0	0	0	0	0
Drawing Competition on Sanitation, Health & Hygiene		0								0		0	0			0		0	0	0	0	0
Water Audit		0			0			0	0	0	18	0	18	8		8	8	0	8	34	0	34
Essay Competition on Water Conservation		0								0		0	0		0	0		0	0	0	0	0
Essay Competition on Solid Waste Managament		0								0		0	0			0		0	0	0	0	0
Essay Competition on Sanitation, Health & Hygiene		0								0		0	0			0		0	0	0	0	0
Debate Competition on Water Metering		0								0		0	0			0		0	0	0	0	0
Rallies	1 per year	0								0		0	0			0		0	0	0	0	0
Film Shows	As per Plan	0							0	0		1	1			0		0	0	0	1	1
Jhanki	1 per year	0								0		0	0			0		0	0	0	0	0
Meeting with	2 in a	0			0			4	2	6	16	2	18	12		12	5	2	7	37	6	43

Description of					_		N	umber	of Activi	ties fo	or the M	onth of	Octol	er, 201	7							
Activities	Town		Bhilwara		Н	lanumangar	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	I Activiti	ies
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
School/College Authority	month																					
Meeting with NCC/NSS/Scout & Guide	1 in 6 months									0		0	0			0		0	0	0	0	0
FGD with Adoloscent Girls on Health and Hygiene	1 in 6 months	0			0			0		0	7	1	8	0		0	0	0	0	7	1	8
STP/WTP/Work Site Exposure Visit of Students	1 in Yrs									0		0	0			0		0	0	0	0	0
Sub Total		0			0			6	2	8	43	4	47	22	0	22	16	2	18	87	8	95
Labour Safety & Awareness																						
Meeting with Labours on Labour Safety	1 per month	0							4	4		5	5		3	3		3	3	0	15	15
Labour Awareness Camp on GoR Schemes, Labour Laws and Programs	1 per month	0			0			6		6	35	0	35	4		4	8	0	8	53	0	53
Health Check Up Camps	1 in 6 months	0								0		0	0			0		0	0	0	0	0
Awareness on HIV/AIDS	1 in 6 months	0								0		0	0			0		0	0	0	0	0
Awareness on Sanitation, Health & Hygiene & Solid Waste	1 per month	0			0			0		0	3	5	8	0	2	2	2	2	4	5	9	14

Description of							N	lumber	of Activ	ities fo	or the M	onth of	Octob	per, 201	7							
Activities	Town		Bhilwara	l	F	lanumangar	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	ies
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Management																						
Sub Total		0			0			6	4	10	38	10	48	4	5	9	10	5	15	58	24	82
IEC Theme	As per Plan																					
Puppet Shows	As per plan	0						0		0		0	0			0		0	0	0	0	0
Street Plays	As per plan	0								0		0	0			0		0	0	0	0	0
Film Shows in Community	As per plan	0			0			0		0	8	0	8	2		2	5	0	5	15	0	15
Film Telecast through Local Cable	As per PIU	0								0		0	0			0		0	0	0	0	0
Message Broadcast through Radio	As per PIU	0								0		0	0			0		0	0	0	0	0
Appeal/Public Service Advertisement in Print and Electronic Media	As per PIU	0								0		0	0			0		0	0	0	0	0
Installation of Hoardings/ Banners for Outdoor Publicity	As per PIU	0							0	0		0	0		0	0		0	0	0	0	0
Distribution of Leaflets/Pamphle ts on Solid Waste Management	Regular	0							300	300	1500	0	150 0	200	0	200	500		500	2200	300	250 0
Distribution of Leaflets/Pamphle	Regular	0							400	400	4200	0	420 0	200	0	200	500		500	4900	400	530 0

Description of							N	umber	of Activi	ties fo	or the M	onth of	Octob	er, 201	7							
Activities	Town		Bhilwara		Н	anumangar	'h		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	es
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
ts on Water Conservation																						
Distribution of Leaflets/Pamphle ts on Awareness of HIV/AIDS	Regular	0								0		0	0		0	0			0	0	0	0
Distribution of Leaflets/Pamphle ts on Temporary Inconvenience for Water Works & Sewerage	As per PIU	0						850		850	2000	0	200	200	0	200	500	0	500	3550	0	355 0
Distribution of Leaflets/Pamphle ts on Town Specific Investment Information about Infrastructure Development	As per plan	0						950		950	4000	0	400	200	0	200	1500		1500	6650	0	665 0
Distribution of Leaflets/Pamphle ts on Water /Sewer Connection Special Campaign	As per plan	0						1100		110 0	3000	0	300	200	0	200	2000	0	2000	6300	0	630 0
Distribution of Leaflets/Pamphle ts on Zero Leakage Special	As per plan	0						850		850	500	0	500	200	0	200	500	0	500	2050	0	205 0
Meeting with Media Persons	As per plan	0						16		16	36	2	38	13	6	19	45	1	46	110	9	119
News Item	All	0								0		0	0		6	6			0	0	6	6

Description of Activities							N	umber	of Activ	ities fo	or the M	onth of	Octob	per, 201	7							
Activities	Town		Bhilwara	L	Н	lanumangai	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	ies
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Published	activities to be covered																					
Audio Announcements	As per plan	0							10	10		0	0			0		0	0	0	10	10
Sub Total		0			0			3766	710	447 6	15244	2	152 46	1215	12	1227	5550	1	5551	25775	725	265 00
Connection Camps																						
Water Connection Camps	As per PIU	0			0			7	2	9	19	2	21	1	0	1	6		6	33	4	37
Sewerage Connection Camps	As per PIU	0			0			0		0	4	0	4	0	0	0	0	0	0	4	0	4
Sub Total		0			0			7	2	9	23	2	25	1	0	1	6	0	6	37	4	41
Site Visit													0									
Site Visit at Construction Sites	2 visits per month	2			0			40	5	45	240	5	245	72	14	86	330	2	332	684	26	710
Door to Door Contact	As per Plan	0			0			350		350	1800	3	180 3	60	2	62	1610	15	1625	3820	20	384 0
Site Visit to DMAs (per DMA)	2 visits per month	0			0			6	5	11	50	5	55	22		22	15	3	18	93	13	106
Site Visit to Slum (per slum)	1 visits per month	0			0			0		0	11	2	13	0	1	1	8	3	11	19	6	25
Sub Total		2			0			396	10	406	2101	15	211 6	154	17	171	1963	23	1986	4616	65	468 1

Description of							N	lumber	of Activ	ities fo	or the M	onth of	Octob	er, 201	7							
Activities	Town		Bhilwara		Н	lanumangar	rh		Jhunjhunu	_		Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	ies
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Baseline Data/City/DMA profile																						
List of Ward Councilors	One time in each	0													Yes							
List of Schools and Colleges	DMA & Updation s if any	0													Yes							
Ward Maps		0																				
Listing of NGOs/CBOs/ SHGs/Others		0																				
List of Hospitals/ PHCs		0																				
List & Map of Affected Persons		0													Yes							
List of Slums, FHH & BPL Households		0													Yes							
DMA Profile		0																				<u> </u>
Sub Total		0																				<u> </u>
Grievance Redressal																						
Grievance Registration	Regular	0							0	0	0	19	19		1	1				0	20	20
Grievance Redressal	Regular	0			0			1		1	17	11	28	4	1	5	7	0	7	29	12	41
Sub Total		0			0			1	0	1	17	30	47	4	2	6	7	0	7	29	32	61
Surveys																						

Description of Activities							N	umber	of Activi	ities fo	or the M	onth of	Octob	per, 201	7							
Activities	Town		Bhilwara		Н	lanumanga	rh		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	I Activiti	ies
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Door to Door Survey	As per Plan	0			0			0	0	0	0	1	1	0	0	0	0	6	6	0	7	7
Social Survey of Rag Pickers		0								0			0			0		0	0	0	0	0
Feedback Survey		0								0			0			0		0	0	0	0	0
Survey on Roof Top Rainwater Harvesting		0								0			0			0		0	0	0	0	0
Monitoring/ Validating of Consumer Survey		0								0			0			0		0	0	0	0	0
Ward Councilor Survey		0								0			0			0		0	0	0	0	0
Willingness to Pay Survey for Water Supply, Sewerage & SWM		0								0			0			0		0	0	0	0	0
Sub Total		0			0			0	0	0	0	1	1	0	0	0	0	6	6	0	7	7
Social Safeguard																						
Consultation Meetings with APs	As per Plan	0			0			1	0	1	17	1	18	4	0	4	11	1	12	33	2	35
Survey of APs	As per Plan									0	0	0	0			0			0	0	0	0
Sub Total		0			0			1	0	1	17	1	18	4	0	4	11	1	12	33	2	35
Trainings ( per town )	20 in Project Period																					

Description of Activities		1			,		N	lumber	of Activi	ities fo	or the M	onth of	Octob	per, 201	7		1					
Activities	Town		Bhilwara	L	F	lanumangar	h .		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	I Activiti	ies
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
Plumbers Training on Sewer / Water Connection	1 in 6 month	0			0			0		0	1	0	1	0		0	0	0	0	1	0	1
Orientation Program for Ward Councilors	1 per Year	0							1	1			0		1	1		0	0	0	2	2
Orientation Program for ULB staff and Line Department Officials	1 per Year	0								0			0		0	0		0	0	0	0	0
Orientation Program for Project Officials and Contractors	1 per Year	0								0			0			0		0	0	0	0	0
Exposure Visits of Elected representatives/ ULB/ PHED/ Project Officials	1 per Year	0			0			0		0	1		1	0		0	0	0	0	1	0	1
Labour Safety Trainings	1 per Year	0								0			6			0		0	6	0	0	12
Sub Total		0			0			0	1	1	2	0	8	0	1	1	0	0	6	2	2	16
Others																						
Consultations during ADB mission	As per plan	0			0			0	0	0	2	0	2	0	0	0	1	0	1	3	0	3
Any other activity carried out in your town as per special	Blood donation	0			0			0		0	2		2	3	0	3	0		0	5	0	5

Description of							N	umber	of Activi	ties fo	or the M	onth of	Octob	er, 201	7							
Activities	Town		Bhilwara		Н	anumangar	h		Jhunjhunu			Pali		Sri (	Gangana	gar		Tonk		Tota	l Activiti	es
	TARGET S	Up till last mon th	Curren t Month	Total	Up till last mont h	Current Month	Total	Up till last mont h	Current Month	Tota I	Up till last month	Curren t Month	Tota I	Up till last month	Curre nt Mont h	Total	Up till last mont h	Cu rre nt Mo nth	Total	Up till last month	Curr ent Mon th	Tota I
requirements																						
Sub Total		0			0			0	0	0	4	0	4	3	0	3	1	0	1	8	0	8
Grand Total		43		43	0		0	4255	747	500 2	18033	105	181 44	1527	46	1573	7792	60	7858	31650	958	326 20
Pamphletes distributed		0		0	0		0	3750	700	445 0	15200	0	152 00	1200	0	1200	5500	0	5500	25650	700	263 50
Number of Activities		43			0			505	47	552	2833	105	294 4	327	46	373	2292	60	2358	6000	258	627 0

Description							Nu	mber o	of Activ	vities	for the	Mont	h of Nov	/embe	r, 2017	i						
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhuni	1		Pali		Sri	Gangana	gar		Tonk		Tot	al Activiti	es
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Column Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
Slum Intervention																						
Micro Planning (4 to 5 days per slum)	One time	0	0	0	0	0	0	0	1	1	5	0	5	0	0	0	6	0	6	11	1	12
RCV Meeting (per slum)	1 per month	0		0	0	0	0	0	0	0	14	1	15	0		0	10	0	10	24	1	25
Meeting on CBMS (per slum)	1 per quarter	0		0	0	0	0	0	0	0	17		17	2		2	4	0	4	23	0	23

Description of Activities							Nui	mber o	of Acti	vities	for the	Mont	h of Nov	vembe	r, 2017	ı						
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhuni	u		Pali		Sri	Gangana	gar		Tonk		Tot	al Activit	ies
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Plumbers Training for RCVs	One time per slum	0		0	0	0	0	0	0	0	2		2	0		0	0	0	0	2	0	2
Health Checkup Camps	1 in 6 months	0		0	0	0	0	0	0	0	1		1	0		0	0	0	0	1	0	1
Meetings/F GD with Women only at Anganwadi Centre/ Mahila Arogya Samiti	1 per month in each of prioritiz ed DMAs	0	4	4		0	0	0	2	2	7	4	11	0	1	1	1	4	5	8	15	23
Film Show Water and Sewerage	As per plan	0		0		0	0	0	0	0	1		1	1		1	0	0	0	2	0	2
Facilitate SHGs for linkage with Livelihood Programs (per slum)	1 session per year	0		0		0	0	0	1	1	0		0	0		0	0	0	0	0	1	1
Meeting on Toilet Constructio n	1 per month	0	1	1	0	0	0	1	0	1	7	2	9	0		0	15	5	20	23	8	31
Meeting with Rag pickers Families on Health Hygiene Issues	1 in 6 months	0		0	0	0	0	0	1	1	19	1	20	1		1	2		2	22	2	24

Description							Nu	mber o	of Acti	vities	for the	Mont	h of Nov	/embe	r, 2017	,						
of Activities	Town		Bhilwara		На	anumanga	arh		Jhunjhuni	J		Pali		Sri	Gangana	.gar		Tonk		Tot	al Activit	ies
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Orientation Program for Rag pickers on Solid Waste Segregation	1 in 6 months	0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
Meeting with Community Children on health hygiene, water conservatio n etc.	1 per slum per quarter	0		0	0	0	0	0	0	0	10		10	4		4	7	4	11	21	4	25
Meetings on GOR Schemes	2 per quarter		1	1		0	0	2	0	2	0	0	0	0	1	1	1	4	5		6	6
Sub Total		0	6	6	0	0	0	3	5	8	83	8	91	8	2	10	46	17	63	140	38	175
Stakeholder Consultatio n																						
Meeting with Ward Councilors/ Public Representa tives	2 per month	3	5	8	0	2	2	16	2	18	156	5	161	24	4	28	56	4	60	255	22	277
Meeting with Line Department s on Project Issues	2 per month	24	34	58	0	4	4	42	2	44	100	11	111	15	12	27	60	6	66	241	69	310
Project	2 per	12	12	24	0		0	8	1	9	80	1	81	20		20	22	1	23	142	15	157

Description							Nu	mber o	of Acti	vities	for the	Mont	h of Nov	embe	r, 2017	,						
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhuni	J.		Pali		Sri	Gangana	gar		Tonk		Tot	al Activiti	es
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Orientation Meetings with Community Groups/NG Os/CBOs/ RWAs/Othe rs	month																					
Meeting with Shop Keepers	1 per month	0	2	2	0	1	1	4	2	6	0		0	48	0	48	1		1	53	5	58
CLC Meeting	As per plan	0	0	0	0		0	0	0	0	0		0	2	0	2	0		0	2	0	2
Community Meetings/F GD on Project Details & Issues	2 per month	2	13	15	0	2	2	17	4	21	165	4	169	12		12	65	4	69	261	27	288
Sub Total		41	66	107	0	9	9	87	11	98	501	21	522	121	16	137	204	15	219	954	138	109 2
Student Awareness Program	Atleast 2 per month																					
Drawing Competition on Water Conservatio n	2 per month	0		0	0	0	0	2	1	3	2	1	3	2	0	2	3		3	9	2	11
Drawing Competition on Solid Waste Manageme nt		0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0

Description							Nu	mber o	of Acti	vities	for the	Mont	h of Nov	vembe	r, 2017	,						
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhuni	u		Pali		Sri	Gangana	gar		Tonk		Tot	al Activit	ies
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Drawing Competition on Sanitation, Health & Hygiene		0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
Water Audit		0		0	0	0	0	0	0	0	18		18	8		8	8	4	12	34	4	38
Essay Competition on Water Conservatio n		0		0		0	0	0	0	0	0		0	0	0	0	0		0	0	0	0
Essay Competition on Solid Waste Managame nt		0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
Essay Competition on Sanitation, Health & Hygiene		0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
Debate Competition on Water Metering		0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
Rallies	1 per year	0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
Flim Shows	As per Plan	0		0		0	0	0	0	0	1		1	0		0	0		0	1	0	1
Jhanki	1 per year	0		0		0	0	0	0	0	0		0	0		0	0		0	0	0	0

Description							Nui	mber c	of Activ	vities	for the	Mont	h of Nov	embe	r, 2017	1						
of Activities	Town		Bhilwara		На	ınumanga	arh	J	Jhunjhunı	J		Pali		Sri	Gangana	gar		Tonk		Tot	al Activiti	ies
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Meeting with School/Coll ege Authority	2 in a month	0	1	1	0	0	0	6	0	6	18	2	20	12	2	14	7	4	11	43	9	52
Meeting with NCC/NSS/ Scout & Guide	1 in 6 months			0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
FGD with Adoloscent Girls on Health and Hygiene	1 in 6 months	0		0	0	0	0	0	0	0	8		8	0		0	0	0	0	8	0	8
STP/WTP/ Work Site Exposure Visit of Students	1 in Yrs			0		0	0	0	0	0	0	0	0	0		0	0	0	0	0	0	0
Sub Total		0	1	1	0	0	0	8	1	9	47	3	50	22	2	24	18	8	26	95	15	110
Labour Safety & Awareness																						
Meeting with Labours on Labour Safety	1 per month	0	0	0		0	0	4	3	7	5	3	8	3	3	6	3	2	5	15	11	26
Labour Awareness Camp on GoR Schemes,	1 per month	0	0	0	0	0	0	6	0	6	35		35	4		4	8		8	53	0	53

Description							Nu	mber o	of Acti	vities	for the	Mont	h of Nov	vembe	r, 2017	ı						
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhun	u		Pali		Sri	Gangana	gar		Tonk		Tot	al Activiti	ies
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Labour Laws and Programs																						
Health Check Up Camps	1 in 6 months	0	0	0		0	0	0	0	0	0		0	0		0	0		0	0	0	0
Awareness on HIV/AIDS	1 in 6 months	0	0	0		0	0	0	0	0			0	0		0	0		0	0	0	0
Awareness on Sanitation, Health & Hygiene & Solid Waste Manageme nt	1 per month	0	0	0	0	0	0	0	3	3	8	4	12	2	2	4	4	0	4	14	9	23
Sub Total		0	0	0	0	0	0	10	6	16	48	7	55	9	5	14	15	2	17	82	20	102
IEC Theme	As per Plan																					
Puppet Shows	As per plan	0		0		0	0	0	0	0	0		0	0		0	0	0	0	0	0	0
Street Plays	As per plan	0		0			0	0	12	12	0	12	12	0	12	12	0	12	12	0	48	48
Film Shows in Community	As per plan	0		0	0		0	0	0	0	8		8	2		2	5	0	5	15	0	15
Film Telecast through Local Cable	As per PIU	0		0			0	0	0	0	0		0	0		0	0	0	0	0	0	0
Message Broadcast	As per PIU	0		0			0	0	0	0	0		0	0		0	0	0	0	0	0	0

Description							Nui	mber c	of Acti	vities	for the	Mont	h of Nov	/embe	r, 2017	ı						
of Activities	Town		Bhilwara		На	numanga	arh	J	Jhunjhuni	u		Pali		Sri	Gangana	gar		Tonk		То	tal Activit	ies
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont	Curre nt Mont h	Tota I
through Radio																						
Appeal/Publ ic Service Advertisem ent in Print and Electronic Media	As per PIU	0		0			0	0	0	0	0		0	0		0	0	0	0	0	0	0
Installation of Hoardings/ Banners for Outdoor Publicity	As per PIU	0	4	4			0	0	0	0	0		0	0	0	0	0	0	0	0	4	4
Distribution of Leaflets/Pa mphlets on Solid Waste Manageme nt	Regular	0		0			0	300	200	500	1500	1172	2672	200		200	500	50	550	2500	1422	392 2
Distribution of Leaflets/Pa mphlets on Water Conservatio n	Regular	0		0			0	400	200	600	4200	4	4204	200		200	500	220	720	5300	424	572 4
Distribution of Leaflets/Pa mphlets on Awareness of HIV/AIDS	Regular	0		0			0	0	0	0	0		0	0		0	0	10	10	0	10	10
Distribution	As per	0		0			0	850	100	950	2000	1757	3757	200		200	500	340	840	3550	2197	574

Description of Activities							Nui	mber o	of Activ	vities	for the	Mont	h of Nov	embe	r, 2017							
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhuni	J.		Pali		Sri	Gangana	gar		Tonk		Tot	al Activiti	es
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
of Leaflets/Pa mphlets on Temporary Inconvenien ce for Water Works & Sewerage	PIU																					7
Distribution of Leaflets/Pa mphlets on Town Specific Investment Information about Infrastructur e Developme nt	As per plan	0		0			0	950	0	950	4000	1975	5975	200		200	1500	50	1550	6650	2025	867 5
Distribution of Leaflets/Pa mphlets on Water /Sewer Connection Special Campaign	As per plan	0		0			0	1100	100	1200	3000	1752	4752	200		200	2000	0	2000	6300	1852	815 2
Distribution of Leaflets/Pa mphlets on Zero Leakage Special	As per plan	0		0			0	850	100	950	500		500	200		200	500	220	720	2050	320	237

Description							Nui	mber o	of Acti	vities	for the	Mont	h of Nov	/embe	r, 2017	•						
of Activities	Town		Bhilwara		На	ınumanga	arh		Jhunjhun	u		Pali		Sri	Gangana	.gar		Tonk		To	tal Activit	es
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Meeting with Media Persons	As per plan	0	2	2			0	16	0	16	38	4	42	19	9	28	46	25	71	119	40	159
News Item Published	All activitie s to be covered	0	2	2			0	0	0	0	0	8	8	6	9	15	0	7	7	6	26	32
Audio Announcem ents	As per plan	0		0			0	10	10	20	0	2	2	0		0	0	0	0	10	12	22
Sub Total		0	8	8	0	0	0	4476	722	5198	1524 6	6686	21932	1227	30	1257	5551	934	6485	2650 0	8380	348 80
Connection Camps																						
Water Connection Camps	As per PIU	0	0	0	0	0	0	9	3	12	21	10	31	1		1	6	2	8	37	15	52
Sewerage Connection Camps	As per PIU	0	0	0	0	0	0	0	0	0	4	0	4	0	0	0	0	0	0	4	0	4
Sub Total		0	0	0	0	0	0	9	3	12	25	10	35	1	0	1	6	2	8	41	15	56
Site Visit													0									
Site Visit at Constructio n Sites	2 visits per month	2	2	4	0	0	0	45	2	47	245	3	248	86	25	111	332	2	334	710	34	744
Door to Door Contact	As per Plan	0	2	2	0	0	0	350	400	750	1803	2	1805	62	5	67	1625	88	1713	3840	497	433 7
Site Visit to DMAs (per DMA)	2 visits per month	0	0	0	0	0	0	11	0	11	55		55	22		22	18	6	24	106	6	112

Description							Nui	mber o	of Acti	vities	for the	Mont	h of Nov	rembe	r, 2017	•						
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhun	u		Pali		Sri	Gangana	ıgar		Tonk		Tot	al Activiti	es
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Site Visit to Slum (per slum)	1 visits per month	0	0	0	0	0	0	0	1	1	13	2	15	1	1	2	11	1	12	25	5	30
Sub Total		2	4	6	0	0	0	406	403	809	2116	7	2123	171	31	202	1986	97	2083	4681	542	522 3
Baseline Data/City/D MA profile																						
List of Ward Councilors	One time in														Yes							
List of Schools and Colleges	each DMA & Updatio ns if any														Yes							
Ward Maps																						
Listing of NGOs/CBO s/ SHGs/Othe rs																						
List of Hospitals/ PHCs																						
List & Map of Affected Persons															Yes							
List of Slums, FHH & BPL Households															Yes							
DMA Profile																						
Sub Total																						

Description							Nu	mber o	of Acti	vities	for the	Mont	h of Nov	rembe	r, 2017	ı						
of Activities	Town		Bhilwara		На	ınumanga	arh	,	Jhunjhuni	u		Pali		Sri	Gangana	gar		Tonk		To	al Activiti	es
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Grievance Redressal																						
Grievance Registration	Regular	0	0	0	0	0	0	0	4	4	19	19	38	1	2	3	0	12		20	37	57
Grievance Redressal	Regular	0	0	0	0	0	0	1	0	1	28	11	39	5	2	7	7	12	19	41	25	66
Sub Total		0	0	0	0	0	0	1	4	5	47	30	77	6	4	10	7	24	31	61	62	123
Surveys																						
Door to Door Survey	As per Plan	0	0	0	0	0	0	0	0	0	1	5	6	0	128	128	6	0	6	7	133	140
Social Survey of Rag Pickers		0	0	0		0	0	0	0	0	0		0	0		0	0	0	0	0	0	0
Feedback Survey		0	0	0		0	0	0	0	0	0		0	0	120	120	0	120	120	0	240	240
Survey on Roof Top Rainwater Harvesting		0	0	0		0	0	0	0	0	0		0	0		0	0	0	0	0	0	0
Monitoring/ Validating of Consumer Survey		0	0	0		0	0	0	0	0	0	5	5	0		0	0	3	3	0	8	8
Ward Councilor Survey		0	0	0		0	0	0	0	0	0		0	0		0	0	0	0	0	0	0
Willingness to Pay Survey for Water		0	0	0		0	0	0	0	0	0		0	0		0	0	0	0	0	0	0

Description of Activities	Number of Activities for the Month of November, 2017																					
	Town Bhilwara			Hanumangarh			Jhunjhunu			Pali			Sri Ganganagar			Tonk			Total Activities			
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Supply, Sewerage & SWM																						
Sub Total		0	0	0	0	0	0	0	0	0	1	10	11	0	248	248	6	123	129	7	381	388
Social Safeguard																						
Consultatio n Meetings with APs	As per Plan	0	0	0	0	0	0	1	0	1	18	1	19	4	0	4	12	0	12	35	1	36
Survey of APs	As per Plan		0	0		0	0	0	0	0	0	0	0	0		0	0	0	0	0	0	0
Sub Total		0	0		0	0	0	1	0	1	18	1	19	4	0	4	12	0	12	35	1	36
Trainings ( per town )	20 in Project Period																					
Plumbers Training on Sewer / Water Connection	1 in 6 month	0	0	0	0	0	0	0	0	0	1		1	0		0	0		0	1	0	1
Orientation Program for Ward Councilors	1 per Year	0	0	0		0	0	2	0	2	0		0	1	1	1	0	1	1	3	2	5
Orientation Program for ULB staff and Line Department Officials	1 per Year	0	0	0		0	0	0	0	0	0		0	0	0	0	0	0	0	0	0	0
Orientation Program for Project	1 per Year	0	0	0		0	0	0	0	0	0		0	0		0	0		0	0	0	0

Description		Number of Activities for the Month of November, 2017														,						
of Activities	Town		Bhilwara		На	ınumanga			Jhunjhuni			Pali			Gangana			Tonk		Tot	al Activit	ies
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Officials and Contractors																						
Exposure Visits of Elected representati ves/ ULB/ PHED/ Project Officials	1 per Year	0	0	0	0	0	0	0	0	0	1		1	0		0	0		0	1	0	1
Labour Safety Trainings	1 per Year	0	0	0		0	0	0	0	0	6		6	0		0	6	0	6	12	0	12
Sub Total		0	0	0	0	0	0	2	0	2	8	0	8	1	1	1	6	1	7	17	2	19
Others																						
Consultatio ns during ADB mission	As per plan	0	0	0	0	0	0	0	0	0	2		2	0		0	1	0	1	3	0	3
Any other activity carried out in your town as per special requirement s	Blood donatio n	0	0	0	0	0	0	0	0	0	2		2	3	0	3	0	0	0	5	0	5
Sub Total		0	0	0	0	0	0	0	0	0	4	0	4	3	0	3	1	0	1	8	0	8
Grand Total		43	85	128	0	9	9	5003	1155	6158	1814 4	6783	24927	1573	339	1911	7858	1223	9081	3262 1	9594	422 14
Pamphletes distributed		0	0	0	0	0	0	4450	700	5150	1520 0	6660	21860	1200	0	1200	5500	890	6390	2635 0	8250	346 00

Description of Activities		Number of Activities for the Month of November, 2017																				
Of Activities	Town		Bhilwara		На	numanga	arh	J	hunjhunu	ı		Pali		Sri	Gangana	gar		Tonk		Tota	al Activiti	es
	Targets	Uptill last month	Current Month	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Total	Uptill last mont h	Curre nt Month	Total	Uptill last month	Curre nt Mont h	Total	Uptill last mont h	Curre nt Mont h	Tota I
Number of Activities		43	85	128	0	9	9	553	455	1008	2944	123	3067	373	339	711	2358	333	2691	6271	1344	761 4

Source: CAPC Consultant, RUSDP

### **Annexure 7: Photographs of CAPC activities**



Consultations with community members, Jhunjhunu



Training of Resident Community Volunteers (RCVs) on plumbing techniques to prevent leakages at Shiv Nagar Pali



Drawing Competition at Tonk



Water Conservation Program, Jhunjhunu



Community Meeting, Pali



Street Play Ganganagar



Community Meeting, Bhilwara

### **Annexure 8: Consultations with DPs**

### A Town-Pali

Name of Area	Type of Activities	Issue discussed	Out Come
Mill Gate to Over Bridge, Purana Bus Stand to Mandiya Road, Mastan Baba To Haidar Colony, CBI Choraha to Under Pass Railway Station, New Bus Stand and CBI Choraha	DPs Consultation	Information of ongoing project, Importance of Water Metering and Water Conservation etc to the Public. Facilitate Contactor team for compliance safeguard issue during laying of water Supply and Sewer Pipe line, Verification of DPs after confirmation of alignment.	Public are cooperative and ensured for all types of assistance and also willing to pay the bill after completion of project.
CBI Choraha to Under Pass Railway Station, Mastan Baba to Haidar Colony, Over Bridge to CBI Choraha, CBI Choraha to Maharanapratap Circle	Consultation with Displaced Persons	Information of ongoing project, Disclosed ADB Social Safeguard Policy 2009. Verification of DPs after confirmation of alignment, Collection of account detail and identity prove, Collection of Cast Certificate from DPs, feedback from DPs for utilization of compensation amount etc.	DPs are well aware about the R&R Provision under this project and agreed to shift temporary during execution of works if required. Some DPs have confirmed that their income is slightly increased due to properly utilization of money that was given to him by the RUIDP.
	GIUO MIO		
CBI Choraha to Under Pass Railway	Consultation with Displaced	Project related issues and its advantage	Vendors have very much happy to

Name of Area	Type of Activities	Issue discussed	Out Come
Station, Subash Circle to Milgate and Mill Gate to Over Bridge, CBI Choraha to Maharanapratap Circle, CBI Choraha to Under Pass Railway Station, Shivaji Circle to Ahinsa Dwar	Persons	was discussed, Verification/Validation of DPs, Utilization of compensation amount, Information also disseminated to them for avail the benefits of Social welfare schemes of State and Central Government.	know that compensatory provision has been kept in the project for temporary losses of their business. They also agreed for temporary shifting during execution of works.
	E URIOI COLO		
Shivaji Circle to Ahinsa Dwar and Mastan Baba to Viyas Circle(Pali-2), CBl Choraha to Under Pass Railway Station and Subash Circle to Kheteshwar Circle, Chugi Naka to Transport Nagar, CBl Choraha to Maharanapratap Circle.	Consultation with Displaced Persons	Project related issues and its advantage was discussed, Verification/Validation of DPs, Utilization of compensation amount, Information also disseminated to them for avail the benefits of Social welfare schemes of State and Central Government.	Vendors have very much happy to know that compensatory provision has been kept in the project for temporary losses of their business. They also agreed for temporary shifting during execution of works. DPs who have compensated informed that they have utilized the money in their businesses.

# B TonkTown

Name of Area	Type of Activities	Issue discussed	Out Come		
Subhash Bazar, Panch Batti, Vijay Ganj	Consultation with Displaced Persons	Verification and validation of DPs. Project related issues and its advantage were discussed. Information also disseminated to them for avail the benefits of Social	, ,		



# C Jhunjhunu Town

Name of Area	Type of Activities	Issue discussed	Out Come
Mandawa circle to Qureshi Hotel, Gudha circle to panchdev mandir,Piru singh to Gudha circle,Collectrate to Bus depot DMA-27,Road No-2 Kabadi Market to Nagliya chouraha	Identification and revalidation of DPs, Consultation with Displaced Persons	Project related issues and its advantage was discussed, Verification/Validation of DPs, Types of Impact and compensation provision under this project for the losses.	DPs are well aware about the project and R&R Provision made under this project. During consultation they confirmed that sewer pipeline laid through trenchless technology thus their business was not hampered.
Bus deport to KR JP school, Kabbadi market & Gudha circle, Kendriya Vidyalay to churu By Paas, Mandawa circle to churu by paas, collectrate to bus deport Tiraha, collectrate to bus deport Tiraha & Khemi Sati mandir,	Identification and revalidation of DPs, Consultation with Displaced Persons	Project related issues and its advantage was discussed, Verification/Validation of DPs, Types of Impact and compensation provision under this project for the losses. Utilization of compensation amount,	DPs are well aware about the project and R&R Provision made under this project. During consultation they agreed for temporary shifting during execution. DPs who have compensated informed that amount that was given is still in their bank, and will be utilize for expanding their business.
Churu by pass, & Gudha circle to Khemi sati Mandir, bus adda to JP sr. sec. School, .P. sr.sec.schol to gandhi chowk, Mandawa circle to churu by pass, collectrate circle to Railway stattion, Gudha choraha to khandela road, mandawa circle to Churu by	Identification and revalidation of DPs, Consultation with Displaced Persons	Project related issues and its advantage was discussed, Verification/Validation of DPs, Types of Impact and compensation provision under this project for the losses. Utilization of compensation amount,	DPs are well aware about the project and R&R Provision made under this project. During consultation they agreed for temporary shifting during execution. DPs who have compensated informed that amount that was given is still in their bank, and will be utilize for expanding their business.

Name of Area	Type of Activities	Issue discussed	Out Come
pass,			

# D Ganganagar Town

Name of Area	Туре о	f Activitie	s	Issue discussed	Out Come
Vradhashram road, Mahaveer colony, Sindhi colony, Matka Chowk to Kotwali road, Shankar colony, Madhuvan colony, Anand Vihar colony, Government Hospital, Hanumangarh road, Government Hospital, Shiv Chowk, Chahal Chowk, Shiv Chowk to Hanuman Mandir, Hanuman Mandir to Government Hospital, Vradhashram, Government Hospital, Shiv Chowk, Chahal Chowk, Shankar colony, Nagauri colony, Madhuvan colony, Nagauri colony, Ramdev colony, Gajanand vihar, Nehru Park, Model Town, Old Sabji Mandi	Consultation Persons.		Displaced	Project related issues and its advantage was discussed, Verification/Validation of DPs, It was informed to the vendors that efforts will be made by the contractor to provide access during execution of works for continuation of their businesses, if access will not be available compensation will be disbursed for temporary inconveniences. Information also disseminated to them for avail the benefits of Social welfare schemes of State and Central Government.	Vendors have very much happy to know that compensatory provision has been kept in the project for temporary losses of their business. They also agreed for temporary shifting during execution of works.
			A-III		
Chahal Chowk, Government Hospital and PHED, Chahal Chowk, Chahal Chowk to Ravi Dharm Kanta, Sarswati naga, Khoda Chowk to Udham Singh Chowk.	Consultation Persons.	with	Displaced	Project related issues and its advantage was discussed, Verification/Validation of DPs, It was informed to the vendors that efforts will be made by the contractor to provide access during execution of works	Vendors have very much happy to know that compensatory provision has been kept in the project for temporary losses of their business. They also agreed for temporary shifting during execution of works.

Name of Area	Type of Activities	Issue discussed	Out Come
		for continuation of their businesses, if access will not be available compensation will be disbursed for temporary inconveniences. Information also disseminated to them for avail the benefits of Social welfare schemes of State and Central Government.	
Valmeekchowk, Shiv chowk to Sukhadiya Circle, ChahalChowk to MeeraChowk, BirbalChowk to ParushramChowk, DhanMandi, PuraniAwadiSabjiMandi	Identification and revalidation of DPs, Consultation with Displaced Persons	Project related issues and its advantage was discussed, Verification/Validation of DPs, It was informed to the vendors that efforts will be made by the contractor to provide access during execution of works for continuation of their businesses, if access will not be available compensation will be disbursed for temporary inconveniences. Information also disseminated to them for avail the benefits of Social welfare schemes of State and Central Government.	Vendors have very much happy to know that compensatory provision has been kept in the project for temporary losses of their business. They also agreed for temporary shifting during execution of works.

### **Annexure 9: Grievance Address/ Received**

## A) Pali Town

May to July 2017

Complaint Date	Resolved Date	Zone/DMA	Complainant Name	Landmarks	Area	Complaint type	Action Taken	Present Status
26-May-17	29-May-17	Surajpole/DMA 02	Dr.Rajendra singh	V.D.Nagar	Near Vishwakarma temple	Main Water Pipe Leakage	Sudhir Rana	Closed
27-May-17	31-May-17	Raikon Ki Dhani/DMA 03	Ajay pal singh	Near Radhakrishna temple	Raikon ki dhani	Main Water Pipe Leakage	Ramlal	Closed
28-May-17	9-Jun-17	Housing Board/DMA 02	Gheesulal Agrawal		Old Housing Board	Water connection damaged	Bhaskar	Closed
29-May-17	9-Jun-17	Dma 02	Lalbhai			HSC Leakage in 1077, 3/337, 1040. Soil in the drainage in Street-10	Bhaskar	Closed
29-May-17	3-Jun-17	Raikon ki dhani/Dma 04	Narpat	Near Bhawani medical	MP Chouraha	Water connection damaged	Dhushyanth	Closed
29-May-17	31-May-17	Labour Colony/DMA 03	Dikshant Pandit	Near Overbridge	Sardar Patel Nagar	Water connection damaged	Ajay	Closed
30-May-17	31-May-17	Gandhi nagar/DMA 05	Rekhabai	Lohar bhasti	Baba Ramdev colony	No water in new connection	Sethupathy	Closed
30-May-17	1-Jun-17	Raiko ki dhani/DMA 03	Shashikanth sukla	Opp Ashapura school	Rajendra nagar Extn	Main Water Pipe Leakage	Beeresha	Closed
31-May-17	10-Jun-17	Raiko ki dhani/DMA 04	Prakash chandra	3rd street, Next to Power house	Society nagar	Main Water Pipe Leakage	Beeresha	Closed
31-May-17	10-Jun-17	Housing Board/DMA 01	Rajesh Baheti		Old Housing Board	Less Pressure in HSC after Excavation Removal of Concrete debris	Bhaskar	Closed
1-Jun-17		Labour colony/DMA 04	Alka Jain	Sardar samand road	Anand Nagar		Ajay	
3-Jun-17	24-Jun-17	Housing Board/DMA 01		Near Choudhary General store	Old Housing Board		Choubey	Closed
5-Jun-17	12-Jun-17	Housing Board/DMA 01	Khatree	Near Subhash park	Old Housing Board	BSNL cable damaged during excavation	Ezhil	Closed
6-Jun-17	Work will start after Rainy season	Raiko ki dhani/DMA 05	Madan das	Opp to Mahila Police stn	Rajendar nagar		Beeresha	Closed
9-Jun-17	10-Jun-17	Raikon ki dhani/DMA 03	Mukesh kumar patel	Bhangar to Ashapura school line road	Rajendra nagar Extn		Beeresha	Closed
10-Jun-17	13-Jun-17	Gandhi nagar/DMA	Prabhu dayal	Ramdev road	Rajat nagar	Main Water Pipe	Choubey	Closed

Complaint Date	Resolved Date	Zone/DMA	Complainant Name	Landmarks	Area	Complaint type	Action Taken	Present Status
		02				Leakage Trench is open		
12-Jun-17	13-Jun-17	Raiko ki dhani/DMA 04	Shashikanth sukla	Near Ashapura school	Rajendra nagar Extn	Main Water Pipe Leakage	Beeresha	Closed
13-Jun-17	19-Jun-17	Nayagaon/DMA 01	Babulal Sharma	Behind Sirvee Sandesh	I G Nagar	Main Water Pipe Leakage	Gopinath	Closed
13-Jun-17	19-Jun-17	Nayagaon/DMA 01	Mukesh	Behind Sirvee Sandesh	I G Nagar	Main Water Pipe Leakage	Gopinath	Closed
15-Jun-17	21-Jun-17	Gandhinagar/DMA 03	Shravan ji	Adarsh school street	Rajiv Colony	Main Water Pipe Leakage	Yogesh	Closed
16-Jun-17	20-Jun-17	Housing Board/DMA 02	Amardas ji	Near Mahar Pulia	Ramdev road to Housing board road	BSNL cable damaged during excavation	Choubey	Closed
17-Jun-17	18-Jun-17	Gandhi nagar/DMA 03	Sohan singh	Near Shiv temple	Shiv nagar	Water connection damaged	Yogesh	Closed
19-Jun-17	21-Jun-17	Housing board/DMA 02	Karthik soni	Nearby Govt School	Old Housing Board	Water connection damaged	Vivekanand	Closed
19-Jun-17	20-Jun-17	Gandhi nagar/DMA 05	Bagdaram		BPL Colony	Main Water Pipe Leakage	Yogesh	Closed
20-Jun-17	23-Jun-17	Labour Colony/DMA 03	Bharat Juria	Nearby Govt School		No water in new connection	Ajay	Closed
21-Jun-17	2-Jul-17	Labour Colony/DMA 01	Tilok Ji Choudhary	Opp to Prabhu General store	Himmat nagar	Water connection damaged	Ajay	Closed
22-Jun-17	23-Jun-17	Surajpole/DMA 01	Rikhalchand Dhariwal		Nehru nagar	Trench not backfilled infront of house	Sethupathy	Closed
24-Jun-17	30-Jun-17	Raikon ki dhani	Anil kumar	Opp Police line	Shiv colony	Improper Road restoration	Dhushyanth	Closed
26-Jun-17	26-Jun-17	Raikon ki dhani/DMA 02	Kantilal	Near Namak ki chakki		Road damaged and Water Connection damaged	Beeresha	Closed
29-Jun-17	29-Jun-17		Bhanwar lal vishnoi			Test Call - No complaints	NA	Closed
29-Jun-17	29-Jun-17	Housing Board/DMA 01	S.K.Parihar	Opp Chima Bai Govt School	New Housing Board	Soil in the drainage Road restoration not done	Choubey	Closed
29-Jun-17	29-Jun-17	Tagore Nagar	Devaramji		Tagore Nagar	Test Call - No complaints		Closed
29-Jun-17		Raikon ki dhani	Chhog singh	Near Kheteshwar Bhawan	Rajendra nagar Extn	IC and Road restoration balance	Beeresha	
29-Jun-17	30-Jun-17		Bhagirath Gilla	Bhagirath's House		Trench not backfilled- Behind Meghwal house	Dhushyanth	Closed
29-Jun-17	29-Jun-17	Labour colony/DMA	Hem ji	Seeta Mata park	Labour colony	New Water	Ajay	Closed

Complaint Date	Resolved Date	Zone/DMA	Complainant Name	Landmarks	Area	Complaint type	Action Taken	Present Status
		04				connection not given		
29-Jun-17	30-Jun-17	Raikon ki dhani/DMA 01	Kewal chand	Second street of police line	Rajeev colony	Road Restoration not done & Trench is in open condition	Dhushyanth	Closed
29-Jun-17	6-Jul-17	Nayagaon/DMA 01	Vena ram	Near mangalan school	Sunder nagar	Water connection damaged	Gopinath	Closed
29-Jun-17	1-Jul-17	Housing board/DMA 02	Rajender Gupta	Near jain temple	Kamala Nehru nagar	Road Restoration not done	Nishanth	Closed
29-Jun-17		Raikon Ki Dhani/DMA 01	Gopal	Bhalelav road	Shastri nagar	Request for new main line		
29-Jun-17	8-Jul-17	Labour colony/DMA 04	Kishan Malviya	Sardar samnad road	Industrial area	Main Water Pipe Leakage	Ajay	Closed
29-Jun-17	29-Jun-17	Gandhinagar/DMA 03	Ramesh	Near main sarswati school	New Ananada nagar	Road Restoration not done & Trench is in open condition	Yogesh	Closed
29-Jun-17	8-Jul-17	Labour colony/DMA 04	Hemanth Malviya	Sardar samnad road	5th phaseindustrial area	Main Water Pipe Leakage	Ajay	Closed
29-Jun-17	29-Jun-17	Raiko ki Dhani/DMA 03	Mangi lal Chouan	Shiv deep nagar	Raikon ki dhani	Request for new main line	Beeresha	Closed
29-Jun-17	29-Jun-17	Housing board/DMA 01	Naresh Rajpurohith	Near chimabai Govt. school		Road Restoration not done	Choubey	Closed
29-Jun-17	6-Jul-17	Housing board/DMA 01	Veerender singh Shekhawat	Near Razi school	New housing board	Trench is in open condition	Arjun	Closed
29-Jun-17	29-Jun-17	Housing board/DMA 01	Arvind ji	Near chimabai Govt. school	New housing board	Road Restoration not done	Arjun	Closed
29-Jun-17	1-Jul-17	Raiko ki Dhani/DMA 05	Satya Narayan agarwal		Sardar patel nagar	Water connection damaged	Dhushyanth	Closed
29-Jun-17	29-Jun-17	Housing board/DMA 01	Rahul ji	Near chimabai Govt. school	New housing board	Road Restoration not done	Choubey	Closed
29-Jun-17	29-Jun-17		Sohan lal Ji mewara	Near Mahadev temple	Shiv colony	Drainage damaged	Dhushyanth	Closed
29-Jun-17	29-Jun-17	Raikon ki dhani/DMA 01	Madan lal Joshi		Shakti nagar	New Water connection not given	Sethupathy	Closed
29-Jun-17		Labour colony/DMA 04	Devilal	Near Shiv & Babaramdevji temple	Shivaji nagar	Road restoration not done	Ajay	
30-Jun-17	30-Jun-17	Nayagaon/DMA 01	Dalpat singh	Near Sirvi Sandesh	I G nagar	Improper road restoration	Gopinath	Closed
30-Jun-17	1-Jul-17	Housing board/DMA 01	Mohit Mathur	Near Vrindavan Park	Kamala Nehru nagar	Road damaged. Hindrance to Public movement	Arjun	Closed
1-Jul-17	1-Jul-17	Nayagaon/DMA 01	Mahendra singh		Charbhuja colony	Road restoration not done	Gopinath	Closed

Complaint Date	Resolved Date	Zone/DMA	Complainant Name	Landmarks	Area	Complaint type	Action Taken	Present Status
1-Jul-17	1-Jul-17	Nayagaon/DMA 01	Jaynarayan	Behind Church, Balaji temple street	Charbhuja colony	Road restoration not done	Gopinath	Closed
1-Jul-17	2-Jul-17	-	Manish	120, Charbhuja Colony, Near Balaji Temple	Charbhuja colony	Road restoration not done		Closed
1-Jul-17	1-Jul-17	-	Kapil Choudhary	Mataji General Store, IG Nagar	I.G. Nagar	Road restoration not done		Closed
1-Jul-17	1-Jul-17	-	Naresh Vaishno	I.G. Nagar	I.G. Nagar	Road restoration not done		Closed
1-Jul-17	1-Jul-17	-	Vikram Vaishno	I.G. Nagar	I.G. Nagar	Road restoration not done		Closed
1-Jul-17	2-Jul-17	Nayagaon/DMA 01	Bharat Ji	Bhagwati School, Behind Church, Charbhuja Colony, Pali	Charbhuja colony	Water connection damaged		Closed
1-Jul-17	2-Jul-17	-	Raghvendra Ji	Opp. Of Maa Nagnechiya Medical Store, Near Radha Krishna temple, Bhangeshar Road, Rajendra Nagar Pali	Rajendra nagar Extn	Pipe line leakage.		Closed
3-Jul-17	5-Jul-17	-	Sunita Ji	Near Two Water Tanki, New Housing Board Pali	Housing board	Pipe line leakage.		Closed
4-Jul-17	11-Jul-17	Nayagaon/DMA 01	Sajjan Kanwar	Back side of BSNL godown, Nakoda Nagar, Naya Gaon Pali	Naya Gaon Pali	Pipe line damage.		Closed
5-Jul-17	6-Jul-17		Dalpat singh	I.G. Nagar		Road Restoration not done		Closed
5-Jul-17	5-Jul-17		Kiran Gaud	Opp. Hanuman Temple, Ramdev Road Pali	Ramdev road,	Road Restoration not done		Closed
6-Jul-17	13-Jul-17		Nand Kishor	Opp. Labour court, Labour colony Pali		Material stacked at front side of house.		Closed
7-Jul-17	12-Jul-17		Manohar Lal	Najat Nagar, Near Bhavna Tent House		Water is not coming.		Closed
8-Jul-17	13-Jul-17	Old Housing Board	Vikram Singh	Near Shri Ram Park, Old Housing Board.	Old Housing Board			Closed
8-Jul-17	11-Jul-17	Nayagaon/DMA 01	Bhanvar Lal	Nakoda Nagar, Back side of BSNL godown, Naya Gaon Pali	Naya Gaon Pali	Water is not coming.		Closed
9-Jul-17	13-Jul-17		Bhuvnesh Dhadhich	Back side of Subhash Park, Old housing Board Pali	Old Housing Board	Trenches open.		Closed
11-Jul-17	14-Jul-17		Keval Chand Ji Sain	Rajendra Nagar Vistar, Near Devasi General Store		Pipe line damage.		Closed
12-Jul-17	14-Jul-17		Om Kumar Sharma	Maharaja Umaid Mills, Subhash Nagar B		Pipe line damage.		Closed
13-Jul-17	21-Jul-17		Om Prakash	Back side of old Unn Mills, Mahesh colony Pali		Pipe line damage.		Closed
14-Jul-17	15-Jul-17		Rajendra Ji	Opp. Of Subhash park, Old Housing Board		road restoration not done.		Closed

Complaint Date	Resolved Date	Zone/DMA	Complainant Name	Landmarks	Area	Complaint type	Action Taken	Present Status
14-Jul-17	17-Jul-17		Prithvi Singh Ji	Maruti Nandan Nagar, Naya Gaon Pali	Naya Gaon Pali	Pipe line damage.		Closed
15-Jul-17	18-Jul-17		Lakharam Khinchi	Society Nagar, Near Shitla Mata Mandir Pali		Material stacked at front side of house.		Closed
17-Jul-17	01-Sep-17		Mangal Chand	Tilak Nagar Pali		Damage road has not been restored.		Closed
18-Jul-17	20-Jul-17		Prabhuram	Rajendra Nagar Vistar front side of Radha Krishna Temple.		Pipe line damage.		Closed
19-Jul-17	28-Jul-17		V.D. Bohra	Malani Nagar, Peeth Ka Baas, Ramdev Road Pali.		road restoration not done.		Closed
20-Jul-17	10-Aug-17		Champa Devi	BPL Colony,Pali		Water connection not provide.		Closed
21-Jul-17	10-Aug-17		Mohanlal	BPL Colony,Pali		Water connection not provide.		Closed
24-Jul-17	25-Jul-17		Madan Gaud	BPL Colony,Pali		Over Flow.		Closed
25-Jul-17	27-Jul-17		Gaurav Ji	New Housing Board Pali	New housing board Pali	Road restoration not done.		Closed
26-Jul-17	02-Aug-17		Sitaram Ji	Rajeev Gandhi Colony, Police Line Road Pali		Pipe line damage.		Closed
27-Jul-17	02-Aug-17		Babudas	Laxmi Nagar, Sardar Samand Road Pali		Pipe line damage.		Closed
28-Jul-17	31-Jul-17		Ramesh Chandra	Guru Nagar, Near Maharana Pratap Chouraha.		Road Restoration not done		Closed
31-Jul-17	01-Aug-17		Avtar Singh	Rajendra Nagar Vistar, Near Radha Krishna Temple		Move IC Chamber		Closed
31-Jul-17	02-Aug-17		Bhuvnesh Dhadhich	Old Housing Board Pali		Road Restoration not done.		Closed

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Date	Complaints/Grievence Record From Colony With Record From No/By Add.(Tell No.)	Description of grievance	Action taken	Complaint record	Disclosure resolved on	Present status	DMA
01.8.17	Virendra Soni Near Balaji Temple Behind Church, Bholenath Nagar, Naya Goan MOB.930931623	Pipe Line Damaged	Informed to site engineer Mr.Gopinath	01.08.17	07.08.18	CLOSED	DMA-02
01.8.17	Mangal Chand Tilak Nagar MOB.9314424824	Water Supply Not Available In New Water Connection	Informed To Site Engineer Mr Sayaed	01.08.17	01.08.17	CLOSED	DMA-02
01.8.17	MR Mukesh Singh 37. Rajendra nager extension MOB.7891145597	Gutter Line Damaged	Informed To Site Engineer Mr Beeresh	01.08.17	01.08.17	CLOSED	DMA-03
01.08.17	Mr Rakesh Banjaro ki basti, Naya goan, by	pipe line damaged	Informed to site engineer	01.08.17	01.08.17	CLOSED	DMA-01

Date	Complaints/Grievence Record From Colony With Record From No/By Add.(Tell No.)	Description of grievance	Action taken	Complaint record	Disclosure resolved on	Present status	DMA
	- pass mob.9119378144		Mr. Gopinath				
02.08.17	Chop Singh 740. Rajendra Nagar, Near Kheteshwar Bhawan Mob.9460824709	trench is open	Informed to site engineer Mr. Beeresh	02.08.17	05.08.17	CLOSED	DMA-03
05.08.17	Naresh Vaishnav Ig Nagar Sirvi Sandesh Mob.9461343981	trench is open	Informed to site engineer Mr. Gopinath	05.08.17	14.08.17	CLOSED	DMA-01
08.08.17	Hasina/ Rimjuddin 53.Guru Nagar, Maharana Partap Chouk mob. 7062014146	water connection damaged	Informed to site engineer Mr. Manish/sunil	08.08.17	13.08.17	CLOSED	DMA-02
09.08.17	Ram Singh Lohar Basti, Pali	water connection damaged	Informed to site engineer Mr. Sudhir rana	09.08.17	09.08.17	CLOSED	DMA-05
10.08.17	Mahendra kumar 116. Pancham nagar, near kheteshwar circle mob.9828433788	pipe line damaged	Informed to site engineer Mr. Akash / vaibhav	10.08.17	15.08.17	CLOSED	DMA-02
11.08.17	Narpatji Dave Rajendra Nagar, opp. Mahila police thana mob. 9414524449	road resoration not done	Informed To Site Engineer Mr.Beeresh / Dushyant	11.08.17	14.08.17	CLOSED	DMA-02
11.08.17	Ghanshyam Ji Mali Surya Colony Near Maharana Partap Chouraha mob.9829356083	water connection leakeage	Informed to site engineer, Mr. Settupathy	11.08.17	12.08.17	CLOSED	DMA-04
12.08.17	Bhagirath Ji [Cycle] Baba Ramdev Colony Near Guru Nagar mob.7891806293	water connection damaged	Informed To Site Engineer Mr. Mukesh jha	12.08.17	18.08.17	CLOSED	DMA-02
13.08.17	Kheta Ram Tea Stall Near Cbi Chouraha Mob.9460123067	pipe line damaged	Informed To Site Engineer Mr.Dushyant	13.08.17	BELONGS TO PHED	CLOSED	DMA-04
16.08.17	Narayan/Pira Ram 292, Anand Nagar, Near Jambheshwar School mob.8003462149	no water supply in new water connection	Informed To Site Engineer Mr.Ajay	16.08.17	15.09.17	CLOSED	DMA-04
17.08.17	Bhura Ram Sain Sunder Nagar, Near Of Pawan Putra Tent House mob. 9982021024	pipe line damaged	Informed To Site Engineer Mr Gopinath	17.08.17	18.08.17	CLOSED	DMA-01
18.08.17	Jita Ram Prajapat 66.Rajiv Gandhi Colony, Near Police Line mob 8078631302	pipe line damaged and pit open	Informed To Site Engineer Mr.Dushyant/ Manish	18.08.17	22.08.17	CLOSED	DMA-01
19.08.17	Ms. Rekha nehru nager mob.8619471294	no water supply in new water connection	Site Engineer Took Initiative To Mr.Saiyed	19.08.17	19.08.17	CLOSED	DMA-01
20.08.17	Murari Lal Gandhi Nagar Near 1st Garden mob.9251396288	pipe line damaged	Informed to site engineer mr. Sudheer	20.08.17	23.08.17	CLOSED	DMA-05
21.08.17	Mr Kamlesh 307, Pratap Nagar, Near Mahalaxmi Store mob.932593239	meter lekeage	Site Plumber Took Initiative Mr Deepak	21.08.17	22.08.17	CLOSED	DMA-04
21.08.17	Om Prakash 128, Subhash Nager Near Bhai , Bhai- Bhai Oil Mill mob. 9929560258	concrete outer desk damaged	Informed To Site Engineer to Mr Raghvendra Ji/ Akash	21.08.17	22.08.17	CLOSED	DMA-02
23.08.17	Durg Shing 357,Shiv Nagar, Near Mahadev Templeq mob.9474934279	pipe line damaged	Informed To Site Engineer Mr.Yogesh	23.08.17	01.9.17	CLOSED	DMA-03

Date	Complaints/Grievence Record From Colony With Record From No/By Add.(Tell No.)	Description of grievance	Action taken	Complaint record	Disclosure resolved on	Present status	DMA
24.08.17	Chimanlal /Likhmaram 39,Pratap Nagar, Near Labour Colony Mob.8094155187	meter lekeage	Informed to site plumber Mr. Deepak	24.08.17	25.08.17	CLOSED	DMA-04
25.08.17	Mangi Lal 258, Pratap Nagar, 8th Street Mob.9828880259	meter lekeage	Informed to site plumber Mr. Gunjan	25.08.17	26.08.17	CLOSED	DMA-04
27.08.17	Sunil Balvanshi 227, Society Nagar, Bhalelav Road mob.9461031416	new water connections are pending	Informed to site engineer Mr. Mukesh jha	27.08.17	03.09.17	CLOSED	DMA-02
28.08.17	Jitendra Rao 1271, Bhalelav Road, Water Handpump Street mob, 9782350470	improper manholel cover	Site engineer took initiative Mr. Nithin	28.08.17	31.08.17	CLOSED	DMA-02
30.08.17	Vikram Vaishnav Ig Nagar Behind Sirvi Sandesh mob.9782184146	a pit open on the road	Informed to site engineer Mr. Gopinath	30.08.17	30.08.17	CLOSED	DMA- 01
31.08.17	Mohanlal 141, Pratap Nagar, Near Bangur Stadiam Mob.8426085932	meter lekeage	Informed to site engineer Mr. Settupathy	31.08.17	03.09.17	CLOSED	DMA-04
31.08.17	Narendra ji 194, pratap nagar, opp. Girls school mob.7074565955	low water presser in new water supply	Site engineer took initiative Mr. Mahesh	31.08.17	01.09.018	CLOSED	DMA-04
03.09.17	Moinuddin / Samsuddin S.B.Iron Works, Near Metro Dharam Kata New Pratap Nagar, Puaiyata Road, Pali MOB.8302682877	Water Connection Pending	Informed to site Engineer Mr.Sethupathy	03.09.17	14.09.17	CLOSED	DMA-05
04.09.17	Kanchan Devi 1139, Society Nagar, i. Mata Mandir, Pali MOB.9649149794	Water Connection Danaged	Informed to site Engineer Mr. Sunil	04.09.17	05.09.17	CLOSED	DMA-02
05.09.17	Mr. Kishore Kumar 226, Anand Nagar, Nr. Saraswati School, Pali. MOB.9057295551	Pipe Line Damaged	Informed to site Engineer Mr. Yogesh	05.09.17	08.09.17	CLOSED	DMA-03
07.09.17	Mr. Hardik Jain Nehru Nagar MOB.9413080448	No water supply in new water connection	Informed to Section Incharge Mr. KCP	05.09.17	08.09.17	CLOSED	DMA-01
08.09.17	Ramesh Goswami 130, Jain Nagar, Near Banjaro Ka Bas. Naya Naon	Water Connection Leakeage	Informed to site Engineer Mr. Gopinath	08.09.17	13.09.17	CLOSED	DMA-01
08.09.17	Shashi Kanwar 757, Rajendra Nagar Extension, Nr. Radha Krishna Mandir, Pali MOB.8560829110	Gutter Damaged	Informed to site Engineer Mr. Beeresha	08.09.17	22.09.17	CLOSED	DMA-03
09.09.17	Parvat Singh Ji 390, Rajendra Nagar, Nr. Sundha Mata School, Pali MOB. 9799795266	New Water Connection Pending	Informed to site Engineer Mr. Mukesh & Mr. Ram Lal	09.09.17	22.09.17	Closed	DMA-02
09.09.17	Datar Singh Ji Rajeev Gandhi Colony, Police Line, Pali	Pipe Line Damaged	Informed to site Engineer Mr. Dushyant	09.09.17	Two months back work completed	CLOSED	DMA-01
11.09.17	Bharat Ji B/2, BPL Colony MOB.8529072046	No water supply	Site Engineer took Initiative	11.09.17	11.09.17	CLOSED	DMA-05
13.09.17	Mr. Rajendra Pal, Ward Parshad, Sardar	Pipe Line Damaged	Informed to site Engineer	13.09.17	14.09.17	CLOSED	DMA-03

Date	Complaints/Grievence Record From Colony With Record From No/By Add.(Tell No.)	Description of grievance	Action taken	Complaint record	Disclosure resolved on	Present status	DMA
	Patel Nagar, Pali		Mr. Ajay				
15.09.17	Pushpa / Ganpat Lal 04, Society Nagar, Nr. Industrial Police Thana, Pali MOB.9414322576	Water Connection Damaged	Informed to site Engineer	15.09.17	16.09.17	CLOSED	DMA-04
17.09.17	Jitendra Kumar Society Nagar, Pali MOB.9414959683	No water supply in new water connection	Informed to site Engineer Mr. Sunil	17.09.17	18.09.17	CLOSED	DMA-04
18.09.17	Firoj Khan Govt. Qtr., Housing Board, Jodhpur Road, Pali MOB.8209150858	Pipe Line Damaged	Informed to site Engineer Mr. Vivekanand	18.09.17	24.09.17	CLOSED	DMA-01
19.09.17	Durga Ram / Tola Ram 55, Balaji Nagar, Pali MOB.7424910580	New Water Connection Pending	Informed to site Engineer Mr. Nitin	19.09.17	25.09.17	CLOSED	DMA-01
20.09.17	Himat Singh / Baldev Singh 489, Mani Nagar, Behind Sankhla School, Pali MOB. 9784682203	New Water Connection Pending	Informed to site Engineer Mr. Nitin	20.09.17	25.09.17	CLOSED	DMA-01
21.09.17	Ram Lal 96, Baba Ram Dev Colony, Nr. Bhalelav Link Road MOB 7073418979	Water Connection Damaged	Informed to site Engineer Mr. Beeresha	21.09.17	29.09.17	CLOSED	DMA-02
23.09.17	Ramesh Kumar 102, K K Nagar, Pali MOB.7023239121	New Water Connection Pending	Informed to site Engineer Mr. Nitin	23.09.17	27.09.17	CLOSED	DMA-01
24.09.17	Khim Chand 1D 26, Old Housing Board, Opp. Jhulelal Temple MOB.9928386293	Gutter Pipe Damaged	Informed to Section Incharge Mr. Ezil	24.09.17	27.09.17	CLOSED	DMA-01
25.09.17	Hari Singh Rajpurohit 133, Pratap Nagar, Nr. Akash General Store, Saras Dairy Road, Pali MOB.9649993407	Pipe Line Lekeage	Informed to site Engineer Mr. Sayed & Mr. Ajay	25.09.17	27.09.17	CLOSED	DMA-04
25.09.17	Kishore Kumar Maharana Pratap Circle, Sardar Samad Road, Nr. Bhavna School, Pali MOB. 9694448477	Pipe Line Lekeage	Informed to site Engineer Mr. Sunil & Mr. Dushyant	25.09.17	Two months back work completed & found no lekeage	CLOSED	DMA-02
26.09.17	Rekha Jain Nehru Nagar, Behind Vardhman Market, Pali MOB.8619471294	Pipe Line Lekeage	Site Engineer took Initiative Mr. Dushyant	26.09.17	28.09.17	CLOSED	DMA-01
27.09.17	Kishore Ji 566, Rajiv Colony, Opp. Saraswati School, Pali MOB.8619868163	No water supply in new water connection	Informed to site Engineer Mr. Yogesh	27.09.17	04.10.17	CLOSED	DMA-03
29.09.17	Ummed Raj Jain 67, Tilak Nagar, Pali MOB.9414123344	No water supply in new water connection	Informed to site Engineer Mr. Settupathy	29.09.17	05.10.17	CLOSED	DMA-01
3-Oct-17	Pappu Ram / Sona Ram Lohar Basti, Behind Mahadev Temple mob. No. 8890468154	Pipe Line Damaged	Informed to site Enginner Mr. Yogesh & Sudhir	3-Oct-17	7-Oct-17	closed	DMA-05
4-Oct-17	MLA Sir Kishan Ji Parshad Rajat Nagar	No Execution work (Water	Informed to Section	4-Oct-17	15-Nov-17	closed	DMA-02 Only

Date	Complaints/Grievence Record From Colony With Record From No/By Add.(Tell No.)	Description of grievance	Action taken	Complaint record	Disclosure resolved on	Present status	DMA
	Mob. No. 9461251548	& Sewer) in street	Incharge Mr. Ezil				sewer done
5-Oct-17	MLA Sir Mr. Hari Mohan Shastri Nagar, Near Ashapura Nagar Mob. No. 9460822411	Sewrer work pending	Informed to Section Incharge Mr. Ezil	5-Oct-17	15-Nov-17	closed	DMA-01
5-Oct-17	Narsingh Ram 484, Gandhi Nagar Near Third Street	Meter Lekeage	Informed to site Enginner Mr. Sethupathy	5-Oct-17	7-Oct-17	closed	DMA-05
6-Oct-17	Mr. Suresh 271, Society Nagar, Two Tower Street Mob. No. 9314424824	Water Connections damaged	Informed to site Enginner Mr. Dharmnath	6-Oct-17	13-Oct-17	closed	DMA-04
7-Oct-17	Mr. Mala Ram New Pratap Nagar, 1st Street, Punaiyata Road	Pipe Line Damaged	Informed to site Enginner Mr. Yogesh	7-Oct-17	7-Oct-17	closed	DMA-05
9-Oct-17	Munni Bai F2/716, BPL Colony, Mob. No. 7742098641	Pipe Line Damaged	Informed to site Enginner Mr. Yogesh	9-Oct	11-Oct	closed	DMA-05
10-Oct-17	Jabbar Singh 46,Surya Colony,Near M.P. Circle, Mob. No. 9462767361	Pipe Line Damaged	Informed to site Enginner Mr. Ajay Yadav	10-Oct	25-Oct	closed	DMA-04
11-Oct-17	Paras Sankhla Maha Laxmi Nagar, Naya Gaon, Mob. No. 9252186203	No Water Supply due to Excution work	Informed to site Enginner Mr. Prabhakaran	11-Oct	17-Oct	closed	DMA-01
12-Oct-17	Praveen Gehlot 594, Society Nagar, Near Hanuman Temple, Mob. No. 9079439402	New Water Connection Pending	Informed to site Enginner Mr. Nand Kishore Tiwari	12-Oct	17-Oct	closed	DMA-04
13-Oct-17	Ghewar Chand 68, Rajiv Ghandi Colony, Near Police Line, Mob. No. 9414814309	Removal of speed bracker from his house	Informed to site Enginner Mr. C.R. Marriyapan	13-Oct	30-Oct	closed	DMA-01
15-Oct	Aaichali Bai 132, Anand Nagar, Mob. No.7568945756	Damaged Water Connection	Informed to site Enginner Mr. Sethupathy	15-Oct	21-Oct	closed	DMA-04
17-Oct	Narpat Dwivedi Mahesh Nagar,(Form Ward Parsad Tilok Choudhary) Mob No. 9828523074	Road Level is not proper	Informed to site Enginner Mr. Chinmay	17-Oct	15-Oct	closed	DMA-01
21-Oct	Savitry Devi/ Sohan Lal 263, Anand Nagar, Mob. No. 9636478001	Water Meter Not instolled and supply of water is verry slow	Informed to site Enginner Mr. Sethupathy	21-Oct	24-Oct	closed	DMA-04
23-Oct	Kamla/ Bagh Mal 109, Nehru Nagar,Near Ruchita Gais Agency, Phone No. 02932 224446	Water Connections Leackage	Informed to site Enginner Mr. Sayed	23-Oct	24-Oct	closed	DMA-01
25-Oct	Munni Bai D BPL Colony, Mob No. 9001108597	Water Line damage	Informed to site Enginner Mr. Sayed	25-Oct	27-Oct	closed	DMA-05
26-Oct	Amar Chand 3E/189, New Housing Board, Near Vishakha Marble, Mob. No. 9929671001	Water Line Leackage	Informed to Section Incharge Mr. Ezil	26-Oct	10-Nov	closed	DMA-01
27-Oct	Kavita Kawad/ Rajmal Kawd 13,Tilak Nagar, Mob No. 9252798043	New Water Connection Pending	Informed to site Enginner Mr. Sethupathy	27-Oct	4-Nov	closed	DMA-01

Date	Complaints/Grievence Record From Colony With Record From No/By Add.(Tell No.)	Description of grievance	Action taken	Complaint record	Disclosure resolved on	Present status	DMA
28-Oct	Bhikha Ram/ Sura Ram 58, Khodiya balaji, 6th Nos Street, Mob No. 7014316625	Water Connection leackage	Informed to site Enginner Mr. Yogesh	28-Oct	2-Nov	closed	DMA-03
30-Oct	Narayan S/o Kesav nath Society Ngar, Mahadev Road, Mob. No. 9950463263	Water Connection Pending	Informed to site Enginner Mr. Sethupathy	30-Oct	9-Dec	Closed	DMA-04
2-Nov-17	Kuki Devi/ Bhanwar Singh 14, Anand Nagar,Sardar samand Raod, Mob. No. 9079730825	Water Connection Pending	Informed to site Enginner Mr. Sethupathy	2-Nov	23-Nov	closed	DMA-04
4-Nov	Mahendra Kumar/ Hajari Ram Surya Colony Main Raod, Mob. No. 9414121099	Water Connection Pending	Informed to site Enginner Mr. Sethupathy	4-Nov	23-Nov	closed	DMA-04
6-Nov	Sohan ji mali 105,Rajat Nagar Near Kesav Bhavan Mob. No. 964991161	Water connection damaged	Informed to site Enginner Mr. Goutam	6-Nov	9-Nov	closed	DMA-2
7-Nov	Lakhan Ram Khinchi I/31st, Near Shetla Mata Temple Society Ngar. Mob. No. 8949443401	IC chamber pending	Informed to site Enginner Mr. Dharmnath	7-Nov	9-Nov	closed	DMA-04
8-Nov	Kewal Chand 68, Rajiv Ghandi Colony, Opp. Police Line Mob. No. 9414814309	Water Line damage	Informed to site Enginner Mr. Manish	8-Nov	11-Nov	closed	DMA-1
8-Nov	Budhra Ram Dewasi 285, Raiko ka Bas, Naya Gaon Mob. No. 9602708721	Pit open & water line damaged	Informed to site Enginner Mr. Harish	8-Nov	22-Nov	closed	DMA-1
10-Nov	Prem Lata BS-1, Shiva Ji Nagar, Pali Mob. No. 8005645185	Removal of soil from her house	Informed to site Enginner Mr. Ajay Yadav	10-Nov	13-Nov	closed	DMA-4
13-Nov	Nathu Lal / Amba Lal 49, Pratap Nagar, Opp. Respect Medical Mob. No. 9929951735	No water supply in new water line	Informed to site Enginner Mr. Sethupathy	13-Nov	13-Nov	closed	DMA-4
13-Nov	Kailash Singh Rajpurohit Community Building Rajendra Nagar extension Mob. No. 9413167301	Gutter Damaged	Informed to site Enginner Mr. Bireesh	13-Nov	16-Nov	closed	DMA-3
14-Nov	Vikram Singh / Bhawar Singh 777, Rajendra Nagar Ext. Near Ashapura School Mob. No. 9461342871	Gutter Damaged	Informed to site Enginner Mr. Bireesh	14-Nov	14-Nov	closed	DMA-3
15-Nov	Mula Ram / Natha Ji Choukadao ka Bas, Nayagaon Mob. No. 9602424686	Water connection damaged	Informed to site Enginner Mr. Harish	15-Nov	15-Nov	closed	DMA-1
16-Nov	Durga Das Aswahi 79, Rajat Bihar, Behind Bangur College Mob. No. 7014766359	Water Line damage	Informed to site Engineer Mr. Prabhakar	16-Nov	20-Nov	closed	DMA-1
18-Nov	Junnail mohd. / Chand mohd. Pathan Colony Mob. No. 9571177711	Drainage Damaged	Informed to Section Incharge Mr. Ravinder	18-Nov	22-Nov	closed	DMA-1
20-Nov	Budha Ram / Ravat Ram 87, Lohar Basti Mob. No. 9001522437	Valve lekeage	Informed to site Enginner Mr. Sethupathy	20-Nov	20-Nov	closed	DMA-5
22-Nov	Tusa Ram Rajendra Nagar extension Opp.	Water Line damage	Informed to site Enginner	22-Nov	25-Nov	closed	DMA-3

Date	Complaints/Grievence Record From Colony With Record From No/By Add.(Tell No.)	Description of grievance	Action taken	Complaint record	Disclosure resolved on	Present status	DMA
	Ashapura School Mob. No. 9950699418		Mr. C R Mariyappan				
24-Nov	Abdul Kalam Gouri 65, New Anand Nagar, Near Saraswati School Mob. No. 7014830778	Water Connection Pending	Informed to site Enginner Mr. Sethupathy	24-Nov	24-Nov	closed	DMA-3
25-Nov	Vishnu Gujjar Maruti Nagar Mob. No. 9782371780	Water connection damaged	Informed to site Enginner Mr. Sudhakar	25-Nov	27-Nov	closed	DMA-1

## **B** Tonk Town

Name of						Rectified	
Person	Father's Name	Address	Mobile no	Type of Grievances	Date	on dated	Remarks
		Zone 10 DMA 01 Ambekar					
Badoliya		Nagar		backfilling is not proper way	26.05.2017	09.06.2017	After 13 days
				house water connection			
Laxminarayan	Rajaram	Zone 11 Captain Colony	8742074471	damage	29.05.2017	29.05.2017	Same Day
				house water connection			
Khusiram Gurjar	Ram Lal	Zone 11 Captain Colony	8432621727	damage	29.05.2017	29.05.2017	Same Day
Suresh				house water connection			
Mahawar	Kanhya Lal	Zone 11 Captain Colony	9694070722	damage	29.05.2017	29.05.2017	Same Day
				house water connection			
Babu Lal	Mohan Lal	Zone 11 Captain Colony	8233135641	damage	30.05.2017	30.05.2017	Same Day
Girjesh				house water connection		1	
Mahawar	Shyoji Lal	Zone 11 Captain Colony	9252692031	damage	30.05.2017	30.05.2017	Same Day
	Bhupendra			house water connection			
Surendra Singh	Singh	Zone 11 Captain Colony	7690984667	damage	30.05.2017	30.05.2017	Same Day
5 ( 11 )		Zone 11 DMA 02 Captain					
Ramfull Jat	Jayram Jat	Colony	9784529318	Drain Cleaning	03.06.2017	04.06.2017	After one day
		Zone 11 DMA 02 Captain		House water connection			
Sahabudeen	Nijamudeen	Colony	9252204100	damage	03.06.2017	04.06.2017	After one day
		Zone 11 DMA 02 Captain		House water connection			
Omkar	Badri Ji	Colony	8432467924	damage and Drain Cleaning	03.06.2017	04.06.2017	After one day
Narayan	Ram Lal	Zone 11 DMA 02 Captain	0102107021	damage and Brain Gleaning	00.00.2017	0110012017	7 ittor one day
Mahawar	Mahawar	Colony	9982851512	Drain Cleaning	05.06.2017	05.06.2017	Same Day
		Zone 11 DMA 02 Captain					
Jubeen Khan	Gulam Rasul	Colony	9251167020	Drain Cleaning	08.06.2017	09.06.2017	After one day
		Zone 11 DMA 02 Captain					,
Sahina	Sahadat Ali	Colony	9214710730	House water connection	08.06.2017	09.06.2017	After one day
Jaillia	Saliaual Ali	,	3214/10/30	damage	00.00.2017	09.00.2017	Alter one day
Sahira	Mustak Khan	Zone 11 DMA 02 Captain Colony	7742204395	Drain Cleaning	08.06.2017	09.06.2017	After one day
Jailla	iviusian miail	Colony	1142204393	Drain Cleaning	00.00.2017	03.00.2017	Allei olle day

Name of	Foth owle Nome	Address	Mahilana	Time of Orienzana	Data	Rectified	Barrasida
Person	Father's Name	Address	Mobile no	Type of Grievances	Date	on dated	Remarks
Tahira	Mo. Sahid	Zone 11 DMA 02 Captain Colony		House water connection damage	08.06.2017	09.06.2017	After one day
Surendra	Babu Lal	Zone 11 DMA 02 Captain Colony	8852922431		10.06.2017	10.06.2017	Same Day
Nirur		Znoe 01 DMA 02 Mahadev wali	9214889628	House water connection damage	19.062017	20.06.17	After one day
Salim		Znoe 01 DMA 02 Mahadev wali	7737230327	House water connection damage	19.062017	20.06.17	After one day
Wahid		Znoe 01 DMA 02 Mahadev wali	8107595068	House water connection damage	19.062017	20.06.17	After one day
Mo. Abbas		Znoe 01 DMA 02 Mahadev wali	9461072161	House water connection damage	20.0617	22.06.17	After two day
Prahlad		Znoe 01 DMA 02 Mahadev wali	9680150033	House water connection damage	20.0617	22.06.17	After two day
Bheru Lal		Znoe 11 DMA 02 Shivaji Colony		House water connection damage	26.06.17	27.06.17	After one day
Kaniya Lal		Znoe 11 DMA 02 Shivaji Colony	9928210196	House water connection damage	26.06.17	26.06.17	Same Day
Ram Chandra Meena		Znoe 11 DMA 02 Shivaji Colony	9460118176	House water connection damage	26.06.17	26.06.17	Same Day
Fulchand Mahawar		Znoe 11 DMA 02 Shivaji Colony	9982160477	House water connection damage	26.06.17	26.06.17	Same Day
Panna Lal		Znoe 11 DMA 02 Shivaji Colony	9460474580	House water connection damage	27.06.17	27.06.17	Same Day
Ram Pyari		Znoe 11 DMA 02 Shivaji Colony	9529422264	House water connection damage	27.06.17	27.06.17	Same Day
Babu Lal		Znoe 11 DMA 02 Shivaji Colony	9652442881	House water connection damage	27.06.17	27.06.17	Same Day
Moti Lal		Znoe 11 DMA 02 Shivaji Colony	9950326278	House water connection damage	27.06.17	28.06.17	After one day
Kailash Mahawar		Znoe 11 DMA 02 Shivaji Colony	9887489972	House water connection damage	27.06.17	28.06.17	After one day
Naresh Mahawar		Znoe 11 DMA 02 Shivaji Colony	9950185899	House water connection damage	27.06.17	28.06.17	After one day
Banshi Lal		Znoe 11 DMA 02 Shivaji Colony	9252178027	House water connection damage	27.06.17	28.06.17	After one day

Name of	Fatharia Nama	Address	Mobilene	Type of Crievenese	Dete	Rectified	Demonto
Person	Father's Name	Address	Mobile no	Type of Grievances	Date	on dated	Remarks
Roop Narayan		Znoe 11 DMA 02 Shivaji Colony	9414657355	House water connection damage	28.06.17	29.06.17	After one day
Rajesh Gurjar		Znoe 11 DMA 02 Shivaji Colony	9460718345	House water connection damage	29.06.17	29.06.17	Same Day
Denesh Sharma		Znoe 11 DMA 02 Shivaji Colony	9929165633	House water connection damage	29.06.17	29.06.17	Same Day
Ganga Lal Gurjar		Znoe 11 DMA 02 Shivaji Colony	8233177554	House water connection damage	29.06.17	29.06.17	Same Day
Om Prakash Diwakar		Znoe 11 DMA 02 Shivaji Colony	9413247821	House water connection damage	29.06.17	29.06.17	Same Day
Raja Ram Choudhary		Znoe 11 DMA 02 Shivaji Colony	9829748969	House water connection damage	29.06.17	29.06.17	Same Day
Shivji Lal Yadav		Znoe 11 DMA 02 Shivaji Colony	9414543165	House water connection damage	29.06.17	30.06.17	After one day
Rampal		Znoe 11 DMA 02 Shivaji Colony	7891562156	House water connection damage	30.06.17	30.06.17	Same Day
Munna Lal		Znoe 11 DMA 02 Shivaji Colony	9261113151	House water connection damage	30.06.17	30.06.17	Same Day
Mulchand Mahawar		Znoe 11 DMA 02 Shivaji Colony	8440863762	House water connection damage	30.06.17	30.06.17	Same Day
Narayan	Chada Lal	Znoe 10 DMA 01 Ambedkar Nagar	773757242	House water connection damage	05.06.17	06.06.17	After one day
Sudash	Dhari Lal	Znoe 10 DMA 01 Ambedkar Nagar	9414642504	House water connection damage	05.06.17	06.06.17	After one day
Laxman	Khemchand	Znoe 10 DMA 01 Ambedkar Nagar	94143285350	House water connection damage	05.06.17	06.06.17	After one day
Lala Ram	Bhaba Lal	Znoe 10 DMA 01 Ambedkar Nagar	9928719760	House water connection damage	05.06.17	06.06.17	After one day
Moti Ram	Gayatri Lal	Znoe 10 DMA 01 Ambedkar Nagar	9950371366	House water connection damage	05.06.17	06.06.17	After one day
Dinesh Kumar	Gopi Lal	Znoe 10 DMA 01 Ambedkar Nagar	9460719322	House water connection damage	07.06.17	08.06.17	After one day
Monaj Kumar	Pana Lal	Znoe 10 DMA 01 Ambedkar Nagar	9214532618	House water connection damage	07.06.17	08.06.17	After one day
Ratan Lal	Ramgopal	Znoe 10 DMA 01 Ambedkar Nagar	7737522612	House water connection damage	09-06-2017	10-06-2017	After one day

Name of	Fother's Name	Address	Mahila na	Turns of Crievenses	Data	Rectified	Demonto
Person	Father's Name	Address	Mobile no	Type of Grievances	Date	on dated	Remarks
Ratan Lal	Gopilal	Znoe 10 DMA 01 Ambedkar Nagar	9430133476	House water connection damage	09-06-2017	10-06-2017	After one day
Chandan	Shyoji lal	Znoe 10 DMA 01 Ambedkar Nagar	9928514134	House water connection damage	09-06-2017	10-06-2017	After one day
Chhitar Ial	H.K. Verma	Znoe 10 DMA 01 Ambedkar Nagar	9414982787	House water connection damage	11-06-2017	12-06-2017	After one day
Kishan lal	Chhiterlal	Znoe 10 DMA 01 Ambedkar Nagar	9928370993	House water connection damage	11-06-2017	12-06-2017	After one day
Naveen	Banwari lal	Znoe 10 DMA 01 Ambedkar Nagar	9251373065	House water connection damage	13-06-2017	14-06-2017	After one day
Nathuram	Bhanwarlal	Znoe 10 DMA 01 Ambedkar Nagar	7891228395	House water connection damage	14-06-2017	15-06-2017	After one day
Dharmendra	Shivkumar	Znoe 10 DMA 01 Ambedkar Nagar	9414315985	House water connection damage	14-06-2017	15-06-2017	After one day
Sudhir	Shadan	Znoe 10 DMA 01 Ambedkar Nagar	9414857776	House water connection damage	16-06-2017	16-06-2017	same day
Deendayal	Omprakash	Znoe 10 DMA 01 Ambedkar Nagar	9785354328	House water connection damage	17-06-2017	18-06-2017	After one day
Kailashchand	Mangaliram	Znoe 10 DMA 01 Ambedkar Nagar	8890135564	House water connection damage	18-06-2017	19-06-2017	After one day
Babulal	Narayan lal	Znoe 10 DMA 01 Ambedkar Nagar	9928516375	House water connection damage	20-06-2017	21-06-2017	After one day
Rajesh	Ramgopal	Znoe 10 DMA 01 Ambedkar Nagar	7737864417	House water connection damage	24-06-2017	25-06-2017	After one day
Ramesh	Chitterlal	Znoe 10 DMA 01 Ambedkar Nagar	9829582832	House water connection damage	24-06-2017	25-06-2017	After one day
Rakesh kumar	Ramchandra	Znoe 10 DMA 01 Ambedkar Nagar	8433104763	House water connection damage	27-06-2017	28-06-2017	After one day
Ramesh	Ramchandra	Znoe 10 DMA 01 Ambedkar Nagar	8433104763	House water connection damage	29-06-2017	30-06-2017	After one day
Mateen Ullah	Asmat	Vikash Vihar Zone 13 DMA 01	9214858551	House water connection damage	27.07.17	27.07.17	Same Day
Sataynarayan	Shri Gayari Lal	Vikash Vihar Zone 13 DMA 01	9269505010	House water connection damage	27.07.17	27.07.17	Same Day
Sambhunath	Ramnivash	Vikash Vihar Zone 13 DMA 01	9414348033	House water connection damage	27.07.17	27.07.17	Same Day

Name of Person	Father's Name	Address	Mobile no	Type of Grievances	Date	Rectified on dated	Remarks
reison	Tattlet 5 Name	Address	WIODIIE IIO		Date	on dated	nemarks
Narendra Singh	Jagdish Singh	Vikash Vihar Zone 13 DMA 01	8491943143	House water connection damage	27.07.17	27.07.17	Same Day
Ram Ratan Vijay	Ram Swaroop	Vikash Vihar Zone 13 DMA 01	9269078036	House water connection damage	27.07.17	27.07.17	Same Day
Hanuman Singh	Roop Singh	Vikash Vihar Zone 13 DMA 01		House water connection damage	27.07.17	27.07.17	Same Day
Deepak Soni	Prem Chand Soni	Vikash Vihar Zone 13 DMA 01	9252175642	House water connection damage	28.07.17	28.07.17	Same Day
Jahir Kahan	Ashfak	Vikash Vihar Zone 13 DMA 01	7737791354	House water connection damage	28.07.17	28.07.17	Same Day
Imran Khan	Abdula Khan	Vikash Vihar Zone 13 DMA 01	7737791354	House water connection damage	28.07.17	28.07.17	Same Day
Aub Khan	Abdul Ajij	Vikash Vihar Zone 13 DMA 01	9887726440	House water connection damage	28.07.17	28.07.17	Same Day
Mumtaj Bano	Mo. Salim	Vikash Vihar Zone 13 DMA 01	9414377831	House water connection damage	29.07.17	29.07.17	Same Day
Hanuman Yadav	Umesh Yadav	Bicharas Zone 13 DMA 02	8104304801	House water connection damage	15.07.17	16.07.17	After one day
Gopi Lal Yadav	Kalyan Yada	Bicharas Zone 13 DMA 02	8104828569	House water connection damage	15.07.17	16.07.17	After one day
Sataynarayan Gurjar	Ratan Gurjar	Bicharas Zone 13 DMA 02	8952838434	House water connection damage	21.08.17	22.07.17	After one day
Mohit	Prabhu Lal	Died Road	7737266291	House water connection damage	25/8/17	25/8/17	Same Day
Tara Chand	Kaliyan	Died Road	9667038107	House water connection damage	25/8/17	25/8/17	Same Day
RamDhan Saini	Kaliyan Saini	Died Road	8104487732	House water connection damage	25/8/17	25/8/17	Same Day
Ram Dayal Saini	Kaliyan Saini	Died Road	9214665035	House water connection damage	25/8/17	25/8/17	Same Day
Lal Chand Saini	Kaliyan Saini	Died Road	9214924391	House water connection damage	25/8/17	25/8/17	Same Day
Kanhya Lal	Pokar Lal	Died Road	7737875203	House water connection damage	25/8/17	25/8/17	Same Day
PHED Line Damege		Died Road	9414277664	PHED Main line Water Supply	26/8/17	26/8/17	Same Day

Name of Person	Father's Name	Address	Mobile no	Type of Grievances	Date	Rectified on dated	Remarks
Santosh Vijayvergiy	Krishan Gopal	Vikas vihar	9828640070	House water connection damage	13/8/17	13/8/17	Same Day
Shankar Sain	Mangi lal	Vikas vihar	998713517	House water connection damage	14/8/17	14/8/17	Same Day
Govind narayan vijay	Bajrang lal vijay	Vikas vihar	9414554680	House water connection damage	14/8/17	14/8/17	Same Day
Mo. Shahid	Babu Bhai	Vikas vihar	9782450719	House water connection damage	14/8/17	14/8/17	Same Day
Abdul Sattar	mo. Hussain	Vikas vihar	9887375408	House water connection damage	13/8/17	14/8/17	Same Day
mahaveer	Vishnu	Vikas vihar	9214525718	House water connection damage	13/8/17	14/8/17	Same Day
Om Prakash Vijay	Hari vallab Vijay	Vikas vihar	9414277664	House water connection damage	14/8/17	14/8/17	Same Day
Rajendra Kumar vijay		Vikas vihar	9828813584	House water connection damage	14/8/17	14/8/17	Same Day
Abdul Rashid	Rafeek	Vikas vihar	9413618810	House water connection not damage	16/8/17	16/8/17	Same Day
Amjat Ali Kha	Kayyum Kha	Vikas vihar	7610047321	House water connection damage	16/8/17	17/8/17	Same Day
Mo. Ishu	Pallu maalpuri	Vikas vihar	9261751370	House water connection ok	16/8/17	16/8/17	Same Day
Mo. Ayyub	Abdulla ji	Vikas vihar	9887726740	House water connection ok	17/8/17	17/8/17	Same Day
Om Prakash	Shri Ladu ji	Vikas vihar	9414348047	House water connection ok	20/8/17	20/8/17	Same Day
Kalu	Hajari	Vikas vihar	7568938474	House water connection not damage	20/8/17	20/8/17	Same Day
Satynarayan	Sukhdev	Vikas vihar	9252605635	House water connection ok	20/8/17	20/8/17	Same Day
Ram Lal	Jagdish	Vikas vihar	8503855515	House water connection not damage	20/8/17	20/8/17	Same Day
Ram Swroop Choudhary	Shri Ram Narayan Choudhary	Jyotyba Nagar Jail Road	9982211835	House water connection damage	14/8/17	14/8/17	Same Day

Name of Person	Father's Name	Address	Mobile no	Type of Crievenese	Date	Rectified on dated	Pomovko
Person	Shri Ram	Address	WODITE TO	Type of Grievances	Date	on dated	Remarks
Govind Choudhary	Narayan Choudhary	Jyotyba Nagar Jail Road	998713517	House water connection damage	14/8/17	14/8/17	Same Day
Ram Dev Meena	Laxmi Narayan	Jyotyba Nagar Jail Road	9214449010	House water connection damage	14/8/17	14/8/17	Same Day
jasvant Singh Naroka	Samandra Singh	Jyotyba Nagar Jail Road	7737007737	House water connection damage	14/8/17	14/8/17	Same Day
Purindin Singh	Bhim Lal Singh	Jyotyba Nagar Jail Road	9694801188	PVC Pipe Damege	14/8/17	14/8/17	Same Day
Purilal Singh	Bhim Ial Singh	Jyotyba Nagar Jail Road	9694575309	House water connection damage	14/8/17	14/8/17	Same Day
Mahesh Kumar Sharma	Bhogal Lal Shrama	Jyotyba Nagar Jail Road	9414543555	House water connection damage	13/8/17	14/8/17	Same Day
Jagdesh kumar	Ram prasad Kurmi	Jyotyba Nagar Jail Road	9252981968	House water connection damage	13/8/17	14/8/17	After one day
Kalyash Choudhary	Bhanwar lal Choudhary	Jyotyba Nagar Jail Road	9414323367	House water connection damage	14/8/17	14/8/17	Same Day
Ramlalji	Ramji lal Choudhary	Jyotyba Nagar Jail Road	8747080120	House water connection damage	16/8/17	17/8/17	After one day
Ram Prasad Kumawat	jadesh kumawat	friends Colony	9571454302	Supply Soil	17/8/17	17/8/17	Same Day
badri lal Jat	Krishna Jat	friends Colony	9414841191	House water connection damage	17/8/17	18/8/17	After one day
Rakesh sharma	Bajrang lal	friends Colony Plot No. 27	9113961117	House water connection damage	21/8/17	23/8/17	After two day
Pankaj Mangal	Shanti lal Jain	friends Colony Plot No. 5	9887605945	House water connection damage	21/8/17	23/8/17	After two day
Om Prakash Sharma	Shayam kalyan sharma	friends Colony	9887986339	House water connection Supply Soil	23/8/17	25/8/17	After two day
Om Prakash Sharma	Prem Chand Sharma	friends Colony	9461849545	House water connection Supply Soil	25/8/17	26/8/17	After one day
buddhi Prakash sharma	Krishn Gopal Sharma	friends Colony	9414962572	Supply Soil	25/8/17	26/8/17	After one day
Sonam mangal	Padam Kumar jain	friends Colony	9667826600	House water connection damage	25/8/17	26/8/17	After one day

Name of Person	Father's Name	Address	Mobile no	Type of Grievances	Date	Rectified on dated	Remarks
1 013011	Tatrici 3 Name	Addiess	WODIIC 110	House water connection	Dute	On dated	Tieriarks
Manoj Jain		friends Colony	9468598169	Supply Soil	27/8/17	29/8/17	After two day
Noarat mal Sharma	Rameshvar Prasad sharma	friends Colony	9414257895	House water connection damage	27/8/17	29/8/17	After two day
Hansraj Choudhary	Balaji Choudhary	friends Colony	7597962030	House water connection Supply Soil	27/8/17	29/8/17	After two day
Prahlad ji	Peeru lal	friends Colony	9694801188	PVC Pipe Damege	20/8/17	27/8/17	After saven day
P.H.D Line 3D Joint+ 2 Elbow+4 Fit Pipe		Sadiya Masjid Ke Samne	9829346311	House water connection damage	43018	43018	Same day
P.H.D Line 2 Elbow+ Fit Pipe		Sadiya Masjid Ke Samne	7737766468	House water connection damage	43018	43018	Same day
P.H.D. Line 2Socket + 3 Fit Pipe		Sadiya Masjid Ke Samne	9214956848	House water connection damage	13/10/17	13/10/17	Same day
Water Line D joint 2 + 1 Socket +2 Fit pipe		bairwao ke pul ke piche ki gali rajban	9412861940	House water connection damage	14/10/17	14/10/17	Same day
P.H.D. Line 1 Alboe		Rediwas talab ke paas rajban	7023225970	House water connection damage	15/10/17	15/10/17	Same day
P.h.D. Line 2D joint + Elbow3 Fit pipe 1 Socket		Rediwas Talab ke Paas Rajban	9269001981	House water connection damage	16/10/17	16/10/17	Same day
Water Line 1 Tee 1 Socket		Sadiya masjid ke samne ki gali rajban	9214590605	House water connection damage	17/10/17	17/10/17	Same day
Akhtar miyan	Ahmad Luek	Sadiya Masjid Ke Samne Rajban		Service Pipe Connection	17/10/17	17/10/17	Same day
Bushara Bano	Majar Ali	Sadiya masjid ke samne	9214890405	Service Pipe Connection	17/10/17	17/10/17	Same day
Jamaal Khan	Mo. Saed	Sadiya masjid ke samne	9929365340	Service Pipe Connection	17/10/17	17/10/17	Same day
Salimuddin	Hafij	sadiya masjid ke paas	7412890710	Service Pipe Connection	18/10/17	18/10/17	Same day

Name of Person	Father's Name	Address	Mobile no	Type of Grievances	Date	Rectified on dated	Remarks
1 0.00	1 441101 0 1141110	7.00.000		- Type or or concerning		0.11 0.11 0.11	
Mo. Karim	Ayubuddin	Rediwas talab ke paas rajban	7014722701	Service Pipe Connection	18/10/17	18/10/17	Same day
Aamna Bee	Ataullah	Rediwas talab ke paas rajban	7014722701	Service Pipe Connection	18/10/17	18/10/17	Same day
P.H.D. Line		Rediwas talab ke paas rajban	8005246000	Service Pipe Connection	18/10/17	18/10/17	Same day
Vahida Khanam	Saleem	Ra. Pra. Rifuji School Ke paas Rajban Tonk	7023225970	Service Pipe Connection	19/10/17	19/10/17	Same day
Mo. Saajid	Abdul Hamid	Sadiya Masjid Ke paas Rajban	9269001846	Service Pipe Connection	19/10/17	19/10/17	Same day
Aamir Ahmab	Sultan Kha	Sadiya masjid ke paas	9252029597	Service Pipe Connection	20/10/17	20/10/17	Same day
P.H.D. Water Line		Ra. Pra. Rifuji School Ke paas Rajban Tonk	9214851421	Service Pipe Connection	20/10/17	20/10/17	Same day
Aasif Khan	Mo. Laek	sadiya Masjid ke piche ki gali Rajban	9079116883	Service Connection	20/11/17	20/11/17	Same day
jahid Khan	mo. Akbar	Bairwao ka pul Rajban	9214905071	Service Connection	20/11/17	20/11/17	Same day
Akhtar Ali	haidar Ali	Bairwao ka pul Rajban		Service Connection	22/11/17	22/11/17	Same day
Salimuddin	Ikrab	Bairwao ka pul Rajban		Service Connection	22/11/17	22/11/17	Same day
Haidar Kha	yusuf Kha	Sadiya Masjid ke Piche	9829404546	Service Connection	23/11/17	23/11/17	Same day

C Ganganagar Town

Date	Description of Issues	Issues/Complaint Record/Record from	Action taken	Rectified on	Remarks.
21.09.2017	Regarding Construction of Inspection Chamber for Sewer Connection	Rajeev Tarwar Sindhi Colony	IC chamber made by Contractor	25.09.2017	
21.09.2017	Regarding Construction of Inspection Chamber for Sewer Connection	Rajeev Tarwar Sindhi Colony	IC chamber made by Contractor	25.09.2017	
31.10.2017	Regarding damages due to Sewer Work	Sh. Rajendra Sharma, Hosue No 4, SaraswatiVihar	Repair of Damages to done	15.11.2017	

D Jhunjhunu Town

Date	Description of Issues	Issues/Complaint Record/Record from	Action taken	Rectified on	Remarks.
04.09.2017	Pits on road	Rewat Singh Shekhawat, 9462256506	Resolved	04.09.2017	
05.09.2017	Disturbance caused to existing line due to JCB Movement	Narendra Kumar, collectrate office, 8005759967	Resolved	05.09.2017	
5.09.2017	Open pit without proper safety Water line damaged	Rewat Singh, Road no. 2 1992232175	Resolved	06.09.2017/ 07.09.2017	
06.09.2017	Access Blocked due to excavation work	Ajeet Singh, Neelam Tent House, Road no 2, 7014297114	Resolved	08.09.2017	
9.09.2017	Work stopped to be started again	Rawat Singh Shekhawat, Road No2, 9462256506	Resolved	09.09.2017	
10.09.2017	Regarding Open pit	Sajid, Near Bus Stand, 7014775795	Resolved	10.09.2017	
13.09.2017	Water Pipe Broken, needs to be ractified	Vijendra Singh, 9462256506	Resolved	13.09.2017	
11.10.2017	Open Pit needs to be closed	Ankit Kumar, 8106469865, Near Mosque, Gandhi Nagar	Resolved	11.10.2017	
3.11.2017	Non Supply of water from new line	Virendra Singh, Near Collectrate, 911592234524	Resolved	06.11.2017	
11.11.2017	Regarding House Connection	VijendraRathaur, Road No.2, Calectrate Office Petrol Pump 1592234524	Resolved	11.11.2017	
13.11.2017	Water Pipeline damaged	Mahendra, 9414080384	Resolved	13.11.2017	
16.11.2017	Water connection damaged	Mani Arya, LaxmiChndra, Modi Road	Resolved	16.11.2017	
17.11.2017	Repair of house connection required	Vijendra Singh, Near, Collector office, Road no. 2	Resolved	17.11.2017	
17.11.2017	House Connection Damaged	SudhirJi, 9414540241, E-9 Indira Nagar, Subhash Park	Resolved	17.11.2017	
17.11.2017	No water in house	Tilaram, Sani K Nagar,	Resolved	17.11.2017	
18.11.2017	Pit on road no water in line	Bansidhar, MukundChoraha 8290869170	Resolved	21.11.2017	
23.11.2017	House connection not working, pit on road, big disturbance to school kids	Mubarak Khan, 7790867411, Churu Bypass	Resolved	29.11.2017	